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Netflix Announces Q1 2010 Financial Results

Subscribers – 14.0 million Revenue – \$493.7 million GAAP Net Income – \$32.3 million GAAP EPS – \$0.59 per diluted share

LOS GATOS, Calif., April 21, 2010 – Netflix, Inc. (Nasdaq: NFLX) today reported results for the first quarter ended March 31, 2010.

"Our growth continued to accelerate in the first quarter, with record net subscriber additions and record-low subscriber acquisition cost," said Netflix co-founder and CEO Reed Hastings. "It is clear that our performance, and the overall appeal of the Netflix service, is being driven by subscribers watching instantly. On that score, we reached a milestone in the quarter as more than half of all members – 55 percent and growing – enjoyed movies and TV episodes streamed from Netflix over the Internet."

First-Quarter 2010 Financial Highlights

<u>Subscribers.</u> Netflix ended the first quarter of 2010 with approximately 13,967,000 total subscribers, representing 35 percent year-over-year growth from 10,310,000 total subscribers at the end of the first quarter of 2009 and 14 percent sequential growth from 12,268,000 subscribers at the end of the fourth quarter of 2009.

Net subscriber change in the quarter was an increase of 1,699,000 compared to an increase of 920,000 for the same period of 2009 and an increase of 1,159,000 for the fourth quarter of 2009.

Gross subscriber additions for the quarter totaled 3,492,000, representing 45 percent year-over-year growth from 2,413,000 gross subscriber additions in the first quarter of 2009 and 25 percent quarter-over-quarter growth from 2,803,000 gross subscriber additions in the fourth quarter of 2009.

Of the 13,967,000 total subscribers at quarter end, 98 percent, or 13,622,000, were paid subscribers. The other 2 percent, or 345,000, were free subscribers. Paid subscribers represented 98 percent of total subscribers at the end of the first quarter of 2009 and 97 percent at the end of the fourth quarter of 2009.

<u>Revenue</u> for the first quarter of 2010 was \$493.7 million, representing 25 percent year-over-year growth from \$394.1 million for the first quarter of 2009, and 11 percent sequential growth from \$444.5 million for the fourth quarter of 2009.

<u>Gross margin</u>¹ for the first quarter of 2010 was 37.8 percent compared to 34.2 percent for the first quarter of 2009 and 38.0 percent for the fourth quarter of 2009.

GAAP net income for the first quarter of 2010 was \$32.3 million, or \$0.59 per diluted share compared to GAAP net income of \$22.4 million, or \$0.37 per diluted share, for the first quarter of 2009 and GAAP net income of \$30.9 million, or \$0.56 per diluted share, for the fourth quarter of 2009. GAAP net income grew 44 percent on a year-over-year basis and GAAP EPS grew 59 percent on a year-over-year basis.

<u>Percentage of subscribers who watched instantly</u> more than 15 minutes of a TV episode or movie in the first quarter of 2010 was 55 percent compared to 36 percent for the same period of 2009 and 48 percent for the fourth quarter of 2009.

<u>Subscriber acquisition cost</u>² for the first quarter of 2010 was \$21.54 per gross subscriber addition compared to \$25.79 for the same period of 2009 and \$25.23 for the fourth quarter of 2009.

<u>Churn</u>³ for the first quarter of 2010 was 3.8 percent compared to 4.2 percent for the first quarter of 2009 and 3.9 percent for the fourth quarter of 2009. Churn includes free subscribers as well as paying subscribers who elect not to renew their monthly subscription service during the quarter.

<u>Free cash flow</u>⁴ for the first quarter of 2010 was \$35.8 million compared to \$15.1 million for the first quarter of 2009 and \$30.2 million for the fourth quarter of 2009.

Last twelve-month free cash flow for the first quarter of 2010 was \$117.8 million compared to \$105.0 million for the first quarter of 2009 and \$97.1 million for the fourth quarter of 2009.

Cash provided by operating activities for the first quarter of 2010 was \$75.4 million compared to \$65.6 million for the first quarter of 2009 and \$105.8 million for the fourth quarter of 2009.

Business Outlook

The Company's performance expectations for the second quarter of 2010 and full-year 2010 are as follows:

Second-Quarter 2010

- Ending subscribers of 14.7 million to 15.0 million
- Revenue of \$517 million to \$525 million
- GAAP net income of \$34 million to \$40 million
- GAAP EPS of \$0.62 to \$0.73 per diluted share

Full-Year 2010

• Ending subscribers of 16.5 million to 17.3 million, up from 15.5 million to 16.3 million

- Revenue of \$2.11 billion to \$2.16 billion, up from \$2.05 billion to \$2.11 billion
- GAAP net income of \$132 million to \$144 million, up from \$125 million to \$137 million
- GAAP EPS of \$2.41 to \$2.63 per diluted share, up from \$2.28 to \$2.50 per diluted share

¹ Gross margin is defined as revenues less cost of subscription and fulfillment expenses divided by revenues.

² Subscriber acquisition cost is defined as the total marketing expense, which includes stock-based compensation for marketing personnel, on the Company's Condensed Consolidated Statements of Operations divided by total gross subscriber additions during the quarter.

³ Churn is a monthly measure defined as customer cancellations in the quarter divided by the sum of beginning subscribers and gross subscriber additions, then divided by three months.

⁴ Free cash flow is defined as cash provided by operating activities and investing activities excluding the non-operational cash flows from purchases and sales of short-term investments and cash flows from investment in business.

Earnings Q&A Session

In conjunction with this earnings press release, the Company has posted management's commentary to its Web site at http://ir.netflix.com. Netflix management will host a live Q&A session at 3:00 p.m. Pacific Time to discuss the Company's financial results and business outlook, with questions submitted via email. Please email your questions to ir@netflix.com. (Please note this new email address). The company will read the questions aloud on the call and respond to as many questions as possible. All media inquiries should be directed to Steve Swasey at (408) 540-3947or sswasey@netflix.com.

A live webcast and the replay of the earnings Q&A session can be accessed on the investor relations section of the Netflix website at http://ir.netflix.com. For those without access to the Internet, a replay of the call will be available from 6:00 p.m. Pacific Time on April 21, 2010 through midnight on April 24, 2010. To listen to the replay, call (706) 645-9291, conference ID 67441533.

Use of Non-GAAP Measures

This press release and its attachments include reference to non-GAAP financial measures of free cash flow and non-GAAP net income. Management believes that non-GAAP net income is a useful measure of operating performance because it excludes the non-cash impact of stock option accounting. In addition, management believes that free cash flow is a useful measure of liquidity because it excludes the non-operational cash flows from purchases and sales of short-term investments, cash flows from investment in business and cash flows from financing activities. However, these non-GAAP measures should be considered in addition to, not as a substitute for or superior to, net income and net cash provided by operating activities, or other financial measures prepared in accordance with GAAP. A reconciliation to the GAAP equivalents of these non-GAAP measures is contained in tabular form on the attached unaudited financial statements.

About Netflix

With more than 13 million members, Netflix, Inc. (Nasdaq: NFLX) is the world's largest subscription service streaming movies and TV episodes over the Internet and sending DVDs by mail. For \$8.99 a month, Netflix members can instantly watch unlimited TV episodes and movies streamed to their TVs and computers and can receive unlimited DVDs delivered quickly to their homes. With Netflix, there are never any due dates or late fees. Members can select from a growing library of titles that can be watched instantly and a vast array of titles on DVD. Among the large and expanding base of devices that can stream movies and TV episodes from Netflix right to members' TVs are Microsoft's Xbox 360 and Sony's PS3 game consoles and Nintendo's Wii console; Blu-ray disc players from Samsung, LG and Insignia; Internet TVs from LG, Sony and VIZIO; the Roku digital video player and TiVo digital video recorders; and Apple's iPad tablet. For more information, visit http://www.netflix.com.

Forward-Looking Statements

This press release contains certain forward-looking statements within the meaning of the federal securities laws, including statements regarding our subscriber growth, revenue, GAAP net income and earnings per share for the second quarter of 2010 and the full-year 2010. The forward-looking statements in this release are subject to risks and uncertainties that could cause actual results and events to differ, including, without limitation: our ability to attract new subscribers and retain existing subscribers; our ability to manage our subscriber acquisition cost as well as the cost of content delivered to our subscribers; fluctuations in consumer usage of our service; the continued availability of content on terms and conditions acceptable to us; maintenance and expansion of device platforms for instant streaming; continued weakness in the U.S. economy and its affect on online commerce or the filmed entertainment industry; conditions that effect our delivery through the U.S. Postal Service, including regulatory changes and postal rate increases; changes in the costs of acquiring DVDs or electronic content; consumer spending on DVDs and related products; disruption in service on our website or with our computer systems; competition and widespread consumer adoption of different modes of viewing in-home filmed entertainment. A detailed discussion of these and other risks and uncertainties that could cause actual results and events to differ materially from such forward-looking statements is included in our filings with the Securities and Exchange Commission, including our Annual Report on Form 10-K filed with the Securities and Exchange Commission on February 22, 2010. We undertake no obligation to update forward-looking statements to reflect events or circumstances occurring after the date of this press release.

Netflix, Inc. Consolidated Statements of Operations

(unaudited)

(in thousands, except per share data)

(in thousands, except per share data)	Three Months Ended					
	M	arch 31,		ember 31,		larch 31,
		<u>2010</u>		<u>2009</u>		<u>2009</u>
Revenues	\$	493,665	\$	444,542	\$	394,098
Cost of revenues:	Ψ	775,005	Ψ	777,372	Ψ	374,070
Subscription		259,560		231,598		217,456
Fulfillment expenses *		47,602		43,888		41,812
Total cost of revenues	-	307,162		275,486		259,268
Gross profit	-	186,503		169,056		134,830
Operating expenses:		100,505		102,030		134,030
Technology and development *		37,399		33,209		24,200
Marketing *		75,219		70,715		62,242
General and administrative *		17,193		13,524		13,014
Gain on disposal of DVDs		(1,653)		(1,741)		(1,097)
Total operating expenses		128,158		115,707		98,359
Operating income		58,345		53,349		36,471
Other income (expense):		30,343		33,347		30,471
Interest expense		(4,959)		(4,457)		(670)
Interest and other income		972		2,444		1,610
Income before income taxes		54,358		51,336		37,411
Provision for income taxes		22,086		20,423		15,048
Net income	\$	32,272	\$	30,913	\$	22,363
Net income per share:	Ψ	32,212	Ψ	30,713	Ψ	22,303
Basic	\$	0.61	\$	0.58	\$	0.38
Diluted	\$ \$	0.59	\$ \$	0.56	\$ \$	0.38
Weighted average common shares outstanding:	Ф	0.39	Ф	0.50	Ф	0.57
Basic		52,911		53,609		58,734
Diluted		54,775		55,479		60,709
Diluted		34,773		33,419		00,709
*Stock-based compensation included in						
expense line items:						
Fulfillment expenses	\$	176	\$	59	\$	120
Technology and development		1,869		1,023		1,071
Marketing		643		433		443
General and administrative		2,814		1,461		1,498
Reconciliation of Non-GAAP Financial Measures						
(unaudited)						
Non-GAAP net income reconciliation:						
GAAP net income	\$	32,272	\$	30,913	\$	22,363
Stock-based compensation		5,502		2,976		3,132
Income tax effect of stock-based compensation		(2,234)		(1,184)		(1,259)
Non-GAAP net income	\$	35,540	\$	32,705	\$	24,236
Non-GAAP net income per share:						
Basic	\$	0.67	\$	0.61	\$	0.41
Diluted	\$	0.65	\$	0.59	\$	0.40
Weighted average common shares outstanding:	Ψ	0.05	Ψ	0.57	Ψ	0.10
Basic		52,911		53,609		58,734
Diluted		54,775		55,479		60,709
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Netflix, Inc. Consolidated Balance Sheets

(unaudited)

(in thousands, except share and par value data)

	As of				
	\mathbf{N}	Iarch 31,	December 31,		
		<u>2010</u>	<u>2009</u>		
Assets					
Current assets:					
Cash and cash equivalents	\$	79,861	\$	134,224	
Short-term investments		186,469		186,018	
Current content library, net		55,566		37,329	
Prepaid content		31,704		26,741	
Prepaid and other current assets		25,938		26,701	
Total current assets		379,538		411,013	
Content library, net		109,431		108,810	
Property and equipment, net		127,165		131,653	
Deferred tax as sets		18,791		15,958	
Other non-current assets		13,368		12,300	
Total assets	\$	648,293	\$	679,734	
Liabilities and Stockholders' Equity					
Current liabilities:					
Accounts payable	\$	102,703	\$	91,475	
Accrued expenses		38,718		33,387	
Current portion of lease financing obligations		1,917		1,410	
Deferred revenue		100,109		100,097	
Total current liabilities		243,447		226,369	
Long-term debt		200,000		200,000	
Lease financing obligations, excluding current portion		35,704		36,572	
Other non-current liabilities		22,407		17,650	
Total liabilities		501,558		480,591	
Stockholders' equity:					
Common stock, \$0.001 par value; 160,000,000 shares authorized					
at March 31, 2010 and December 31, 2009; 52,261,855 and					
53,440,073 issued and outstanding at March 31, 2010 and					
December 31, 2009, respectively		52		53	
Accumulated other comprehensive income, net		487		273	
Retained earnings		146,196		198,817	
Total stockholders' equity		146,735		199,143	
Total liabilities and stockholders' equity	\$	648,293	\$	679,734	

Netflix, Inc. Consolidated Statements of Cash Flows

(unaudited)(in thousands)

	Three Months Ended				
	March 31,	December 31,	March 31,		
	<u>2010</u>	<u>2009</u>	<u>2009</u>		
Cash flows from operating activities:					
Net income	\$ 32,272	\$ 30,913	\$ 22,363		
Adjustments to reconcile net income to net cash					
provided by operating activities:					
Depreciation and amortization of property, equipment and intangibles	10,859	10,238	9,175		
Amortization of content library	62,292	60,261	49,304		
Amortization of discounts and premiums on investments	234	168	194		
Amortization of debt issuance costs	98	1,124	-		
Stock-based compensation expense	5,502	2,976	3,132		
Excess tax benefits from stock-based compensation	(7,424)	(3,584)	(3,684)		
Loss on disposal of property and equipment	-	-	144		
Gain on sale of short-term investments	(264)	(54)	(572)		
Gain on disposal of DVDs	(3,228)	(2,607)	(2,033)		
Gain on sale of investment in business	-	(1,783)	-		
Deferred taxes	(2,761)	1,789	(1,344)		
Changes in operating assets and liabilities:					
Prepaid content and other current assets	(4,415)	(9,390)	(391)		
Content library	(50,475)	(22,785)	(22,091)		
Accounts payable	16,878	8,894	8,572		
Accrued expenses	11,953	7,506	2,945		
Deferred revenue	12	20,974	(2,504)		
Other assets and liabilities	3,879	1,177	2,423		
Net cash provided by operating activities	75,412	105,817	65,633		
Cash flows from investing activities:					
Purchases of short-term investments	(34,202)	(125,841)	(52,384)		
Proceeds from sale of short-term investments	30,770	36,037	36,933		
Proceeds from maturities of short-term investments	4,013	4,688	1,330		
Purchases of property and equipment	(6,393)	(22,433)	(6,572)		
Acquisitions of intangible asset	(130)	_	(200)		
Acquisitions of content library	(36,902)	(57,048)	(46,499)		
Proceeds from sale of DVDs	3,984	3,934	2,726		
Proceeds from sale of investment in business	-	7,483	-		
Other assets	(172)	(72)	(2)		
Net cash used in investing activities	(39,032)	(153,252)	(64,668)		
Cash flows from financing activities:					
Principal payments of lease financing obligations	(361)	(300)	(269)		
Proceeds from issuance of common stock	9,918	9,182	13,589		
Excess tax benefits from stock-based compensation	7,424	3,584	3,684		
Borrowings on line of credit, net of issuance costs	-	18,978	-		
Payments on line of credit	-	(20,000)	-		
Proceeds from issuance of debt, net of issuance costs	-	193,917	-		
Repurchases of common stock	(107,724)	(79,419)	(42,719)		
Net cash provided by (used in) financing activities	(90,743)	125,942	(25,715)		
Net increase (decrease) in cash and cash equivalents	(54,363)	78,507	(24,750)		
Cash and cash equivalents, beginning of period	134,224	55,717	139,881		
Cash and cash equivalents, end of period	\$ 79,861	\$ 134,224	\$ 115,131		

	Three Months Ended					
	March 31,		December 31,		March 31,	
	<u>2010</u>		<u>2009</u>		<u>2009</u>	
Non-GAAP free cash flow reconciliation:						
Net cash provided by operating activities	\$	75,412	\$	105,817	\$	65,633
Purchases of property and equipment		(6,393)		(22,433)		(6,572)
Acquisitions of intangible asset		(130)		-		(200)
Acquisitions of content library		(36,902)		(57,048)		(46,499)
Proceeds from sale of DVDs		3,984		3,934		2,726
Other assets		(172)		(72)		(2)
Non-GAAP free cash flow	\$	35,799	\$	30,198	\$	15,086

	<u>Twelve Months Ended</u>						
	N	March 31,		December 31,		March 31,	
		<u>2010</u>		<u>2009</u>		<u>2009</u>	
Non-GAAP free cash flow reconciliation:							
Net cash provided by operating activities	\$	334,842	\$	325,063	\$	285,608	
Purchases of property and equipment		(45,753)		(45,932)		(37,931)	
Acquisitions of intangible asset		(130)		(200)		(1,262)	
Acquisitions of content library		(183,447)		(193,044)		(158,032)	
Proceeds from sale of DVDs		12,422		11,164		16,587	
Other assets		(99)		71		(11)	
Non-GAAP free cash flow	\$	117,835	\$	97,122	\$	104,959	

Netflix, Inc. Consolidated Other Data

(unaudited)

(in thousands, except percentages, average monthly revenue per paying subscriber, average monthly gross profit per paying subscriber and subscriber acquisition cost)

subscriber and subscriber acquisition cost)	As of / Three Months Ended				
	March 31,	<u>March 31,</u>			
	2010	December 31, 2009	2009		
Subscriber information:	<u>2010</u>	2002	2007		
Subscribers: beginning of period	12,268	11,109	9,390		
Gross subscriber additions: during period	3,492	2,803	2,413		
Gross subscriber additions year-to-year change	44.7%	34.4%	29.6%		
Gross subscriber additions quarter-to-quarter sequential change	24.6%	28.6%	15.7%		
Less subscriber cancellations: during period	(1,793)	(1,644)	(1,493)		
Subscribers: end of period	13,967	12,268	10,310		
Subscribers year-to-year change	35.5%	30.6%	25.1%		
Subscribers quarter-to-quarter sequential change	13.8%	10.4%	9.8%		
Free subscribers: end of period	345	376	194		
Free subscribers as percentage of ending subscribers	2.5%	3.1%	1.9%		
Paid subscribers: end of period	13,622	11,892	10,116		
Paid subscribers year-to-year change	34.7%	29.8%	24.9%		
Paid subscribers quarter-to-quarter sequential change	14.5%	9.8%	10.4%		
Average monthly revenue per paying subscriber	\$ 12.90	\$ 13.04	\$ 13.63		
Average monthly gross profit per paying subscriber	\$ 4.87	\$ 4.96	\$ 4.66		
Percentage of subscribers who watched instantly more than 15	Φ 4.07	φ 4.90	ş 4.00		
minutes of a TV episode or movie	55%	48%	36%		
Household penetration - Bay Area	24%	23%	20%		
*	12%	11%	20% 9%		
Household penetration - Rest of Country Churn	3.8%	3.9%	4.2%		
	\$ 21.54	\$ 25.23	\$ 25.79		
Subscriber acquisition cost	\$ 21.34	\$ 23.23	\$ 23.19		
Margins:	27.90/	29.00/	24.20/		
Gross margin	37.8% 11.8%	38.0% 12.0%	34.2% 9.2%		
Operating margin Net margin	6.5%	7.0%	9.2% 5.7%		
-	0.5%	7.0%	3.1%		
Expenses as percentage of revenues:	7.6%	7.5%	6.1%		
Technology and development					
Marketing General and administrative	15.2%	15.9%	15.8%		
	3.5%	3.0%	3.3%		
Gain on disposal of DVDs	(0.3%)	(0.4%)	(0.2%)		
Total operating expenses	26.0%	26.0%	25.0%		
Year-to-year change:	25 20/	22.60/	20.80/		
Total revenues	25.3%	23.6%	20.8%		
Cost of subscription	19.4%	19.6%	16.2%		
Fulfillment expenses	13.8%	11.9%	17.3%		
Technology and development	54.5%	38.1%	19.4%		
Marketing	20.8%	27.1%	13.4%		
General and administrative	32.1%	25.7%	(5.3%)		
Gain on disposal of DVDs	50.7%	8.6%	31.7%		
Total operating expenses	30.3%	30.3%	11.7%		