

YATRA ONLINE, INC.

POLICIES AND PROCEDURES FOR SECURITYHOLDER COMMUNICATIONS TO INDEPENDENT DIRECTORS

The Board provides to every securityholder the ability to communicate with our non-management directors through an established process for securityholder communication (as that term is defined by the rules of the Securities and Exchange Commission) ("Securityholder Communication") as follows:

In cases where shareholders wish to communicate directly with our non-management directors, in each of their capacities as a member of the Board, Securityholder Communications can be sent to our Legal Department, at Gulf Adiba, Plot No. 272, 04th Floor, Udyog Vihar, Phase-II, Sector-20, Gurgaon-122008, Haryana, India, Attn: Mr. Manish Hemrajani / Mr. Darpan Batra . Our Legal Department shall review all incoming Securityholder Communications (except for mass mailings, product complaints or inquiries, job inquiries, business solicitations and patently offensive or otherwise inappropriate material) and, if appropriate, route such communications to the appropriate member(s) of the Board or, if none is specified, to the Chairman of the Board, in his or her capacity as a representative of the Board.

Our Legal Department may decide in the exercise of its judgment whether a response to any Securityholder Communication is necessary and shall provide a report to the Nominating and Corporate Governance Committee on a quarterly basis of any Securityholder Communications received for which the Legal Department has determined no response is necessary.

This procedure for Securityholder Communication with the non-management directors is administered by the Company's Nominating and Corporate Governance Committee. This procedure does not apply to (a) communications to non-management directors from officers or directors of the Company who are shareholders, or (b) shareholder proposals submitted pursuant to Rule 14a-8 under the Securities and Exchange Act of 1934, as amended.

Please note: Requests for investor relations materials should be made to Mr. Manish Hemrajani at ir@yatra.com or to Gulf Adiba, Plot No. 272, 04th Floor, Udyog Vihar, Phase-II, Sector-20, Gurgaon-122008, Haryana, India , Attn: Investor Relations.

Re-adopted: 26th May, 2023