

2025 Sustainability Report Highlights



At Assurant, we’re **advancing a connected, respected, and protected** world with a strategic focus on connected communities, respected resources, and a protected planet. Within these pillars, we’re setting ambitions for **a thriving society, a circular economy, and a stable climate** — all powered by our unwavering commitment to **responsible business**.



A Thriving Society

We’re committed to fostering a thriving society by **empowering our employees** through an inclusive workplace that promotes continuous learning, professional development, and long-term success. We **support communities** by strategically investing our time, expertise, and resources where they’re most needed, and we strive to **deliver exceptional experiences for both employees and customers**.

- Expanded our **Leading the Way** program to support employee development and **enhance skills, capabilities, and career growth** — driving engagement, performance, and results.
- Continued investing in **people-centric Total Rewards and Wellbeing** initiatives that foster a holistic, supportive, and healthy environment for our diverse workforce.
- Fostered an inclusive culture through our five Employee Resource Groups to **build community and promote belonging**.
- Actively engaged with our communities, with employees **volunteering over 95,000 hours** and supporting more than **1,800 nonprofit organizations**, while the Assurant Foundation contributed **\$3.8 million through charitable giving**.



A Circular Economy

We’re **shaping a circular economy** as a leading provider of reuse and refurbishment solutions for mobile devices and electronics — **empowering clients and eco-conscious customers** to actively participate in sustainable practices.

- Returned over **\$2.9 billion to consumers** in exchange for their used devices through our mobile trade-in program, **diverting more than 3,800 metric tons of electronic waste from landfills** and **avoiding approximately 1 million metric tons of CO₂ emissions**.
- Enhanced **Assurant Carbon IQSM**, a solution that delivers data-driven insights for carbon emissions associated with **smartphones throughout their entire lifecycle**.
- Protected more than **64 million mobile devices** and operated over **70 mobile trade-in programs globally**, repurposing **19 million devices** as of year-end 2024.
- Operated a **global network of Device Care Centers** that leverage **proprietary technology, robotics, and AI** to deliver integrated service solutions to our clients.
- Advanced circularity practices across our global Device Care Centers, including **investments in renewable energy**, a focus on **safe and sustainable recycling practices**, and **expanded use of sustainable packaging**.



A Stable Climate

We’re contributing to a stable climate by **embedding sustainability into our long-term strategy**, global operations, and offerings, working across our enterprise to **mitigate the risks of climate change**.

- Maintained a **“B” rating for the CDP** climate change questionnaire for the seventh consecutive year.
- Reduced our Scope 1 and 2 GHG emissions** by **13% year-over-year**.
- Commissioned a new solar PV system** consisting of 577 panels at our state-of-the-art Device Care Center in the U.K.
- Completed** our first third-party verification process for Scope 3 investment portfolio emissions in 2024.
- Integrated sustainability into our product offerings, including **Assurant EV One ProtectionSM**, available to sell in 12 countries globally.
- Maintained transparency in sustainability disclosures by reporting in alignment with the **Task Force on Climate-Related Financial Disclosures (TCFD)** and **Sustainability Accounting Standards Board (SASB)**.



Responsible Business

- Received the **World’s Most Ethical Company** designation by Ethisphere for the second consecutive year, demonstrating robust ethics and compliance, governance, environmental and social impact, and initiatives that support a strong value chain.
- Named one of **America’s Most JUST Companies** by **JUST Capital and CNBC** for the second consecutive year, demonstrating our unwavering commitment to advancing a connected, respected, and protected world, and delivering for our employees, customers, communities, environment, and shareholders.
- Received a rating of “AAA” in 2025** (on a scale of AAA-CCC) in the MSCI ESG Ratings assessment.