### Fact Sheet 1Q18

Closing Price\*: US\$27.31 Market Cap\*: US\$1.89 B Shares Outstanding: 69.1 m

US\$22.73 - US\$36.56 52 Wk range\*:

As of May 9, 2018



**NYSE: DESP** 

Despegar (NYSE: DESP) is the leading online travel company in Latin America, operating under two brands, Despegar, our global brand, and Decolar, our Brazilian brand. We operate across 20 markets and offer the broadest suite of travel products in the region, including airfare, hotel bookings, travel packages, and other travel products to over 17 million customers. With a mission "to make travel possible" to Latin American consumers, the Company's onestop marketplace enables millions of users to find, compare, plan and easily purchase travel services and products.

### **Investment Highlights**

- Significant market opportunity driven by multiple favorable secular trends
- Leading & comprehensive travel offering, with numerous payment methods
- Virtuous cycle underpinned by scale, brand and effective marketing
- Leading mobile offering & powerful data analytics
- Experienced management team combined with strong sponsorship
- Strong financial position with significant growth potential

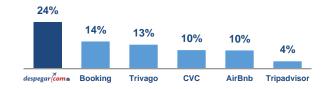
# **Seasoned Expertise in Complex Latin American Markets**

- Different languages, local customs and travel preferences
- Over 20 different tax regimes across Despegar's markets
- Transitioning from cash to electronic payments and installments
- Highly fragmented market
- Proven experience in managing currency volatility
- Political & regulatory intricacies

# **Leading OTA in Latin America**

Local Knowledge and Industry Leadership Provide Unique Competitive Advantages

# **Leading Market Share & Strong** Brand Recognition in LatAm<sup>3</sup>



### Latin America Travel Market Size<sup>2</sup>



### **Ownership Structure\***



\* Includes common stocks, options and RSUs that will vest within 60 days of March 31, 2018.

# 1Q18 Highlights<sup>4</sup>

+18% Y/Y TRANSACTION

**GROWTH** 

+21%

Y/Y GROSS BOOKINGS **GROWTH** 

+22%

Y/Y REVENUES GROWTH (5)

59% REVENUE MIX **NON-AIR** 

**TRANSACTIONS GROWTH** 

<sup>(1)</sup> Online travel market from Euromonitor including airlines, lodging, attractions and car rentals. Air segment includes all Latin American countries and outbound globally; US\$ ticket values includes round trip for intra-country, single trip for intra-region and single trip for outbound trips; Online Air includes direct and intermediaries sales; Offline Air covers all transactions not booked or paid over the internet.

<sup>(2)</sup> Despegar market share in terms of online travel market in Latin America by gross bookings.
(3) Google's Share of Voice report based on Google's Trend data as of December 31st 2017. Graph shows relative number of searches of the Brand related keywords. Desktop & Web Responsive.

<sup>(5)</sup> Represents comparison against pro-forma 1Q17 figure adjusted for revenue recognition change effective since January 2018

Start-Up

**Call Centers** 

2017 NYSE IPO

Launched bus business and local concierge products as part of destination services

Reached ~50% mobile traffic & 33M app 2016 downloads

2008 - 2015 6

> 2015 Strategic Alliance with Expedia Reached 10 million mobile app downloads Migrated call center sales to online

2014 Launched travel affiliated program and travel insurance

2013 Launched destination services and vacation rentals offering

Reached 1 million mobile app downloads

2012 Launched packages, rental cars and cruise products

Launched mobile app **General Atlantic** 

2009 Launched Hotel products

**Expanded** to Bolivia, Costa Rica, Dominican Republic, Ecuador, Guatemala, Nicaragua, Panama, Paraguay and Puerto Rico

1999 - 2007

2007 Tiger Global Management

Expanded to USA, Peru & Venezuela

2000 Expanded to Brazil, Chile, Colombia, Mexico & Uruguay

1999 Launched site in Argentina

# **Full Service Offering & Flexible Financing with Significant Cross Sell Opportunity**



300+ Airlines



1.000+ Car Rentals



280+ Bus Carriers



450K+ Hotels (Incl. Vacation Rentals)



**240+** Destination Service Suppliers

7 Cruise Lines & 7,700+ Activities



Flexible Payments through Financing Arrangements with Banking Partners (no collection risk for Despegar)

# **Priorities Driving Growth**

Grow customer engagement	<b>→</b>	Drive repeat purchase rate
Expand reach in the region	<b>→</b>	Address new customers
Enhance offering & cross–sell	$\rightarrow$	Accelerate & diversify revenue streams
Deepen supplier relationships	$\Rightarrow$	Increase & optimize inventory
Further investment in mobile	$\Rightarrow$	Improve customer experience
Investment in IT & data	$\Rightarrow$	Drive efficiency & margin growth
Pursue strategic acquisition	<b>=</b>	Broaden platform & market share

### FINANCIAL & OPERATING HIGHLIGHTS

FINANCIAL RESULTS (in millions, except EPS)	FY17 <sup>3</sup>	3M17 <sup>3</sup>	3M18	% Chg	KEY OPERATING METRICS
Revenue	529.4	121.7	148.6	22%	Number of transactions
Cost of revenue	142.5	31.1	43.6	40%	Air
Gross profit	387.0	90.5	104.9	16%	Packages, Hotels & Other Travel Products
Operating expenses					Gross bookings (US\$ Bn)
Selling and marketing	166.3	35.5	46.4	31%	Revenue Mix (% of total revenues)
General and administrative	72.6	18.9	15.9	(16%)	Air
	71.3	15.4	19.2	. ,	Packages, Hotels & Other Travel Products
Technology and product development				25%	Revenue per transaction (US\$)
Total operating expenses	310.2	69.8	81.5	17%	Air
					Packages, Hotels & Other Travel Products
Operating income	76.7	20.7	23.4	13%	For comparisson purposes, revenue mix and revenues per transaction were adjusted to
Net financial income (expense)	(16.9)	(6.2)	(2.8)	(54%)	the start of 2018.
Net income before income taxes	59.9	14.6	20.6	41%	
Income tax expense	13.7	2.4	4.2	75%	
Net income	46.2	12.1	16.4	35%	
Diluted EPS	0.75	0.21	0.24	14%	

24.8

27.3

10%

- Adjusted EBITDA excl. one-time Items<sup>1</sup> 1. Excludes one-time tax recovery gains in 3Q17 and 4Q17.
- 2. Refer to Company IR website for Adjusted EBITDA reconciliation to Net Income
- 3. For comparisson purposes figures were adjusted to reflect the new revenue recognition standards adopted since the start of 2018.

KEY OPERATING METRICS	FY17 <sup>1</sup>	3M17 <sup>1</sup>	3M18	% Chg
Number of transactions	9.1	2.1	2.5	18.1%
Air	5.3	1.2	1.4	9.3%
Packages, Hotels & Other Travel Products	3.8	0.9	1.2	30.4%
Gross bookings (US\$ Bn)	4.5	1.0	1.2	20.8%
Revenue Mix (% of total revenues)				
Air	46%	47%	41%	(570) bps
Packages, Hotels & Other Travel Products	54%	53%	59%	+570 bps
Revenue per transaction (US\$)				
Air	45.7	45.6	44.7	(1.9%)
Packages, Hotels & Other Travel Products	76.3	73.5	76.2	3.6%

to reflect the new revenue recognition standards adopted since

#### Disclaimer

Adjusted EBITDA

This fact sheet may include forward-looking statements. These forward-looking statements are based largely on our current beliefs, expectations and projections about future events and financial trends affecting our business and our market. Many important factors could cause our actual results to differ substantially from those anticipated in our forward-looking statements. Forward-looking statements are not guarantees of future performance. Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update publicly or to revise any forward-looking statements.

94.9

92.1

# **INVESTOR RELATIONS**

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