

FOR IMMEDIATE RELEASE Monday, July 25, 2005

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Netflix Announces Q2 2005 Financial Results GAAP Net Income of \$5.7 million, Revenue of \$164.5 million and Raises 2005 Net Income Guidance

Los Gatos, Calif. – July 25, 2005 – Netflix (Nasdaq: NFLX) today reported results for the second quarter ended June 30, 2005.

For the second quarter:

- Revenue was \$164.5 million
- Subscribers increased 53 percent year-over-year to 3.196 million
- Churn declined to near-record low of 4.7%

"Our business performed impressively across all key operating measures in the second quarter, reflecting the broadening consumer appeal of our service and the rising competitive strength of our organization," said Reed Hastings, Netflix co-founder and chief executive officer. "Looking at the second half of 2005, we're confident of hitting four million subscribers by year's end and expect to reach that milestone profitably and as the clear-cut market leader."

Second-Quarter 2005 Financial Highlights

<u>Revenue</u> for the second quarter of 2005 was a record \$164.5 million, representing 37 percent year-over-year growth from \$120.3 million for the second quarter of 2004, and 7 percent quarter-over-quarter growth from \$154.1 million for the first quarter of 2005.

GAAP net income for the second quarter of 2005 was \$5.7 million, or \$0.09 per diluted share, compared to GAAP net income of \$2.9 million, or \$0.04 per diluted share, for the second quarter of 2004 and a GAAP net loss of \$8.8 million, or \$0.17 per share, for the first quarter of 2005. Management had guided to a GAAP net loss for the second quarter of \$2.2 million to \$7.2 million. The outperformance is due to a number of factors including: lower-than-expected marketing, better-than-expected cost management as well as lower-than-expected stock-based compensation expense.

Non-GAAP net income was \$9.1 million, or \$0.14 per diluted share, for the second quarter of 2005, compared to non-GAAP net income of \$7.0 million, or \$0.11 per diluted share for the second quarter of 2004 and non-GAAP net loss of \$4.5 million, or \$0.09 per share, for the first quarter of 2005. Non-GAAP net income (loss) equals net income (loss) on a GAAP basis before stock-based compensation expense.

<u>Gross margin</u> for the second quarter of 2005 was 39.0 percent compared to 42.0 percent for the second quarter of 2004 and 38.4 percent for the first quarter of 2005.

<u>Free cash flow</u>¹ for the second quarter of 2005 was positive \$1.8 million, compared to positive \$6.3 million in the second quarter of 2004 and negative \$8.9 million for the first quarter of 2005.

Cash provided by operating activities for the second quarter of 2005 was \$36.5 million, compared to \$32.0 million for the second quarter of 2004 and \$29.4 million for the first quarter of 2005.

<u>Subscriber acquisition cost</u>² for the second quarter of 2005 was \$37.25 per gross subscriber addition, compared to \$35.12 for the same period of 2004 and \$37.89 for the first quarter of 2005.

<u>Churn</u>³ for the second quarter of 2005 was 4.7 percent, compared to 5.6 percent for the second quarter of 2004 and 5.0 percent for the first quarter of 2005. Churn includes free subscribers as well as paying subscribers who elect not to renew their monthly subscription service during the quarter.

<u>Subscribers.</u> Netflix ended the second quarter of 2005 with approximately 3,196,000 total subscribers, representing 53 percent year-over-year growth from 2,093,000 total subscribers at the end of the second quarter of 2004 and 6 percent sequential growth from 3,018,000 subscribers at the end of the first quarter of 2005.

During the quarter Netflix acquired 707,000 gross subscriber additions, representing 21 percent year-over-year growth from 583,000 gross subscriber additions acquired in the second quarter of 2004 and 25 percent quarter-over-quarter decline from 945,000 gross subscriber additions acquired in the first quarter of 2005.

Of the 3,196,000 total subscribers at quarter end, 97 percent, or 3,109,000, were paid subscribers. The other 3 percent, or 87,000, were free subscribers. Paid subscribers represented 97 percent of total subscribers at the end of the second quarter of 2004 and 96 percent of total subscribers at the end of the first quarter of 2005.

Business Outlook

The Company's performance expectations for the third and fourth quarters of 2005 and the full year of 2005 are as follows:

Third Quarter 2005

- Ending subscribers of 3.35 million to 3.50 million
- Revenue of \$172.5 million to \$176.5 million
- GAAP net income of \$4.5 million to \$8.0 million

Fourth Quarter 2005

• Ending subscribers of 3.85 million to 4.05 million

- Revenue of \$187 million to \$193 million
- GAAP net income of \$1.0 million to \$6.0 million

¹ Free cash flow is defined as cash provided by operating activities less cash used in investing activities excluding purchases and sales of short-term investments.

² Subscriber acquisition cost is defined as the total marketing expense on the Company's Statement of Operations divided by total gross subscriber additions during the quarter.

³ Churn is defined as customer cancellations in the quarter divided by the sum of beginning subscribers and gross subscriber additions, divided by three months.

Full Year 2005

- Ending subscribers of 3.85 million to 4.05 million, from previous guidance of 3.85 million to 4.15 million
- Revenue of \$678.1 million to \$688.1 million, from previous guidance of \$660 million to \$685 million
- GAAP net income of \$2.4 million to \$11.9 million, from previous guidance of a loss of \$5 million to \$15 million

Float and Trading Plans

The Company estimates the public float at approximately 46,279,628 shares as of June 30, 2005, up 1 percent from 45,813,910 shares as of March 31, 2005, based on registered shares held in street name with the Depository Trust and Clearing Corporation. No outstanding shares are subject to a lock-up agreement of any kind. From time to time executive officers of Netflix may elect to buy or sell stock in Netflix. All open market sales are made pursuant to the terms of 10b5-1 Trading Plans approved by the Company and generally adopted no less than three months prior to the first date of sale under such plan.

Earnings Call

The Netflix earnings call will be webcast today at 5:00 p.m. Eastern Time / 2:00 p.m. Pacific Time, and may be accessed at http://ir.netflix.com. Following the conclusion of the webcast, a replay of the call will be available via Netflix's website at http://ir.netflix.com. For those without access to the Internet, a replay of the call will be available from approximately 5:00 p.m. Pacific Time on July 25, 2005 through July 31, 2005. To listen to a replay, call (719) 457-0820, access code 1394102.

Use of Non-GAAP Measures

Management believes that non-GAAP net income is a useful measure of operating performance because it excludes the non-cash impact of stock option accounting. In addition, management believes that free cash flow is a useful measure of liquidity because it excludes the non-operational cash flows from purchases and sales of short-term investments and cash flows from financing activities. However, these non-GAAP measures should be considered in addition to, not as a substitute for, or superior to net income and net cash provided by operating activities, or other financial measures prepared in accordance with GAAP. A reconciliation to the GAAP equivalents of these non-GAAP measures is contained in tabular form on the attached unaudited financial statements.

About Netflix

Netflix (Nasdaq: NFLX) is the world's largest online movie rental service, providing more than three million subscribers access to over 50,000 DVD titles. Under the company's most popular program, for \$17.99 a month, Netflix subscribers rent as many DVDs as they want and keep them as long as they want, with three movies out at a time. There are no due dates, no late fees and no shipping fees. DVDs are delivered for free by the USPS from regional shipping centers located throughout the United States. Netflix can reach nearly 90 percent of its subscribers with generally one business-day delivery. Netflix offers personalized movie recommendations to its members and has more than 500 million movie ratings. Netflix also allows members to share and recommend movies to one another through its Friends[™] feature. For more information, visit www.netflix.com.

Forward-Looking Statements

This press release contains certain forward-looking statements within the meaning of the federal securities laws, including statements regarding our subscriber growth, revenue and GAAP net income for the third and fourth quarters and full year of 2005. The forward-looking statements in this release are subject to risks and uncertainties that could cause actual results and events to differ, including, without limitation: impacts arising out of competition, our ability to manage our growth, in particular managing our subscriber acquisition cost as well as the mix between revenue sharing titles and titles not subject to revenue sharing that are delivered to our subscribers; our ability to attract new subscribers and retain existing subscribers; changes in pricing and availability for advertising space; fluctuations in consumer usage of our service, customer spending on DVD players, DVDs and related products; disruption in service on our website or with our computer systems; deterioration of the U.S. economy or conditions specific to online commerce or the filmed entertainment industry; conditions that effect our delivery through the U.S. Postal Service, including increases in first class postage; increases in the costs of acquiring DVDs; and, widespread consumer adoption of different modes of viewing in-home filmed entertainment. A detailed discussion of these and other risks and uncertainties that could cause actual results and events to differ materially from such forward-looking statements is included in our filings with the Securities and Exchange Commission, including our Annual Report on Form 10-K filed with the Securities and Exchange Commission on March 15, 2005. We undertake no obligation to update forward-looking statements to reflect events or circumstances occurring after the date of this press release.

Netflix, Inc. Consolidated Statements of Operations

(unaudited)

(in thousands, except per share data)

(in thousands, except per share data)		Three Months Ende			led			Six Months Ended			
		June 30, 2004	N	March 31, 2005		June 30, 2005		June 30, 2004		June 30, 2005	
Revenues:											
Subscription	\$	119,710	\$	152,446	\$	164,027	\$	219,533	\$	316,473	
Sales		611		1,694		470		1,158		2,164	
Total revenues		120,321		154,140		164,497		220,691		318,637	
Cost of revenues:											
Subscription		69,604		93,986		99,957		126,048		193,943	
Sales		184		999		354		367		1,353	
Total cost of revenues		69,788		94,985		100,311		126,415		195,296	
Gross profit		50,533		59,155		64,186		94,276		123,341	
Operating expenses:											
Fulfillment		14,373		16,694		17,560		25,163		34,254	
Technology and development		5,652		7,155		7,513		10,691		14,668	
Marketing		20,477		35,803		26,338		47,170		62,141	
General and administrative		3,280		5,007		4,898		6,416		9,905	
Stock-based compensation		4,134		4,279		3,423		8,569		7,702	
Total operating expenses		47,916		68,938		59,732		98,009		128,670	
Operating income (loss)		2,617		(9,783)		4,454		(3,733)		(5,329)	
Other income (expense):				, , ,						, , ,	
Interest and other income		304		1,051		1,246		895		2,297	
Interest and other expense		(30)		(38)		(3)		(61)		(41)	
Income (loss) before income taxes		2,891		(8,770)		5,697		(2,899)		(3,073)	
Provision for income taxes		-		44		13		-		57	
Net income (loss)	\$	2,891	\$	(8,814)	\$	5,684	\$	(2,899)	\$	(3,130)	
Net income (loss) per share:	_	-		<u> </u>				<u> </u>			
Basic	\$.06	\$	(.17)	\$.11	\$	(.06)	\$	(.06)	
Diluted	\$.04	\$	(.17)	\$.09	\$	(.06)	\$	(.06)	
Weighted average common shares outstanding:	Ψ		Ψ	(.17)	Ψ	.07	Ψ	(.00)	Ψ	(.00)	
Basic		51,898		52,816		53.190		51,590		53.005	
Diluted		64,975		52,816		64,592		51,590		53,005	
Diluted		04,773		32,010		04,372		31,370		33,003	
Reconciliation of Non-GAAP Financial Measures											
(Unaudited)											
Non-GAAP net income reconciliation:											
Net income (loss)	\$	2,891	\$	(8,814)	\$	5,684	\$	(2,899)	\$	(3,130)	
Add back:											
Stock-based compensation		4,134	_	4,279	_	3,423	_	8,569	_	7,702	
Non-GAAP net income (loss)	\$	7,025	\$	(4,535)	\$	9,107	\$	5,670	\$	4,572	
Non-GAAP net income (loss) per share:											
Basic	\$.14	\$	(.09)	\$.17	\$.11	\$.09	
Diluted	\$.11	\$	(.09)	\$.14	\$.09	\$.07	
Weighted average common shares outstanding:											
Basic		51,898		52,816		53,190		51,590		53,005	
Diluted		64,975		52,816		64,592		64,907		64,122	

Netflix, Inc.

Consolidated Balance Sheets

(unaudited)

(in thousands, except share and par value data)

Assets Current assets Formation of the property of th	(in thousands, except share and par value data)	Acof				
Assets 2004 2005 Current assets: 174,461 \$ 170,972 Cash and cash equivalents \$ 174,461 4,349 Prepaid expenses 2,741 4,349 Prepaid revenue sharing expenses 4,695 4,567 Other current assets 5,449 2,517 Total current assets 187,346 182,405 DVD library, net 42,158 56,031 Intangible assets, net 961 127 Property and equipment, net 18,728 27,410 Deposits 1,600 1,552 Other assets 1,000 1,552 Other assets 1,000 1,203 Total assets 4,975 56,211 Accrued spenses 13,131 13,702 Accrued expenses 13,131 13,702 Accrued expenses 13,131 13,702 Current portion of capital lease obligations 6 - Total current liabilities 94,910 785 Total liabilities 95,510 104,195 <		As of December 31 June 30			Inne 30.	
Assets Current assets: 174,461 170,972 Prepaid expenses 2,741 4,349 Prepaid revenue sharing expenses 4,695 4,567 Other current assets 5,449 2,517 Total current assets 187,346 182,405 DVD library, net 42,158 56,031 Intangible assets, net 961 127 Property and equipment, net 18,728 27,410 Deposits 1,600 1,552 Other assets 1,000 1,203 Total assets 251,793 268,728 Liabilities and Stockholders' Equity 251,793 268,728 Current liabilities: 31,936 33,497 Current expenses 13,131 13,702 Deferred revenue 31,936 33,497 Current portion of capital lease obligations 68 - Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195		De				
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Other current assets 5,449 2,517 Total current assets 187,346 182,405 DVD library, net 42,158 56,031 Intangible assets, net 961 127 Property and equipment, net 18,728 27,410 Deposits 1,600 1,552 Other assets 1,000 1,203 Total assets \$251,793 \$268,728 Liabilities and Stockholders' Equity Current liabilities: \$49,775 \$56,211 Accounts payable \$49,775 \$56,211 Accrued expenses 13,131 13,702 Deferred revenue 31,936 33,497 Current portion of capital lease obligations 68 - Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195 Stockholders' equity: 50 104,195 Common stock, \$0.001 par value; 160,000,000 shares authorized at December 31, 2004 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2	Prepaid expenses		2,741		4,349	
Total current assets 187,346 182,405 DVD library, net 42,158 56,031 Intangible assets, net 961 127 Property and equipment, net 18,728 27,410 Deposits 1,600 1,552 Other assets 1,000 1,203 Total assets \$ 251,793 \$ 268,728 Liabilities and Stockholders' Equity Current liabilities: \$ 49,775 \$ 56,211 Accounts payable \$ 49,775 \$ 56,211 Accrued expenses 13,131 13,702 Deferred revenue 31,936 33,497 Current portion of capital lease obligations 68 - Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195 Stockholders' equity: Common stock, \$0.001 par value; 160,000,000 shares authorized at December 31, 2004 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005; page 2005, pa	Prepaid revenue sharing expenses		4,695		4,567	
DVD library, net 42,158 56,031 Intangible assets, net 961 127 Property and equipment, net 18,728 27,410 Deposits 1,600 1,552 Other assets 1,000 1,203 Total assets 251,793 268,728 Liabilities and Stockholders' Equity Current liabilities: Accounts payable 49,775 56,211 Accrued expenses 13,131 13,702 Deferred revenue 31,936 33,497 Current portion of capital lease obligations 68 - Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195 Stockholders' equity: 53,426,304 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005, respectively 53 53 Additional paid-in capital 292,843 301,669	Other current assets		5,449		2,517	
Intangible assets, net 961 127 Property and equipment, net 18,728 27,410 Deposits 1,600 1,552 Other assets 1,000 1,203 Total assets 251,793 268,728 Liabilities and Stockholders' Equity Current liabilities: Accounts payable 49,775 56,211 Accrued expenses 13,131 13,702 Deferred revenue 31,936 33,497 Current portion of capital lease obligations 68 - Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195 Stockholders' equity: 50 104,195 Common stock, \$0.001 par value; 160,000,000 shares authorized at December 31, 2004 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005; respectively 53 53 Additional paid-in capital 292,843 301,669	Total current assets		187,346		182,405	
Property and equipment, net 18,728 27,410 Deposits 1,600 1,552 Other assets 1,000 1,203 Total assets \$ 251,793 \$ 268,728 Liabilities and Stockholders' Equity Current liabilities: Accounts payable \$ 49,775 \$ 56,211 Accrued expenses 13,131 13,702 Deferred revenue 31,936 33,497 Current portion of capital lease obligations 68 - Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195 Stockholders' equity: 53 53 Common stock, \$0.001 par value; 160,000,000 shares authorized at December 31, 2004 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005, respectively 53 53 Additional paid-in capital 292,843 301,669	· · · · · · · · · · · · · · · · · · ·		42,158		56,031	
Deposits 1,600 1,552 Other assets 1,000 1,203 Total assets 251,793 268,728 Liabilities and Stockholders' Equity Current liabilities: Accounts payable 49,775 56,211 Accrued expenses 13,131 13,702 Deferred revenue 31,936 33,497 Current portion of capital lease obligations 68 - Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195 Stockholders' equity: Common stock, \$0.001 par value; 160,000,000 shares authorized at December 31, 2004 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005, respectively 53 53 Additional paid-in capital 53 53 53			961		127	
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Total assets \$ 251,793 \$ 268,728 Liabilities and Stockholders' Equity Current liabilities: \$ 49,775 \$ 56,211 Accounts payable \$ 13,131 13,702 Accrued expenses 13,131 13,702 Deferred revenue 31,936 33,497 Current portion of capital lease obligations 68 - Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195 Stockholders' equity: Common stock, \$0.001 par value; 160,000,000 shares authorized at December 31, 2004 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005, respectively 53 53 Additional paid-in capital 292,843 301,669						
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Total current liabilities 94,910 103,410 Deferred rent 600 785 Total liabilities 95,510 104,195 Stockholders' equity: 2000 104,195 Common stock, \$0.001 par value; 160,000,000 shares authorized at December 31, 2004 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005, respectively 53 53 Additional paid-in capital 292,843 301,669					33,497	
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Common stock, \$0.001 par value; 160,000,000 shares authorized at December 31, 2004 and June 30, 2005; 52,732,025 and 53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005, respectively 53 53 Additional paid-in capital 292,843 301,669			95,510		104,195	
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53,426,304 issued and outstanding at December 31, 2004 and June 30, 2005, respectively 53 53 53 Additional paid-in capital 292,843 301,669						
June 30, 2005, respectively 53 53 Additional paid-in capital 292,843 301,669						
Additional paid-in capital 292,843 301,669	<u> </u>					
	*					
Deferred stock-based compensation (4,693) (2,139)	<u> •</u>				,	
Accumulated other comprehensive loss (222) (222)	<u> -</u>					
Accumulated deficit (131,698) (134,828)						
Total stockholders' equity 156,283 164,533	* *	Φ.	_	Φ.		
Total liabilities and stockholders' equity \$ 251,793 \$ 268,728	Total liabilities and stockholders' equity	\$	251,793	\$	268,728	

Netflix, Inc. Consolidated Statements of Cash Flows (unaudited)

(in thousands)

	Three Months Ended				Six Months Ended					
		June 30, 2004	N	March 31, 2005		June 30, 2005		June 30, 2004		June 30, 2005
Cash flows from operating activities:										
Net income (loss)	\$	2,891	\$	(8,814)	\$	5,684	\$	(2,899)	\$	(3,130)
Adjustments to reconcile net income (loss) to net cash										
provided by operating activities:										
Depreciation of property and equipment		1,323		1,938		2,156		2,575		4,094
Amortization of DVD library		21,141		22,006		25,552		39,268		47,558
Amortization of intangible assets		454		454		380		1,080		834
Stock-based compensation expense		4,134		4,279		3,423		8,569		7,702
Loss on disposal of short-term investments		274		-		-		274		-
Gain on disposal of DVDs		(427)		(1,129)		(208)		(791)		(1,337)
Non-cash interest expense		11		11		-		22		11
Changes in operating assets and liabilities:										
Prepaid expenses and other current assets		(2,521)		4,671		(3,219)		(1,522)		1,452
Accounts payable		(631)		2,857		3,579		9,898		6,436
Accrued expenses		1,391		2,550		(1,979)		2,227		571
Deferred revenue		3,755		527		1,034		6,927		1,561
Deferred rent		171		93		92		138		185
Net cash provided by operating activities		31,966		29,443		36,494		65,766		65,937
Cash flows from investing activities:										
Purchases of short-term investments		(222)		-		-		(586)		-
Proceeds from sale of short-term investments		45,013		-		-		45,013		-
Purchases of property and equipment		(2,048)		(6,845)		(5,931)		(3,856)		(12,776)
Acquisitions of DVD library		(24,083)		(33,040)		(29,218)		(47,653)		(62,258)
Proceeds from sale of DVDs		611		1,694		470		1,158		2,164
Deposits and other assets		(168)		(177)		22		(187)		(155)
Net cash provided by (used in) investing activities		19,103		(38,368)		(34,657)		(6,111)		(73,025)
Cash flows from financing activities:								<u> </u>		
Proceeds from issuance of common stock		2,305		365		3,313		4,124		3,678
Principal payments on notes payable and capital lease obligations		(118)		(79)		-		(229)		(79)
Net cash provided by financing activities		2,187		286		3,313		3,895		3,599
Net increase (decrease) in cash and cash equivalents		53,256		(8,639)	_	5,150	_	63,550	_	(3,489)
Cash and cash equivalents, beginning of period		100,188		174,461		165,822		89,894		174,461
Cash and cash equivalents, end of period	\$	153,444	\$	165,822	\$	170,972	\$	153,444	\$	170,972
Non-GAAP free cash flow reconciliation:										
Net cash provided by operating activities	\$	31,966	\$	29,443	\$	36,494	\$	65,766	\$	65,937
Purchases of property and equipment		(2,048)	·	(6,845)		(5,931)	·	(3,856)		(12,776)
Acquisitions of DVD library		(24,083)		(33,040)		(29,218)		(47,653)		(62,258)
Proceeds from sale of DVDs		611		1,694		470		1,158		2,164
Deposits and other assets		(168)		(177)		22		(187)		(155)
Non-GAAP free cash flow	¢	6,278	\$	(8,925)	\$	1,837	\$	15,228	\$	(7,088)
MUR-GAAT TICE CASH HUW	Φ	0,478	φ	(0,743)	φ	1,037	φ	13,446	φ	(7,000)

Netflix, Inc. Consolidated Other data

(unaudited)

(in thousands, except percentages and subscriber acquisition cost)

	As of	Three Months 1	Ended	As of / Six M	onths Ended
	June 30, 2004	March 31, 2005	June 30, 2005	June 30, 2004	June 30, 2005
Subscriber information:			<u> </u>		
Subscribers: beginning of period	1,932	2,610	3,018	1,487	2,610
Gross subscribers additions: during period	583	945	707	1,343	1,652
Gross subscriber additions year-to-year change	78.3%	24.3%	21.3%	80.5%	23.0%
Gross subscriber additions quarter-to-quarter sequential change	(23.3%)	20.7%	(25.2%)	-	-
Less subscriber cancellations : during period	(422)	(537)	(529)	(737)	(1,066)
Subscribers: end of period	2,093	3,018	3,196	2,093	3,196
Subscribers year-to-year change	82.5%	56.2%	52.7%	82.5%	52.7%
Subscribers quarter-to-quarter sequential change	8.3%	15.6%	5.9%	-	-
Free subscribers: end of period	69	131	87	69	87
Free subscribers as percentage of ending subscribers	3.3%	4.3%	2.7%	3.3%	2.7%
Paid subscribers: end of period	2,024	2,887	3,109	2,024	3,109
Paid subscribers year-to-year change	83.8%	56.7%	53.6%	83.8%	53.6%
Paid subscribers quarter-to-quarter sequential change	9.9%	16.1%	7.7%	-	-
Churn	5.6%	5.0%	4.7%	-	-
Subscriber acquisition cost - Consolidated	\$ 35.12	\$ 37.89	\$ 37.25	\$ 35.12	\$ 37.62
Margins:					
Gross margin	42.0%	38.4%	39.0%	42.7%	38.7%
Operating margin	2.2%	(6.3%)	2.7%	(1.7%)	(1.7%)
Net margin	2.4%	(5.7%)	3.5%	(1.3%)	(1.0%)
Expenses as percentage of revenues:					
Fulfillment	11.9%	10.8%	10.7%	11.4%	10.8%
Technology and development	4.7%	4.6%	4.6%	4.8%	4.6%
Marketing	17.0%	23.2%	16.0%	21.4%	19.5%
General and administrative	2.7%	3.2%	3.0%	2.9%	3.1%
Operating expenses before stock-based compensation	36.3%	41.8%	34.3%	40.5%	38.0%
Stock-based compensation	3.5%	2.9%	2.0%	3.9%	2.4%
Total operating expenses	39.8%	44.7%	36.3%	44.4%	40.4%
Year-to-year change:					
Total revenues	90.4%	53.6%	36.7%	85.7%	44.4%
Fulfillment	99.0%	54.7%	22.2%	85.0%	36.1%
Technology and development	37.1%	42.0%	32.9%	28.7%	37.2%
Marketing	105.7%	34.1%	28.6%	103.6%	31.7%
General and administrative	56.7%	59.7%	49.3%	47.8%	54.4%
Operating expenses before stock-based compensation	87.2%	41.6%	28.6%	81.0%	35.3%
Stock-based compensation	142.6%	(3.5%)	(17.2%)	108.5%	(10.1%)
Total operating expenses	90.9%	37.6%	24.7%	83.1%	31.3%