



August 24, 2026

Listing Manager, National Stock Exchange of India Limited Exchange Plaza, C-1 Block G Bandra Kurla Complex, Bandra (E) Mumbai – 400051, India Symbol: YATRA ISIN No.: INE0JR601024	Manager - CRD BSE Limited Phiroze Jeejeebhoy Towers Dalal Street, Mumbai – 400001, India Scrip Code: 543992 ISIN No.: INE0JR601024
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Sub: Business Responsibility and Sustainability Report of the Company for the financial year 2025-26.

Dear Sir/Madam,

Pursuant to the provisions of Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended from time to time ("Listing Regulations"), please find enclosed herewith the copy of Business Responsibility and Sustainability Report ("BRSR") of the Company for the financial year 2025-26.

The BRSR of the Company for financial year 2025-26 is also available on the website of the Company at www.yatra.com.

This is for your information and records.

Thanking You,

Yours sincerely,

For Yatra Online Limited

JYOTI
CHAWLA
Jyoti Chawla

Company Secretary and Compliance Officer
M. No. A20392

Encl.: As above

Yatra Online Limited

www.yatra.com

Registered Office:

Unit No. 1, Vasant Arcade, 3rd Floor, Sector-B Pocket-7,
 Vasant Kunj, New Delhi – 110070
 T: 011-40109258
 E: legal@yatra.com

Corporate Office:

Gulf Adiba 4th Floor Plot No. 272, Udyog Vihar,
 Phase - II, Sector 20, Gurugram, Haryana -122008
 T: +91 0124 4591700
 E: legal@yatra.com



Business Responsibility and Sustainability Reporting

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

S. No.	Particulars	Details
1	Corporate Identity Number (CIN) of the Company	L63040DL2005PLC463461
2	Name of the Company	Yatra Online Limited
3	Year of incorporation	2005
4	Registered office address	Unit No. 1, Vasant Arcade, 3 rd Floor, Sector-B Pocket-7, Vasant Kunj, New Delhi, India, 110070
5	Corporate address	Gulf Adiba, Plot No. 272, 4 th Floor, Udyog Vihar, Phase –II, Sector –20, Gurugram –122008, Haryana, India
6	E-mail	investors@yatra.com
7	Telephone	Registered Office: +91 11 40109258 Corporate Office: +91 124 4591700
8	Website	www.yatra.com
9	Financial year for which reporting is being done	2025-26
10	Name of the Stock Exchange(s) where shares are listed	BSE Limited (BSE) and National Stock Exchange of India Limited (NSE)
11	Paid-up Capital	INR 15,69,16,193 (Basis standalone financial statements)
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Ms. Jyoti Chawla Company Secretary and Compliance Officer Telephone: +91 124 4591700 E-mail: jyoti.chawla@yatra.com
13	Reporting boundary (Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	The disclosures under this report are made for Yatra Online Limited on a standalone basis.
14	Name of assurance provider	NA
15	Type of assurance obtained	NA

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Support Service to Organizations	Travel agency and tour operators	100

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product / Service	NIC Code	% of total Turnover contributed
1	Air Ticketing	79110	30.87%
2	Hotel and Packaging	79110	60.75%
3	Other operating income-Advertising revenue	73100	8.38%

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices*	Total
National	NA	9	9
International	NA	0	0

*Note- Standalone basis

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	Yatra Online Limited, being an online travel Company together with its subsidiaries is accessible through its website, mobile application etc. and serves customers, travel agents etc. both in national and certain international locations.
International (No. of Countries)	

b. What is the contribution of exports as a percentage of the total turnover of the entity? -

2.59% (Standalone basis)

c. A brief on types of customers

We generate revenue through three main lines of business: (1) Air Ticketing, (2) Hotels and Packages (Including MICE) and (3) Other services. Sales in our Air Ticketing business are primarily made through our website, mobile applications, mobile web, and B2B2C travel agents. Sales in our Hotels and Packages business are made through our website, mobile application, mobile web, B2B2C travel agents, and call centres. We also generate revenue through the online sale of rail and bus tickets, and other ancillary travel services. The business-to-customer (B2C) category includes direct or retail customers; the business-to-business (B2B) category includes corporate clients and travel agents.

IV. Employees

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

Sr. No.	Particulars	Total (A)*	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
Employees						
1.	Permanent (D)	1233	957	78%	276	22%
2.	Other than Permanent (E)	0	0	0	0	0
3.	Total employees (D + E)	1233	957	78%	276	22%
Workers						
4.	Permanent (F)					
5.	Other than Permanent (G)			NA		
6.	Total workers (F + G)					

*Note- Standalone basis

b. Differently-abled Employees and workers:

Sr. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	0	0	0	0	0
2.	Other than Permanent (E)	0	0	0	0	0
3.	Total employees (D + E)	0	0	0	0	0
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)					
5.	Other than Permanent (G)			NA		
6.	Total workers (F + G)					



21. Participation/Inclusion/Representation of women

Particulars	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors*	6	1	16.67%
Key Management Personnel **	5	1	20%

*Note - Board of Directors:

- o Mr. Dhruv Shringi, Whole-Time Director, has been included while calculating number of the Directors on the Board of Directors and Key Managerial Personnel.
- o The total strength of the Board increased following the appointment of Mr. Roshan Chanaka Nirmal Mendis as a Non-Executive Director, effective September 26, 2025.

**Note-Key Management Personnel (KMP):

- o The KMP count as of March 31, 2026 has been increased on account of appointment of Mr. Siddhartha Gupta as Chief Executive Officer (CEO), effective November 25, 2025.

22. Turnover rate for permanent employees and workers

(Disclose trends for the past 3 years)

	FY 2025-26			FY 2024-25			FY 2023-24		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	31.60%	30.80%	31.40%	32.05%	35.92%	32.47%	40.72%	27.60%	41%
Permanent Workers	NA								

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary/associate companies/joint ventures	Indicate whether holding/ Subsidiary/Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Yatra Online, Inc.	Ultimate Holding	NA	Yes. Yatra as a group is committed towards Business Responsibility initiatives.
2	THCL Travel Holding Cyprus Limited	Holding	NA	
3	TSI Yatra Private Limited	Wholly- owned subsidiary	100%	
4	Globe All India Services Limited	Wholly- owned subsidiary	100%	
5	Yatra Middle East LLC-FZ	Wholly- owned subsidiary	100%	
6	Yatra MICE and Holidays Limited (earlier known as Yatra MICE and Holidays Pvt Ltd)	Subsidiary	99%	

Note: The Board of Directors of the Company at its meeting held on August 12, 2024 has approved a scheme of Amalgamation to amalgamate the below mentioned six wholly owned subsidiaries with Yatra Online limited. Accordingly, a composite scheme of Amalgamation was filed with National Company Law Tribunal (NCLT) Mumbai. The said scheme of amalgamation has been approved by NCLT vide order dated October 14, 2025, subsequently with effect from December 01, 2025 the following Amalgamating Companies merged into Yatra Online Limited:

- Yatra for Business Private Limited
- Yatra TG Stays Private Limited
- Yatra Corporate Hotel Solutions Private Limited
- Yatra Hotel Solutions Private Limited
- Travel.co.in Private Limited
- Yatra Online Freight Services Private Limited

VI. CSR Details

24.

(i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)	Not Applicable in FY 2025-26
(ii) Turnover (in ₹):	INR 63,564 Lakhs
(iii) Net worth (in ₹):	INR 77,061 Lakhs

*Note: On standalone basis CSR was not applicable on Yatra Online Limited. Although CSR contribution related provisions were applicable to one subsidiary of the Company i.e Yatra TG Stays Private Limited (Yatra TG). However, Yatra TG has been amalgamated with Yatra Online Limited w.e.f December 01, 2025 and accordingly, the obligation of spending the CSR contribution of ₹ 22,04,474/- of Yatra TG Stays Private Limited shifted to the Company. Therefore, Yatra Online Limited made a CSR contribution of ₹ 22,04,474/- during the Financial Year ended March 31, 2026.

VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/ No) if Yes, then provide web-link for grievance redress policy*	FY 2025-26			FY 2024-25		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes. Investors can connect; relevant information is available at https://investors.yatra.com/Investor-Relations-India	0	0	-	0	0	-
Investors (other than shareholders)		0	0	-	0	0	-
Shareholders	Yes. Shareholders can connect; relevant information is available at https://investors.yatra.com/Investor-Relations-India	0	0	-	1	0	-
Employees and workers		1	0	-	2	2	-
Customers		10758	0	-	14,475	0	-
Value Chain Partners	Yes. The Company has established multiple grievance redressal mechanisms for employees, including the Internal Complaints Committee, Employee Governance Committee, and whistle-blower reporting channels. Employees may raise concerns through the Convercent platform (https://wecare.yatra.com), dedicated email channels (wecare@yatra.com and hr@yatra.com), or the whistle-blower mechanism. The Whistle Blower Policy is available at: https://s22.q4cdn.com/850749348/files/doc_downloads/ir_india/2023/whistle-blower-policy_19-03-2024-final.pdf	0	0	-	0	0	-
	Yes. Customers can connect; relevant information is available at https://www.yatra.com/support						

*Note: The Company has a system in place for feedback and response through formal and informal channels of communication to ensure that the stakeholders remain connected and aligned with business of the Company and a grievance redressal mechanism is placed which can be accessed on the website of the Company.



26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along with its financial implications, as per the following format:

Sr. No	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Information Security, Customer Data Privacy and Digital Personal Data Protection (DPDP) Compliance	Risk	Information security, customer data privacy and compliance with applicable data protection regulations, including the Digital Personal Data Protection (DPDP) framework, are critical to maintaining customer trust and business resilience. As a digital travel platform, the Company processes significant volumes of customer's personal information. Risks include data breaches, cyber threats, unauthorized access, non-compliance with evolving regulatory requirements, third-party security vulnerabilities, operational disruptions, reputational damage, financial penalties, litigation, and loss of customer confidence.	Yatra has adopted a comprehensive approach towards information security and data privacy through its Enterprise Risk Management (ERM) framework and oversight by the Risk Management Committee. The Company has implemented robust information security controls, data protection policies, and procedures aligned with applicable regulatory requirements. Regular employee awareness and cybersecurity training programs are conducted to strengthen the organization's security culture. A defined incident response and breach management framework is in place to ensure timely detection, response, and recovery from cybersecurity incidents. Periodic security assessments, vulnerability assessments, penetration testing, and compliance reviews are undertaken to maintain a secure technology environment. The Company also periodically reviews consent management processes, privacy notices, and third-party data processing arrangements to strengthen data privacy governance.	Negative
2.	Business Ethics & Integrity	Opportunity	Ethical business practices can bring about tangible business advantages such as access to sustained business opportunities in the longer term, improved market confidence, higher reputation and customer loyalty, and Increased attractiveness to talented human resources.	-	Positive

Sr. No	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
3.	Talent attraction and human capital development	Risk	Lack of talent with required skills, high attrition and low human capital development may result in business disruptions, negative impact on reputation, and may limit the Company's ability to achieve its business goals.	- Attrition rate is constantly being monitored by Human Resource team. - Retention on a case-to-case basis. - Mechanism in place wherein new joiners are given training and orientation as part of the new joiner induction program to understand the Company's culture. - Alignment of current compensation and reward system in line with travel industry standards.	Negative
4.	Diversity and Inclusion	Opportunity	The Company recognizes the value of diversity and inclusion and firmly believes that having individuals with diverse backgrounds, geographical regions, expertise, knowledge, perspectives, and genders contribute to more effective and balanced decision making. Embracing workforce diversity is crucial as it enhances our performance by bringing together individuals with different types of knowledge, viewpoints, perspectives, and cultural awareness. This variety of ideas and perspectives fosters innovation, as teams become more adaptable to meet the evolving needs of our customers. By promoting a diverse and inclusive workforce, we aim to expand our customer base and ensure greater customer satisfaction.	-	Positive



Sr. No	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
5.	Climate change, GHG emissions and energy efficiency in operations	Risk	The Company is engaged in tour and travel business and factors contributing to direct carbon emissions such as electricity consumption coupled with Indirect carbon emission resulting from airlines, Hotel operations carried out by Suppliers i. e. Scope 3 carbon emissions require a step towards business responsibility for the environment, the Company operates in.	• Encouraging online meetings instead of travel. • Reducing our environmental impact throughout our operations. • Integrating sustainability principles into our business decisions. • Promoting eco-friendly travel options for our customers. • Working collaboratively with travel partners who share our commitment to sustainability. • Encouraging responsible travel behavior among our customers through awareness	Positive
6.	Quality Customer Experience	Opportunity	Quality Customer experience brings with it an increase in customer base, and enhanced brand and reputational image.	-	Positive
7.	Corporate Governance	Opportunity	Robust governance practices help enhance reputation, minimize risks, prevent financial mismanagement, increase stakeholder confidence and promote sustainable growth.	-	Positive
8.	Responsible Artificial Intelligence (AI) and AI Governance	Opportunity	Adoption of Artificial Intelligence can significantly enhance customer experience through personalized recommendations, intelligent customer support, dynamic pricing, fraud detection, operational efficiency, and data-driven decision-making. At the same time, responsible AI governance helps ensure transparency, fairness, accountability, and regulatory compliance, strengthening stakeholder trust and long-term business value.	-	Positive

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Principle P1: - Anti Bribery and Corruption Policy - Code of Business Conduct and Ethics - Risk Management Policy - Whistle Blower Policy	Principle P2: Code of Business Conduct and Ethics	Principle P3: - Board diversity policy - POSH policy
Principle P4: Whistleblower Policy	Principle P5: - Code of Business Conduct and Ethics - Whistleblower Policy - POSH Policy	Principle P6: Environment Policy
Principle P7: - Code of Business Conduct and Ethics Policy - Corporate Social Responsibility Policy	Principle P8: Corporate Social Responsibility Policy	Principle P9: - Privacy Policy - Information Security Policy

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and Management Processes									
1 a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b. Has the policy been approved by the Board? (Yes/No)	Please refer below disclosure under the head "Web Link of the Policies, if available"								
c. Web Link of the Policies, if available	- P1 – Anti Bribery and Corruption Policy (Approved by the Board) - https://s22.q4cdn.com/850749348/files/doc_downloads/2022/04/Anti-Bribery-and-Corruption-Policy.pdf - Code of Business Conduct and Ethics- https://s22.q4cdn.com/850749348/files/doc_downloads/doc_governance/2025/Code-of-Business-Conduct-and-Ethics.pdf - P2 - Code of Business Conduct and Ethics- https://s22.q4cdn.com/850749348/files/doc_downloads/doc_governance/2025/Code-of-Business-Conduct-and-Ethics.pdf - P3 - Code of Business Conduct and Ethics- https://s22.q4cdn.com/850749348/files/doc_downloads/doc_governance/2025/Code-of-Business-Conduct-and-Ethics.pdf - Board Diversity Policy (Approved by the Board) - https://s22.q4cdn.com/850749348/files/doc_downloads/2022/04/Board-Diversity-Policy.pdf - Policy for Prevention Prohibition and Redressal of Sexual Harassment (POSH) at Work Place (Approved by the Board) - https://s22.q4cdn.com/850749348/files/doc_downloads/2022/04/Policy-for-Prevention-Prohibition-and-Redressal-of-Sexual-Harassment-(POSH)-at-Work-Place.pdf - P4 – Whistle Blower Policy (Approved by the Board)- https://s22.q4cdn.com/850749348/files/doc_downloads/ir_india/2023/whistle-blower-policy_19-03-2024-final.pdf - P5 - Code of Business Conduct and Ethics- https://s22.q4cdn.com/850749348/files/doc_downloads/doc_governance/2025/Code-of-Business-Conduct-and-Ethics.pdf - Whistle Blower Policy (Approved by the Board)- https://s22.q4cdn.com/850749348/files/doc_downloads/ir_india/2023/whistle-blower-policy_19-03-2024-final.pdf - P6 - Code of Business Conduct and Ethics- https://s22.q4cdn.com/850749348/files/doc_downloads/doc_governance/2025/Code-of-Business-Conduct-and-Ethics.pdf - Environment Policy https://s22.q4cdn.com/850749348/files/doc_downloads/2026/07/Environment-Policy-Yatra-Online-Limited.pdf								



Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
	- P7 – Code of Business Conduct and Ethics- https://s22.q4cdn.com/850749348/files/doc_downloads/doc_governance/2025/Code-of-Business-Conduct-and-Ethics.pdf - P8 – Code of Business Conduct and Ethics- https://s22.q4cdn.com/850749348/files/doc_downloads/doc_governance/2025/Code-of-Business-Conduct-and-Ethics.pdf Corporate Social Responsibility Policy (Approved by the Board)- https://s22.q4cdn.com/850749348/files/doc_downloads/2022/04/Corporate-Social-Responsibility-Policy.pdf - P9 – Privacy Policy - https://www.yatra.com/online/privacy-policy.html Note: Code of Business Conduct and Ethics have been approved by Yatra Online, Inc., holding company which is applicable to all the subsidiary Companies as well.								
2 Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3 Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4 Name of the national and international codes/certifications/ labels/ standards (e.g., Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g., SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	The following certification/ codes/assessments are mapped to Principle 9 of NGRBC. 1. ISO 27001 & ISO 27701 by BSI. 2. PCI-DSS by SISA Information Security Worldwide. 3. SOC2 Type2 by KPMG. 4. VAPT assessments: By CERT-IN empanelled Auditors								
5 Specific commitments, goals and targets set by the entity with defined timelines, if any.	- Maintain zero instances of non-compliance with regulatory requirements. - Committed to making a safer workplace for all our employees. - Committed to ensure Zero employment of child and forced labour. - Committed to ensure Zero instances of human rights violation.								
6 Performance of the entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.	The Company is in the process of developing measurable goals and targets. Performance against these commitments will be tracked and reported in the coming years.								
Governance, leadership and oversight									
7 Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements.	At Yatra Online Limited, sustainability and responsible business conduct remain integral to our long-term strategy for creating sustainable value for all stakeholders. We are committed to embedding Environmental, Social, and Governance (ESG) principles across our operations through strong corporate governance, ethical business practices, transparency, and accountability. During the reporting year, we strengthened our governance framework by enhancing compliance, risk management, information security, and stakeholder engagement while fostering an inclusive, diverse, and safe workplace. As a technology-driven travel platform, we recognize that evolving stakeholder expectations, rapid technological advancements, cybersecurity risks, regulatory changes, and increasing sustainability considerations present both challenges and opportunities. In response, we remain focused on enhancing our ESG performance through responsible resource utilization, employee well-being, data privacy, and continuous improvement in our business practices. Our key priorities include maintaining the highest standards of business ethics, promoting diversity and inclusion, ensuring the health and safety of our workforce, improving operational efficiency, and integrating sustainability into our decision-making processes. We are proud of the progress achieved during the year in strengthening our governance mechanisms and ESG practices and remain committed to pursuing measurable sustainability goals, building organizational resilience, and delivering long-term value through responsible growth, ethical leadership, and transparent engagement with all our stakeholders.								
8 Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Mr. Siddhartha Gupta, CEO								
9 Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	No, sustainability-related matters are currently overseen through the existing governance framework, and the Company will evaluate the constitution of a dedicated Board-level committee in the future.								

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	The Company periodically reviews its policies and implements necessary updates, where required.																	
Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances	The Company has appropriate processes in place to ensure compliance with applicable statutory requirements and undertakes timely corrective actions, wherever required. .																	

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency	P1	P2	P3	P4	P5	P6	P7	P8	P9
									No

12. If answer to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)						NA			
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as “Essential” and “Leadership”. While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors	9	- Business and Operations Updates; - Update on Risk Management; - Industry Structures and Developments updates. - Code of Business Conduct; - Prevention of Sexual Harassment at Workplace	100% (Familiarization programs are made available to the Board of Directors/ Committee of Directors, as the case may be, from time to time.)
Key Managerial Personnel	9	- Business and Operations Updates; - Update on Risk Management; - Industry Structures and Developments updates; - Code of Business Conduct; - Prevention of Sexual Harassment at Workplace;	100% (Familiarization programs and training/ awareness generation modules are generally made available to all the Key Managerial Personnel from time to time)
Employees other than BoD and KMPs	3	- Code of Business Conduct - Prevention of Sexual Harassment at Workplace	COBC - 100% POSH – 55%
Workers	NA	NA	NA



2. Details of fines / penalties / punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
Particulars	NGRBC Principle	Name of the regulatory/ enforcement agencies/judicial institutions	Amount (in INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/Fine	None	NA	NA	NA	NA
Settlement	None	NA	NA	NA	NA
Compounding fee	None	NA	NA	NA	NA
Non-Monetary					
Particulars	NGRBC Principle	Name of the regulatory/ enforcement agencies/judicial institutions	Brief of the Case		Has an appeal been preferred? (Yes/No)
Imprisonment	None	NA	NA		NA
Punishment	None	NA	NA		NA

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

NA

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, the Company has an Anti-Corruption & Anti-Bribery Policy which is applicable to all individuals worldwide working for all affiliates and subsidiaries of the Company at all levels and grades, including directors, senior executives, officers, employees (whether permanent, fixed-term or temporary) and same is available on link: https://s22.q4cdn.com/850749348/files/doc_downloads/2022/04/Anti-Bribery-and-Corruption-Policy.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

Particulars	FY 2025-26	FY 2024-25
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	NA	NA

6. Details of complaints with regard to conflict of interest:

Particulars	FY 2025-26		FY 2024-25	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	-	0	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	-	0	-

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

No corrective action was taken as there was no case of non-compliance for cases of corruption and conflicts of interest.

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

Metrics	FY 2025-26	FY 2024-25
Number of days of accounts payables	13.46	14.80

* Note- Standalone basis

9. *Open-ness of business:*

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2025-26	FY 2024-25
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	-	-
	b. Number of trading houses where purchases are made from	-	-
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	-	-
Concentration of Sales	a. Sales to dealers / distributors as % of total sales	-	-
	b. Number of dealers / distributors to whom sales are made	-	-
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	-	-
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	2.36%	31.44%
	b. Sales (Sales to related parties / Total Sales)	1.85%	4.86%
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	100%	98.18%
	d. Investments (Investments in related parties / Total Investments made)	0%	47.89%

NOTE: The significant variation in the share of related parties compared to the previous year is due to a change in the reporting boundary. FY 2024-25 figures were reported on a consolidated basis, whereas FY 2025-26 figures are presented on a standalone basis.

Leadership Indicators

1. *Awareness programmes conducted for value chain partners on any of the Principles during the financial year:*

Total number of awareness programmes held	Topics / principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programmes
		Nil

2. *Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.*

Yes. The Company has implemented a comprehensive Code of Business Conduct and Ethics that sets out the principles and procedures for identifying, disclosing, preventing, and managing actual, potential, or perceived conflicts of interest involving members of the Board and senior management. Directors are expected to act in the best interests of the Company and are required to promptly disclose any situations that may give rise to a conflict of interest. Such disclosures are reviewed in accordance with the applicable provisions of law, regulatory requirements, and the Company's internal governance framework, and appropriate measures are taken to mitigate or manage any identified conflicts.

We are also committed to ensuring equal access to opportunities and maintaining fairness in all employee interactions by fostering an inclusive culture that actively promotes diversity and respect.

To uphold this commitment, the Company ensures that:

- Recruitment, training, promotions, and career advancement decisions are based solely on merit specifically an individual's qualifications, experience, and achievements.
- Roles and remuneration are determined purely on the basis of experience, skills, and performance.
- Employee performance is evaluated against clearly defined goals and objective criteria.
- Discrimination of any kind, whether based on color, caste, religion, ethnicity, marital or family status, or any other characteristic unrelated to job performance is strictly prohibited.

**PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe.****Essential Indicators**

1. *Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.*

Particulars	FY 2025-26	FY 2024-25	Details of improvements in environmental and social impacts
R&D	0	0	-
Capex	0	0	-

2. a. *Does the entity have procedures in place for sustainable sourcing? (Yes/No)*
Yes, the company has a sustainable procurement policy in place.
- b. *If yes, what percentage of inputs were sourced sustainably?*
The Company does not currently track the percentage of inputs sourced sustainably.

3. *Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging), (b) E-waste, (c) Hazardous waste, and (d) other waste.*

As a digital travel services platform, Yatra Online Limited does not manufacture, sell, or distribute physical products and therefore does not have product take-back, reuse, recycling, or end-of-life disposal processes for customer products or packaging materials. Accordingly, the requirement relating to the reclamation of products at the end of their life cycle is not directly applicable to the Company's business model. However, the Company is committed to responsible waste management within its own operations. All e-waste generated is disposed of through authorized recyclers and vendors in accordance with applicable e-waste management regulations. Other waste associated with offices are segregated and then, handed over to building management/concerned municipal corporation for further disposal/recycling.

4. *Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.*

Extended Producer Responsibility (EPR) regulations are not applicable to the Company, given the nature of its business operations.

Leadership Indicators

1. *Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?*

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
Yatra has not conducted a Life Cycle Assessment of any of its services as it is primarily rendering services as an Online Travel Agency.					

2. *If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.*

Name of Product / Service	Description of the risk / concern	Action Taken
Yatra has not conducted a Life Cycle Assessment of any of its services as it is primarily rendering services as an Online Travel Agency.		

3. *Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).*

Indicate input material	Recycled or re-used input material to total material	
	FY 2025-26	FY 2024-25
Yatra is engaged in tour and travel related products and services and does not use any recycled or reused input material in any of its travel services related offerings.		

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2025-26			FY 2024-25		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	Yatra is engaged in tour and travel related products and services and does not use any recycled or reused input material in any of its travel services related offerings.					
E-waste						
Hazardous waste						
Other waste						

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
Yatra is engaged in tour and travel related products and services and does not use any recycled or reused input material in any of its travel services related offerings.	

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains.

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent Employees											
Male	957	957	100%	957	100%	NA	NA	957	100%		
Female	276	276	100%	276	100%	276	100%	NA	NA	Nil	
Total	1233	1233	100%	1233	100%	276	100%	1233	100%		
Other than permanent Employees											
Male											
Female						NA					
Total											

- b. Details of measures for the well-being of workers:

Category	% of employees covered by										
	Total (A)	Health Insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities	
		Number	%	Number	%	Number	%	Number	%	Number	%
		(B)	(B/A)	(C)	(C/A)	(D)	(D/A)	(E)	(E/A)	(F)	(F/A)
Permanent Workers											
Male											
Female						NA					
Total											
Other than permanent Workers											
Male											
Female						NA					
Total											

- c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format:

Particulars	FY 2025-26*	FY 2024-25
Cost incurred on well-being measures as a % of total revenue of the company	0.13%	0.56%

*Note: the details for FY 2025-26 are reported on a standalone basis, whereas the details for FY 2024-25 were reported on a consolidated basis.

2. Details of retirement benefits, for Current FY and Previous FY.

Benefits	FY 2025-26			FY 2024-25		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100	NA	Y	100	NA	Y
Gratuity	100	NA	NA	100	NA	NA
ESI*	-	NA	NA	2.45	NA	Y
Others – please specify	NA	NA	NA	NA	NA	NA

For FY 2025-26, disclosures are provided on a standalone basis; hence, ESI details are not applicable. Whereas, for FY 2024-25, ESI details were reported on a consolidated basis.

3. Accessibility of workplaces

Are the premises/offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes. We are committed to fostering an inclusive environment by ensuring that our physical infrastructure is accessible and barrier-free for persons with disabilities in line with Disabilities Act, 2016.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy?

Equal opportunity as an employer and employment is based solely on individual merit and qualifications directly related to professional competence. The Company strictly prohibits discrimination or harassment of any kind on the basis of race, color, religion, veteran status, national origin, ancestry, pregnancy status, sex, gender identity or expression, age, marital status, mental or physical disability, medical condition, sexual orientation or any other characteristics protected by law and/or with no relevance to effective and efficient performance of the roles and obligations. The Code of Business conduct and Ethics is available at link:

https://s22.q4cdn.com/850749348/files/doc_downloads/doc_governance/2025/Code-of-Business-Conduct-and-Ethics.pdf

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%		
Female	79%	50%	NA	
Total	88%	73%		

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

Particulars	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	NA
Other than Permanent Workers	NA
Permanent Employees	1. Internal Complaints Committee: The Internal Complaints Committee has been set up to cater to employee concerns regarding any discriminatory/harassment cases irrespective of gender. Sexual harassment related issues can be reported (i) Using the Convercent Tool: Convercent is the hotline and case management tool that enables to report things that are going wrong by logging in on https://wecare.yatra.com or call on the Convercent Helpline No. 000 800 050 3898 to file the complaint. (ii) By email @ wecare@yatra.com. 2. Discussion with Business HR: The employees have the option to have a one-one discussion with their Business HR partner and Business HR partner can be reached at hr@yatra.com as well. 3. Employee Governance Committee: Any officer or employee may communicate with the Employee Governance Committee, by any of the following methods: (i) Using the Convercent Tool: Convercent is the hotline and case management tool that enables to report things that are going wrong by logging in on https://wecare.yatra.com or call on the Convercent Helpline No 000 800 050 3898 to file the complaint. (ii) By email @ wecare@yatra.com.

Other than Permanent Employees NA

7. Membership of employees and worker in association(s) or Unions recognized by the listed entity:

Category	FY 2025-26			FY 2024-25		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D/C)
Total Permanent Employees						
- Male						
- Female						
Total Permanent Workers						
- Male						
- Female						

8. Details of training given to employees and workers:

Category	FY 2025-26					FY 2024-25				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	957	925	97%	400	42%	1182	0	0	0	0
Female	276	268	97%	90	33%	294	0	0	0	0
Total	1233	1193	97%	490	40%	1476	0	0	0	0
Workers										
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Total	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

9. Details of performance and career development reviews of employees and worker:

Category	FY 2025-26			FY 2024-25		
	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)
Employees						
Male	957	853	89.13	1182	973	82.32
Female	276	231	83.69	294	240	81.63
Total	1233	1084	87.91	1476	1213	82.18
Workers						
Male	-	NA	NA	NA	NA	NA
Female	-	NA	NA	NA	NA	NA
Total	-	NA	NA	NA	NA	NA

10. Health and safety management system:

- a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes. Yatra has implemented an internal Employee Health & Safety Policy and is committed to fostering a safe, secure, healthy, and environmentally responsible workplace for all its employees and stakeholders. The Company's Code of Business Conduct and Ethics sets out the fundamental principles relating to workplace health, safety, and environmental responsibility. To strengthen awareness and preparedness, the Company regularly disseminates information and guidance through internal communication channels on topics such as workplace safety, fire prevention, emergency response, health and wellness, and environmental responsibility. In addition, periodic fire safety training sessions, mock drills, and evacuation exercises are conducted to enhance employee preparedness and ensure an effective response during emergencies. Through these initiatives, the Company seeks to cultivate a culture of safety, accountability, and sustainability across the organization.



b. *What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?*

The Company has a proactive and interdependent health and safety culture through systems procedures and practices. To maintain a safe and healthy work environment, the Company has implemented workplace safety procedures covering areas such as the prohibition of smoking and carrying firearms or other dangerous weapons within office premises. Yatra also follows procedures to promote a safe and healthy workplace, including issuing travel advisories, where necessary, on matters such as temporarily unsafe locations and late-night travel for women employees. In addition, employees are familiarized with emergency preparedness practices through fire and emergency evacuation drills and are expected to promptly comply with instructions during actual emergency situations.

c. *Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)*

The Company does not have any worker at its place.

d. *Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)*

Yes, the Company provides Group Term Life and Health Insurance Policy to its employees as a part of non-occupational medical and healthcare services.

11. *Details of safety related incidents, in the following format:*

Safety Incident type	Category	FY 2025-26	FY 2024-25
Safety Incident/Number			
Lost Time Injury Frequency Rate (LTIFR)	Employees	0	0
	Workers	NA	NA
Total recordable work-related injuries	Employees	0	0
	Workers	NA	NA
No. of fatalities	Employees	0	0
	Workers	NA	NA
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	NA	NA

12. *Describe the measures taken by the entity to ensure a safe and healthy workplace*

The Company is committed to providing a safe, secure, and healthy workplace for all employees and undertakes various initiatives to promote workplace safety, health, and well-being.

The following well-being measures are undertaken on a regular basis:

- Training and awareness sessions on the Prevention of Sexual Harassment (POSH) and the Company's Code of Business Conduct and Ethics to promote a respectful, inclusive, and compliant workplace;
- Implementation of Standard Operating Procedures for workplace inspections and safety compliance to identify and address potential risks;
- Fire safety and emergency response training, including evacuation drills and emergency exit preparedness exercises;
- Periodic health check-up initiatives to encourage preventive healthcare and employee wellness;
- Access control and security measures to ensure a safe and secure workplace environment;
- Yoga and wellness sessions to support employees' physical and mental well-being.

13. *Number of Complaints on the following made by employees and workers:*

Particulars	FY 2025-26			FY 2024-25		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	-	0	0	-
Health & Safety	0	0	-	0	0	-

14. Assessments for the year:

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	0
Working Conditions	0

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

No significant concerns were identified.

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) and (B) Workers (Y/N):

Yes, the Company covers all the employees under Group Term Life and Health Insurance Policy/Employee State Insurance Scheme. There are no workers employed by the Company.

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

The Company requires its value chain partners to comply with all applicable statutory laws, including the timely deduction and deposit of statutory dues, as specified under the applicable laws and contractual terms entered into with them.

3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

Particulars	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2025-26	FY 2024-25	FY 2025-26	FY 2024-25
Employees	0	0	0	NA
Workers	NA	NA	NA	NA

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

No, the entity does not currently provide formal transition assistance programs.

5. Details on assessment of value chain partners:

Particulars	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	There were no assessments of health and safety practices and working conditions of value chain partners carried out during the year under review.
Working Conditions	

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

None, as there was no assessment of health and safety practices and working conditions of value chain partners carried out during the year under review.

**PRINCIPLE 4 Businesses should respect the interests of and be responsive to all its stakeholders.****Essential Indicators****1. Describe the processes for identifying key stakeholder groups of the entity.**

Stakeholders are individuals, groups, or organizations that can influence, are affected by, or have an interest in the Company's activities, products, services, and overall performance. Yatra undertakes a comprehensive assessment of its internal and external operating environment to identify and understand its key stakeholders and their expectations.

The Company's stakeholders include individuals, groups, and entities that:

- Are directly or indirectly impacted by, or dependent upon, Yatra's products, services, operations, and business performance, or whose support is essential for the Company's functioning;
- Have existing or potential legal, commercial, operational, social, or ethical relationships and responsibilities with the Company; and
- Possess the ability to influence or contribute to Yatra's strategic direction, business decisions, and operational performance.

Through regular stakeholder engagement and dialogue, Yatra seeks to understand stakeholder expectations, address material concerns, and foster transparent, collaborative, and long-term relationships with its stakeholders.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Emails, SMS, Newspapers, Pamphlets, Advertisement, Community meetings, Notices Board, Website)	Frequency of engagement (Annually/ Half yearly/ Quarterly/others)- Please specify	Purpose and scope of engagement including key topics and concerns raised during such engagements
Employees	No	1. Employee surveys 2. Cultural events 3. Trainings and performance management framework 4. Emails, written communication and personal Interactions 5. Departmental Meetings	Continuous Engagement	• Employee-centric communication/ programmes • Business updates
Investors	No	1. Annual shareholder meeting 2. Quarterly investor presentations and conference calls 3. Investor conferences, meetings and press releases	Quarterly/Ad-hoc Engagement	To provide updates on Company's operational and financial performance and updates on new business products/services and related offerings.
Customers	No	1. Direct consumer calls 2. Customer satisfaction surveys 3. Complaint handling & feedback 4. Marketing and Advertising 5. Electronic communication	Continuous Engagement	• Addressing customer requirements and grievances, if any • Product/Services related updates.
Business Associates and Supplier/ Service Providers	No	1. One-on-one negotiations and meetings 2. Regular interaction through phone, email etc.	Continuous Engagement	Business communications
Government/ Regulators	No	1. Annual reports 2. Communications with regulatory bodies through Associations	Engagement as and when required under applicable laws	Statutory communications
Communities	No	1. CSR interventions and initiatives 2. Group's website, Annual Report 3. Group's social media handles, press releases and media statements	Periodic engagement based on needs/ updates to be made out.	Business communications/ other travel related updates

Stakeholder group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Emails, SMS, Newspapers, Pamphlets, Advertisement, Community meetings, Notices Board, Website)	Frequency of engagement (Annually/ Half yearly/ Quarterly/others)- Please specify	Purpose and scope of engagement including key topics and concerns raised during such engagements
Media	No	1. Written Communications 2. Interviews and Forums 3. Meetings 4. Publications and Announcements 5. Media releases	Periodic Engagement	Business/Statutory communications.

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The Company engages with its internal stakeholders on a range of economic, environmental, and social matters through various channels, including one-on-one discussions, team meetings, workshops, and other formal and informal communication mechanisms. These interactions facilitate regular dialogue, promote awareness, and help the Company understand and address stakeholder concerns and expectations.

Engagement with external stakeholders is currently focused primarily on economic and business-related matters and is undertaken through multiple channels, including virtual interactions and in-person meetings. These engagements enable the Company to maintain transparent relationships and gather valuable insights to support informed decision-making.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

The Company engages with internal stakeholders to seek their input in identifying and managing key environmental and social topics. These consultations aim to align the Company's sustainability priorities with stakeholder expectations and evolving global best practices.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

During FY 2025-26, the Company did not undertake any targeted engagement initiatives specifically focused on vulnerable or marginalized stakeholder groups. However, through its CSR-led green plantation project, the Company contributed to enhancing green spaces and environmental quality, creating broader community benefits, including for underserved and vulnerable populations.

PRINCIPLE 5 Businesses should respect and promote human rights.

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2025-26			FY 2024-25		
	Total (A)	No. employees / workers covered (B)	% (B / A)	Total (C)	No. employees / workers covered (D)	% (D/C)
Employees						
Permanent	1233	753	61%	1476	0	0
Other than permanent	NA	NA	NA	NA	NA	NA
Total Employees	1233	753	61%	1476	0	0
Workers						
Permanent						
Other than permanent						
Total Workers						



2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2025-26					FY 2024-25				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C /A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Permanent Employees										
Male	957	0	0%	957	100%	1182	0	0%	1182	100%
Female	276	0	0%	276	100%	294	0	0%	294	100%
Other than Permanent Employees										
Male						NA				
Female										
Workers										
Permanent Workers										
Male						NA				
Female										
Other than Permanent Workers										
Male						NA				
Female										

3. a. Details of remuneration/salary/wages, in the following format:

Particulars	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	5	4250000	1	39,00,000
Key Managerial Personnel*	4	4,22,91,321.10	1	*
Employees other than BoD and KMP	957	7,31,880	276	6,86,112
Workers		NA		

*Note

- Mr. Rohan Mittal(CFO) had resigned w.e.f. April 10, 2025 and Mr. Darpan Batra (Company Secretary) had resigned w.e.f. September 22, 2025 and hence were not considered for the purpose of computing the median remuneration of the Key Managerial Personnel.
- Mr. Siddhartha Gupta was appointed as CEO w.e.f. November 25, 2025 and Ms. Jyoti Chawla was appointed as Company Secretary w.e.f. December 01, 2025 and hence were not considered for the purpose of computing the median remuneration of the Key Managerial Personnel. Please refer to Standalone Financial Statements of the Company for specific details of the Remuneration and/or sitting fees paid to the Directors and Key Managerial Personnel.

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

Particulars	FY 2025-26	FY 2024-25
Gross wages paid to females as % of total wages	19.63%	19.73%

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, the Human Resources department is responsible for overseeing and addressing human rights- related impacts and concerns within the organization.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

(i) Internal Complaints Committee:

The Company has constituted an Internal Complaints Committee (ICC) to address employee concerns relating to discrimination, harassment, and inappropriate workplace conduct. To facilitate timely and confidential reporting of grievances, the Company has established the following reporting mechanisms:

- Convercent Tool: Employees can report concerns through the Company's hotline and case management platform by logging into the Convercent portal or by contacting the designated helpline No. (000 800 050 3898) to register a complaint.
- Email Reporting Mechanism: Employees may also report complaints and concerns through the dedicated email channel established for grievance redressal (wecare@yatra.com).

The Company is committed to ensuring that all complaints are handled in a fair, confidential, and timely manner, while fostering a safe, respectful, and inclusive workplace environment.

(ii) *Discussion with Business HR:*

Employees also have the option to discuss their concerns through one-on-one interactions with their designated Business HR Partner. Additionally, employees may reach out to the HR team through the dedicated email channel at hr@yatra.com for guidance, support, or grievance redressal.

(iii) *Employee Governance Committee:*

Any officer or employee may communicate with the Employee Governance Committee, by any of the following methods:

- Using the Convercent Tool: Convercent is the hotline and case management tool that enables employees to report their concerns or misconduct by logging onto <https://wecare.yatra.com> or by calling the Convercent Helpline No 000 800 050 3898 to file a complaint.
- By email: Concerns can be sent directly via email to wecare@yatra.com.

6. *Number of Complaints on the following made by employees and workers:*

Particulars	FY 2025-26			FY 2024-25		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Sexual Harassment	0	0	-	0	0	-
Discrimination at workplace	0	0	-	0	0	-
Child Labour	0	0	-	0	0	-
Forced Labour/Involuntary Labour	0	0	-	0	0	-
Wages	1	2	-	2	2	-
Other human rights related issues	0	0	-	0	0	-

7. *Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:*

Particulars	FY 2025-26	FY 2024-25
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
Complaints on POSH as a % of female employees / workers	0	0
Complaints on POSH upheld	0	0

8. *Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.*

Yatra is committed to fostering a safe, respectful, and inclusive workplace that upholds the principles of human rights, dignity, and equal opportunity. The Company's Code of Business Conduct and Ethics sets out clear expectations regarding ethical conduct and strictly prohibits discrimination, harassment, or any form of unfair treatment on the basis of race, color, religion, gender, age, national origin, disability, or any other protected characteristic. Employees and other stakeholders are encouraged to raise concerns or report any actual or suspected violations of the Code through the various reporting mechanisms established by the Company. Such concerns can be reported confidentially and without fear of retaliation.

In accordance with the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and the rules framed thereunder, the Company has constituted Internal Complaints Committees (ICCs) across its offices to address complaints relating to sexual harassment in a fair, confidential, and timely manner. Further, the Company's Policy on Prevention, Prohibition and Redressal of Sexual Harassment reinforces its commitment to providing a workplace free from harassment and discrimination and ensures that individuals who raise concerns or participate in investigations are protected against retaliation, victimization, or any adverse treatment.

9. *Do human rights requirements form part of your business agreements and contracts? (Yes/No)*

The Code of Business Conduct and Ethics forms part of standard business agreements and contracts, applicable to Business Associates as defined in the Code of Business Conduct and Ethics which lays down provisions for safety, health and environment.



10. Assessments for the year:

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	The Company is in compliance with all applicable laws and regulations including child labour, forced/involuntary labour, sexual harassment, discrimination at workplace and wages. Internal assessments are carried out periodically at all offices.
Forced/involuntary labour	
Sexual harassment	
Discrimination at workplace	
Wages	
Others (please specify details)	

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

Since no significant violations were identified during Yatra's periodic internal assessments of its workplaces, no corrective actions were deemed necessary.

Leadership Indicators

1. Details of a business process being modified/introduced as a result of addressing human rights grievances/complaints.

Yatra did not receive any grievances or complaints regarding Human Rights principles and guidelines; therefore, there were no modifications required.

2. Details of the scope and coverage of any Human rights due diligence conducted.

Yatra has not yet initiated formal human rights due diligence processes.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, the office premises are accessible to differently abled visitors /individuals in line with the Rights of Persons with Disabilities Act, 2016.

4. Details on assessment of value chain partners:

Particulars	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	Nil
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	
Others – please specify	

Note: The Code of Business Conduct and Ethics normally forms part of the standard business agreements and contracts, applicable to Business Associates as defined in the Code of Business Conduct and Ethics which lays down provisions for Safety, health and environment.

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

No assessment has been done at present by the Company.

PRINCIPLE 6 Businesses should respect and make efforts to protect and restore the environment.

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2025-26	FY 2024-25
From renewable sources		
Total electricity consumption (A)	-	-
Total fuel consumption (B)	-	-
Energy consumption through other sources (C)	-	-
Total energy consumption (A+B+C)	-	-
From non-renewable sources		
Total electricity consumption (D)	3686.98 GJ	4174.26 GJ
Total fuel consumption (E)	1065.25 GJ	-
Energy consumption through other sources (F)	-	-

Parameter	FY 2025-26	FY 2024-25
Total energy consumed from non-renewable sources (D+E+F)	4752.23 GJ	4174.26 GJ
Total energy consumed (A+B+C+D+E+F)	4752.23 GJ	4174.26 GJ
Energy intensity per rupee of turnover (Total energy consumption/turnover)	7.48 GJ/INR Crores	6.88 GJ/INR Crores*
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	15.43 GJ/MUSD	14.21 GJ/MUSD
Energy intensity in terms of physical output	-	-
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

Note:

- As per the SEBI/HO/CFD/PoD-1/P/CIR/2024/177 dated December 20, 2024 – Industry Standards Note on Reporting of BRSR Core, we have given the PPP intensity ratio in terms of Million USD. Accordingly, PPP intensity figures for FY24-25 have also been revised.
- *The energy intensity per rupee of turnover for FY 2024-25 has been restated to correct an error in the calculation reported in the previous year. Accordingly, the FY 2024-25 figure presented above is the revised value to ensure consistency.
- Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No external assessment / assurance was carried out for FY 2025-26.

- Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable as Yatra is engaged in offering travel related services.

- Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2025-26	FY 2024-25
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	
(ii) Groundwater	0	
(iii) Third party water	536.40 KL	
(iv) Seawater / desalinated water	0	
(v) Others	0	
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	536.40 KL	Not Available
Total volume of water consumption (in kilolitres)	536.40 KL	
Water intensity per rupee of turnover (Total Water consumption/ Revenue from operations)	0.8 KL/Crore	
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	1.7 KL/million USD	
Water intensity in terms of physical output	-	
Water intensity (optional) – the relevant metric may be selected by the entity	-	

Note: As per the SEBI/HO/CFD/PoD-1/P/CIR/2024/177 dated December 20, 2024 – Industry Standards Note on Reporting of BRSR Core, we have given the PPP intensity ratio in terms of Million USD for FY 2025-26.

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No external assessment / assurance was carried out for FY 2025-26.



4. Provide the following details related to water discharged: Water discharge by destination and level of treatment (in kilolitres)

Parameter	FY 2025-26	FY 2024-25
(i) To Surface water-		
No treatment		
With treatment		
(ii) To Groundwater-		
No treatment		
With treatment		
(iii) To Seawater water-		
No treatment		
With treatment	Not Available	
(iv) Sent to third-parties -		
No treatment		
With treatment		
(v) Others-		
No treatment		
With treatment		
Total water discharged (in kilolitres)		

Note: Due to the nature of the business operations, the Company does not discharge waste water in large quantities.

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No external assessment / assurance was carried out for FY 2025-26.

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The Company has not implemented any mechanism for Zero Liquid Discharge as it is engaged in the services sector.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Unit	FY 2025-26	FY 2024-25
NOx	MT	-	-
Sox	MT	-	-
Particulate matter (PM)	MT	-	-
Persistent Organic Pollutants (POP)	MT	-	-
Volatile Organic Compounds (VOC)	MT	-	-
Hazardous Air Pollutants (HAP)	MT	-	-
Others – Please Specify	MT	-	-

Due to the nature of business, the Company has not recorded air emissions (other than GHG emissions).

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2025-26	FY 2024-25
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	tCO ₂ e	141.40	-
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	tCO ₂ e	727.16	980.76
Total Scope 1 and Scope 2 emissions per rupees of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)		1.37 tCO ₂ e/INR Crore	1.6 tCO ₂ e/INR Crore
Scope 1 & 2 Emissions intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)		2.82 tCO ₂ e / million USD of turnover	3.34 tCO ₂ e / million USD of turnover
Total Scope 1 and Scope 2 emission intensity in terms of physical output		-	-
Total Scope 1 and Scope 2 emission intensity (optional) -- the relevant metric may be selected by the entity		-	-

Note: As per the SEBI/HO/CFD/PoD-1/P/CIR/2024/177 dated December 20, 2024 – Industry Standards Note on Reporting of BRSR Core, we have given the PPP intensity ratio in terms of Million USD for FY 2025-26. Accordingly, PPP intensity figures for FY24-25 have also been revised.

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, independent assessment has been carried out by Sustainability Actions (P) Ltd. for FY 2025-26.

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details

No, the Company does not have any specific project related to reducing Green House Gas emission. Further, the Company is an online travel company and running its operations has minimal impact on the environment.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2025-26	FY 2024-25
Total Waste generated (in metric tonnes)		
Plastic Waste (A)	-	
E-Waste (B)	0.86	
Biomedical Waste (C)	-	
Construction & Demolition (C&D waste) (D)	-	
Battery Waste (E)	-	
Radioactive Waste (F)	-	
Other Hazardous Waste (please specify) (G)	-	
Other Non-Hazardous Waste generated. Please specify if any (Break-up by composition i.e. by materials relevant to the sector) (H)	-	
Total (A + B + C + D + E + F + G + H)	0.86	
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.0013 tons/ crore	Not tracked
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	0.0028 tons/ million USD	
Waste intensity in terms of physical output	-	
Waste intensity (optional) – the relevant metric may be selected by the entity	-	
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	0.86	
(ii) Re-used	-	
(iii) Other recovery operations	-	
Total	0.86	
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration		
(ii) Landfilling		NA
(iii) Other disposal operations		
Total		

Note: As per the SEBI/HO/CFD/PoD-1/P/CIR/2024/177 dated December 20, 2024 – Industry Standards Note on Reporting of BRSR Core, we have given the PPP intensity ratio in terms of Million USD for FY 2025-26.

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No external assessment / assurance was carried out for FY 2025-26.

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Asset (E-waste) disposal process is in place. This activity is done on an annual basis through an authorized vendor. As a service Company, Yatra does not manufacture any products and thus, does not use any hazardous or toxic chemicals.



11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No.	Location of operation / office	Type of operations	Whether the conditions of environmental approval / clearance are being complied with?	If no, the reasons thereof and corrective action taken, if any.
	The Company offices are not located in ecologically sensitive areas where environmental approvals / clearances are required.			

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:
Not Applicable.

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

S. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the noncompliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
	Yes, Yatra endeavors compliance with the applicable environmental laws, wherever required.			

Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility / plant located in areas of water stress, provide the following information:

For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area: Gurugram, Haryana
- (ii) Nature of operations: Corporate office
- (iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2025-26	FY 2024-25
Water withdrawal by source (in kilolitres)		
(i) Surface water	-	
(ii) Groundwater	-	
(iii) Third party water	536.40	
(iv) Seawater / desalinated water	-	
(v) Others	-	
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	536.40	Not available
Total volume of water consumption (in kilolitres)	536.40	
Water intensity per rupee of turnover (Total Water consumption/ Revenue from operations)	0.7	
Water intensity in terms of physical output	-	
Water intensity (optional) – the relevant metric may be selected by the entity	-	
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment		
- With treatment – please specify level of treatment		
(ii) Into Groundwater		
- No treatment		
- With treatment – please specify level of treatment		
(iii) Into Seawater		NA
- No treatment		
- With treatment – please specify level of treatment		
(iv) Sent to third-parties		
(v) Others		
- No treatment -		
- With treatment – please specify level of treatment		
Total water discharged (in kilolitres)		

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No external assurance was carried out for FY 2025-26.

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2025-26	FY 2024-25
Total Scope 3 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ Equivalent	The Scope 3 emissions have not been estimated by the Company yet.	
Total Scope 3 emissions per rupees in crore of turnover			
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity			

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No external assurance was carried out for FY 2025-26.

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not Applicable

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Sr. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
	Due to the nature of its business operations, the Company has not undertaken any specific initiatives or deployed innovative technologies or solutions to improve resource efficiency or reduce impacts arising from emissions, effluent discharge or waste generation. The Company remains committed to enhancing its sustainability practices and will continue to evaluate opportunities to adopt appropriate initiatives and innovative solutions that support resource efficiency and environmental stewardship as its sustainability journey progresses.		

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Yes, we have the Business Continuity Management Plan and Disaster Recovery Plan in place which helps to continue and recover our critical functions, and elements under them within a predetermined time frame, following a disruptive incident. A crisis management plan to tackle various natural and man-made incidents/events. The Crisis Management Plan shall ensure that, should any service-affecting incident occur, it will be possible to recover from such an incident rapidly and effectively. A Crisis Management Team (CMT) has been formed at Yatra for this purpose. The Business Continuity Team acts as a Crisis Management Team in cases of crisis. The head of security is responsible for ensuring that Yatra complies with its obligations to ensure that an up-to-date crisis management plan is in place. The Crisis Management Team comprises all the Business Continuity Functional Representatives (BCFR) from the Business Continuity Team. In case of a crisis, the Business Continuity Functional Representatives (BCFR) in consultation with the BCSC will act as a Crisis Management Team. The BCFR from different departments will act as the representative of the Crisis Management team in case of a crisis, it will coordinate between functions, gather inputs from the Emergency Response Team, and provide updates on the situation to BCSC and CISQ. The plans have not been published on website of the Company.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

No assessment has been conducted by Yatra for the time being.

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

No assessment has been conducted by Yatra for the time being.

8. How many Green Credits have been generated or procured:

a. By the listed entity

b. By the top ten (in terms of value of purchases and sales, respectively) value chain partners

Yatra has not generated /procured Green Credits.

PRINCIPLE 7

Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

Essential Indicators

1. a. *Number of affiliations with trade and industry chambers/ associations.*
Yatra has 7 (Seven) number of affiliations with trade and industry chambers/ associations.
- b. *List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.*

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1.	Confederation of Indian Industry (CII)	National
2.	International Air Transport Association (IATA)	International
3.	Indian Association of Tour Operators (IATO)	National
4.	Pacific Asia Travel Association (PATA)	International
5.	International Federation of Freight Forwarders Associations (FIATA)	International
6.	Federation of Freight Forwarders' Associations in India	National
7.	JCtrans	International

2. *Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.*

There was no case of anti-competitive conduct by Yatra in FY 2025-26, hence, no corrective actions were undertaken.

Leadership Indicators

1. *Details of public policy positions advocated by the entity:*
There was no public policy that was independently advocated by Yatra.

PRINCIPLE 8

Businesses should promote inclusive growth and equitable development.

Essential Indicators

1. *Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.*
Not Applicable, we have not undertaken any projects that require Social Impact Assessments (SIA).
2. *Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:*

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY 2025-26 (In INR)
	Not Applicable, we have not undertaken any projects that require Rehabilitation and Resettlement (R&R).					

3. *Describe the mechanisms to receive and redress grievances of the community.*

Yatra has established multiple channels to receive, address, and resolve grievances and feedback from the community and other stakeholders. The Company actively engages with customers and the broader community through its website, mobile application, and official social media platforms, which serve as accessible channels for raising concerns, sharing feedback, and seeking information. Grievances received through these channels are reviewed and addressed by the relevant teams in a timely manner to ensure an effective resolution and stakeholder satisfaction.

Website: <https://www.yatra.com/>

Social media handles:

<https://www.facebook.com/Yatra>

<https://www.instagram.com/yatradotcom/>

<https://www.linkedin.com/company/yatra-online-ltd>

<https://x.com/YatraOfficial?mx=2>

<https://www.youtube.com/user/yatratravel>

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Particulars	FY 2025-26	FY 2024-25
Directly sourced from MSMEs/ small producers	-	-
Sourced directly from within India	-	-

Note: The Company's supplier base are airlines, hotels and travel package dealers, car rental companies, technology service providers, payment processors, visa application service providers, marketing agencies, among others. The management believes in inclusive growth and encourages procuring goods and services from MSMEs/ small producers/local suppliers, wherever possible. However, specific breakup as required above has not been computed.

5. Job creation in smaller towns- Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent/on contract basis) in the following locations, as % of total wage cost.

Location	FY 2025-26	FY 2024-25
Rural	-	-
Semi-urban	-	-
Urban	-	-
Metropolitan	100%	100%

Note: Classification has been done basis the district where Company has/had presence during the relevant period, as per RBI Classification System - rural / semi-urban / urban / metropolitan.

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Not Applicable, we have not undertaken any projects that require Social Impact Assessments (SIA).

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational District	Amount spent in INR
Yatra has not undertaken any CSR projects in the Aspirational Districts.			

3. a. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized / vulnerable groups? (Yes/No)

No. Yatra, presently, does not have a preferential procurement policy considering the nature of business of the Company.

b. From which marginalized /vulnerable groups do you procure?

Not Applicable. Yatra, presently, does not have a preferential procurement policy considering the nature of business of the Company.

c. What percentage of total procurement (by value) does it constitute?

Not Applicable. Yatra, presently, does not have a preferential procurement policy considering the nature of business of the Company.

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S. No.	Intellectual Property based on traditional knowledge	Owned/Acquired (Yes/No)	Benefit shared (Yes/No)	Basis of calculating benefit share
Not Applicable				

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Nature of authority	Brief of the Case	Corrective Action Taken
Not Applicable		



6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects*	% of beneficiaries from vulnerable and marginalized groups*
1.	Contribution to "Green Yatra trust" for plantation of 3000 trees at: site 1-Jawar Industrial, Sion Panvel Road, Peri Urban Area, Maharashtra and Site 2-BG Block, Sanjay Gandhi, Transport Nagar, Delhi.	Not Available	Not Available

*Given the nature of CSR projects undertaken by Yatra, number of people benefitted from CSR projects and % of beneficiaries from vulnerable and marginalized groups, cannot be quantified.

PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner.

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Yatra is committed to delivering seamless and positive travel experiences and has established multiple mechanisms to receive, address, and respond to consumer complaints and feedback. The Company's customer service teams provide support to customers on a round-the-clock basis, assisting with queries, concerns, and service-related issues in a timely manner.

Customers can reach the Company through various channels, including its website, mobile application, dedicated customer support email IDs, and helpline numbers. In addition, Yatra actively engages with consumers through its official social media platforms, which serve as important channels for receiving feedback, addressing concerns, and enhancing customer satisfaction. Consumer complaints and feedback received through these channels are reviewed by the relevant teams and responded to appropriately to ensure effective resolution and continuous service improvement.

The Company can be reached through the following channels:

- Website: <https://www.yatra.com/>
- Facebook: <https://www.facebook.com/Yatra>
- Instagram: <https://www.instagram.com/yatradotcom/>
- LinkedIn: <https://www.linkedin.com/company/yatra-online-ltd>
- X (formerly Twitter): <https://x.com/YatraOfficial?mx=2>
- YouTube: <https://www.youtube.com/user/yatratravel>

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

Particulars	As a % to total turnover
Environmental and social parameters relevant to the product	NA
Safe and responsible usage	NA
Recycling and/or safe disposal	NA

Note: The nature of business does not require services being offered to carry information about environmental and social parameters relevant to the product. However, Yatra had introduced new feature to display estimated carbon emission for flights to help corporates who use the platform to make more sustainable choices and track their carbon footprint.

3. Number of consumer complaints in respect of the following:

Particulars	FY 2025-26			FY 2024-25		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	0	0	-	0	0	-
Advertising	0	0	-	0	0	-
Cyber-security	0	0	-	0	0	-
Delivery of essential services	0	0	-	0	0	-
Restrictive Trade Practices	0	0	-	0	0	-
Unfair Trade Practices	0	0	-	0	0	-
Other	10,758	0	-	14,475	0	-

4. *Details of instances of product recalls on account of safety issues:*

Particulars	Number	Reasons for recall
Voluntary recalls	Due to the nature of business, the instances of product recalls are not applicable.	
Forced recalls		

5. *Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.*

Yes, we have a framework/ policy on cyber security and risks related to data privacy. Data Privacy Policy is accessible at: <https://www.yatra.com/online/privacy-policy.html>

6. *Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.*

The Company has not encountered any instances requiring corrective actions related to the delivery of essential services, product recalls, or penalties imposed by regulatory authorities concerning the safety of its products or services and hence, these are not applicable. With regard to cyber security and customer data privacy, the Company has established robust systems and protocols, and no corrective measures were necessary during the reporting period.

7. *Provide the following information relating to data breaches:*

a. *Number of instances of data breaches along-with impact*

There were no data breach incidents for FY 2025-26.

b. *Percentage of data breaches involving personally identifiable information of customers*

There were no data breach incidents for FY 2025-26.

c. *Impact, if any, of the data breaches*

Not Applicable, since there were no data breach incidents for FY 2025-26.

Leadership Indicators

1. *Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).*

Information relating to the Company's products and services can be accessed through multiple digital channels. Customers can avail and obtain information regarding the Company's travel offerings, including flights, hotels, holiday packages, rail and bus bookings, and other travel-related services through the Company's official website and mobile application.

In addition, Yatra maintains an active presence across various social media platforms, which are used to share information on its services, promotional offerings, travel updates, and customer engagement initiatives. The following channels are available for accessing information about the Company's services:

- Official Website: <https://www.yatra.com/>
- Mobile Application: Yatra mobile application (available on major app stores)
- Facebook: <https://www.facebook.com/Yatra>
- Instagram: <https://www.instagram.com/yatradotcom/>
- LinkedIn: <https://www.linkedin.com/company/yatra-online-ltd>
- X (formerly Twitter): <https://x.com/YatraOfficial?mx=2>
- YouTube: <https://www.youtube.com/user/yatratravel>

2. *Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.*

The Company educates and makes its customers aware about safety related information from time to time.

3. *Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.*

NA

4. *Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)*

NA

***Note: (i) Wherever "NA" has been used in this report, the same shall signify Not Applicable.**