



**Environmental Policy
Yatra Online Limited**

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1. Purpose

Yatra Online Limited (“the Company”) recognizes its responsibility to minimize environmental impact arising from its digital operations, corporate offices, business travel, and partner ecosystem. This policy establishes the Company’s commitment to promoting sustainable travel and responsible business practices. This policy is applicable to Yatra and its subsidiaries (“YOL”).

2. Scope

This policy applies to all Business Operations carried out by YOL. It extends to all employees, Directors on the Board, and Business Associates of the YOL. Business Associates include suppliers, vendors, service providers, channel partners, consultants, agents, and independent contractors.

3. Policy Statement

Yatra is committed to:

- Conducting its online travel business in an environmentally responsible manner.
- Supporting low-carbon and responsible tourism.
- Complying with applicable environmental laws and regulations.
- Integrating sustainability into digital operations and partner engagement.
- Enhancing transparency through sustainability reporting.

4. Operational Focus Areas

In pursuit of responsible and sustainable business practices, Yatra Online Limited commits to implementing the following measures across its operations:

4.1 Digital Infrastructure and Energy Efficiency

- Promote the use of energy-efficient data centers and cloud services.
- Optimize server usage and digital platforms to reduce energy consumption.
- Encourage vendors to follow green IT practices.
- Prefer cloud providers with renewable energy commitments, where feasible.

4.2 Office Operations and Resource Management

- Reduce electricity and water consumption through efficient systems.
- Promote LED lighting, power management systems, and smart devices.
- Minimize paper usage through digital workflows and documentation.
- Encourage responsible use of office resources.

4.3 Climate Impact and Travel Emissions

- Promote carbon-emission information and eco-friendly travel options on its platform.
- Encourage airlines, hotels, and transport partners to adopt sustainable practices.
- Support virtual meetings to reduce internal business travel.
- Monitor emissions arising from office operations and employee travel, where practicable.

4.4 Waste Management

- Implement waste segregation and recycling practices in offices, including paper, plastic, packaging, and food waste
- Minimize generation of material waste through digital processes, paperless operations, and reuse of office supplies
- Ensure safe storage, handling, and disposal of chemical waste such as used batteries, printer cartridges, cleaning agents, and lighting equipment through authorized service providers
- Reduce single-use plastics and disposable materials in office facilities

4.5 IT Equipment Management

- Procure energy-efficient and environmentally certified IT equipment where feasible.
- Promote optimal utilization and extended life of laptops, servers, and peripherals.
- Implement asset-tracking and maintenance systems to prevent premature replacement.
- Encourage repair, refurbishment, and redeployment of usable devices.
- Ensure environmentally compliant disposal and recycling of obsolete equipment.
- Maintain proper documentation for IT asset retirement and e-waste handling.

4.6 E-Waste Management

- Prevent unauthorized dumping, resale, or informal recycling of obsolete IT assets.
- Maintain proper documentation and records for IT asset retirement, handover, and e-waste processing.
- Periodically audit e-waste management practices and vendor compliance.

4.7 Sustainable Vendor and Partner Engagement

- Encourage travel partners, service providers, and vendors to comply with environmental regulations.
- Promote environmentally responsible hotels, transport providers, and tour operators.
- Include sustainability considerations in vendor selection and evaluation processes, where feasible.
- Support suppliers in improving their environmental performance.

4.8 Responsible Tourism Promotion

- Promote responsible travel practices among customers.
- Encourage respect for local communities, ecosystems, and cultural heritage.
- Support awareness on eco-sensitive destinations and conservation efforts.
- Collaborate with partners on sustainable tourism initiatives.

5. Legal Compliance and Risk Management

- Comply with all applicable environmental laws and regulatory requirements.
- Monitor environmental risks related to operations and partnerships.
- Maintain records and disclosures as required under applicable ESG and BSR frameworks.

6. Governance and Accountability

- The Board of Directors and senior management shall oversee environmental performance.
- Designated functional heads shall be responsible for policy implementation.
- Environmental considerations shall form part of enterprise risk management and governance systems.

7. Employee Awareness and Participation

- Conduct periodic awareness programs on sustainability.
- Encourage employees to adopt eco-friendly workplace practices.
- Promote participation in environmental campaigns and initiatives.

8. Monitoring, Targets, and Continuous Improvement

- Track key environmental indicators such as energy use, waste generation, and travel emissions.
- Set measurable improvement targets where feasible.
- Review performance annually.
- Update this policy in line with regulatory changes and business expansion.

9. Stakeholder Engagement and Disclosure

- Engage with customers, investors, regulators, and partners on sustainability matters.
- Disclose environmental performance through statutory filings and sustainability reports.
- Maintain transparency in environmental commitments and initiatives.

10. Communication and Review of the Policy

- Communicated internally to all employees.
- Reviewed periodically to ensure relevance and effectiveness.