

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

**Form 10-K**

(Mark One)

**ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**  
For the fiscal year ended September 30, 2010

OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**  
For the transition period from to

Commission file number 0-27038

**NUANCE COMMUNICATIONS, INC.**

(Exact name of Registrant as Specified in its Charter)

**Delaware**

(State or Other Jurisdiction of  
Incorporation or Organization)

**94-3156479**

(I.R.S. Employer  
Identification No.)

**1 Wayside Road**

**Burlington, Massachusetts**

(Address of Principal Executive Offices)

**01803**

(Zip Code)

**Registrant's telephone number, including area code:**

**(781) 565-5000**

**SECURITIES REGISTERED PURSUANT TO SECTION 12(b) OF THE ACT:**

**Title of Each Class**

**Name of Each Exchange on Which Registered**

Common stock, \$0.001 par value

NASDAQ Stock Market LLC

**SECURITIES REGISTERED PURSUANT TO SECTION 12(g) OF THE ACT:**

**None**

Indicate by check mark if the Registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes  No

Indicate by check mark if the Registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes  No

Indicate by check mark whether the Registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of Registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

(Do not check if a smaller reporting company)

Indicate by check mark whether the Registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The aggregate market value of the outstanding common equity held by non-affiliates of the Registrant as of the last business day of the Registrant's most recently completed second fiscal quarter was approximately \$3.8 billion based upon the last reported sales price on the Nasdaq National Market for such date. For purposes of this disclosure, shares of Common Stock held by officers and directors of the Registrant and by persons who hold more than 5% of the outstanding Common Stock have been excluded because such persons may be deemed to be affiliates. This determination of affiliate status is not necessarily conclusive.

The number of shares of the Registrant's Common Stock, outstanding as of October 31, 2010, was 298,191,105.

**DOCUMENTS INCORPORATED BY REFERENCE**

Portions of the Registrant's definitive Proxy Statement to be delivered to stockholders in connection with the Registrant's 2011 Annual Meeting of Stockholders are incorporated by reference into Part III of this Form 10-K.

NUANCE COMMUNICATIONS, INC.

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## PART I

This Annual Report on Form 10-K contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 that involve risks, uncertainties and assumptions that, if they never materialize or if they prove incorrect, could cause our consolidated results to differ materially from those expressed or implied by such forward-looking statements. All statements other than statements of historical fact are statements that could be deemed forward-looking, including statements pertaining to: our future revenue, cost of revenue, research and development expense, selling, general and administrative expenses, amortization of intangible assets and gross margin, earnings, cash flows and liquidity; our strategy relating to our core markets; the potential of future product releases; our product development plans and investments in research and development; future acquisitions and anticipated benefits from acquisitions; international operations and localized versions of our products; our contractual commitments; our fiscal 2011 revenue and expense expectations and legal proceedings and litigation matters. You can identify these and other forward-looking statements by the use of words such as “may,” “will,” “should,” “expects,” “plans,” “anticipates,” “believes,” “estimates,” “predicts,” “intends,” “potential,” “continue” or the negative of such terms, or other comparable terminology. Forward-looking statements also include the assumptions underlying or relating to any of the foregoing statements. Our actual results could differ materially from those anticipated in these forward-looking statements as a result of various factors, including those set forth in Item 1A of this Annual Report under the heading “Risk Factors.” All forward-looking statements included in this document are based on information available to us on the date hereof. We will not undertake and specifically decline any obligation to update any forward-looking statements.

### Item 1. *Business*

#### Overview

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Our technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Our solutions are used every day by millions of people and thousands of businesses for tasks and services such as requesting information from a phone-based self-service solution, dictating medical records, searching the mobile Web by voice, entering a destination into a navigation system, or working with PDF documents. Our solutions help make these interactions, tasks and experiences more productive, compelling and efficient.

We leverage our global professional services organization and our extensive network of partners to design and deploy innovative solutions for businesses and organizations around the globe. We market and sell our products directly through a dedicated sales force and through our e-commerce website and also through a global network of resellers, including system integrators, independent software vendors, value-added resellers, hardware vendors, telecommunications carriers and distributors.

We have built a world-class portfolio of intellectual property, technologies, applications and solutions through both internal development and acquisitions. We expect to continue to pursue opportunities to expand our assets, geographic presence, distribution network and customer base through acquisitions of other businesses and technologies.

Solutions offered in four core markets; Healthcare, Mobile and Consumer, Enterprise, and Imaging, include:

#### Healthcare

The healthcare industry is under significant pressure to streamline operations, reduce costs and improve patient care. In recent years, healthcare organizations such as hospitals, clinics, medical groups, physicians’ offices and insurance providers have increasingly turned to speech recognition solutions to automate manual processes such as the dictation and transcription of patient records.

We provide comprehensive dictation and transcription solutions and services that automate the input and management of medical information. Our hosted and on-premise solutions provide platforms to generate and distribute clinical documentation through the use of advanced dictation and transcription features, and allow us to deliver scalable, highly productive medical transcription solutions. Our solutions also enable us to accelerate future

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innovation to transform the way healthcare providers document patient care, through improved interface with electronic medical records and extraction of clinical information to support the billing and insurance reimbursement processes. We also offer speech recognition solutions for radiology, cardiology, pathology and related specialties, that help healthcare providers dictate, edit and sign reports without manual transcription.

We utilize a focused, enterprise sales team and professional services organization to address the market and implementation requirements of the healthcare industry. Direct distribution is supplemented by distributors and partnerships with electronic medical records application providers such as Allscripts, Cerner and Epic. In some cases, our healthcare solutions are priced under a traditional software perpetual licensing model. However, certain of our healthcare solutions, in particular our transcription solution, are also offered on an on-demand model, charged as a subscription and priced by volume of usage (such as number of lines transcribed). During fiscal 2009 and 2010, we experienced a significant shift in customer preference toward our subscription pricing model. Representative customers include Banner Health, Cleveland Clinic, Department of Veterans Affairs, HCA, Mayo Clinic, Sutter Health, Tenet, and U.S. Army.

### **Mobile and Consumer**

Today, an increasing number of people worldwide rely on mobile devices to stay connected, informed and productive. We help consumers use the powerful capabilities of their phones, cars, desktop and portable computer, personal navigation devices and other consumer electronics by enabling the use of voice commands and enhanced text input solutions to control and interact with these devices more easily and naturally, and to access the array of content and services available on the Internet.

Our portfolio of mobile and consumer solutions and services includes an integrated suite of voice control and text-to-speech solutions, dictation applications, predictive text technologies, mobile messaging services and emerging services such as dictation, Web search and voicemail-to-text. Our suite of Dragon general purpose desktop and portable computer dictation applications increases productivity by using speech to create documents, streamline repetitive and complex tasks, input data, complete forms and automate manual transcription processes. In particular, we have focused in recent quarters on integrating our Dragon technology and brand initiatives across mobile and consumer markets. We utilize a focused, enterprise sales team and professional services organization to address market and implementation requirements. Direct distribution is supplemented by partnerships with electronics suppliers and integrators such as Harman Kardon and Clarion. Our solutions are used by mobile phone, automotive, personal navigation device, computer and other consumer electronic manufacturers and their suppliers, including Amazon, Apple, Audi, BMW, Ford, Garmin, HTC, LG Electronics, Mercedes Benz, Nokia, Samsung, T-Mobile and TomTom. In addition, telecommunications carriers, web search companies and content providers are increasingly using our mobile search and communication solutions to offer value-added services to their subscribers and customers. Our embedded mobile solutions are sold to automobile and device manufacturers, generally on a royalty model priced per device sold, and sometimes on a license model. In addition, our connected mobile services are sold through telecommunications carriers or directly to consumers, and generally priced on a volume of usage model (such as per subscriber or per use). Representative connected services customers include AT&T, Motorola, Rogers, Telstra, TISA, Vodafone and Vonage.

Our desktop and portable computer dictation software is currently available in eleven languages. During the fourth quarter of fiscal 2010, we shipped new versions of Dragon NaturallySpeaking for Windows and also Dragon Dictate for Mac. Our desktop and portable computer dictation solutions are generally sold under a traditional perpetual software license model. We utilize a combination of our global reseller network and direct sales to distribute our desktop and portable computer dictation products. Resellers include retailers such as Amazon, Best Buy and WalMart. Enterprise customers include organizations such as law firms, insurance agencies and government agencies. Representative customers include ATF, Exxon, FBI, IBM, Texas Dept. of Family Protective Services and Zurich.

### **Enterprise**

To remain competitive, organizations must improve the quality of customer care while reducing costs and ensuring a positive customer experience. Technological innovation, competitive pressures and rapid commoditization have made it increasingly important for organizations to achieve enduring market differentiation and secure

customer loyalty. In this environment, organizations need to satisfy the expectations of increasingly savvy and mobile consumers who demand high levels of customer service.

We deliver a portfolio of customer service business intelligence and authentication solutions that are designed to help companies better support, understand and communicate with their customers. Our solutions include the use of technologies such as speech recognition, natural language understanding, text-to-speech, biometric voice recognition and analytics to automate caller identification and authorization, call steering, completion of tasks such as updates, purchases and information retrieval, and automated outbound notifications. Our solutions improve the customer experience, increase the use of self-service and enable new revenue opportunities. We complement our solutions and products with a global professional services organization that supports customers and partners with business and systems consulting project management, user-interface design, voice science, application development and business performance optimization, allowing us to deliver end-to-end speech solutions and system integration for voice-enabled customer care. In addition, we offer solutions that can meet customer care needs through direct interaction with thin-client applications on cell phones, enabling customers to very quickly retrieve relevant information. Use of our speech-enabled and thin-client customer care solutions can dramatically decrease customer care costs, in comparison to calls handled by operators.

Our solutions are used by a wide variety of enterprises in customer-service intensive sectors, including telecommunications, financial services, travel and entertainment, and government. Our speech solutions are designed to serve our global partners and customers and are available in approximately 60 languages and dialects worldwide. In addition to our own sales and professional services teams, we often work closely with industry partners, including Avaya, Cisco and Genesys, that integrate our solutions into their hardware and software platforms. Our enterprise solutions offerings include both a traditional software perpetual licensing model and an on-demand model, charged as a subscription and priced by volume of usage (such as number of minutes callers use the system or number of calls completed in the system). Representative customers include Bank of America, Cigna, Citibank, Disney, FedEx, United Airlines and Wells Fargo.

### **Imaging**

The proliferation of the Internet, email and other networks have greatly simplified the ability to share electronic documents, resulting in an ever-growing volume of documents to be used and stored. Our PDF and document imaging solutions reduce the costs associated with paper documents through easy to use scanning, document management and electronic document routing solutions. We offer versions of our products to hardware vendors, home offices, small businesses and enterprise customers.

Our imaging solutions offer comprehensive PDF applications designed specifically for business users, optical character recognition technology to deliver highly accurate document and PDF conversion, and applications that combine PDF creation with network scanning to quickly enable distribution of documents to users' desktops or to enterprise applications, as well as software development toolkits for independent software vendors. Our imaging solutions are generally sold under a traditional perpetual software license model. We utilize a combination of our global reseller network and direct sales to distribute our imaging products. We license our software to original equipment manufacturers such as Brother, Canon, Dell, HP and Xerox, which bundle our solutions with multi-function devices, digital copiers, printers and scanners, on a royalty model, priced per unit sold.

### **Research and Development/Intellectual Property**

In recent years, we have developed and acquired extensive technology assets, intellectual property and industry expertise in voice, language and imaging that provide us with a competitive advantage in our markets. Our technologies are based on complex algorithms which require extensive amounts of linguistic and image data, acoustic models and recognition techniques. A significant investment in capital and time would be necessary to replicate our current capabilities.

We continue to invest in technologies to maintain our market-leading position and to develop new applications. Our technologies are covered by approximately 2,100 issued patents and 1,900 patent applications. Our intellectual property, whether purchased or developed internally, is critical to our success and competitive position and, ultimately, to our market value. We rely on a portfolio of patents, copyrights, trademarks, services marks, trade

secrets, confidentiality provisions and licensing arrangements to establish and protect our intellectual property and proprietary rights. We incurred research and development expenses of \$152.1 million, \$116.8 million, and \$112.8 million in fiscal 2010, 2009 and 2008, respectively.

### **International Operations**

We have principal offices in a number of international locations including: Australia, Belgium, Canada, Germany, Hungary, India, Japan, and the United Kingdom. The responsibilities of our international operations include research and development, healthcare transcription and editing, customer support, sales and marketing and administration. Additionally, we maintain smaller sales, services and support offices throughout the world to support our international customers and to expand international revenue opportunities.

Geographic revenue classification is based on the geographic areas in which our customers are located. For fiscal 2010, 2009 and 2008, 72%, 74% and 77% of revenue was generated in the United States and 28%, 26% and 23% of revenue was generated by our international operations, respectively.

### **Competition**

The individual markets in which we compete are highly competitive and are subject to rapid technology changes. There are a number of companies that develop or may develop products that compete in our target markets; however, currently there is no one company that competes with us in all of our product areas. While we expect competition to continue to increase both from existing competitors and new market entrants, we believe that we will compete effectively based on many factors, including:

- *Technological Superiority.* Our voice, language and imaging technologies, applications and solutions are often recognized as the most innovative and proficient products in their respective categories. Our voice and language technology has industry-leading recognition accuracy and provides a natural, voice-enabled interaction with systems, devices and applications. Our imaging technology is viewed as the most accurate in the industry. Technology publications, analyst research and independent benchmarks have consistently indicated that our products rank at or above performance levels of alternative solutions.
- *Broad Distribution Channels.* Our ability to address the needs of specific markets, such as financial, legal, healthcare and government, and to introduce new products and solutions quickly and effectively is enhanced through our dedicated direct sales force; our extensive global network of resellers, comprising system integrators, independent software vendors, value-added resellers, hardware vendors, telecommunications carriers and distributors; and our e-commerce website ([www.nuance.com](http://www.nuance.com)).
- *International Appeal.* The international reach of our products is due to the broad language coverage of our offerings, including our voice and language technology, which provides recognition for approximately 60 languages and dialects and natural-sounding synthesized speech in 39 languages, and supports a broad range of hardware platforms and operating systems. Our imaging technology supports more than 100 languages.
- *Specialized Professional Services.* Our superior technology, when coupled with the high quality and domain knowledge of our professional services organization, allows our customers and partners to place a high degree of confidence and trust in our ability to deliver results. We support our customers in designing and building powerful, innovative applications that specifically address their needs and requirements.

In our core markets, we compete with companies such as Adobe, Medquist, Microsoft, Google and Transcend Services. In addition, a number of smaller companies in both speech and imaging produce technologies or products that are competitive with our solutions in some markets. In certain markets, some of our partners such as Avaya, Cisco, Genesys and Nortel develop and market products and services that might be considered substitutes for our solutions. Current and potential competitors have established, or may establish, cooperative relationships among themselves or with third parties to increase the ability of their technologies to address the needs of our prospective customers.

Some of our competitors or potential competitors, such as Adobe, Microsoft and Google, have significantly greater financial, technical and marketing resources than we do. These competitors may be able to respond more

rapidly than we can to new or emerging technologies or changes in customer requirements. They may also devote greater resources to the development, promotion and sale of their products than we do.

## **Employees**

As of September 30, 2010, we had approximately 6,100 full-time employees in total, including approximately 750 in sales and marketing, approximately 1,450 in professional services, approximately 950 in research and development, approximately 550 in general and administrative and approximately 2,400 that provide transcription and editing services. Approximately 44 percent of our employees are based outside of the United States, the majority of whom provide transcription and editing services and are based in India. Our employees are not represented by any labor union and are not organized under a collective bargaining agreement, and we have never experienced a work stoppage. We believe that our relationships with our employees are generally good.

## **Company Information**

We were incorporated in 1992 as Visioneer, Inc. under the laws of the state of Delaware. In 1999, we changed our name to ScanSoft, Inc. and also changed our ticker symbol to SSFT. In October 2005, we changed our name to Nuance Communications, Inc. and in November 2005 we changed our ticker symbol to NUAN.

Our website is located at [www.nuance.com](http://www.nuance.com). This Annual Report on Form 10-K, our Quarterly Reports on Form 10-Q, our Current Reports on Form 8-K, and all amendments to these reports, as well as proxy statements and other information we file with or furnish to the Securities and Exchange Commission, or the SEC, are accessible free of charge on our website. We make these documents available as soon as reasonably practicable after we file them with, or furnish them to, the SEC. Our SEC filings are also available on the SEC's website at <http://www.sec.gov>. Alternatively, you may access any document we have filed by visiting the SEC's Public Reference Room at 100 F Street, NE, Washington, D.C. 20549. Information on the operation of the Public Reference Room can be obtained by calling the SEC at 1-800-SEC-0330. Except as otherwise stated in these documents, the information contained on our website or available by hyperlink from our website is not incorporated by reference into this report or any other documents we file with or furnish to the SEC.

## **Item 1A. Risk Factors**

You should carefully consider the risks described below when evaluating our company and when deciding whether to invest in our company. The risks and uncertainties described below are not the only ones we face. Additional risks and uncertainties not presently known to us or that we do not currently believe are important to an investor may also harm our business operations. If any of the events, contingencies, circumstances or conditions described in the following risks actually occurs, our business, financial condition or our results of operations could be seriously harmed. If that happens, the trading price of our common stock could decline and you may lose part or all of the value of any of our shares held by you.

### **Risks Related to Our Business**

***Our operating results may fluctuate significantly from period to period, and this may cause our stock price to decline.***

Our revenue and operating results have fluctuated in the past and are expected to continue to fluctuate in the future. Given this fluctuation, we believe that quarter to quarter comparisons of revenue and operating results are not necessarily meaningful or an accurate indicator of our future performance. As a result, our results of operations may not meet the expectations of securities analysts or investors in the future. If this occurs, the price of our stock would likely decline. Factors that contribute to fluctuations in operating results include the following:

- slowing sales by our distribution and fulfillment partners to their customers, which may place pressure on these partners to reduce purchases of our products;
- volume, timing and fulfillment of customer orders;
- our efforts to generate additional revenue from our intellectual property portfolio;

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- concentration of operations with one manufacturing partner and our inability to control expenses related to the manufacturing, packaging and shipping of our boxed software products;
- customers delaying their purchasing decisions in anticipation of new versions of our products;
- customers delaying, canceling or limiting their purchases as a result of the threat or results of terrorism;
- introduction of new products by us or our competitors;
- seasonality in purchasing patterns of our customers;
- reduction in the prices of our products in response to competition, market conditions or contractual obligations;
- returns and allowance charges in excess of accrued amounts;
- timing of significant marketing and sales promotions;
- impairment charges against goodwill and intangible assets;
- delayed realization of synergies resulting from our acquisitions;
- write-offs of excess or obsolete inventory and accounts receivable that are not collectible;
- increased expenditures incurred pursuing new product or market opportunities;
- general economic trends as they affect retail and corporate sales; and
- higher than anticipated costs related to fixed-price contracts with our customers.

Due to the foregoing factors, among others, our revenue and operating results are difficult to forecast. Our expense levels are based in significant part on our expectations of future revenue and we may not be able to reduce our expenses quickly to respond to a shortfall in projected revenue. Therefore, our failure to meet revenue expectations would seriously harm our operating results, financial condition and cash flows.

### ***We have grown, and may continue to grow, through acquisitions, which could dilute our existing stockholders.***

As part of our business strategy, we have in the past acquired, and expect to continue to acquire, other businesses and technologies. In connection with past acquisitions, we issued a substantial number of shares of our common stock as transaction consideration and also incurred significant debt to finance the cash consideration used for our acquisitions. We may continue to issue equity securities for future acquisitions, which would dilute existing stockholders, perhaps significantly depending on the terms of such acquisitions. We may also incur additional debt in connection with future acquisitions, which, if available at all, may place additional restrictions on our ability to operate our business.

### ***Our ability to realize the anticipated benefits of our acquisitions will depend on successfully integrating the acquired businesses.***

Our prior acquisitions required, and our recently completed acquisitions continue to require, substantial integration and management efforts and we expect future acquisitions to require similar efforts. Acquisitions of this nature involve a number of risks, including:

- difficulty in transitioning and integrating the operations and personnel of the acquired businesses;
- potential disruption of our ongoing business and distraction of management;
- potential difficulty in successfully implementing, upgrading and deploying in a timely and effective manner new operational information systems and upgrades of our finance, accounting and product distribution systems;
- difficulty in incorporating acquired technology and rights into our products and technology;
- potential difficulties in completing projects associated with in-process research and development;

- unanticipated expenses and delays in completing acquired development projects and technology integration;
- management of geographically remote business units both in the United States and internationally;
- impairment of relationships with partners and customers;
- assumption of unknown material liabilities of acquired companies;
- accurate projection of revenue plans of the acquired entity in the due diligence process;
- customers delaying purchases of our products pending resolution of product integration between our existing and our newly acquired products;
- entering markets or types of businesses in which we have limited experience; and
- potential loss of key employees of the acquired business.

As a result of these and other risks, if we are unable to successfully integrate acquired businesses, we may not realize the anticipated benefits from our acquisitions. Any failure to achieve these benefits or failure to successfully integrate acquired businesses and technologies could seriously harm our business.

***Accounting treatment of our acquisitions could decrease our net income or expected revenue in the foreseeable future, which could have a material and adverse effect on the market value of our common stock.***

Under accounting principles generally accepted in the United States of America, we record the market value of our common stock or other form of consideration issued in connection with the acquisition and, for transactions which closed prior to October 1, 2009, the amount of direct transaction costs as the cost of acquiring the company or business. We have allocated that cost to the individual assets acquired and liabilities assumed, including various identifiable intangible assets such as acquired technology, acquired tradenames and acquired customer relationships based on their respective fair values. Intangible assets are generally amortized over a five to ten year period. Goodwill and certain intangible assets with indefinite lives, are not subject to amortization but are subject to an impairment analysis, at least annually, which may result in an impairment charge if the carrying value exceeds its implied fair value. As of September 30, 2010, we had identified intangible assets of approximately \$685.9 million, net of accumulated amortization, and goodwill of approximately \$2.1 billion. In addition, purchase accounting limits our ability to recognize certain revenue that otherwise would have been recognized by the acquired company as an independent business. As a result, the combined company may delay revenue recognition or recognize less revenue than we and the acquired company would have recognized as independent companies.

***Changes in the accounting method for business combinations may have an adverse impact on our reported or future financial results.***

For the years ended September 30, 2009 and prior, in accordance with Statement of Financial Accounting Standard (“SFAS”) 141 “*Business Combinations*,” (“SFAS 141”), all direct acquisition-related costs, such as investment banker’s, attorney’s and accountant’s fees, as well as contingent consideration to the seller, which was recorded when it was beyond a reasonable doubt that the amount was payable, were capitalized as part of the purchase price.

In December 2007, the Financial Accounting Standards Board (“FASB”) issued SFAS No. 141 (revised 2007), “*Business Combinations*,” now referred to as FASB Accounting Standards Codification 805 (“ASC 805”), which requires an acquirer to do the following: expense acquisition-related costs as incurred; reflect such payments as a reduction of cash flow from operations; record contingent consideration at fair value at the acquisition date with subsequent changes in fair value to be recognized in the income statement and cash flow from operations. ASC 805

applies to business combinations for which the acquisition date is on or after October 1, 2009 and could have a material impact on our results of operations and our financial position due to our acquisition strategy.

***Our significant debt could adversely affect our financial health and prevent us from fulfilling our obligations under our credit facility and our convertible debentures.***

We have a significant amount of debt. As of September 30, 2010, we had a total of \$895.1 million of gross debt outstanding, including \$643.6 million in term loans due in March 2013 and \$250.0 million in convertible debentures which investors may require us to redeem in August 2014. We also have a \$75.0 million revolving credit line available to us through March 2012. As of September 30, 2010, there were \$21.2 million of letters of credit issued under the revolving credit line but there were no other outstanding borrowings under the revolving credit line. Our debt level could have important consequences, for example it could:

- require us to use a large portion of our cash flow to pay principal and interest on debt, including the convertible debentures and the credit facility, which will reduce the availability of our cash flow to fund working capital, capital expenditures, acquisitions, research and development expenditures and other business activities;
- restrict us from making strategic acquisitions or exploiting business opportunities;
- place us at a competitive disadvantage compared to our competitors that have less debt; and
- limit, along with the financial and other restrictive covenants related to our debt, our ability to borrow additional funds, dispose of assets or pay cash dividends.

Our ability to meet our payment and other obligations under our debt instruments depends on our ability to generate significant cash flow in the future. This, to some extent, is subject to general economic, financial, competitive, legislative and regulatory factors as well as other factors that are beyond our control. We cannot assure you that our business will generate cash flow from operations, or that additional capital will be available to us, in an amount sufficient to enable us to meet our payment obligations under the convertible debentures and our other debt and to fund other liquidity needs. If we are not able to generate sufficient cash flow to service our debt obligations, we may need to refinance or restructure our debt, including the convertible debentures, sell assets, reduce or delay capital investments, or seek to raise additional capital. If we are unable to implement one or more of these alternatives, we may not be able to meet our payment obligations under the convertible debentures and our other debt.

In addition, a substantial portion of our debt bears interest at variable rates. If market interest rates increase, our debt service requirements will increase, which would adversely affect our cash flows. While we have entered into interest rate swap agreements limiting our exposure for a portion of our debt, the agreements do not offer complete protection from this risk.

***Our debt agreements contain covenant restrictions that may limit our ability to operate our business.***

The agreement governing our senior credit facility contains, and any of our other future debt agreements may contain, covenant restrictions that limit our ability to operate our business, including restrictions on our ability to:

- incur additional debt or issue guarantees;
- create liens;
- make certain investments;
- enter into transactions with our affiliates;
- sell certain assets;
- redeem capital stock or make other restricted payments;
- declare or pay dividends or make other distributions to stockholders; and
- merge or consolidate with any entity.

Our ability to comply with these covenants is dependent on our future performance, which will be subject to many factors, some of which are beyond our control, including prevailing economic conditions. As a result of these covenants, our ability to respond to changes in business and economic conditions and to obtain additional financing, if needed, may be significantly restricted, and we may be prevented from engaging in transactions that might otherwise be beneficial to us. In addition, our failure to comply with these covenants could result in a default under our debt agreements, which could permit the holders to accelerate our obligation to repay the debt. If any of our debt is accelerated, we may not have sufficient funds available to repay the accelerated debt.

***We have a history of operating losses, and may incur losses in the future, which may require us to raise additional capital on unfavorable terms.***

We reported net losses of \$19.1 million, \$19.4 million and \$37.0 million for the fiscal years 2010, 2009 and 2008, respectively. If we are unable to achieve and maintain profitability, the market price for our stock may decline, perhaps substantially. We cannot assure you that our revenue will grow or that we will achieve or maintain profitability in the future. If we do not achieve and maintain profitability, we may be required to raise additional capital to maintain or grow our operations. Additional capital, if available at all, may be highly dilutive to existing investors or contain other unfavorable terms, such as a high interest rate and restrictive covenants.

***Voice and language technologies may not achieve widespread acceptance, which could limit our ability to grow our voice and language business.***

We have invested and expect to continue to invest heavily in the acquisition, development and marketing of voice and language technologies. The market for voice and language technologies is relatively new and rapidly evolving. Our ability to increase revenue in the future depends in large measure on the acceptance of these technologies in general and our products in particular. The continued development of the market for our current and future voice and language solutions will also depend on:

- consumer and business demand for speech-enabled applications;
- development by third-party vendors of applications using voice and language technologies; and
- continuous improvement in voice and language technology.

Sales of our voice and language products would be harmed if the market for these technologies does not continue to develop or develops slower than we expect, and, consequently, our business could be harmed and we may not recover the costs associated with our investment in these technologies.

***The markets in which we operate are highly competitive and rapidly changing and we may be unable to compete successfully.***

There are a number of companies that develop or may develop products that compete in our targeted markets. The individual markets in which we compete are highly competitive, and are rapidly changing. Within voice and language, we compete with AT&T, Microsoft, Google, and other smaller providers. Within healthcare, we compete with Medquist and other smaller providers. Within imaging, we compete with ABBYY, Adobe, I.R.I.S. and NewSoft. In voice and language, some of our partners such as Avaya, Cisco, Edify, Genesys and Nortel develop and market products that can be considered substitutes for our solutions. In addition, a number of smaller companies in voice, language and imaging produce technologies or products that are in some markets competitive with our solutions. Current and potential competitors have established, or may establish, cooperative relationships among themselves or with third parties to increase the ability of their technologies to address the needs of our prospective customers.

The competition in these markets could adversely affect our operating results by reducing the volume of the products we license or the prices we can charge. Some of our current or potential competitors, such as Adobe, Microsoft and Google, have significantly greater financial, technical and marketing resources than we do. These competitors may be able to respond more rapidly than we can to new or emerging technologies or changes in customer requirements. They may also devote greater resources to the development, promotion and sale of their products than we do.

Some of our customers, such as Microsoft and Google, have developed or acquired products or technologies that compete with our products and technologies. These customers may give higher priority to the sale of these competitive products or technologies. To the extent they do so, market acceptance and penetration of our products, and therefore our revenue, may be adversely affected. Our success will depend substantially upon our ability to enhance our products and technologies and to develop and introduce, on a timely and cost-effective basis, new products and features that meet changing customer requirements and incorporate technological enhancements. If we are unable to develop new products and enhance functionalities or technologies to adapt to these changes, or if we are unable to realize synergies among our acquired products and technologies, our business will suffer.

***The failure to successfully maintain the adequacy of our system of internal control over financial reporting could have a material adverse impact on our ability to report our financial results in an accurate and timely manner.***

The SEC, as directed by Section 404 of the Sarbanes-Oxley Act of 2002, adopted rules requiring public companies to include a report of management on internal control over financial reporting in their annual reports on Form 10-K that contains an assessment by management of the effectiveness of our internal control over financial reporting. In addition, our independent registered public accounting firm must attest to and report on the effectiveness of our internal control over financial reporting. Any failure in the effectiveness of our system of internal control over financial reporting could have a material adverse impact on our ability to report our financial statements in an accurate and timely manner, could subject us to regulatory actions, civil or criminal penalties, shareholder litigation, or loss of customer confidence, which could result in an adverse reaction in the financial marketplace due to a loss of investor confidence in the reliability of our financial statements, which ultimately could negatively impact our stock price.

***A significant portion of our revenue is derived, and a significant portion of our research and development activities are based, outside the United States. Our results could be harmed by economic, political, regulatory and other risks associated with these international regions.***

Because we operate worldwide, our business is subject to risks associated with doing business internationally. We anticipate that revenue from international operations could increase in the future. Most of our international revenue is generated by sales in Europe and Asia. In addition, some of our products are developed and manufactured outside the United States and we have a large number of employees in India that provide transcription services. A significant portion of the development and manufacturing of our voice and language products is conducted in Belgium and Canada, and a significant portion of our imaging research and development is conducted in Hungary. We also have significant research and development resources in Aachen, Germany, and Vienna, Austria. Accordingly, our future results could be harmed by a variety of factors associated with international sales and operations, including:

- changes in a specific country's or region's economic conditions;
- geopolitical turmoil, including terrorism and war;
- trade protection measures and import or export licensing requirements imposed by the United States or by other countries;
- compliance with foreign and domestic laws and regulations;
- negative consequences from changes in applicable tax laws;
- difficulties in staffing and managing operations in multiple locations in many countries;
- difficulties in collecting trade accounts receivable in other countries; and
- less effective protection of intellectual property than in the United States.

***We are exposed to fluctuations in foreign currency exchange rates.***

Because we have international subsidiaries and distributors that operate and sell our products outside the United States, we are exposed to the risk of changes in foreign currency exchange rates. In certain circumstances,

we have entered into forward exchange contracts to hedge against foreign currency fluctuations. We use these contracts to reduce our risk associated with exchange rate movements, as the gains or losses on these contracts are intended to offset any exchange rate losses or gains on the hedged transaction. We do not engage in foreign currency speculation. Forward exchange contracts hedging firm commitments qualify for hedge accounting when they are designated as a hedge of the foreign currency exposure and they are effective in minimizing such exposure. With our increased international presence in a number of geographic locations and with international revenue and costs projected to increase, we are exposed to changes in foreign currencies including the Euro, British Pound, Canadian Dollar, Japanese Yen, Indian Rupee and the Hungarian Forint. Changes in the value of the Euro or other foreign currencies relative to the value of the U.S. dollar could adversely affect future revenue and operating results.

***Impairment of our intangible assets could result in significant charges that would adversely impact our future operating results.***

We have significant intangible assets, including goodwill and intangibles with indefinite lives, which are susceptible to valuation adjustments as a result of changes in various factors or conditions. The most significant intangible assets are patents and core technology, completed technology, customer relationships and trademarks. Customer relationships are amortized on an accelerated basis based upon the pattern in which the economic benefits of customer relationships are being utilized. Other identifiable intangible assets are amortized on a straight-line basis over their estimated useful lives. We assess the potential impairment of identifiable intangible assets on an annual basis, as well as whenever events or changes in circumstances indicate that the carrying value may not be recoverable. Factors that could trigger an impairment of such assets, include the following:

- significant underperformance relative to historical or projected future operating results;
- significant changes in the manner of or use of the acquired assets or the strategy for our overall business;
- significant negative industry or economic trends;
- significant decline in our stock price for a sustained period;
- changes in our organization or management reporting structure that could result in additional reporting units, which may require alternative methods of estimating fair values or greater disaggregation or aggregation in our analysis by reporting unit; and
- a decline in our market capitalization below net book value.

Future adverse changes in these or other unforeseeable factors could result in an impairment charge that would impact our results of operations and financial position in the reporting period identified.

***Our sales to government clients subject us to risks, including early termination, audits, investigations, sanctions and penalties.***

We derive a portion of our revenues from contracts with the United States government, as well as various state and local governments, and their respective agencies. Government contracts are generally subject to audits and investigations which could identify violations of these agreements. Government contract violations could result in a range of consequences including, but not limited to, contract price adjustments, civil and criminal penalties, contract termination, forfeiture of profit and/or suspension of payment, and suspension or debarment from future government contracts. We could also suffer serious harm to our reputation if we were found to have violated the terms of our government contracts.

We conducted an analysis of our compliance with the terms and conditions of certain contracts with the U.S. General Services Administration (“GSA”). Based upon our analysis, we voluntarily notified GSA of non-compliance with the terms of two contracts. The final resolution of this matter may adversely impact our financial position.

***If we are unable to attract and retain key personnel, our business could be harmed.***

If any of our key employees were to leave, we could face substantial difficulty in hiring qualified successors and could experience a loss in productivity while any successor obtains the necessary training and experience. Our employment relationships are generally at-will and we have had key employees leave in the past. We cannot assure you that one or more key employees will not leave in the future. We intend to continue to hire additional highly qualified personnel, including software engineers and operational personnel, but may not be able to attract, assimilate or retain qualified personnel in the future. Any failure to attract, integrate, motivate and retain these employees could harm our business.

***Our medical transcription services may be subject to legal claims for failure to comply with laws governing the confidentiality of medical records.***

Healthcare professionals who use our medical transcription services deliver to us health information about their patients including information that constitutes a record under applicable law that we may store on our computer systems. Numerous federal and state laws and regulations, the common law and contractual obligations govern collection, dissemination, use and confidentiality of patient-identifiable health information, including:

- state and federal privacy and confidentiality laws;
- our contracts with customers and partners;
- state laws regulating healthcare professionals;
- Medicaid laws; and
- the Health Insurance Portability and Accountability Act of 1996 and related rules proposed by the Health Care Financing Administration.

The Health Insurance Portability and Accountability Act of 1996 establishes elements including, but not limited to, federal privacy and security standards for the use and protection of protected health information. Any failure by us or by our personnel or partners to comply with applicable requirements may result in a material liability. Although we have systems and policies in place for safeguarding protected health information from unauthorized disclosure, these systems and policies may not preclude claims against us for alleged violations of applicable requirements. There can be no assurance that we will not be subject to liability claims that could have a material adverse affect on our business, results of operations and financial condition.

***Adverse changes in general economic or political conditions in any of the major countries in which we do business could adversely affect our operating results.***

As our business has grown, we have become increasingly subject to the risks arising from adverse changes in domestic and global economic and political conditions. For example, the direction and relative strength of the U.S. and global economies have recently been increasingly uncertain due to softness in housing markets, extreme volatility in security prices, severely diminished liquidity and credit availability, rating downgrades of certain investments and declining valuations of others and continuing geopolitical uncertainties. If economic growth in the United States and other countries in which we do business is slowed, customers may delay or reduce technology purchases and may be unable to obtain credit to finance the purchase of our products. This could result in reduced sales of our products, longer sales cycles, slower adoption of new technologies and increased price competition. Any of these events would likely harm our business, results of operations and financial condition. Political instability in any of the major countries in which we do business would also likely harm our business, results of operations and financial condition.

***Current uncertainty in the global financial markets and the global economy may negatively affect our financial results.***

Current uncertainty in the global financial markets and economy may negatively affect our financial results. These macroeconomic developments could negatively affect our business, operating results or financial condition in a number of ways which, in turn, could adversely affect our stock price. A prolonged period of economic decline

could have a material adverse effect on our results of operations and financial condition and exacerbate some of the other risk factors described herein. Our customers may defer purchases of our products, licenses, and services in response to tighter credit and negative financial news or reduce their demand for them. Our customers may also not be able to obtain adequate access to credit, which could affect their ability to make timely payments to us or ultimately cause the customer to file for protection from creditors under applicable insolvency or bankruptcy laws. If our customers are not able to make timely payments to us, our accounts receivable could increase.

Our investment portfolio, which includes short-term debt securities, is generally subject to credit, liquidity, counterparty, market and interest rate risks that may be exacerbated by the recent global financial crisis. If the banking system or the fixed income, credit or equity markets deteriorate or remain volatile, our investment portfolio may be impacted and the values and liquidity of our investments could be adversely affected.

In addition, our operating results and financial condition could be negatively affected if, as a result of economic conditions, either:

- the demand for, and prices of, our products, licenses, or services are reduced as a result of actions by our competitors or otherwise; or
- our financial counterparties or other contractual counterparties are unable to, or do not, meet their contractual commitments to us.

***Security and privacy breaches in our systems may damage client relations and inhibit our growth.***

The uninterrupted operation of our hosted solutions and the confidentiality and security of third-party information is critical to our business. Any failures in our security and privacy measures could have a material adverse effect on our financial position and results of operations. If we are unable to protect, or our clients perceive that we are unable to protect, the security and privacy of our electronic information, our growth could be materially adversely affected. A security or privacy breach may:

- cause our clients to lose confidence in our solutions;
- harm our reputation;
- expose us to liability; and
- increase our expenses from potential remediation costs.

While we believe we use proven applications designed for data security and integrity to process electronic transactions, there can be no assurance that our use of these applications will be sufficient to address changing market conditions or the security and privacy concerns of existing and potential clients.

**Risks Related to Our Intellectual Property and Technology**

***Unauthorized use of our proprietary technology and intellectual property could adversely affect our business and results of operations.***

Our success and competitive position depend in large part on our ability to obtain and maintain intellectual property rights protecting our products and services. We rely on a combination of patents, copyrights, trademarks, service marks, trade secrets, confidentiality provisions and licensing arrangements to establish and protect our intellectual property and proprietary rights. Unauthorized parties may attempt to copy aspects of our products or to obtain, license, sell or otherwise use information that we regard as proprietary. Policing unauthorized use of our products is difficult and we may not be able to protect our technology from unauthorized use. Additionally, our competitors may independently develop technologies that are substantially the same or superior to our technologies and that do not infringe our rights. In these cases, we would be unable to prevent our competitors from selling or licensing these similar or superior technologies. In addition, the laws of some foreign countries do not protect our proprietary rights to the same extent as the laws of the United States. Although the source code for our proprietary software is protected both as a trade secret and as a copyrighted work, litigation may be necessary to enforce our intellectual property rights, to protect our trade secrets, to determine the validity and scope of the proprietary rights

of others, or to defend against claims of infringement or invalidity. Litigation, regardless of the outcome, can be very expensive and can divert management efforts.

***Third parties have claimed and may claim in the future that we are infringing their intellectual property, and we could be exposed to significant litigation or licensing expenses or be prevented from selling our products if such claims are successful.***

From time to time, we are subject to claims that we or our customers may be infringing or contributing to the infringement of the intellectual property rights of others. We may be unaware of intellectual property rights of others that may cover some of our technologies and products. If it appears necessary or desirable, we may seek licenses for these intellectual property rights. However, we may not be able to obtain licenses from some or all claimants, the terms of any offered licenses may not be acceptable to us, and we may not be able to resolve disputes without litigation. Any litigation regarding intellectual property could be costly and time-consuming and could divert the attention of our management and key personnel from our business operations. In the event of a claim of intellectual property infringement, we may be required to enter into costly royalty or license agreements. Third parties claiming intellectual property infringement may be able to obtain injunctive or other equitable relief that could effectively block our ability to develop and sell our products.

***We may incur substantial costs enforcing or acquiring intellectual property rights and defending against third-party claims as a result of litigation or other proceedings.***

In connection with the enforcement of our own intellectual property rights, the acquisition of third-party intellectual property rights, or disputes relating to the validity or alleged infringement of third-party intellectual property rights, including patent rights, we have been, are currently, and may in the future be, subject to claims, negotiations or complex, protracted litigation. Intellectual property disputes and litigation are typically very costly and can be disruptive to our business operations by diverting the attention and energy of management and key technical personnel. Although we have successfully defended or resolved past litigation and disputes, we may not prevail in any ongoing or future litigation and disputes. In addition, we may incur significant costs in acquiring the necessary third party intellectual property rights for use in our products. Third party intellectual property disputes could subject us to significant liabilities, require us to enter into royalty and licensing arrangements on unfavorable terms, prevent us from manufacturing or licensing certain of our products, cause severe disruptions to our operations or the markets in which we compete, or require us to satisfy indemnification commitments with our customers including contractual provisions under various license arrangements. Any of these could seriously harm our business.

***Our software products may have bugs, which could result in delayed or lost revenue, expensive correction, liability to our customers and claims against us.***

Complex software products such as ours may contain errors, defects or bugs. Defects in the solutions or products that we develop and sell to our customers could require expensive corrections and result in delayed or lost revenue, adverse customer reaction and negative publicity about us or our products and services. Customers who are not satisfied with any of our products may also bring claims against us for damages, which, even if unsuccessful, would likely be time-consuming to defend, and could result in costly litigation and payment of damages. Such claims could harm our reputation, financial results and competitive position.

#### **Risks Related to our Corporate Structure, Organization and Common Stock**

***The holdings of our largest stockholder may enable it to influence matters requiring stockholder approval.***

As of September 30, 2010, Warburg Pincus, a global private equity firm, beneficially owned approximately 24% of our outstanding common stock, including warrants exercisable for up to 7,562,422 shares of our common stock, and 3,562,238 shares of our outstanding Series B Preferred Stock, each of which is convertible into one share of our common stock. Because of its large holdings of our capital stock relative to other stockholders, this stockholder has a strong influence over matters requiring approval by our stockholders.

***The market price of our common stock has been and may continue to be subject to wide fluctuations, and this may make it difficult for you to resell the common stock when you want or at prices you find attractive.***

Our stock price historically has been, and may continue to be, volatile. Various factors contribute to the volatility of our stock price, including, for example, quarterly variations in our financial results, new product introductions by us or our competitors and general economic and market conditions. Sales of a substantial number of shares of our common stock by our largest stockholders, or the perception that such sales could occur, could also contribute to the volatility of our stock price. While we cannot predict the individual effect that these factors may have on the market price of our common stock, these factors, either individually or in the aggregate, could result in significant volatility in our stock price during any given period of time. Moreover, companies that have experienced volatility in the market price of their stock often are subject to securities class action litigation. If we were the subject of such litigation, it could result in substantial costs and divert management's attention and resources.

***Compliance with changing regulation of corporate governance and public disclosure may result in additional expenses.***

Changing laws, regulations and standards relating to corporate governance and public disclosure, including the Sarbanes-Oxley Act of 2002, new regulations promulgated by the Securities and Exchange Commission and the rules of The Nasdaq Global Select Market, are resulting in increased general and administrative expenses for companies such as ours. These new or changed laws, regulations and standards are subject to varying interpretations in many cases, and as a result, their application in practice may evolve over time as new guidance is provided by regulatory and governing bodies, which could result in higher costs necessitated by ongoing revisions to disclosure and governance practices. We are committed to maintaining high standards of corporate governance and public disclosure. As a result, we intend to invest resources to comply with evolving laws, regulations and standards, and this investment may result in increased general and administrative expenses and a diversion of management time and attention from revenue-generating activities to compliance activities. If our efforts to comply with new or changed laws, regulations and standards differ from the activities intended by regulatory or governing bodies, our business may be harmed.

***Future sales of our common stock in the public market could adversely affect the trading price of our common stock and our ability to raise funds in new stock offerings.***

Future sales of substantial amounts of our common stock in the public market, or the perception that such sales could occur, could adversely affect prevailing trading prices of our common stock and could impair our ability to raise capital through future offerings of equity or equity-related securities. In connection with past acquisitions, we issued a substantial number of shares of our common stock as transaction consideration. We may continue to issue equity securities for future acquisitions, which would dilute existing stockholders, perhaps significantly depending on the terms of such acquisitions. For example, we issued, and registered for resale, approximately 2.3 million shares of our common stock in connection with our December 2009 acquisition of SpinVox. No prediction can be made as to the effect, if any, that future sales of shares of common stock, or the availability of shares of common stock for future sale, will have on the trading price of our common stock.

***We have implemented anti-takeover provisions, which could discourage or prevent a takeover, even if an acquisition would be beneficial to our stockholders.***

Provisions of our certificate of incorporation, bylaws and Delaware law, as well as other organizational documents could make it more difficult for a third party to acquire us, even if doing so would be beneficial to our stockholders. These provisions include:

- authorized "blank check" preferred stock;
- prohibiting cumulative voting in the election of directors;
- limiting the ability of stockholders to call special meetings of stockholders;

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- requiring all stockholder actions to be taken at meetings of our stockholders; and
- establishing advance notice requirements for nominations of directors and for stockholder proposals.

**Item 1B. *Unresolved Staff Comments***

None.

**Item 2. Properties**

Our corporate headquarters and administrative, sales, marketing, research and development and customer support functions occupy approximately 201,000 square feet of space that we lease in Burlington, Massachusetts. We also lease additional properties in the United States and a number of foreign countries. The following table summarizes our significant properties as of September 30, 2010:

<u>Location</u>	<u>Sq. Ft.</u> <u>(approx.)</u>	<u>Lease Term</u>	<u>Primary Use</u>
Burlington, Massachusetts	201,000	March 2018	Corporate headquarters and administrative, sales, marketing, research and development and customer support functions.
Redwood City, California(1)	141,000	July 2012	Twelve percent of this facility is unoccupied, the remainder has been sublet to third party tenants.
Melbourne, Florida	130,000	Owned	Administrative, sales, marketing, customer support and order fulfillment functions.
Montreal, Quebec	74,000	December 2016	Administrative, sales, marketing, research and development, professional services, customer support functions.
Sunnyvale, California	71,000	September 2013	Administrative, research and development, sales, marketing and customer support functions.
Seattle Washington	46,000	January 2021	Administrative, research and development, sales, marketing and customer support functions.
Mahwah, New Jersey	38,000	June 2015	Professional services and sales functions.
New York, New York(2)	34,000	February 2016	Subleased to third-party tenants.
Merelbeke, Belgium	25,000	March 2017	Administrative, sales, marketing, research and development and customer support functions.
Budapest, Hungary	21,000	December 2012	Administrative and research and development.
Aachen, Germany	22,000	March 2016	Research and development and sales functions.

- (1) The lease for this property was assumed as part of our acquisition in September 2005 of Nuance Communications, Inc, which we refer to as Former Nuance.
- (2) The lease for this property was assumed as part of our acquisition of SpeechWorks.

In addition to the properties referenced above, we also lease a number of small sales and marketing offices in the United States and internationally. As of September 30, 2010, we were productively utilizing substantially all of the space in our facilities, except for space identified above as unoccupied, or that has been subleased to third parties.

**Item 3. Legal Proceedings**

Like many companies in the software industry, we have from time to time been notified of claims that we may be infringing certain intellectual property rights of others. These claims have been referred to counsel, and they are in various stages of evaluation and negotiation. If it appears necessary or desirable, we may seek licenses for these intellectual property rights. There is no assurance that licenses will be offered by all claimants, that the terms of any

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offered licenses will be acceptable to us or that in all cases the dispute will be resolved without litigation, which may be time consuming and expensive, and may result in injunctive relief or the payment of damages by us.

**Item 4.** *[Removed and Reserved]*

**PART II****Item 5. Market for the Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities****Market Information**

Our common stock is traded on the NASDAQ Global Select Market under the symbol "NUAN". The following table sets forth, for our fiscal quarters indicated, the high and low sales prices of our common stock, in each case as reported on the NASDAQ Global Select Market.

	<u>Low</u>	<u>High</u>
<b>Fiscal 2009:</b>		
First quarter	\$ 6.18	\$ 14.28
Second quarter	7.58	11.29
Third quarter	10.50	14.61
Fourth quarter	10.90	15.04
<b>Fiscal 2010:</b>		
First quarter	\$ 13.11	\$ 16.31
Second quarter	14.12	17.41
Third quarter	14.85	18.55
Fourth quarter	14.45	17.68

**Holders**

As of October 31, 2010, there were 856 stockholders of record of our common stock.

**Dividend Policy**

We have never declared or paid any cash dividends on our common stock. We currently expect to retain future earnings, if any, to finance the growth and development of our business and do not anticipate paying any cash dividends in the foreseeable future. Furthermore, the terms of our credit facility place restrictions on our ability to pay dividends, except for stock dividends.

**Issuer Purchases of Equity Securities**

We have not announced any currently effective authorization to repurchase shares of our common stock.

**Item 6. Selected Consolidated Financial Data**

The following selected consolidated financial data is not necessarily indicative of the results of future operations and should be read in conjunction with “Management’s Discussion and Analysis of Financial Condition and Results of Operations” and our consolidated financial statements and related notes included elsewhere in this Annual Report on Form 10-K (as adjusted for the retrospective application of FASB ASC 470-20 in 2009, 2008 and 2007).

	Fiscal Year Ended September 30,				
	2010	2009	2008	2007	2006
<b>Operations:</b>					
Total revenues	\$ 1,118.9	\$ 950.4	\$ 868.5	\$ 602.0	\$ 388.5
Gross profit	709.6	590.8	552.8	404.1	267.5
Income from operations	32.9	57.6	32.6	39.0	8.4
Provision for income taxes	18.0	40.4	14.6	22.5	15.1
Net loss	\$ (19.1)	\$ (19.4)	\$ (37.0)	\$ (14.9)	\$ (22.9)
<b>Basic and Diluted Earnings Per Share Data:</b>					
Net loss	\$ (0.07)	\$ (0.08)	\$ (0.18)	\$ (0.08)	\$ (0.14)
<b>Weighted average common shares outstanding:</b>					
Basic and diluted	287.4	253.6	209.8	176.4	163.9
<b>Financial Position:</b>					
Cash, cash equivalents and short and long-term marketable securities	\$ 550.0	\$ 527.0	\$ 261.6	\$ 187.0	\$ 112.3
Total assets	3,769.7	3,499.5	2,846.0	2,172.6	1,235.1
Long-term debt, net of current portion	851.0	848.9	847.3	846.1	350.0
Total stockholders’ equity	2,297.2	2,043.0	1,471.7	931.9	576.6
<b>Selected Data and Ratios:</b>					
Working capital	\$ 459.2	\$ 376.6	\$ 133.5	\$ 164.9	\$ 51.3
Depreciation of property and equipment	21.6	18.7	16.4	12.1	8.4
Amortization of intangible assets	135.6	115.4	82.6	37.7	30.1
Gross margin percentage	63.4%	62.2%	63.7%	67.1%	68.8%

**Item 7. Management’s Discussion and Analysis of Financial Condition and Results of Operations**

The following Management’s Discussion and Analysis is intended to help the reader understand the results of operations and financial condition of our business. Management’s Discussion and Analysis is provided as a supplement to, and should be read in conjunction with, our consolidated financial statements and the accompanying notes to the consolidated financial statements.

**Forward-Looking Statements**

This Annual Report on Form 10-K contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 that involve risks, uncertainties and assumptions that, if they never materialize or if they prove incorrect, could cause our consolidated results to differ materially from those expressed or implied by such forward-looking statements. These forward-looking statements include predictions regarding:

- our future revenue, cost of revenue, research and development expenses, selling, general and administrative expenses, amortization of intangible assets and gross margin;
- our strategy relating to our core markets;
- the potential of future product releases;
- our product development plans and investments in research and development;

- future acquisitions, and anticipated benefits from acquisitions;
- international operations and localized versions of our products; and
- legal proceedings and litigation matters.

You can identify these and other forward-looking statements by the use of words such as “may,” “will,” “should,” “expects,” “plans,” “anticipates,” “believes,” “estimates,” “predicts,” “intends,” “potential,” “continue” or the negative of such terms, or other comparable terminology. Forward-looking statements also include the assumptions underlying or relating to any of the foregoing statements. Our actual results could differ materially from those anticipated in these forward-looking statements for many reasons, including the risks described in Item 1A — “Risk Factors” and elsewhere in this Annual Report on Form 10-K.

You should not place undue reliance on these forward-looking statements, which speak only as of the date of this Annual Report on Form 10-K. We undertake no obligation to publicly release any revisions to the forward-looking statements or reflect events or circumstances after the date of this document.

## Overview

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Our technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Our solutions are used every day by millions of people and thousands of businesses for tasks and services such as requesting information from a phone-based self-service solution, dictating medical records, searching the mobile Web by voice, entering a destination into a navigation system, or working with PDF documents. Our solutions help make these interactions, tasks and experiences more productive, compelling and efficient.

Our technologies address our four core markets:

- *Healthcare.* We provide comprehensive dictation and transcription solutions and services that automate the input and management of medical information. Our hosted and on-premise solutions provide platforms to generate and distribute clinical documentation through the use of advanced dictation and transcription features, and allow us to deliver scalable, highly productive medical transcription solutions. Our solutions also enable us to accelerate future innovation to transform the way healthcare providers document patient care, through improved interface with electronic medical records and extraction of clinical information to support the billing and insurance reimbursement processes. We also offer speech recognition solutions for radiology, cardiology, pathology and related specialties, that help healthcare providers dictate, edit and sign reports without manual transcription.
- *Mobile and Consumer.* Our portfolio of mobile and consumer solutions and services includes an integrated suite of voice control and text-to-speech solutions, dictation applications, predictive text technologies, mobile messaging services and emerging services such as dictation, Web search and voicemail-to-text. Our suite of Dragon general purpose desktop and portable computer dictation applications increases productivity by using speech to create documents, streamline repetitive and complex tasks, input data, complete forms and automate manual transcription processes. In particular, we have focused in recent quarters on integrating our Dragon technology and brand initiatives across mobile and consumer markets.
- *Enterprise.* We deliver a portfolio of customer service business intelligence and authentication solutions that are designed to help companies better support, understand and communicate with their customers. Our hosted and on-premise solutions include the use of technologies such as speech recognition, natural language understanding, text-to-speech, biometric voice recognition and analytics to automate caller identification and authorization, call steering, completion of tasks such as updates, purchases and information retrieval, and automated outbound notifications. In addition, we offer solutions that can meet customer care needs through direct interaction with thin-client applications on cell phones, enabling customers to very quickly retrieve relevant information. Our solutions improve the customer experience, increase the use of self-service and enable new revenue opportunities.

- *Imaging.* Our imaging solutions offer comprehensive PDF applications designed specifically for business users, optical character recognition technology to deliver highly accurate document and PDF conversion, and applications that combine PDF creation with network scanning to quickly enable distribution of documents to users' desktops or to enterprise applications, as well as software development toolkits for independent software vendors.

We leverage our global professional services organization and our extensive network of partners to design and deploy innovative solutions for businesses and organizations around the globe. We market and sell our products directly through a dedicated sales force and through our e-commerce website, and also through a global network of resellers, including system integrators, independent software vendors, value-added resellers, hardware vendors, telecommunications carriers and distributors.

Confronted by dramatic increases in electronic information, consumers, business personnel and healthcare professionals must use a variety of resources to retrieve information, transcribe patient records, conduct transactions and perform other job-related functions. We believe that the power of our solutions can transform the way people use the Internet, telecommunications systems, electronic medical records, wireless and mobile networks and related corporate infrastructure to conduct business.

We have built a world-class portfolio of intellectual property, technologies, applications and solutions through both internal development and acquisitions. We expect to continue to pursue opportunities to broaden these assets and expand our customer base through acquisitions. In evaluating the financial condition and operating performance of our business, management focuses on revenue, earnings, gross margins, operating margins and cash flow from operations. A summary of these key financial metrics for the fiscal year ended September 30, 2010, as compared to the fiscal year ended September 30, 2009, is as follows:

- Total revenue increased by \$168.5 million to \$1,118.9 million;
- Net loss decreased by \$0.3 million to \$19.1 million;
- Gross margins increased by 1.2 percentage points to 63.4%;
- Operating margins declined by 3.2 percentage points to 2.9%; and
- Cash provided by operating activities for the year ended September 30, 2010 was \$296.3 million, an increase of \$37.6 million from the same period in the prior fiscal year.

## Strategy

In fiscal 2011, we will continue to focus on growth by providing market-leading, value-added solutions for our customers and partners through a broad set of technologies, service offerings and channel capabilities. We will also continue to focus on expense discipline and acquisition synergies to improve gross margins and operating margins. We intend to pursue growth through the following key elements of our strategy:

- *Extend Technology Leadership.* Our solutions are recognized as among the best in their respective categories. We intend to leverage our global research and development organization and broad portfolio of technologies, applications and intellectual property to foster technological innovation and maintain customer preference for our solutions. We also intend to invest in our engineering resources and seek new technological advancements that further expand the addressable markets for our solutions.
- *Broaden Expertise in Vertical Markets.* Businesses are increasingly turning to Nuance for comprehensive solutions rather than for a single technology product. We intend to broaden our expertise and capabilities to deliver targeted solutions for a range of industries including mobile device manufacturers, healthcare, telecommunications, financial services and government administration. We also intend to expand our global sales and professional services capabilities to help our customers and partners design, integrate and deploy innovative solutions.
- *Increase Subscription and Transaction Based Recurring Revenue.* We intend to increase our subscription and transaction based offerings in our core markets. The expansion of our subscription or transaction based

solutions will enable us to deliver applications that our customers use on a repeat basis, and pay for on a per use basis, providing us with the opportunity to enjoy the benefits of recurring revenue streams.

- *Expand Global Presence.* We intend to further expand our international resources to better serve our global customers and partners and to leverage opportunities in emerging markets such as Asia and Latin America. We continue to add regional executives and sales employees in different geographic regions to better address demand for voice and language based solutions and services.
- *Pursue Strategic Acquisitions and Partnerships.* We have selectively pursued strategic acquisitions to expand our technology, solutions and resources to complement our organic growth. We have also formed key partnerships with other important companies in our markets of interest, and intend to continue to do so in the future where it will enhance the value of our business. We have proven experience in integrating businesses and technologies and in delivering enhanced value to our customers, partners, employees and shareholders. We intend to continue to pursue acquisitions that enhance our solutions, serve specific vertical markets and strengthen our technology portfolio.

## RESULTS OF OPERATIONS

The following table presents, as a percentage of total revenue, certain selected financial data for fiscal 2010, 2009 and 2008 (as adjusted for the retrospective application of FASB ASC 470-20 in 2009 and 2008).

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Revenues:			
Product and licensing	42.3%	39.3%	47.7%
Professional services and hosting	41.4	43.3	35.2
Maintenance and support	<u>16.3</u>	<u>17.4</u>	<u>17.1</u>
Total revenues	<u>100.0</u>	<u>100.0</u>	<u>100.0</u>
Cost of revenues:			
Cost of product and licensing	4.4	3.9	5.3
Cost of professional services and hosting	25.1	26.8	24.6
Cost of maintenance and support	2.8	3.1	3.6
Cost of revenue from amortization of intangible assets	<u>4.3</u>	<u>4.0</u>	<u>2.8</u>
Gross margin	<u>63.4</u>	<u>62.2</u>	<u>63.7</u>
Operating expenses:			
Research and development	13.6	12.3	13.0
Sales and marketing	23.8	22.9	26.2
General and administrative	10.9	10.6	11.3
Amortization of intangible assets	7.9	8.1	6.8
In-process research and development	—	—	0.3
Acquisition-related costs, net	2.7	1.7	1.5
Restructuring and other charges (credits), net	<u>1.6</u>	<u>0.5</u>	<u>0.8</u>
Total operating expenses	<u>60.5</u>	<u>56.1</u>	<u>59.9</u>
Income from operations	2.9	6.1	3.8
Other income (expense), net	<u>(3.0)</u>	<u>(3.8)</u>	<u>(6.4)</u>
Income (loss) before income taxes	(0.1)	2.3	(2.6)
Provision for income taxes	<u>1.6</u>	<u>4.3</u>	<u>1.7</u>
Net loss	<u>(1.7)%</u>	<u>(2.0)%</u>	<u>(4.3)%</u>

**Total Revenues**

The following tables show total revenues from our four core market groups and revenue by geographic location, based on the location of our customers, in dollars and percentage change (dollars in millions):

	Fiscal 2010	Fiscal 2009	Fiscal 2008	% Change 2010 vs 2009	% Change 2009 vs 2008
Healthcare	\$ 444.6	\$ 369.4	\$ 289.3	20.4%	27.7%
Mobile and Consumer	297.3	209.1	243.6	42.2%	(14.2)%
Enterprise	293.9	302.2	255.7	(2.7)%	18.2%
Imaging	83.1	69.7	79.9	19.2%	(12.8)%
<b>Total Revenues</b>	<b>\$1,118.9</b>	<b>\$950.4</b>	<b>\$868.5</b>	<b>17.7%</b>	<b>9.4%</b>
United States	\$ 802.0	\$706.9	\$669.3	13.5%	5.6%
International	316.9	243.5	199.2	30.1%	22.2%
<b>Total revenues</b>	<b>\$1,118.9</b>	<b>\$950.4</b>	<b>\$868.5</b>	<b>17.7%</b>	<b>9.4%</b>

***Fiscal 2010 Compared to Fiscal 2009***

The increase in total revenue for fiscal 2010, as compared to fiscal 2009, was driven by a combination of organic growth and contributions from acquisitions. The Healthcare revenue increase is primarily made up of organic growth in sales of our Dragon Medical products, on-demand solutions as well as SpeechMagic solutions. Mobile and Consumer revenue increased primarily driven by the growth in sales of our predictive text solutions, automotive solutions, connected mobile services and our fourth quarter launch of Dragon Naturally Speaking 11. Enterprise revenue decreased as the trend toward customer preference for on-demand solutions continues which impacts the timing of revenue recognition. Imaging revenue increased primarily as a result of contributions from our acquisitions of eCopy, Inc. and X-Solutions Group B.V. and growth in our core imaging solutions.

Based on the location of our customers, the geographic split for fiscal 2010 was 72% of total revenue in the United States and 28% internationally, as compared to 74% of total revenue in the United States and 26% internationally for the same period last year. The increase in the proportion of revenue generated internationally during fiscal 2010 as compared to fiscal 2009 was primarily due to contributions from our acquisition of SpinVox in fiscal 2010, as well as the increase in revenue contributions from our predictive text products and SpeechMagic solutions, which are sold predominantly outside the United States.

***Fiscal 2009 Compared to Fiscal 2008***

The increase in total revenue for fiscal 2009, as compared to fiscal 2008, was driven by a combination of organic growth and contributions from acquisitions. Healthcare revenue increased primarily driven by contributions from our acquisitions of eScription and PSRS, and organic growth of our on-demand solution. Enterprise revenue increased primarily driven by contributions from our acquisition of SNAPin, as well as growth in our hosted, on-demand solutions. Mobile and Consumer revenue decreased primarily due to a general decline in consumer spending due to economic conditions resulting in a decline in sales of our automotive solutions and Dragon Naturally Speaking consumer products. Imaging revenue decreased primarily due to a decline in Windows-based software sales and a general decline in corporate spending due to economic conditions.

Based on the location of our customers, the geographic split for fiscal 2009 was 74% of total revenue in the United States and 26% internationally, as compared to 77% of total revenue in the United States and 23% internationally for fiscal 2008. The increase in the proportion of revenue generated internationally was primarily due to contributions from our acquisition of PSRS near the end of fiscal 2008.

**Product and Licensing Revenue**

Product and licensing revenue primarily consists of sales and licenses of our technology. The following table shows product and licensing revenue, in dollars and as a percentage of total revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Product and licensing revenue	\$473.5	\$373.4	\$414.4	26.8%	(9.9)%
As a percentage of total revenues	42.3%	39.3%	47.7%		

***Fiscal 2010 Compared to Fiscal 2009***

The increase in product and licensing revenue for fiscal 2010, as compared to fiscal 2009, consisted of a \$57.8 million increase in Mobile and Consumer revenue primarily driven by the growth in sales of our predictive text products, automotive solutions as well as our fourth quarter launch of Dragon Naturally Speaking 11. Healthcare revenue increased \$37.7 million primarily driven by increased sales of our Dragon Medical products and SpeechMagic solutions. Imaging revenue increased \$9.9 million primarily as a result of our acquisitions of eCopy and X-Solutions in fiscal 2009. Enterprise revenue decreased \$5.4 million primarily due to the continued migration of customers to our on-demand solutions. The growth in our product and licensing revenue streams outpaced the relative growth of our other revenue types, resulting in the 3.0 percentage point increase as a percent of total revenue.

***Fiscal 2009 Compared to Fiscal 2008***

The decrease in product and licensing revenue for fiscal 2009, as compared to fiscal 2008, consisted of a \$40.9 million decrease in Mobile and Consumer revenue primarily due to a general decline in consumer spending due to economic conditions resulting in a decline in sales of our automotive solutions together with an \$11.3 million decrease in Imaging revenue primarily due to a decline in Windows-based software sales and a general decline in corporate spending due to economic conditions. Healthcare product and licensing revenue increased \$10.4 million driven primarily by our acquisition of PSRS in September 2008. As a percentage of total revenue, product and licensing revenue decreased 8.4 percentage points primarily due to changes in revenue mix attributable to the accelerated growth in professional services and hosting revenue relative to product and licensing revenue.

**Professional Services and Hosting Revenue**

Professional services revenue primarily consists of consulting, implementation and training services for speech customers. Hosting revenue primarily relates to delivering hosted transcription and dictation services over a specified term, as well as self-service, on-demand offerings to carriers and enterprises. The following table shows professional services and hosting revenue, in dollars and as a percentage of total revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Professional services and hosting revenue	\$463.5	\$411.4	\$305.5	12.7%	34.7%
As a percentage of total revenues	41.4%	43.3%	35.2%		

***Fiscal 2010 Compared to Fiscal 2009***

The increase in professional services and hosting revenue for fiscal 2010, as compared to fiscal 2009, consisted of a \$31.8 million increase in Healthcare revenue resulting largely from the growth of our on-demand solutions. In the fourth quarter of fiscal 2010, the annualized line run-rate in our healthcare on-demand business was

approximately 3.334 billion lines per year, up 14% from 2.917 billion lines per year during the fourth quarter of fiscal 2009. The annualized line run-rate is determined by the number of lines actually billed in a given quarter, multiplied by four. Mobile and Consumer revenue increased \$28.5 million primarily due to contributions from our connected mobile services. Additionally, Enterprise professional and hosting revenue decreased \$9.4 million. Our backlog hours in enterprise professional services were 328,000 hours as of September 30, 2010, compared to 248,000 hours as of September 30, 2009. Enterprise professional services backlog hours reflect the accumulated estimated hours necessary to fulfill all of our existing, executed professional services contracts within the enterprise business, including those that are cancelable by customers, based on the original estimate of hours sold. As a percentage of total revenue, professional services and hosting revenue decreased 1.9 percentage points as compared to the corresponding period in the prior year, primarily due to the strong growth in the product and licensing revenue relative to professional services and hosting revenue.

***Fiscal 2009 Compared to Fiscal 2008***

The increase in professional services and hosting revenue for fiscal 2009, as compared to fiscal 2008, consisted of a \$62.2 million increase in Healthcare revenue primarily as a result of our acquisition of eScription as well as organic growth of our on-demand solutions. Additionally, Enterprise revenue increased \$41.4 million primarily due to contributions from our acquisition of SNAPin, and growth in our hosted, on-demand solutions. The organic growth together with the acquired revenue streams outpaced the relative growth of our other revenue types, resulting in an 8.1 percentage point increase in professional services and hosting revenue as a percentage of total revenue.

**Maintenance and Support Revenue**

Maintenance and support revenue primarily consists of technical support and maintenance services. The following table shows maintenance and support revenue, in dollars and as a percentage of total revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Maintenance and support revenue	<u>\$181.9</u>	<u>\$165.6</u>	<u>\$148.6</u>	9.8%	11.4%
As a percentage of total revenues	<u>16.3%</u>	<u>17.4%</u>	<u>17.1%</u>		

***Fiscal 2010 Compared to Fiscal 2009***

The increase in maintenance and support revenue for fiscal 2010, as compared to fiscal 2009, consisted primarily of a \$6.5 million increase in Enterprise revenue, driven by continued organic growth, a \$5.6 million increase in Healthcare revenue as a result of the expansion of our current installed base and a \$2.3 million increase in Imaging revenue primarily due to contributions from growth in sales of our core imaging products and our acquisition of X-Solutions.

***Fiscal 2009 Compared to Fiscal 2008***

The increase in maintenance and support revenue for fiscal 2009, as compared to fiscal 2008, consisted primarily of a \$7.7 million increase related to the expansion of our current installed base of Healthcare solutions, and a \$4.2 million increase in Enterprise and a \$4.0 million increase in Mobile and Consumer maintenance and support revenue, driven by organic growth.

## COSTS AND EXPENSES

### Cost of Product and Licensing Revenue

Cost of product and licensing revenue primarily consists of material and fulfillment costs, manufacturing and operations costs and third-party royalty expenses. The following table shows cost of product and licensing revenue, in dollars and as a percentage of product and licensing revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Cost of product and licensing revenue	\$49.6	\$37.3	\$45.7	33.0%	(18.4)%
As a percentage of product and licensing revenue	10.5%	10.0%	11.0%		

#### *Fiscal 2010 Compared to Fiscal 2009*

The increase in cost of product and licensing revenue for fiscal 2010, as compared to fiscal 2009, was primarily due to a \$3.1 million increase in Mobile and Consumer costs related to our predictive text, automotive solutions and our fourth quarter launch of Dragon Naturally Speaking 11, as well a \$4.6 million increase in Healthcare costs related to increased sales of Dragon Medical and increased costs in our transcription business. The cost of product and licensing revenue also increased as a result of a \$2.3 million increase in Imaging costs related to our eCopy acquisition and a \$2.4 million increase in Enterprise costs. Gross margin relative to our product and licensing revenue remained relatively constant during the period.

#### *Fiscal 2009 Compared to Fiscal 2008*

The decrease in cost of product and licensing revenue for fiscal 2009, as compared to fiscal 2008, was primarily due to a \$4.6 million decrease in Healthcare costs, a \$2.7 million decrease in Imaging costs due to a decline in Windows-based software sales, and a \$1.6 million decrease in Mobile and Consumer costs as a result of a general decline in consumer spending and a decline in sales of our automotive solutions. The cost of product and licensing revenue decreased as a percentage of revenue due to a change in the revenue mix towards products with higher margins.

### Cost of Professional Services and Hosting Revenue

Cost of professional services and hosting revenue primarily consists of compensation for consulting personnel, outside consultants and overhead, as well as the hardware and communications fees that support our hosted, on-demand solutions. The following table shows cost of professional services and hosting revenue, in dollars and as a percentage of professional services and hosting revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Cost of professional services and hosting revenue	\$280.7	\$254.8	\$214.0	10.6%	19.1%
As a percentage of professional services and hosting revenue	60.6%	61.9%	70.0%		

#### *Fiscal 2010 Compared to Fiscal 2009*

The increase in cost of professional services and hosting revenue for fiscal 2010, as compared to fiscal 2009, was primarily due to a \$35.9 million increase in Mobile and Consumer costs driven by growth in our connected mobile services, a \$1.5 million increase in Healthcare and a \$1.4 million increase in Imaging costs driven by our eCopy acquisition. These increases are partially offset by a \$12.8 million decrease in Enterprise costs. Gross margin

relative to our professional services and hosting revenue increased 1.3 percentage points primarily due to growth in our higher margin healthcare on-demand business and improved professional services utilization rates.

***Fiscal 2009 Compared to Fiscal 2008***

The increase in cost of professional services and hosting revenue for fiscal 2009, as compared to fiscal 2008, was primarily due to a \$24.7 million increase in Enterprise costs as a result of our acquisition of SNAPin and growth in our on-demand solutions. Additional drivers include a \$13.8 million increase in Healthcare costs related to our eScripton and PSRS acquisitions and a \$2.2 million increase in Mobile and Consumer costs. Gross margin relative to our professional services and hosting revenue increased 8.1 percentage points as a result of growth in our higher margin hosted, on-demand business.

**Cost of Maintenance and Support Revenue**

Cost of maintenance and support revenue primarily consists of compensation for product support personnel and overhead. The following table shows cost of maintenance and support revenue, in dollars and as a percentage of maintenance and support revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Cost of maintenance and support revenue	\$ 31.3	\$ 29.1	\$ 31.5	7.6%	(7.6)%
As a percentage of maintenance and support revenue	<u>17.2%</u>	<u>17.6%</u>	<u>21.2%</u>		

***Fiscal 2010 Compared to Fiscal 2009***

The increase in cost of maintenance and support revenue for fiscal 2010, as compared to fiscal 2009, was primarily due to a \$1.8 million increase in Imaging costs as a result of our eCopy and X-solutions acquisitions and a \$0.4 million increase in Mobile and Consumer costs. Gross margin relative to our maintenance and support revenue remained relatively constant during the period.

***Fiscal 2009 Compared to Fiscal 2008***

The decrease in cost of maintenance and support revenue for fiscal 2009, as compared to fiscal 2008, was primarily due to a \$2.6 million decrease in Healthcare costs as a result of effective cost containment actions. As a percentage of revenue, cost of maintenance and support revenue decreased due to effective cost controls in our core business and changes in the overall revenue mix.

**Research and Development Expense**

Research and development expense primarily consists of salaries, benefits and overhead relating to engineering staff. The following table shows research and development expense, in dollars and as a percentage of total revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Research and development expense	\$ 152.1	\$ 116.8	\$ 112.8	30.2%	3.5%
As a percentage of total revenues	<u>13.6%</u>	<u>12.3%</u>	<u>13.0%</u>		

***Fiscal 2010 Compared to Fiscal 2009***

The increase in research and development expense for fiscal 2010, as compared to fiscal 2009, primarily consisted of a \$16.7 million increase in services from a third party related to the research collaboration agreements

discussed in Note 2 to the audited consolidated financial statements, a \$16.5 million increase in compensation and temporary employee expenses attributable to the additional headcount and other resources from our acquisitions during the period, and a \$2.9 million increase in infrastructure investment to support ongoing research and development projects. To date, we have not capitalized any software development costs.

#### *Fiscal 2009 Compared to Fiscal 2008*

The increase in research and development expense for fiscal 2009, as compared to fiscal 2008, primarily consisted of a \$10.8 million increase in infrastructure investment to support ongoing research and development projects, which was partially offset by a \$6.4 million decrease in compensation expense primarily driven by decrease in stock-based compensation expense.

#### **Sales and Marketing Expense**

Sales and marketing expense includes salaries and benefits, commissions, advertising, direct mail, public relations, tradeshow costs and other costs of marketing programs, travel expenses associated with our sales organization and overhead. The following table shows sales and marketing expense, in dollars and as a percentage of total revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Sales and marketing expense	<u>\$266.2</u>	<u>\$217.8</u>	<u>\$227.7</u>	22.2%	(4.3)%
As a percentage of total revenues	<u>23.8%</u>	<u>22.9%</u>	<u>26.2%</u>		

#### *Fiscal 2010 Compared to Fiscal 2009*

The increase in sales and marketing expenses for fiscal 2010, as compared to fiscal 2009, was primarily attributable to a \$35.4 million increase in compensation, including an \$11.1 million increase in stock based compensation expense driven primarily by the increase in grant values resulting from increase in our stock price, and other variable costs such as commissions and travel expenses. An \$8.0 million increase in marketing program spending, including marketing communications and channel programs, related to new products launched during the fourth quarter of fiscal 2010. Sales and marketing expense as a percentage of total revenue increased by 0.9 percentage points, as a result of increased investment in sales and marketing programs to drive revenue growth.

#### *Fiscal 2009 Compared to Fiscal 2008*

The decrease in sales and marketing expenses for fiscal 2009, as compared to fiscal 2008, was primarily attributable to a \$2.3 million decrease in compensation and other variable costs, such as commissions and travel expenses and a \$4.0 million decrease in marketing program spending. Sales and marketing expense as a percentage of total revenue decreased by 3.3 percentage points, as a result of increased cost efficiencies of our sales and marketing expenditures.

#### **General and Administrative Expense**

General and administrative expense primarily consists of personnel costs for administration, finance, human resources, information systems, facilities and general management, fees for external professional advisors

including accountants and attorneys, insurance, and provisions for doubtful accounts. The following table shows general and administrative expense, in dollars and as a percentage of total revenue (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
General and administrative expense	<u>\$ 122.1</u>	<u>\$ 100.5</u>	<u>\$ 98.4</u>	21.5%	5.9%
As a percentage of total revenues	<u>10.9%</u>	<u>10.6%</u>	<u>11.3%</u>		

***Fiscal 2010 Compared to Fiscal 2009***

The increase in general and administrative expense for fiscal 2010, as compared to fiscal 2009, was primarily attributable to \$16.9 million increase in compensation driven primarily by increase in stock-based compensation grant values resulting from the increase in our stock price, \$2.3 million increase in other compensation expense and a \$2.8 million increase in legal costs associated with on-going litigation and intellectual property maintenance. This increase is partially offset by a reduction of \$3.0 million in temporary employees and professional services as a result of cost containment efforts and acquisition related synergies.

***Fiscal 2009 Compared to Fiscal 2008***

The increase in general and administrative expense for fiscal 2009, as compared to fiscal 2008, was primarily attributable to a \$6.5 million increase in compensation associated with our acquisitions including increase in stock-based compensation as a result of increases in new grants during the year. This increase was partially offset by a decrease in bad debt expense of \$2.4 million in fiscal 2009 compared to fiscal 2008 as a result of a significant receivable written off as bad debt expense in fiscal 2008.

**Amortization of Intangible Assets**

Amortization of acquired patents and core and completed technology are included in cost of revenue and the amortization of acquired customer and contractual relationships, non-compete agreements, acquired tradenames and trademarks, and other intangibles are included in operating expenses. Customer relationships are amortized on an accelerated basis based upon the pattern in which the economic benefits of the customer relationships are being realized. Other identifiable intangible assets are amortized on a straight-line basis over their estimated useful lives. Amortization expense was recorded as follows (dollars in millions):

	<u>Fiscal 2010</u>	<u>Fiscal 2009</u>	<u>Fiscal 2008</u>	<u>% Change 2010 vs 2009</u>	<u>% Change 2009 vs 2008</u>
Cost of revenue	<u>\$ 47.8</u>	<u>\$ 38.4</u>	<u>\$ 24.4</u>	24.5%	57.4%
Operating expense	<u>87.8</u>	<u>77.0</u>	<u>58.2</u>	14.0%	32.3%
Total amortization expense	<u>\$ 135.6</u>	<u>\$ 115.4</u>	<u>\$ 82.6</u>	17.5%	39.7%
As a percentage of total revenues	<u>12.1%</u>	<u>12.1%</u>	<u>9.5%</u>		

***Fiscal 2010 Compared to Fiscal 2009***

The increase in amortization of intangible assets for fiscal 2010, compared to fiscal 2009, was primarily attributable to the amortization of acquired customer relationship and core technology intangible assets from our acquisitions of eCopy in September 2009 and SpinVox in December 2009. Fiscal 2010 amortization expense also increased over fiscal 2009 due to our acquisition and licensing of certain technology from third-parties during fiscal 2009 and 2010.

***Fiscal 2009 Compared to Fiscal 2008***

The increase in amortization of intangible assets for fiscal 2009, compared to fiscal 2008, was primarily attributable to the amortization of acquired customer relationship and core technology intangible assets from our acquisitions of eScription in May 2008, PSRS in September 2008, SNAPin in October 2008, and our acquisitions during the third quarter of fiscal 2009. Fiscal 2009 amortization expense also increased over fiscal 2008 due to our acquisition and licensing of certain technology from other third-parties during 2009.

Based on our balance of amortizable intangible assets as of September 30, 2010, and assuming no impairment or reduction in expected lives, we expect amortization of intangible assets for fiscal 2011 to be \$135.3 million.

**In-Process Research and Development**

In fiscal 2008, we recorded in-process research and development charges of \$2.6 million in connection with our acquisition of PSRS. We did not have any in-process research and development charges for any other acquisitions completed in fiscal 2010, 2009 or 2008.

**Acquisition-Related Costs, Net**

Acquisition-related costs include those costs related to business and other acquisitions, including potential acquisitions. These costs consist of transition and integration costs, including retention payments, transitional employee costs and earn-out payments treated as compensation expense, as well as the costs of integration-related services provided by third-parties; professional service fees, including direct third-party costs of the transaction and post-acquisition legal and other professional service fees associated with disputes and regulatory matters related to acquired entities; and adjustments to acquisition-related items that are required to be marked to fair value each reporting period, such as contingent consideration, and other items related to acquisitions for which the measurement period has ended. Acquisition-related costs were recorded as follows (dollars in millions):

	Fiscal 2010	Fiscal 2009	Fiscal 2008	% Change 2010 vs 2009	% Change 2009 vs 2008
Transition and integration costs	\$ 13.6	\$ 4.7	\$ 8.3	189.4%	(43.4)%
Professional service fees	17.1	15.0	5.0	14.0%	200.0%
Acquisition-related adjustments	(0.1)	(4.0)	—	(97.5)%	—
Total Acquisition-related costs, net	<u>\$ 30.6</u>	<u>\$ 15.7</u>	<u>\$ 13.3</u>	94.9%	39.7%
As a percentage of total revenue	<u>2.7%</u>	<u>1.7%</u>	<u>1.5%</u>		

***Fiscal 2010 Compared to Fiscal 2009***

The increase in acquisition-related costs, net for fiscal year 2010, as compared to fiscal 2009, was largely a result of our adoption of ASC 805, *Business Combinations*, on October 1, 2009, which requires that transaction costs related to acquisitions be expensed as incurred. We recognized approximately \$9.4 million in transaction costs, included within professional service fees above, during fiscal 2010 that would have been included as part of the consideration transferred and capitalized in periods prior to our adoption of ASC 805. This includes \$2.2 million that had been capitalized as of September 30, 2009 related to costs incurred in prior periods that was required to be expensed upon our adoption of ASC 805. The remainder of the increase was primarily attributable to an \$8.9 million increase in transition and integration costs primarily driven by our acquisitions of eCopy and SpinVox.

***Fiscal 2009 Compared to Fiscal 2008***

The increase in acquisition-related costs, net for fiscal year 2009, as compared to fiscal 2008, was attributable to an increase in post acquisition legal fees associated with regulatory matters relating to a fiscal 2008 acquisition and the Phonetic earn-out arbitration. The increase was offset by a \$3.4 million gain as a result of a final settlement of a pre-acquisition contingency after the measurement period had ended.

**Restructuring and Other Charges (Credits), Net**

The following table sets forth the activity relating to the restructuring accruals included in Restructuring and Other Charges (Credits), net, in fiscal 2010, 2009 and 2008 (dollars in millions):

	Personnel Related	Facilities Costs	Other	Total
Balance at October 1, 2007	\$ 0.3	\$ —	\$ —	\$ 0.3
Restructuring and other charges (credits), net	4.2	1.4	1.4	7.0
Cash payments	(4.2)	(0.6)	—	(4.8)
Balance at September 30, 2008	0.3	0.8	1.4	2.5
Restructuring and other charges (credits), net	5.3	0.1	—	5.4
Cash payments	(5.0)	(0.6)	(1.4)	(7.0)
Balance at September 30, 2009	0.6	0.3	—	0.9
Restructuring and other charges (credits), net	9.6	0.2	8.9	18.7
Non-cash adjustments	—	—	(6.8)	(6.8)
Cash payments	(8.4)	(0.2)	(2.1)	(10.7)
Balance at September 30, 2010	<u>\$ 1.8</u>	<u>\$ 0.3</u>	<u>\$ —</u>	<u>\$ 2.1</u>

For fiscal 2010, we recorded net restructuring and other charges of \$18.7 million, which consisted primarily of \$9.6 million related to the elimination of approximately 175 personnel across multiple functions within our company, including acquired entities, a \$6.8 million write-off of previously capitalized patent defense costs as a result of unsuccessful litigation and \$2.1 million of contract termination costs. Excluding the \$6.8 million write-off of previously capitalized patent defense costs, restructuring charges increased for fiscal 2010, as compared to fiscal 2009, as a result of current year adoption of the business combinations guidance in ASC 805. Under the previous accounting guidance, restructuring costs related to certain post-acquisition activities to integrate acquired companies were generally recorded at the date of acquisition, while the guidance in ASC 805 generally requires that these costs be recorded to the acquiring company's statement of operations as the activities are undertaken.

For fiscal 2009, we recorded restructuring and other charges of \$5.4 million, composed primarily of \$5.3 million related to the elimination of approximately 220 personnel across multiple functions within our company.

**Other Income (Expense), Net**

The following table shows other income (expense), net in dollars and as a percentage of total revenue (dollars in millions):

	Fiscal 2010	Fiscal 2009	Fiscal 2008	% Change 2010 vs 2009	% Change 2009 vs 2008
Interest income	\$ 1.2	\$ 3.6	\$ 8.0	(66.6)%	(55.0)%
Interest expense	(41.0)	(47.3)	(62.1)	13.3%	23.8%
Other income (expense), net	5.8	7.2	(1.0)	(19.4)%	820%
Total other income (expense), net	<u>\$ (34.0)</u>	<u>\$ (36.5)</u>	<u>\$ (55.1)</u>		
As a percentage of total revenue	<u>(3.0)%</u>	<u>(3.8)%</u>	<u>(6.3)%</u>		

***Fiscal 2010 Compared to Fiscal 2009***

The change in other income (expense), net for fiscal 2010, as compared to fiscal 2009, was primarily driven by changes in foreign exchange as a result of the U.S. dollar and British Pound strengthening against the Euro primarily in the first three quarters of fiscal 2010, offset by a one time gain taken in 2009 relating to the foreign currency

contracts that were not designated as hedges in fiscal 2009. Interest income and interest expense were lower due to lower prevailing market rates.

***Fiscal 2009 Compared to Fiscal 2008***

The change in other income (expense), net for fiscal 2009, as compared to fiscal 2008, was primarily driven by gains on foreign currency forward contracts. During the three months ended December 31, 2008, we entered into foreign currency forward contracts to manage exposure on our Euro-denominated deferred acquisition payment obligation of €44.3 million related to our acquisition of PSRS. The deferred acquisition payment was paid on October 22, 2009. These foreign currency contracts were not designated as hedges and changes in fair value of these contracts were reported in net earnings as other income (expense). For fiscal 2009, we recorded a net \$8.0 million gain as other income related to these contracts and the related Euro-denominated obligation. In addition, gains on other derivative instruments of \$2.3 million were partially offset by a \$1.2 million impairment charge taken on our cost method investment in a non-public company during the period. Interest income was lower in fiscal 2009 due to lower prevailing market interest rates. Interest expense was similarly lower during fiscal 2009 driven by a decrease in the prevailing average interest rates during the year related to our variable-interest rate borrowings.

**Provision for Income Taxes**

The following table shows the provision for income taxes and the effective income tax rate (dollars in thousands):

	Fiscal 2010	Fiscal 2009	Fiscal 2008	% Change 2010 vs 2009	% Change 2009 vs 2008
Income tax provision	\$ 18.0	\$ 40.4	\$ 14.6	(55.4)%	176.7%
Effective income tax rate	(1,693.3)%	192.3%	(65.0)%		

***Fiscal 2010 Compared to Fiscal 2009***

Our effective income tax rate was (1,693.3)% and 192.3% for fiscal 2010 and 2009, respectively. The decrease in the rate was due partially to the adoption of ASC 805, which no longer requires the release of the valuation allowance on acquired tax assets to be included as a component of goodwill. Under the new standard, such benefits are included in the statements of operations as a reduction to the provision for income taxes. Also contributing to the decrease was an \$8.0 million tax provision recorded during fiscal 2009 upon our election to treat the eScription acquisition as an asset purchase, as well as a \$3.2 million tax provision recorded during fiscal 2009 as a result of a Massachusetts state tax law enactment relating to the utilization of net operating losses. The decreases were partially offset by an increase in the fiscal 2010 foreign tax provision resulting from increased foreign profits in certain jurisdictions.

***Fiscal 2009 Compared to Fiscal 2008***

Our effective income tax rate was 192.3% and (65.0)% for fiscal 2009 and 2008, respectively. The increase in the rate was due primarily to the increase in our valuation allowance with respect to certain deferred tax assets. This was partially offset by an \$8.0 million charge recorded in the first quarter of fiscal 2009 upon our election to treat the eScription acquisition as an asset purchase. This charge in fiscal 2009 represented the reversal of tax benefits associated with a Massachusetts state tax law enactment recorded in the fourth quarter of fiscal 2008 when the eScription acquisition was treated as a stock purchase.

Our tax provision also includes state and foreign tax expense, which is determined on either a legal entity or separate tax jurisdiction basis.

## LIQUIDITY AND CAPITAL RESOURCES

Cash and cash equivalents totaled \$516.6 million as of September 30, 2010, a decrease of \$10.4 million as compared to \$527.0 million as of September 30, 2009. Our working capital, which at September 30, 2010 included short-term marketable securities of \$5.0 million, was \$459.2 million compared to \$376.6 million of working capital at September 30, 2009. In addition, we have \$28.3 million of non-current marketable securities where we have invested excess cash balances at the end of fiscal 2010. As of September 30, 2010, our total accumulated deficit was \$281.4 million. We do not expect our accumulated deficit to impact our future ability to operate the business given our strong cash and operating cash flow positions, and believe our current cash and cash equivalents and marketable securities on-hand are sufficient to meet our operating needs for at least the next twelve months.

### Cash provided by operating activities

#### *Fiscal 2010 Compared to Fiscal 2009*

Cash provided by operating activities for fiscal 2010 was \$296.3 million, an increase of \$37.6 million, or 15%, as compared to cash provided by operating activities of \$258.7 million for fiscal 2009. The increase was primarily driven by the following factors:

- An increase in cash resulting from a decrease in net loss, after excluding non-cash adjustment items, of approximately \$45.1 million;
- An increase in cash of \$40.2 million from deferred revenue primarily attributable to billings of our eCopy imaging solutions;
- A decrease in cash of \$34.3 million from accounts receivable primarily attributable to improved collection efforts and continuous DSO improvements in 2009, while maintaining consistent receivables balances in 2010; and
- A decrease in cash from accounts payable and accrued expenses of \$23.6 million primarily attributable to the timing of cash payments under our normal operating cycles.

#### *Fiscal 2009 compared to Fiscal 2008*

Cash provided by operating activities for fiscal 2009 was \$258.7 million, an increase of \$62.5 million, or 32%, as compared to cash provided by operating activities of \$196.2 million for fiscal 2008. The increase was primarily driven by the following factors:

- an increase in cash resulting from a decrease in net loss, exclusive of non-cash adjustment items, of approximately \$65.7 million mainly attributable to improvement in our operating margins, as well as the decrease in cash interest expense on our variable rate debt attributable to lower variable interest rates during fiscal 2009;
- An increase in cash from accounts payable and accrued expenses of \$47.8 million primarily attributable to the timing of cash payments under our normal operating cycles;
- A decrease in cash of \$10.1 million from prepaid expenses and other assets attributable to individually insignificant fluctuations in prepaid expenses related to our normal operations; and
- A decrease in cash of \$28.5 million from accounts receivable primarily attributable to the significant collection of acquired unbilled accounts receivable during fiscal 2008 and the timing of cash collections.

## **Cash used in investing activities**

### ***Fiscal 2010 compared to Fiscal 2009***

Cash used in investing activities for fiscal 2010 was \$315.6 million, an increase of \$131.0 million, or 71%, as compared to cash used in investing activities of \$184.6 million for fiscal 2009. The net increase was primarily driven by the following factors:

- An increase in cash payments related to acquisitions of \$104.6 million, primarily driven by the cash paid for the acquisition of SpinVox and other fiscal 2010 business acquisitions, the PSRS deferred acquisitions payments, and the Phonetic earn-out payment;
- Cash payments of \$33.5 million related to our purchase of marketable securities in fiscal 2010;
- A decrease of \$50.6 million in cash used for acquisitions of technology; and
- The use of \$22.1 million in restricted cash related to cash placed in an irrevocable standby letter of credit account for a fixed obligation in connection with our acquisition of SpinVox.

### ***Fiscal 2009 compared to Fiscal 2008***

Cash used in investing activities for fiscal 2009 was \$184.6 million, a decrease of \$261.5 million, or 59%, as compared to cash used in investing activities of \$446.1 million for fiscal 2008. The net decrease was primarily driven by the following factors:

- A decrease in cash payments related to acquisitions of \$293.4 million, primarily driven by the cash payment of \$330.9 million to acquire eScript in May 2008; and
- An increase of \$29.4 million in cash payments to acquire speech-related patent portfolios and a royalty-free paid-up perpetual license to speech-related source code.

## **Cash provided by financing activities**

### ***Fiscal 2010 compared to Fiscal 2009***

Cash provided by financing activities for fiscal 2010 was \$9.9 million, a decrease of \$179.5 million, or 95%, as compared to cash provided by financing activities of \$189.4 million for fiscal 2009. The change was primarily driven by the following factors:

- A decrease of \$183.2 million in cash proceeds from the sale of our common stock. During fiscal 2009, we sold 17.4 million shares of our common stock, together with warrants to purchase an additional 3.9 million shares of our common stock, for net proceeds of \$175.1 million;
- An increase of \$11.0 million in cash payments to net share settle employee equity awards, due to an increase in the number of shares vested and an increase in the intrinsic value of the shares vested as a result of the overall increase in our stock price in fiscal 2010 as compared to fiscal 2009; and
- An increase of \$9.7 million in cash proceeds from the issuance of common stock upon exercise of employee stock options and pursuant to our employee stock purchase plan.

### ***Fiscal 2009 compared to Fiscal 2008***

Cash provided by financing activities for fiscal 2009 was \$189.4 million, a decrease of \$137.7 million, or 42%, as compared to cash provided by financing activities of \$327.1 million for fiscal 2008. The change was primarily driven by the following factors:

- a decrease of \$135.0 million in cash proceeds from the sale of our common stock. During fiscal 2009, we sold 17.4 million shares of our common stock together with warrants to purchase 3.9 million shares of our common stock, for net proceeds of \$175.1 million as compared to a sale of 19.2 million shares of our common stock together with warrants to purchase 3.7 million shares of our common stock, for net proceeds of \$330.6 million during fiscal 2008;

- a decrease of \$6.6 million in cash payments to net share settle employee equity awards, due to a decrease in the intrinsic value of the shares vested as a result of the overall decrease in our stock price in fiscal 2009 as compared to fiscal 2008; and
- a decrease of \$8.3 million in cash proceeds from the issuance of common stock upon exercise of employee stock options and pursuant to our employee stock purchase plan, due to a decrease in the number of options exercised during fiscal 2009 as compared to fiscal 2008.

## **Credit Facilities and Debt**

### ***2.75% Convertible Debentures***

We have \$250 million of 2.75% convertible senior debentures due in 2027 (“the 2027 Debentures”) that were issued on August 13, 2007 in a private placement to Citigroup Global Markets Inc. and Goldman, Sachs & Co. The 2027 Debentures bear an interest rate of 2.75% per annum, payable semi-annually in arrears beginning on February 15, 2008, and mature on August 15, 2027 subject to the right of the holders of the 2027 Debentures to require us to redeem the 2027 Debentures on August 15, 2014, 2017 and 2022. The related debt discount and debt issuance costs are being amortized to interest expense using the effective interest rate method through August 2014. As of September 30, 2010 and 2009, the ending unamortized discount was \$36.3 million and \$44.9 million, respectively, and the ending unamortized deferred debt issuance costs were \$0.4 million and \$0.5 million, respectively. The 2027 Debentures are general senior unsecured obligations, ranking equally in right of payment to all of our existing and future unsecured, unsubordinated indebtedness and senior in right of payment to any indebtedness that is contractually subordinated to the 2027 Debentures. The 2027 Debentures are effectively subordinated to our secured indebtedness to the extent of the value of the collateral securing such indebtedness and are structurally subordinated to indebtedness and other liabilities of our subsidiaries. If converted, the principal amount of the 2027 Debentures is payable in cash and any amounts payable in excess of the \$250 million principal amount, will (based on an initial conversion rate, which represents an initial conversion price of \$19.47 per share, subject to adjustment as defined therein) be paid in cash or shares of our common stock, at our election, only in the following circumstances and to the following extent: (i) on any date during any fiscal quarter beginning after September 30, 2007 (and only during such fiscal quarter) if the closing sale price of our common stock was more than 120% of the then current conversion price for at least 20 trading days in the period of the 30 consecutive trading days ending on the last trading day of the previous fiscal quarter; (ii) during the five consecutive business-day period following any five consecutive trading-day period in which the trading price for \$1,000 principal amount of the Debentures for each day during such five trading-day period was less than 98% of the closing sale price of our common stock multiplied by the then current conversion rate; (iii) upon the occurrence of specified corporate transactions, as described in the indenture for the 2027 Debentures; and (iv) at the option of the holder at any time on or after February 15, 2027. Additionally, we may redeem the 2027 Debentures, in whole or in part, on or after August 20, 2014 at par plus accrued and unpaid interest; each holder shall have the right, at such holder’s option, to require us to repurchase all or any portion of the 2027 Debentures held by such holder on August 15, 2014, August 15, 2017 and August 15, 2022. Upon conversion, we will pay cash and shares of our common stock (or, at our election, cash in lieu of some or all of such common stock), if any. If we undergo a fundamental change (as described in the indenture for the 2027 Debentures) prior to maturity, holders will have the option to require us to repurchase all or any portion of their debentures for cash at a price equal to 100% of the principal amount of the debentures to be purchased plus any accrued and unpaid interest, including any additional interest to, but excluding, the repurchase date. As of September 30, 2010, no conversion triggers were met. If the conversion triggers were met, we could be required to repay all or some of the principal amount in cash prior to the maturity date.

### ***Credit Facility***

We have a credit facility which consists of a \$75 million revolving credit line, including letters of credit, a \$355 million term loan entered into on March 31, 2006, a \$90 million term loan entered into on April 5, 2007 and a \$225 million term loan entered into on August 24, 2007 (the “Credit Facility”). The term loans are due March 2013 and the revolving credit line is due March 2012. As of September 30, 2010, \$643.6 million remained outstanding under the term loans, there were \$21.2 million of letters of credit issued under the revolving credit line and there were no other outstanding borrowings under the revolving credit line.

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The Credit Facility contains covenants, including, among other things, covenants that restrict our ability and those of our subsidiaries to incur certain additional indebtedness, create or permit liens on assets, enter into sale-leaseback transactions, make loans or investments, sell assets, make certain acquisitions, pay dividends, or repurchase stock. The agreement also contains events of default, including failure to make payments of principal or interest, failure to observe covenants, breaches of representations and warranties, defaults under certain other material indebtedness, failure to satisfy material judgments, a change of control and certain insolvency events. As of September 30, 2010, we were in compliance with the covenants under the Credit Facility.

Borrowings under the Credit Facility bear interest at a rate equal to the applicable margin plus, at our option, either (a) the base rate (which is the higher of the corporate base rate of UBS AG, Stamford Branch, or the federal funds rate plus 0.50% per annum) or (b) LIBOR (equal to (i) the British Bankers' Association Interest Settlement Rates for deposits in U.S. dollars divided by (ii) one minus the statutory reserves applicable to such borrowing). The applicable margin for term loan borrowings under the Credit Facility ranges from 0.75% to 1.50% per annum with respect to base rate borrowings and from 1.75% to 2.50% per annum with respect to LIBOR-based borrowings, depending on our leverage ratio. The applicable margin for revolving loan borrowings under the Credit Facility ranges from 0.50% to 1.25% per annum with respect to base rate borrowings and from 1.50% to 2.25% per annum with respect to LIBOR-based borrowings, depending upon our leverage ratio. As of September 30, 2010, our applicable margin for the term loan was 1.00% for base rate borrowings and 1.75% for LIBOR-based borrowings. We are required to pay a commitment fee for unutilized commitments under the revolving credit facility at a rate ranging from 0.375% to 0.50% per annum, based upon our leverage ratio. As of September 30, 2010, the commitment fee rate was 0.375% and the effective interest rate was 2.02%.

We capitalized debt issuance costs related to the Credit Facility and are amortizing the costs to interest expense using the effective interest rate method through March 2012 for costs associated with the revolving credit facility and through March 2013 for costs associated with the term loan. As of September 30, 2010 and 2009, the ending unamortized deferred financing fees were \$5.8 million and \$7.7 million, respectively, and are included in other assets in the accompanying consolidated balance sheet.

The Credit Facility is subject to repayment in four equal quarterly installments of 1% per annum (\$6.7 million per year, not including interest, which is also payable quarterly), and an annual excess cash flow sweep, as defined in the Credit Facility, which is payable beginning in the first quarter of each fiscal year, beginning in fiscal 2008, based on the excess cash flow generated in the previous fiscal year. We have not generated excess cash flow in either fiscal 2009 or 2010 and thus no payments have been required. We will continue to evaluate the extent to which a payment is due in the first quarter of future fiscal years based on excess cash flow generation. At the current time, we are unable to predict the amount of the outstanding principal, if any, that we may be required to repay in future years pursuant to the excess cash flow sweep provisions. Any term loan borrowings not paid through the baseline repayment, the excess cash flow sweep, or any other mandatory or optional payments that we may make, will be repaid upon maturity. If only the baseline repayments are made, the annual aggregate principal amount of the term loans repaid would be as follows (in thousands):

<u>Year Ending September 30,</u>	<u>Amount</u>
2011	\$ 6,700
2012	6,700
2013	630,163
Total	<u>\$643,563</u>

Our obligations under the Credit Facility are unconditionally guaranteed by, subject to certain exceptions, each of our existing and future direct and indirect wholly-owned domestic subsidiaries. The Credit Facility and the guarantees thereof are secured by first priority liens and security interests in the following: 100% of the capital stock of substantially all of our domestic subsidiaries and 65% of the outstanding voting equity interests and 100% of the non-voting equity interests of first-tier foreign subsidiaries, all our material tangible and intangible assets and those of the guarantors, and any present and future intercompany debt. The Credit Facility also contains provisions for mandatory prepayments of outstanding term loans upon receipt of the following, and subject to certain exceptions: 100% of net cash proceeds from asset sales, 100% of net cash proceeds from issuance or incurrence of debt, and

100% of extraordinary receipts. We may voluntarily prepay borrowings under the Credit Facility without premium or penalty other than breakage costs, as defined with respect to LIBOR-based loans.

We believe that cash flows from future operations in addition to cash and cash equivalents and marketable securities on-hand will be sufficient to meet our working capital, investing, financing and contractual obligations and the contingent payments for acquisitions, if any are realized, as they become due for at least the next twelve months. We also believe that in the event future operating results are not as planned, that we could take actions, including restructuring actions and other cost reduction initiatives, to reduce operating expenses to levels which, in combination with expected future revenue, will continue to generate sufficient operating cash flow. In the event that these actions are not effective in generating operating cash flows we may be required to issue equity or debt securities on terms that may be less favorable.

## Off-Balance Sheet Arrangements, Contractual Obligations, Contingent Liabilities and Commitments

### Contractual Obligations

The following table outlines our contractual payment obligations as of September 30, 2010 (dollars in millions):

Contractual Obligations	Payments Due by Fiscal Year Ended September 30,				
	Total	2011	2012 and 2013	2014 and 2015	Thereafter
Credit Facility(2)	\$ 643.6	\$ 6.7	\$ 636.9	\$ —	\$ —
2.75% Convertible Senior Debentures(1)	250.0	—	—	250.0	—
Interest payable under Credit Facility(2)	32.1	12.9	19.2	—	—
Interest payable under 2.75% Convertible Senior Debentures(3)	27.6	6.9	13.8	6.9	—
Letter of Credit(4)	24.5	24.5	—	—	—
Lease obligations and other liabilities:					
Operating leases	119.6	21.0	36.8	28.8	33.0
Other lease obligations associated with the closing of duplicate facilities related to restructurings and acquisitions(5)	6.0	3.1	2.9	—	—
Pension, minimum funding requirement(6)	5.5	1.4	2.7	1.4	—
Collaboration agreements(7)	65.2	20.9	41.8	2.5	—
Other long-term liabilities assumed(8)	34.2	13.9	14.6	4.7	1.0
Total contractual cash obligations	<u>\$ 1,208.3</u>	<u>\$ 111.3</u>	<u>\$ 768.7</u>	<u>\$ 294.3</u>	<u>\$ 34.0</u>

- (1) Holders of the 2.75% Senior Convertible Debentures have the right to require us to repurchase the debentures on August 15, 2014, 2017 and 2022.
- (2) Interest is due and payable monthly under the Credit Facility, and principal is paid on a quarterly basis. The amounts included as interest payable in this table are based on the effective interest rate as of September 30, 2010 related to the Credit Facility excluding the effect of our interest rate swaps.
- (3) Interest is due and payable semi-annually under the 2.75% convertible senior debentures.
- (4) We have placed EUR 18.0 million (\$24.5 million based on the September 30, 2010 exchange rates) in an irrevocable standby letter of credit account for payment of a fixed obligation assumed in connection with our acquisition of SpinVox.
- (5) Obligations include contractual lease commitments related to facilities that were part of restructuring plans entered into in fiscal 2005, 2008 and 2009. As of September 30, 2010, total gross lease obligations are \$2.2 million and are included in the contractual obligations herein. This includes \$3.8 million in contractual lease commitments associated with the implemented plans to eliminate duplicate facilities in conjunction with

our acquisitions. As of September 30, 2010, we have subleased certain of the facilities to unrelated third parties with total sublease income of \$2.2 million through fiscal 2013.

- 6) Our U.K. pension plan has a minimum funding requirement of £859,900 (\$1.4 million based on the exchange rate at September 30, 2010) for each of the next 4 years, through fiscal 2014.
- 7) Payments under the research collaboration agreements are payable in cash or common stock at our option.
- 8) Obligations include assumed long-term liabilities relating to restructuring programs initiated by the predecessor companies prior to our acquisition of SpeechWorks International, Inc. in August 2003, and our acquisition of Former Nuance in September 2005. These restructuring programs related to the closing of two facilities with lease terms set to expire in 2016 and 2012, respectively. Total contractual obligations under these two leases are \$34.2 million. As of September 30, 2010, we have sub-leased certain of the office space related to these two facilities to unrelated third parties. Total sublease income under contractual terms is expected to be \$11.6 million, which ranges from \$1.3 million to \$3.2 million on an annualized basis through 2016.

As a result of our adoption of ASC 740-10 (formerly referred to as FIN 48, *Accounting for Uncertainty in Income Taxes — an Interpretation of FASB Statement No. 109*) on October 1, 2007, our gross liability for unrecognized tax benefits was approximately \$2.5 million. The gross liability as of September 30, 2010 was \$12.8 million. We do not expect a significant change in the amount of unrecognized tax benefits within the next 12 months. We estimate that none of this amount will be paid within the next year and we are currently unable to reasonably estimate the timing of payments for the remainder of the liability.

### **Contingent Liabilities and Commitments**

In connection with certain of our acquisitions, we have agreed to make contingent cash payments to the former shareholders of certain of the acquired companies. The following represents the contingent cash payments that we may be required to make.

In connection with our acquisition of SNAPin Software, Inc. (“SNAPin”), we agreed to make a contingent earn-out payment of up to \$45.0 million in cash to be paid, if at all, based on the business achieving certain performance targets that are measurable from the acquisition date to December 31, 2009. In April 2010, the Company and the former shareholders of SNAPin agreed on a final earn-out payment of \$21.2 million and we issued 593,676 shares of our common stock, valued at \$10.2 million, as our first payment under the earn-out agreement. The remaining balance is payable in cash or stock, solely at our option, on or before October 1, 2011 and is included in long-term liabilities as of September 30, 2010.

In connection with our acquisition of Multi-Vision Communications, Inc. (“Multi-Vision”), we agreed to make contingent earn-out payments of up to \$15.0 million, payable in stock, or cash, solely at our discretion, relating to earn-out provisions described in the share purchase agreement. We have notified the former shareholders of Multi-Vision that the performance targets were not achieved. Through September 30, 2010, we have not recorded any obligation or related compensation expense relative to these measures.

In connection with our acquisition of Vocada, Inc. (“Vocada”), we agreed to make contingent earn-out payments of up to \$21.0 million, payable in stock, or cash, solely at our discretion, upon the achievement of certain financial targets measured over defined periods through December 31, 2010. Earn-out payments, if any, will be recorded as incremental purchase price and allocated to goodwill. We have notified the former shareholders of Vocada that the financial targets for certain periods were not achieved and they have requested additional information regarding this determination. We are currently in discussions with the former shareholders of Vocada regarding this matter. Through September 30, 2010, we have not recorded any earn-out obligation relative to the Vocada acquisition.

In connection with the acquisition of Commissure, Inc. (“Commissure”), we agreed to make contingent earn-out payments of up to \$8.0 million, payable in stock, or cash, solely at our discretion, upon the achievement of certain financial targets for the fiscal years 2008, 2009 and 2010. Earn-out payments, if any, will be recorded as incremental purchase price and allocated to goodwill. We have notified the former shareholders of Commissure that the financial targets for the fiscal years 2008 and 2009 were not achieved and the related contingent earn-out

payment was not earned. Through September 30, 2010, we have not recorded any earn-out obligation relative to the Commissure acquisition

### ***Financial Instruments***

We use financial instruments to manage our interest rate and foreign exchange risk. We follow Statement of Financial Accounting Standards No. 133, *Accounting for Derivative Instruments and Hedging Activities*, amended by SFAS No. 138, *Accounting for Certain Derivative Instruments and Certain Hedging Activities*, now referred to as Financial Accounting Standards Board Accounting Standards Codification 815 (“ASC 815”), for certain designated forward contracts and interest rate swaps.

To manage the interest rate exposure on our variable-rate borrowings, we use interest rate swaps to convert specific variable-rate debt into fixed-rate debt. As of September 30, 2010, we have two outstanding interest rate swaps designated as cash flow hedges with an aggregate notional amount of \$200 million. The interest rates on these swaps are 2.7% and 2.1%, plus the applicable margin for the Credit Facility, and they expire in October 2010 and November 2010, respectively. As of September 30, 2010, and 2009, the aggregate cumulative unrealized gains (losses) related to these swaps, and a previous swap that matured on March 31, 2009, were \$3.5 million and \$(4.0) million, respectively and were included in accumulated other comprehensive income in the accompanying balance sheets.

During fiscal 2009 and 2010, we entered into foreign currency contracts to hedge exposure on the variability of cash flows in Canadian dollars which are designated as cash flow hedges. At September 30, 2010 the unsettled contracts had an aggregate remaining notional value of CAD\$13.7 million (\$13.3 million based on the September 30, 2010 exchange rate). These contracts settle monthly through October 2011. As of September 30, 2010, the aggregate cumulative unrealized gains related to these contracts were immaterial.

During fiscal 2010, we entered into foreign currency contracts to hedge exposure on the variability of cash flows in Hungarian Forints (“HUF”) which are designated as cash flow hedges. At September 30, 2010, the unsettled contracts had an aggregate remaining notional value of HUF 1,017.0 million (\$5.0 million based on the September 30, 2010 exchange rate). These contracts settle monthly through October 2011. As of September 30, 2010, the aggregate cumulative unrealized gains related to these contracts were immaterial.

We have foreign currency contracts that are not designated as hedges. Changes in fair value of foreign currency contracts not qualifying as hedges are reported in earnings as part of other income (expense), net.

During the three months ended December 31, 2008, we entered into foreign currency forward contracts to offset foreign currency exposure on the deferred acquisition payment of €44.3 million related to our acquisition of PSRS, resulting in a net gain during that period of \$8.0 million included in other income (expense). The foreign currency contracts matured and were settled on October 22, 2009. The gain for the period from September 30, 2009 to settlement on October 22, 2009 was \$1.6 million, but was offset in other income (expense), net by the loss resulting from the corresponding change in the associated deferred acquisition payment liability.

During fiscal 2010, we entered into a foreign currency forward contract to offset foreign currency exposure on a fixed obligation assumed in connection with our acquisition of SpinVox. The notional value of the contract is Euro 18.0 million. The contract matures in December 2010.

From time to time we will enter into agreements that allow us to issue shares of our common stock as part or all of the consideration related to partnering and technology acquisition activities. Generally these shares are issued subject to security price guarantees which are accounted for as derivatives. We have determined that these instruments would not be considered equity instruments if they were freestanding. The security price guarantees require payment from either us to the third party, or from the third party to us, based upon the difference between the price of our common stock on the issue date and an average price of our common stock approximately six months following the issue date. Changes in the fair value of these security price guarantees are reported in earnings in each period as non-operating income (expense) with other income (expense), net. During the year ended September 30, 2010, we received cash payments totaling \$7.3 million to settle agreements that closed during the year.

## **Pension Plans**

We assumed the assets and obligations related to certain defined benefit pension plans in connection with our acquisition of Dictaphone, which provide certain retirement and death benefits for former Dictaphone employees located in the United Kingdom and Canada. These two pension plans are closed to new participants. These plans require periodic cash contributions. The Canadian plan is fully funded and expected to remain fully funded during fiscal 2011, without additional funding. In fiscal 2010, total cash funding for the UK pension plan was \$1.3 million. For the UK pension plan, we have a minimum funding requirement of £859,900 (approximately \$1.4 million based on the exchange rate at September 30, 2010) for each of the next four years, through fiscal 2014.

## **Off-Balance Sheet Arrangements**

Through September 30, 2010, we have not entered into any off-balance sheet arrangements or material transactions with unconsolidated entities or other persons.

## **CRITICAL ACCOUNTING POLICIES, JUDGMENTS AND ESTIMATES**

The preparation of financial statements in conformity with U.S. generally accepted accounting principles, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, and the disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the reporting period. On an ongoing basis, we evaluate our estimates, assumptions and judgments, including those related to revenue recognition; allowance for doubtful accounts and returns; accounting for patent legal defense costs; the valuation of goodwill, intangible assets and tangible long-lived assets; accounting for business combinations; accounting for stock-based compensation; accounting for derivative instruments; accounting for income taxes and related valuation allowances; and loss contingencies. Our management bases its estimates on historical experience, market participant fair value considerations and various other factors that are believed to be reasonable under the circumstances. Actual results could differ from these estimates.

We believe the following critical accounting policies most significantly affect the portrayal of our financial condition and results of operations and require our most difficult and subjective judgments.

*Revenue Recognition.* We derive revenue from the following sources: (1) software license agreements, including royalty and other usage-based arrangements, (2) post-contract customer support, (3) fixed and variable fee hosting arrangements and (4) professional services. Our revenue recognition policies for these revenue streams are discussed below.

The sale and/or license of software products and technology is deemed to have occurred when a customer either has taken possession of the related software or technology or has access to take immediate possession of the software or technology. In select situations, we sell or license intellectual property in conjunction with, or in place of, embedding our intellectual property in software. We recognize revenue from the sale or license of software products and licensing of technology when (i) persuasive evidence of an arrangement exists, (ii) delivery has occurred, (iii) the fee is fixed or determinable and (iv) collectibility is probable. Vendor-specific objective evidence (“VSOE”) of fair value for software and software-related services exists when a company can support what the fair value of its software and/or software-related services is based on evidence of the prices charged by the company when the same elements are sold separately. VSOE of fair value is required, generally, in order to separate the accounting for various elements in a software and related services arrangement. We have, in general, established VSOE of fair value of our post-contract customer support (“PCS”), professional services, and training.

Revenue from royalties on sales of our software products by original equipment manufacturers (“OEMs”), where no services are included, is recognized in the quarter earned so long as we have been notified by the OEM that such royalties are due, and provided that all other revenue recognition criteria are met.

Software arrangements generally include PCS, which includes telephone support and the right to receive unspecified upgrades/enhancements on a when-and-if-available basis, typically for one to five years. Revenue from PCS is recognized ratably on a straight-line basis over the term that the maintenance service is provided.

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Non-software revenue, such as arrangements containing hosting services where the customer does not take possession of the software at the outset of the arrangement and has no contractual right to do so, is recognized when (i) persuasive evidence of an arrangement exists, (ii) delivery has occurred or services have been rendered, (iii) the fees are fixed or determinable and (iv) collectibility is reasonably assured.

For revenue arrangements with multiple elements that are not considered to be software or software-related, we allocate an arrangement's fees into separate units of accounting based on fair value. We generally support fair value of our deliverables based upon the prices we charge when we sell similar elements separately.

Revenue from products offered on a subscription and/or hosted, on-demand basis is recognized in the period the services are provided, based on a fixed minimum fee and/or variable fees based on the volume of activity. Variable subscription and hosting revenue is recognized as we are notified by the customer or through management reports that such revenue is due, provided that all other revenue recognition criteria are met.

Set-up fees from arrangements containing hosting services, as well as the associated direct and incremental costs, are deferred and recognized ratably over the longer of the contractual lives, or the expected lives of the customer relationships.

When we provide professional services considered essential to the functionality of the software, we recognize revenue from the professional services as well as any related software licenses on a percentage-of-completion basis whereby the arrangement consideration is recognized as the services are performed as measured by an observable input. In these circumstances, we separate license revenue from professional service revenue for income statement presentation by allocating VSOE of fair value of the professional services as professional service revenue and the residual portion as license revenue. We generally determine the percentage-of-completion by comparing the labor hours incurred to-date to the estimated total labor hours required to complete the project. We consider labor hours to be the most reliable, available measure of progress on these projects. Adjustments to estimates to complete are made in the periods in which facts resulting in a change become known. When the estimate indicates that a loss will be incurred, such loss is recorded in the period identified. Significant judgments and estimates are involved in determining the percent complete of each contract. Different assumptions could yield materially different results.

When products are sold through distributors or resellers, title and risk of loss generally passes upon shipment, at which time the transaction is invoiced and payment is due. Shipments to distributors and resellers without right of return are recognized as revenue upon shipment, provided all other revenue recognition criteria are met. Certain distributors and value-added resellers have been granted rights of return for as long as the distributors or resellers hold the inventory. We cannot estimate historical returns from these distributors and resellers; and therefore, cannot use such estimates as the basis upon which to estimate future sales returns. As a result, we recognize revenue from sales to these distributors and resellers when the products are sold through to retailers and end-users.

When products are sold directly to retailers or end-users, we make an estimate of sales returns based on historical experience. The provision for these estimated returns is recorded as a reduction of revenue and accounts receivable at the time that the related revenue is recorded. If actual returns differ significantly from our estimates, such differences could have a material impact on our results of operations for the period in which the actual returns become known.

When maintenance and support contracts renew automatically, we provide a reserve based on historical experience for contracts expected to be cancelled for non-payment. All known and estimated cancellations are recorded as a reduction to revenue and accounts receivable.

We record consideration given to a reseller as a reduction of revenue to the extent we have recorded cumulative revenue from the customer or reseller. However, when we receive an identifiable benefit in exchange for the consideration, and can reasonably estimate the fair value of the benefit received, the consideration is recorded as an operating expense.

We record reimbursements received for out-of-pocket expenses as revenue, with offsetting costs recorded as cost of revenue. Out-of-pocket expenses generally include, but are not limited to, expenses related to transportation, lodging and meals.

We record shipping and handling costs billed to customers as revenue with offsetting costs recorded as cost of revenue.

Our revenue recognition policies require management to make significant estimates. Management analyzes various factors, including a review of specific transactions, historical experience, creditworthiness of customers and current market and economic conditions. Changes in judgments based upon these factors could impact the timing and amount of revenue and cost recognized and thus affects our results of operations and financial condition.

*Business Combinations.* We determine and allocate the purchase price of an acquired company to the tangible and intangible assets acquired and liabilities assumed as well as to in-process research and development as of the business combination date. The purchase price allocation process requires us to use significant estimates and assumptions, including fair value estimates including:

- estimated fair values of intangible assets;
- expected costs to complete any in-process research and development projects;
- estimated fair market values of legal performance commitments to customers, assumed from the acquiree under existing contractual obligations (classified as deferred revenue) at the date of acquisition;
- estimated fair market values of stock awards assumed from the acquiree that are included in the purchase price;
- probability of required payment under contingent consideration provisions;
- estimated income tax assets and liabilities assumed from the acquiree; and
- estimated fair value of pre-acquisition contingencies assumed from the acquiree.

While we use our best estimates and assumptions as a part of the purchase price allocation process to accurately value assets acquired and liabilities assumed at the business combination date, our estimates and assumptions are inherently uncertain and subject to refinement. As a result, during the purchase price allocation period, which is generally one year from the business combination date, we record adjustments to the assets acquired and liabilities assumed, with the corresponding offset to goodwill. Subsequent to the purchase price allocation period any adjustment to assets acquired or liabilities assumed is included in operating results in the period in which the adjustment is determined. For changes in the valuation of intangible assets between preliminary and final purchase price allocation, the related amortization is adjusted on a prospective basis.

Although we believe the assumptions and estimates we have made in the past have been reasonable and appropriate, they are based in part on historical experience and information obtained from the management of the acquired companies and are inherently uncertain. Examples of critical estimates in valuing certain of the intangible assets we have acquired or may acquire in the future include but are not limited to:

- future expected cash flows from software license sales, support agreements, consulting contracts, other customer contracts and acquired developed technologies and patents;
- expected costs to develop in-process research and development projects into commercially viable products and the estimated cash flows from the projects when completed;
- the acquired company's brand and competitive position, as well as assumptions about the period of time the acquired brand will continue to be used in the combined company's product portfolio; and
- discount rates.

Unanticipated events and circumstances may occur which may affect the accuracy or validity of such assumptions, estimates or actual results.

In connection with the purchase price allocations for our acquisitions, we estimate the fair market value of legal performance commitments to customers, which are classified as deferred revenue. The estimated fair market value of these obligations is determined and recorded as of the acquisition date.

For a given acquisition, we may identify certain pre-acquisition contingencies. If, during the purchase price allocation period, we are able to determine the fair value of a pre-acquisition contingency, we will include that amount in the purchase price allocation. If we are unable to determine the fair value of a pre-acquisition contingency at the end of the purchase price allocation period, we will evaluate whether to include an amount in the purchase price allocation based on whether it is probable a liability had been incurred and whether an amount can be reasonably estimated. After the end of the purchase price allocation period, any adjustment to amounts recorded for a pre-acquisition contingency will be included in our operating results in the period in which the adjustment is determined.

*Goodwill, Intangible and Other Long-Lived Assets and Impairment Assessments.* We have significant long-lived tangible and intangible assets, including goodwill and intangible assets with indefinite lives, which are susceptible to valuation adjustments as a result of changes in various factors or conditions. The most significant finite-lived tangible and intangible assets are customer relationships, licensed technology, patents and core technology, completed technology, fixed assets and tradenames. All finite-lived intangible assets are amortized based upon patterns in which the economic benefits are expected to be utilized. The values of intangible assets determined in connection with a business combination, with the exception of goodwill, were initially determined by a risk-adjusted, discounted cash flow approach. We assess the potential impairment of intangible and fixed assets whenever events or changes in circumstances indicate that the carrying values may not be recoverable. Goodwill and indefinite-lived intangible assets are assessed for potential impairment at least annually, but also whenever events or changes in circumstances indicate the carrying values may not be recoverable. Factors we consider important, which could trigger an impairment of such assets, include the following:

- significant underperformance relative to historical or projected future operating results;
- significant changes in the manner of or use of the acquired assets or the strategy for our overall business;
- significant negative industry or economic trends;
- significant decline in our stock price for a sustained period; and
- a decline in our market capitalization below net book value.

Future adverse changes in these or other unforeseeable factors could result in an impairment charge that would materially impact future results of operations and financial position in the reporting period identified.

We test goodwill and intangible assets with indefinite lives for impairment annually in the fourth quarter, and between annual tests if indicators of potential impairment exist. The impairment test for goodwill and intangible assets with indefinite lives compares the fair value of identified reporting unit(s) to its (their) carrying amount to assess whether such assets are impaired. We have three reporting units based on the level of information provided to, and review thereof, by our core market management. In certain instances we have aggregated components of an operating segment into a single reporting unit based on similar economic characteristics. The estimated fair values of the reporting units for the annual goodwill impairment test were determined based on estimates of those reporting units' enterprise values as if they were standalone operations as a function of trailing-twelve-month ("TTM") revenues and adjusted earnings before interest, taxes, depreciation and amortization ("EBITDA") as compared to companies comparable to each of the reporting units on a standalone basis. The carrying values of the reporting units were determined based on an allocation of our assets and liabilities through specific allocation of certain assets and liabilities, including goodwill, to the reporting units and an apportionment method based on relative size of the reporting units' revenues and operating expenses compared to the Company as a whole. Certain corporate assets that are not instrumental to the reporting units' operations and would not be transferred to hypothetical purchasers of the reporting units were excluded from the reporting units' carrying values. Key estimates and judgments inherent to the analysis were the determination of TTM revenue and EBITDA multiples used in estimating the fair values of the reporting units and the allocation methods used to determine the carrying values of the reporting units. Intangible assets with indefinite lives are not amortized, but are required to be evaluated periodically to ensure that their current fair value exceeds the stated book value. Based on our assessments, we have not had any impairment charges during our history as a result of our impairment evaluation of goodwill and other indefinite-lived intangible assets. Significant adverse changes in our future revenues and/or adjusted EBITDA results, or significant degradation in the enterprise values of comparable companies within our core markets, could result in the determination that all or

a portion of our goodwill is impaired. However, as of our fiscal 2010 annual impairment assessment date, our estimated fair values of our reporting units significantly exceeded their carrying values.

We periodically review long-lived assets other than goodwill or indefinite-lived intangible assets for impairment whenever events or changes in business circumstances indicate that the carrying amount of the assets may not be fully recoverable or that the useful lives of those assets are no longer appropriate. Each impairment test is based on a comparison of the undiscounted cash flows to the recorded carrying value for the asset or asset group. Asset groups utilized in this analysis are identified as the lowest level grouping of assets for which largely independent cash flows can be identified. If impairment is indicated, the asset or asset group is written down to its estimated fair value.

Significant judgments and estimates are involved in determining the useful lives of our long-lived assets, determining the reporting units and assessing when events or circumstances would require an interim impairment analysis of goodwill or other long-lived assets to be performed. Changes in our organization or management reporting structure, as well as other events and circumstances, including but not limited to technological advances, increased competition and changing economic or market conditions, could result in (a) shorter estimated useful lives, (b) changes to reporting units, which may require alternative methods of estimating fair values or greater disaggregation or aggregation in our analysis by reporting unit, and/or (c) other changes in previous assumptions or estimates. In turn, this could have a significant impact on our consolidated financial statements through accelerated amortization and/or impairment charges.

*Accounting for Stock-Based Compensation.* We account for share-based awards to employees and directors, including grants of employee stock options, purchases under employee stock purchase plans, awards in the form of restricted shares (“Restricted Stock”) and awards in the form of units of stock purchase rights (“Restricted Units”) through recognition of the fair value of the share-based awards as a charge against earnings in the form of stock-based compensation expense. We recognize stock-based compensation expense over the requisite service period, net of estimated forfeitures. We will recognize a benefit from stock-based compensation in equity using the with-and-without approach for the utilization of tax attributes. The Restricted Stock and Restricted Units are collectively referred to as “Restricted Awards.” Determining the fair value of share-based awards at the grant date requires judgment, including estimating expected dividends, share price volatility and the amount of share-based awards that are expected to be forfeited. If actual results differ significantly from these estimates, stock-based compensation expense and our results of operations could be materially impacted.

*Income Taxes.* Deferred tax assets and liabilities are determined based on differences between the financial statement and tax bases of assets and liabilities using enacted tax rates in effect in the years in which the differences are expected to reverse. We do not provide for U.S. income taxes on the undistributed earnings of its foreign subsidiaries, which we consider to be indefinitely reinvested outside of the U.S.

We make judgments regarding the realizability of our deferred tax assets. The balance sheet carrying value of our net deferred tax assets is based on whether we believe that it is more likely than not that we will generate sufficient future taxable income to realize these deferred tax assets after consideration of all available evidence. We regularly review our deferred tax assets for recoverability considering historical profitability, projected future taxable income, and the expected timing of the reversals of existing temporary differences and tax planning strategies.

Valuation allowances have been established for U.S. deferred tax assets, which we believe do not meet the “more likely than not” criteria for recognition. If we are subsequently able to utilize all or a portion of the deferred tax assets for which a valuation allowance has been established, then we may be required to recognize these deferred tax assets through the reduction of the valuation allowance which could result in a material benefit to our results of operations in the period in which the benefit is determined, excluding the recognition of the portion of the valuation allowance which relates to net deferred tax assets created as a result of share-based payments or other equity transactions where prevailing guidance requires the change in valuation allowance to be traced forward. The recognition of the portion of the valuation allowance which relates to net deferred tax assets resulting from share-based payments or other qualifying equity transactions will be recorded as additional paid-in-capital.

We establish reserves for tax uncertainties that reflect the use of the comprehensive model for the recognition and measurement of uncertain tax positions. Under the comprehensive model, when the minimum threshold for

recognition is not met, a tax position is recorded as the largest amount that is more than fifty percent likely of being realized upon ultimate settlement.

*Loss Contingencies.* We are subject to legal proceedings, lawsuits and other claims relating to labor, service and other matters arising in the ordinary course of business, as discussed in Note 18 of Notes to our Consolidated Financial Statements. Quarterly, we review the status of each significant matter and assess our potential financial exposure. If the potential loss from any claim or legal proceeding is considered probable and the amount can be reasonably estimated, we accrue a liability for the estimated loss. Significant judgment is required in both the determination of probability and the determination as to whether an exposure is reasonably estimable. Because of uncertainties related to these matters, accruals are based only on the best information available at the time. As additional information becomes available, we reassess the potential liability related to our pending claims and litigation and may revise our estimates. Such revisions in the estimates of the potential liabilities could have a material impact on our results of operations and financial position.

#### RECENTLY ISSUED ACCOUNTING PRONOUNCEMENTS

In April 2010, the FASB issued Accounting Standards Update (“ASU”) No. 2010-17, *Revenue Recognition — Milestone Method (Topic 605): Milestone Method of Revenue Recognition*. The ASU codifies the consensus reached in Emerging Issues Task Force (“EITF”) Issue No. 08-9, *Milestone Method of Revenue Recognition*. The amendments to the FASB Accounting Standards Codification provide guidance on defining a milestone and determining when it may be appropriate to apply the milestone method of revenue recognition for research or development transactions. Consideration that is contingent on achievement of a milestone in its entirety may be recognized as revenue in the period in which the milestone is achieved only if the milestone is judged to meet certain criteria to be considered substantive. The amendments in the ASU are effective on a prospective basis for milestones achieved in fiscal years, and interim periods within those years, beginning on or after June 15, 2010. Early adoption is permitted. If an entity elects early adoption and the period of adoption is not the beginning of the entity’s fiscal year, the entity must apply the amendments retrospectively from the beginning of the year of adoption. Entities may also elect to adopt the amendments in the ASU retrospectively for all prior periods. We do not expect the implementation of ASU No 2010-17 to have a material impact on our financial statements.

In January 2010, the FASB issued Accounting Standards Update No. 2010-06, *Improving Disclosures about Fair Value Measurements (Topic 820) — Fair Value Measurements and Disclosures* (“ASU 2010-06”) which requires additional disclosures about the different classes of assets and liabilities measured at fair value, the valuation techniques and inputs used, the activity in Level 3 fair value measurements, and transfers between Levels 1, 2, and 3. Levels 1, 2 and 3 of fair value measurements are defined in Note 12 of Notes to our consolidated Financial Statements. ASU 2010-06 was effective for us for the interim reporting period beginning January 1, 2010, except for the provisions related to activity in Level 3 fair value measurements. Those provisions are effective for fiscal years beginning after December 15, 2010, and for interim periods within those fiscal years. ASU 2010-06 impacts disclosure only and therefore, did not, and is not expected to, have a material impact on our financial statements.

In September 2009, the Financial Accounting Standards Board amended the Accounting Standards Codification as summarized in ASU 2009-14, *Software (Topic 985): Certain Revenue Arrangements That Include Software Elements*, and ASU 2009-13, *Revenue Recognition (Topic 605): Multiple-Deliverable Revenue Arrangements*. As summarized in ASU 2009-14, ASC Topic 985 has been amended to remove from the scope of industry specific revenue accounting guidance for software and software related transactions, tangible products containing software components and non-software components that function together to deliver the product’s essential functionality. As summarized in ASU 2009-13, ASC Topic 605 has been amended (1) to provide updated guidance on whether multiple deliverables exist, how the deliverables in an arrangement should be separated, and the consideration allocated; (2) to require an entity to allocate revenue in an arrangement using estimated selling prices of deliverables if a vendor does not have vendor-specific objective evidence (“or third-party evidence of selling price; and (3) to eliminate the use of the residual method and require an entity to allocate revenue using the relative selling price method. The accounting changes summarized in ASU 2009-14 and ASU 2009-13 are both effective for fiscal years beginning on or after June 15, 2010. We are continuing to evaluate the potential impact of these changes.

**Item 7A. *Quantitative and Qualitative Disclosures about Market Risk***

We are exposed to market risk from changes in foreign currency exchange rates, interest rates and equity prices which could affect operating results, financial position and cash flows. We manage our exposure to these market risks through our regular operating and financing activities and, when appropriate, through the use of derivative financial instruments.

**Exchange Rate Sensitivity**

We are exposed to changes in foreign currency exchange rates. Any foreign currency transaction, defined as a transaction denominated in a currency other than the U.S. dollar, will be reported in U.S. dollars at the applicable exchange rate. Assets and liabilities are translated into U.S. dollars at exchange rates in effect at the balance sheet date and income and expense items are translated at average rates for the period. The primary foreign currency denominated transactions include revenue and expenses and the resulting accounts receivable and accounts payable balances reflected on our balance sheet. Therefore, the change in the value of the U.S. dollar compared to foreign currencies will have either a positive or negative effect on our financial position and results of operations. Historically, our primary exposure has related to transactions denominated in the Euro, British Pound, Canadian Dollar, Japanese Yen, Indian Rupee and Hungarian Forint.

A hypothetical change of 10% in appreciation or depreciation in foreign currency exchange rates from the quoted foreign currency exchange rates at September 30, 2010 would not have a material impact on our revenue, operating results or cash flows in the coming year.

Periodically, we enter into forward exchange contracts to hedge against foreign currency fluctuations. These contracts may or may not be designated as cash flow hedges for accounting purposes. At September 30, 2010, we have foreign currency contracts with a total notional value of approximately \$18.3 million designated as cash flow hedges. These contracts all mature within the next twelve months. The notional contract amount of outstanding foreign currency exchange contracts not designated as cash flow hedges was Euro 18.0 million at September 30, 2010. During fiscal 2010 and 2009, we recorded foreign exchange gains of \$3.5 million and \$7.0 million, respectively. Based on the nature of the transaction for which the contracts were purchased, a hypothetical change of 10% in exchange rates would not have a material impact on our financial results.

**Interest Rate Sensitivity**

We are exposed to interest rate risk as a result of our significant cash and cash equivalents, and the outstanding debt under the Credit Facility.

At September 30, 2010, we held approximately \$516.6 million of cash and cash equivalents primarily consisting of cash and money-market funds. Due to the low current market yields and the short-term nature of our investments, a hypothetical change in market rates of one percentage point would not have a material effect on the fair value of our portfolio or results of operations.

At September 30, 2010, our total outstanding debt balance exposed to variable interest rates was \$643.6 million. To partially offset this variable interest rate exposure, we use interest rate swaps to convert specific variable-rate debt into fixed-rate debt. As of September 30, 2010, we have two outstanding interest rate swaps designated as cash flow hedges with an aggregate notional amount of \$200.0 million. The interest rates on these swaps are 2.7% and 2.1%, plus the applicable margin for the Credit Facility, and they expire in October 2010 and November 2010, respectively. As of September 30, 2010 and 2009, the aggregate cumulative unrealized gains (losses) related to these derivatives were \$3.5 million and \$(4.0) million, respectively. A hypothetical change in market rates would have a significant impact on interest expense and amounts payable. Assuming a one percentage point increase in interest rates, our interest expense relative to our outstanding debt would increase \$6.2 million per annum.

**Equity Price Risk**

We are exposed to equity price risk as a result of security price guarantees that we enter in to from time to time. Generally, these price guarantees are for a period of six months or less, and require payment from either us to a third party, or from the third party to us, based upon changes in our stock price during the contract term. As of September 30, 2010, we have security price guarantees outstanding for approximately 3.7 million shares of our

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common stock. A 10% change in our stock price during the next six months would result in additional cash outflows of up to \$5.7 million for a decrease in the stock price or additional cash inflows of up to \$5.7 million for an increase in the stock price during fiscal 2011.

**Item 8. *Financial Statements and Supplementary Data***

**Nuance Communications, Inc. Consolidated Financial Statements**

NUANCE COMMUNICATIONS, INC.  
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**REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

Board of Directors and Stockholders  
Nuance Communications, Inc.  
Burlington, Massachusetts

We have audited the accompanying consolidated balance sheets of Nuance Communications, Inc. as of September 30, 2010 and 2009, and the related consolidated statements of operations, stockholders' equity and comprehensive loss, and cash flows for each of the three years in the period ended September 30, 2010. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Nuance Communications, Inc. at September 30, 2010 and 2009, and the results of its operations and its cash flows for each of the three years in the period ended September 30, 2010, in conformity with accounting principles generally accepted in the United States of America. As discussed in Note 2 to the consolidated financial statements, effective October 1, 2009 the Company retrospectively adopted ASC Topic 470-20, "Debt with Conversion and other features" as it related to the convertible debt. The Company also prospectively adopted ASC Topic 805 as it relates to business combinations.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Nuance Communications, Inc.'s internal control over financial reporting as of September 30, 2010, based on criteria established in *Internal Control — Integrated Framework* issued by the Committee of Sponsoring Organizations (COSO), and our report dated November 29, 2010 expressed an unqualified opinion thereon.

/s/ BDO USA, LLP  
BDO USA, LLP

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Boston, Massachusetts  
November 29, 2010

**REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

Board of Directors and Shareholders  
Nuance Communications, Inc.  
Burlington, Massachusetts

We have audited Nuance Communication Inc.'s internal control over financial reporting as of September 30, 2010, based on criteria established in *Internal Control — Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). Nuance Communications, Inc.'s management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Item 9A, Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

As indicated in the accompanying Item 9A, Management's Report on Internal Control over Financial Reporting, management's assessment of and conclusion on the effectiveness of internal control over financial reporting did not include the internal controls of Spinvox Limited, which was acquired on December 30, 2009, and which is included in the consolidated balance sheets of Nuance Communications, Inc. as of September 30, 2010, and the related consolidated statements of operations, stockholders' equity and comprehensive loss, and cash flows for the year then ended. Spinvox Limited constituted 0.6% of consolidated assets as of September 30, 2010, and 2.2% of revenues for the year then ended. Management did not assess the effectiveness of internal control over financial reporting of Spinvox Limited because of the timing of the acquisition which was completed on December 30, 2009. Our audit of internal control over financial reporting of Nuance Communications, Inc. also did not include an evaluation of the internal control over financial reporting of Spinvox.

In our opinion, Nuance Communications, Inc. maintained, in all material respects, effective internal control over financial reporting as of September 30, 2010, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Nuance Communications, Inc. as of September 30, 2010 and 2009, and the related consolidated statements of operations, stockholders' equity and comprehensive loss, and cash flows for each of the three years in the period ended September 30, 2010 and our report dated November 29, 2010 expressed an unqualified opinion thereon.

/s/ BDO USA, LLP  
BDO USA, LLP

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Boston, Massachusetts  
November 29, 2010

**NUANCE COMMUNICATIONS, INC.**  
**CONSOLIDATED STATEMENTS OF OPERATIONS**

	Year Ended September 30,		
	2010	2009	2008
(In thousands, except per share amounts)			
<b>Revenues:</b>			
Product and licensing	\$ 473,460	\$ 373,367	\$ 414,360
Professional services and hosting	463,567	411,363	305,540
Maintenance and support	181,921	165,622	148,562
Total revenues	<u>1,118,948</u>	<u>950,352</u>	<u>868,462</u>
<b>Cost of revenues:</b>			
Product and licensing	49,618	37,255	45,746
Professional services and hosting	280,725	254,777	214,031
Maintenance and support	31,269	29,129	31,477
Amortization of intangible assets	47,758	38,390	24,389
Total cost of revenues	<u>409,370</u>	<u>359,551</u>	<u>315,643</u>
Gross profit	<u>709,578</u>	<u>590,801</u>	<u>552,819</u>
<b>Operating expenses:</b>			
Research and development	152,071	116,774	112,788
Sales and marketing	266,208	217,773	227,661
General and administrative	122,061	100,478	98,356
Amortization of intangible assets	87,819	76,978	58,245
In-process research and development	—	—	2,601
Acquisition-related costs, net	30,611	15,703	13,335
Restructuring and other charges (credits), net	17,891	5,520	7,219
Total operating expenses	<u>676,661</u>	<u>533,226</u>	<u>520,205</u>
Income from operations	32,917	57,575	32,614
<b>Other income (expense):</b>			
Interest income	1,238	3,562	8,032
Interest expense	(40,993)	(47,288)	(62,088)
Other income (expense), net	5,773	7,155	(964)
(Loss) income before income taxes	(1,065)	21,004	(22,406)
Provision for income taxes	18,034	40,391	14,554
Net loss	<u>\$ (19,099)</u>	<u>\$ (19,387)</u>	<u>\$ (36,960)</u>
<b>Net loss per share:</b>			
Basic	<u>\$ (0.07)</u>	<u>\$ (0.08)</u>	<u>\$ (0.18)</u>
Diluted	<u>\$ (0.07)</u>	<u>\$ (0.08)</u>	<u>\$ (0.18)</u>
<b>Weighted average common shares outstanding:</b>			
Basic	<u>287,412</u>	<u>253,644</u>	<u>209,801</u>
Diluted	<u>287,412</u>	<u>253,644</u>	<u>209,801</u>

See accompanying notes. Financial statements as of September 30, 2009 and for the years ended September 30, 2009 and 2008 have been adjusted for the retrospective application of FASB ASC 470-20 (see Note 2).

**NUANCE COMMUNICATIONS, INC.**  
**CONSOLIDATED BALANCE SHEETS**

	September 30, 2010	September 30, 2009
	(In thousands, except per share amounts)	
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 516,630	\$ 527,038
Restricted cash (Note 9)	24,503	—
Marketable securities	5,044	—
Accounts receivable, less allowances for doubtful accounts of \$6,301 and \$6,833	217,587	199,548
Acquired unbilled accounts receivable	7,412	9,171
Prepaid expenses and other current assets	70,466	60,070
Total current assets	841,642	795,827
Land, building and equipment, net	62,083	53,468
Marketable securities	28,322	—
Goodwill	2,077,943	1,891,003
Intangible assets, net	685,865	706,805
Other assets	73,844	52,361
Total assets	<u>\$ 3,769,699</u>	<u>\$ 3,499,464</u>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Current portion of long-term debt and capital leases	\$ 7,764	\$ 6,862
Contingent and deferred acquisition payments	2,131	91,431
Accounts payable	78,616	59,574
Accrued expenses and other current liabilities	151,621	116,963
Deferred maintenance revenue	90,969	84,607
Unearned revenue and customer deposits	51,371	59,788
Total current liabilities	382,472	419,225
Long-term portion of debt and capital leases	851,014	848,898
Deferred revenue, net of current portion	76,598	33,904
Deferred tax liability	63,731	56,346
Other liabilities	98,688	98,090
Total liabilities	<u>1,472,503</u>	<u>1,456,463</u>
Commitments and contingencies (Notes 3, 5, and 18)		
Stockholders' equity:		
Series B preferred stock, \$0.001 par value; 15,000 shares authorized; 3,562 shares issued and outstanding (liquidation preference \$4,631)	4,631	4,631
Common stock, \$0.001 par value; 560,000 shares authorized; 301,623 and 280,647 shares issued and 297,950 and 276,935 shares outstanding	302	281
Additional paid-in capital	2,581,901	2,308,992
Treasury stock, at cost (3,673 and 3,712 shares)	(16,788)	(16,214)
Accumulated other comprehensive income	8,505	7,567
Accumulated deficit	(281,355)	(262,256)
Total stockholders' equity	2,297,196	2,043,001
Total liabilities and stockholders' equity	<u>\$ 3,769,699</u>	<u>\$ 3,499,464</u>

See accompanying notes. Financial statements as of September 30, 2009 and for the years ended September 30, 2009 and 2008 have been adjusted for the retrospective application of FASB ASC 470-20 (see Note 2).

NUANCE COMMUNICATIONS, INC.

CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY AND COMPREHENSIVE LOSS

	Preferred Stock		Common Stock		Additional Paid-In Capital	Treasury Stock		Accumulated Other Comprehensive Income	Accumulated Deficit	Total Stockholders' Equity	Comprehensive Loss
	Shares	Amount	Shares	Amount		Shares	Amount				
	(In thousands)										
Balance at October 1, 2007	3,562	\$ 4,631	196,368	\$ 196	\$ 1,132,501	3,190	\$ (15,418)	\$ 14,979	\$ (204,982)	\$ 931,907	
Issuance of common stock under employee stock-based compensation plans			6,513	7	28,424					28,431	
Issuance of restricted stock			3,316	3	(3)					—	
Cancellation of restricted stock, and repurchase of common stock at cost for employee tax withholding			(911)	(1)	(17,007)	32	(652)			(17,660)	
Stock-based compensation					68,631					68,631	
Excess tax benefit from share-based payment plans					5,200					5,200	
Issuance of common stock in connection with equity offerings, net of expenses			19,158	19	330,398					330,417	
Issuance of common stock in connection with business and asset acquisitions			6,383	6	132,245					132,251	
Issuance of common stock to escrow agent in connection with acquisitions			1,765	2	(2)					—	
Vested options for the purchase of common stock, assumed in connection with acquisitions					32,606					32,606	
Cumulative effect of adoption of FIN 48 Issuance of common stock in connection with exercise of warrants									(927)	(927)	
Comprehensive loss:											
Net loss									(36,960)	(36,960)	\$ (36,960)
Unrealized losses on cash flow hedge derivatives								50		50	50
Foreign currency translation adjustment								3,291		3,291	3,291
Unrealized losses on pensions Adjustment to initially apply SFAS 158, net of tax								(5,581)		(5,581)	(5,581)
Comprehensive loss											\$ (39,200)
Balance at September 30, 2008	3,562	4,631	232,592	232	1,712,993	3,222	(16,070)	12,739	(242,869)	1,471,656	
Issuance of common stock under employee stock-based compensation plans			3,722	5	19,832					19,837	
Issuance of restricted stock			2,945	3	(3)					—	
Cancellation of restricted stock, and repurchase of common stock at cost for employee tax withholding			(886)	(1)	(10,401)	15	(143)			(10,545)	
Stock-based compensation					71,407					71,407	
Excess tax benefit from share-based payment plans					733					733	
Issuance of common stock in connection with financing, net of expenses			17,396	17	175,029					175,046	
Issuance of common stock in connection with warrant exercises, net of issuance costs			4,575	5	20,520					20,525	
Issuance of common stock in connection with business and asset acquisitions			19,196	19	268,669	475	(1)			268,687	
Issuance of common stock to escrow agent in connection with acquisitions			1,107	1	(1)					—	
Vested options for the purchase of common stock, assumed in connection with acquisitions					11,523					11,523	
Payments for escrow, make-whole and earn-out settlements					38,691					38,691	
Comprehensive loss:											
Net loss									(19,387)	(19,387)	\$ (19,387)
Unrealized gains on cash flow hedge derivatives								(3,103)		(3,103)	(3,103)
Foreign currency translation adjustment								729		729	729
Unrealized losses on pensions								(2,798)		(2,798)	(2,798)
Comprehensive loss											\$ (24,559)
Balance at September 30, 2009	3,562	4,631	280,647	281	2,308,992	3,712	(16,214)	7,567	(262,256)	2,043,001	
Issuance of common stock under employee stock-based compensation plans			4,402	4	29,506					29,510	
Issuance of restricted stock			5,737	6	(6)					—	
Cancellation of restricted stock, and repurchase of common stock at cost for employee tax withholding			(1,635)	(2)	(25,973)	(39)	(574)			(26,549)	
Stock-based compensation					100,139					100,139	
Excess tax benefit from share-based payment plans					1,060					1,060	
Issuance of common stock in connection with warrant exercises, net of issuance costs			2,509	3	12,347					12,350	
Issuance of common stock in connection with business and asset acquisitions			9,369	9	145,627					145,636	
Payments for escrow, make-whole and earn-out settlements			594	1	10,209					10,210	
Comprehensive loss:											
Net loss									(19,099)	(19,099)	\$ (19,099)
Unrealized gains on cash flow hedge derivatives and investments								4,208		4,208	4,208
Unrealized gain on marketable securities								30		30	30
Foreign currency translation adjustment								(2,807)		(2,807)	(2,807)
Unrealized losses on pensions								(493)		(493)	(493)
Comprehensive loss											\$ (18,161)
Balance at September 30, 2010	3,562	4,631	301,623	302	2,581,901	3,673	(16,788)	8,505	(281,355)	2,297,196	

See accompanying notes. Financial statements as of September 30, 2009 and for the years ended September 30, 2009 and 2008 have been adjusted for the retrospective application of FASB ASC 470-20 (see Note 2).

**NUANCE COMMUNICATIONS, INC.**  
**CONSOLIDATED STATEMENTS OF CASH FLOWS**

	Year Ended September 30,		
	2010	2009	2008
	(In thousands)		
<b>Cash flows from operating activities</b>			
Net loss	\$ (19,099)	\$ (19,387)	\$ (36,960)
Adjustments to reconcile net loss to net cash provided by operating activities:			
Depreciation of property and equipment	21,579	18,691	16,366
Amortization of intangible assets	135,577	115,368	82,634
Non-cash interest expense	12,955	12,492	12,100
Non-cash restructuring expense	6,833	—	—
In-process research and development	—	—	2,601
Bad debt provision	873	1,823	4,173
Stock-based compensation	100,139	71,407	68,631
Gain on foreign currency forward contracts	—	(8,049)	—
Deferred tax provision	3,742	25,718	491
Other	703	143	1,799
Changes in operating assets and liabilities, net of effects from acquisitions:			
Accounts receivable	(773)	33,481	62,034
Prepaid expenses and other assets	(3,840)	(14,027)	(1,421)
Accounts payable	4,710	26,582	(11,946)
Accrued expenses and other liabilities	(6,760)	(5,007)	(14,251)
Deferred revenue	39,643	(546)	9,948
Net cash provided by operating activities	<u>296,282</u>	<u>258,689</u>	<u>196,199</u>
<b>Cash flows from investing activities</b>			
Capital expenditures	(25,974)	(19,512)	(17,716)
Payments for acquisitions, net of cash acquired	(203,729)	(99,120)	(392,527)
Payment for equity investments	(14,970)	(159)	(2,172)
Purchases of marketable securities	(33,529)	—	—
Proceeds from maturities of marketable securities	—	56	2,577
Payments for acquired technology and capitalized patent costs	(15,300)	(65,875)	(36,479)
Change in restricted cash balances	(22,070)	—	238
Net cash used in investing activities	<u>(315,572)</u>	<u>(184,610)</u>	<u>(446,079)</u>
<b>Cash flows from financing activities</b>			
Payments of debt and capital leases	(8,460)	(6,999)	(7,771)
Proceeds from issuance of common stock, net of issuance costs	12,350	195,571	330,603
Purchase of treasury stock	(574)	(144)	(652)
Payments on other long-term liabilities	(9,870)	(9,180)	(11,379)
Proceeds from settlement of share-based derivatives	7,306	—	—
Excess tax benefits from share-based awards	1,060	733	5,200
Proceeds from issuance of common stock from employee stock options and purchase plan	29,510	19,837	28,140
Cash used to net share settle employee equity awards	(21,442)	(10,402)	(17,002)
Net cash provided by financing activities	<u>9,880</u>	<u>189,416</u>	<u>327,139</u>
Effects of exchange rate changes on cash and cash equivalents	(998)	2,003	(54)
Net (decrease) increase in cash and cash equivalents	(10,408)	265,498	77,205
Cash and cash equivalents at beginning of year	527,038	261,540	184,335
Cash and cash equivalents at end of year	<u>\$ 516,630</u>	<u>\$ 527,038</u>	<u>\$ 261,540</u>

See accompanying notes. Financial statements as of September 30, 2009 and for the years ended September 30, 2009 and 2008 have been adjusted for the retrospective application of FASB ASC 470-20 (see Note 2).

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**

**1. Organization and Presentation**

Nuance Communications, Inc. (“we,” “Nuance,” or “the Company”) is a leading provider of voice and language solutions for businesses and consumers around the world. Our technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Our solutions are used for tasks and services such as requesting information from a phone-based self-service solution, dictating medical records, searching the mobile Web by voice, entering a destination into a navigation system, or working with PDF documents. Our solutions help make these interactions, tasks and experiences more productive, compelling and efficient.

We leverage our global professional services organization and our extensive network of partners to design and deploy innovative solutions for businesses and organizations around the globe. We market and sell our products directly through a dedicated sales force and through our e-commerce website and also through a global network of resellers, including system integrators, independent software vendors, value-added resellers, hardware vendors, telecommunications carriers and distributors.

We have built a portfolio of intellectual property, technologies, applications and solutions through both internal development and acquisitions. We expect to continue to pursue opportunities to expand our assets, geographic presence, distribution network and customer base through acquisitions of other businesses and technologies. Significant business acquisitions during fiscal 2010, 2009 and 2008 were as follows:

- December 30, 2009 — SpinVox, Limited (“SpinVox”)
- October 1, 2008 — SNAPin, Inc. (“SNAPin”)
- September 26, 2008 — Philips Speech Recognition Systems GMBH, a business unit of Royal Philips Electronics (“PSRS”);
- May 20, 2008 — eScription, Inc. (“eScription”);
- November 26, 2007 — Viecore, Inc. (“Viecore”);

The results of operations from the acquired businesses have been included in our consolidated financial statements from their respective acquisition dates. See Note 3 for additional disclosure related to each of these acquisitions.

**2. Summary of Significant Accounting Policies**

*Use of Estimates*

The preparation of financial statements in conformity with U.S. generally accepted accounting principles, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, and the disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the reporting period. On an ongoing basis, we evaluate our estimates, assumptions and judgments. The most important of these relate to revenue recognition; the allowances for doubtful accounts and sales returns; accounting for patent legal defense costs; the valuation of goodwill, intangible assets and tangible long-lived assets; accounting for business combinations; accounting for stock-based compensation; accounting for long-term facility obligations; the accounting for derivative instruments; accounting for income taxes and related valuation allowances; and loss contingencies. We base our estimates on historical experience, market participant fair value considerations and various other factors that are believed to be reasonable under the circumstances. Actual amounts could differ significantly from these estimates.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

***Basis of Consolidation***

The consolidated financial statements include our accounts and those of our wholly-owned domestic and foreign subsidiaries. Intercompany transactions and balances have been eliminated.

***Reclassification***

We reclassified certain acquisition-related costs included within operating expenses for the years ended September 30, 2009 and 2008 to conform to our revised statement of operations presentation for such costs as disclosed below. The current and long-term portions of our accrued business combination costs have been included in the accrued expenses and other current liabilities and other liabilities line items where as previously they were presented as separate line items. Inventory has been included in the prepaid expenses and other current assets line item where as previously it was presented as a separate line item. Such reclassifications have no impact on earnings or cash flows provided by operations.

***Revenue Recognition***

We derive revenue from the following sources: (1) software license agreements, including royalty and other usage-based arrangements, (2) post-contract customer support, (3) fixed and variable fee hosting arrangements and (4) professional services. Our revenue recognition policies for these revenue streams are discussed below.

The sale and/or license of software products and technology is deemed to have occurred when a customer either has taken possession of the related software or technology or has access to take immediate possession of the software or technology. In select situations, we sell or license intellectual property in conjunction with, or in place of, embedding our intellectual property in software. We recognize revenue from the sale or license of software products and licensing of technology when (i) persuasive evidence of an arrangement exists, (ii) delivery has occurred, (iii) the fee is fixed or determinable and (iv) collectibility is probable. Vendor-specific objective evidence (“VSOE”) of fair value for software and software-related services exists when a company can support what the fair value of its software and/or software-related services is based on evidence of the prices charged when the same elements are sold separately. VSOE of fair value is required, generally, in order to separate the accounting for various elements in a software and related services arrangement. We have established VSOE of fair value for the majority of our post-contract customer support (“PCS”), professional services, and training.

Revenue from royalties on sales of our software products by original equipment manufacturers (“OEMs”), where no services are included, is recognized in the quarter earned so long as we have been notified by the OEM that such royalties are due, and provided that all other revenue recognition criteria are met.

Software arrangements generally include PCS, which includes telephone support and the right to receive unspecified upgrades/enhancements on a when-and-if-available basis, typically for one to five years. Revenue from PCS is generally recognized ratably on a straight-line basis over the term that the maintenance service is provided.

Non-software revenue, such as arrangements containing hosting services where the customer does not take possession of the software at the outset of the arrangement and has no contractual right to do so, is recognized when (i) persuasive evidence of an arrangement exists, (ii) delivery has occurred or services have been rendered, (iii) the fees are fixed or determinable and (iv) collectibility is reasonably assured.

For revenue arrangements with multiple elements that are not considered to be software or software-related, we allocate an arrangement’s fees into separate units of accounting based on fair value. We generally support fair value of our deliverables based upon the prices we charge when we sell similar elements separately.

Revenue from products offered on a subscription and/or hosted, on-demand basis is recognized in the period the services are provided, based on a fixed minimum fee and/or variable fees based on the volume of activity. Variable subscription and hosting revenue is recognized as we are notified by the customer or through management reports that such revenue is due, provided that all other revenue recognition criteria are met.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

Set-up fees from arrangements containing hosting services, as well as the associated direct and incremental costs, are deferred and recognized ratably over the longer of the contract lives, or the expected lives of the customer relationships.

When we provide professional services considered essential to the functionality of the software, we recognize revenue from the professional services as well as any related software licenses on a percentage-of-completion basis whereby the arrangement consideration is recognized as the services are performed, as measured by an observable input. In these circumstances, we separate license revenue from professional service revenue for income statement presentation by allocating VSOE of fair value of the professional services as professional service revenue and the residual portion as license revenue. We generally determine the percentage-of-completion by comparing the labor hours incurred to-date to the estimated total labor hours required to complete the project. We consider labor hours to be the most reliable, available measure of progress on these projects. Adjustments to estimates to complete are made in the periods in which facts resulting in a change become known. When the estimate indicates that a loss will be incurred, such loss is recorded in the period identified. Significant judgments and estimates are involved in determining the percent complete of each contract. Different assumptions could yield materially different results.

When products are sold through distributors or resellers, title and risk of loss generally passes upon shipment, at which time the transaction is invoiced and payment is due. Shipments to distributors and resellers without right of return are recognized as revenue upon shipment, provided all other revenue recognition criteria are met. Certain distributors and value-added resellers have been granted rights of return for as long as the distributors or resellers hold the inventory. We cannot use historical returns from these distributors and resellers as a basis upon which to estimate future sales returns. As a result, we recognize revenue from sales to these distributors and resellers when the products are sold through to retailers and end-users.

When products are sold directly to retailers or end-users, we make an estimate of sales returns based on historical experience. The provision for these estimated returns is recorded as a reduction of revenue and accounts receivable at the time that the related revenue is recorded. If actual returns differ significantly from our estimates, such differences could have a material impact on our results of operations for the period in which the actual returns become known.

When maintenance and support contracts renew automatically, we provide a reserve based on historical experience for contracts expected to be cancelled for non-payment. All known and estimated cancellations are recorded as a reduction to revenue and accounts receivable.

We record consideration given to a reseller as a reduction of revenue to the extent we have recorded cumulative revenue from the customer or reseller. However, when we receive an identifiable benefit in exchange for the consideration, and can reasonably estimate the fair value of the benefit received, the consideration is recorded as an operating expense.

We record reimbursements received for out-of-pocket expenses as revenue, with offsetting costs recorded as cost of revenue. Out-of-pocket expenses generally include, but are not limited to, expenses related to transportation, lodging and meals.

We record shipping and handling costs billed to customers as revenue with offsetting costs recorded as cost of revenue.

***Business Combinations***

We determine and allocate the purchase price of an acquired company to the tangible and intangible assets acquired and liabilities assumed as well as to in-process research and development as of the business combination date. Results of operations and cash flows of acquired companies are included in our operating results from the date

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

of acquisition. The purchase price allocation process requires us to use significant estimates and assumptions, including fair value estimates, as of the business combination date including:

- estimated fair values of intangible assets;
- expected costs to complete any in-process research and development projects;
- estimated fair market values of legal performance commitments to customers, assumed from the acquiree under existing contractual obligations (classified as deferred revenue) at the date of acquisition;
- estimated fair market values of stock awards assumed from the acquiree that are included in the purchase price;
- estimated fair market value of required payment under contingent consideration provisions;
- estimated income tax assets and liabilities assumed from the acquiree; and
- estimated fair value of pre-acquisition contingencies assumed from the acquiree.

While we use our best estimates and assumptions as a part of the purchase price allocation process to accurately value assets acquired and liabilities assumed at the business combination date, our estimates and assumptions are inherently uncertain and subject to refinement. As a result, during the purchase price allocation period, which is generally one year from the business combination date, we record adjustments to the assets acquired and liabilities assumed, with the corresponding offset to goodwill. Subsequent to the purchase price allocation period any adjustment to assets acquired or liabilities assumed is included in operating results in the period in which the adjustment is determined.

***Goodwill and Indefinite-Lived Intangible Assets***

Goodwill represents the excess of the purchase price in a business combination over the fair value of net tangible and intangible assets acquired. Goodwill and intangible assets with indefinite lives are not amortized, but rather are required to be evaluated at least annually to ensure that their current fair value exceeds their carrying value.

The carrying amounts of these assets are reviewed for impairment at least annually or whenever events or changes in circumstances indicate that the carrying value of these assets may not be recoverable. Our annual impairment assessment date is July 1 of each fiscal year. Goodwill is evaluated for impairment based on a comparison of the fair value of our reporting units to their recorded carrying values. We have three reporting units based on the level of information provided to, and review thereof, by our core market management. In certain instances, we have aggregated components of an operating segment into a single reporting unit based on similar economic characteristics. The fair values of the reporting units for the annual impairment assessment were determined based on estimates of those reporting units' enterprise values as a function of trailing-twelve-month ("TTM") revenues and EBITDA as compared to companies comparable to each of the reporting units on a standalone basis. The carrying values of the reporting units were determined based on an allocation of the Company's assets and liabilities through specific allocation of certain assets and liabilities to the reporting units and an apportionment method based on relative size of the reporting units' revenues and operating expenses compared to the Company as a whole. Certain corporate assets that are not instrumental to the reporting units' operations and would not be transferred to hypothetical purchasers of the reporting units were excluded from the reporting units' carrying values. Indefinite-lived intangibles are evaluated for impairment through comparison of the fair value of the assets to their net book value. No impairments of goodwill or indefinite-lived intangibles have been recorded in fiscal 2010, 2009, or 2008.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

***Long-Lived Assets***

Our long-lived assets consist principally of acquired intangible assets and land, building and equipment. Land, building and equipment are stated at cost. Building and equipment are depreciated over their estimated useful lives. Leasehold improvements are depreciated over the shorter of the related lease term or the estimated useful life. Costs of significant improvements on existing software for internal use are capitalized and amortized over the useful life of the upgraded software. Depreciation is computed using the straight-line method. Repair and maintenance costs are expensed as incurred. The cost and related accumulated depreciation of sold or retired assets are removed from the accounts and any gain or loss is included in operations.

We include in our amortizable intangible assets those intangible assets acquired in our business and asset acquisitions, including certain technology that is licensed from third parties. We amortize acquired intangible assets with finite lives over the estimated economic lives of the assets, generally using the straight-line method except where the pattern of the expected economic benefit is readily identifiable, primarily customer relationship intangibles, whereby amortization follows that pattern. Each period, we evaluate the estimated remaining useful life of acquired and licensed intangible assets, as well as land, buildings and equipment, to determine whether events or changes in circumstances warrant a revision to the remaining period of depreciation or amortization.

We evaluate long-lived assets for impairment whenever events or changes in circumstances indicate the carrying value of an asset or asset group may not be recoverable. We assess the recoverability of the assets based on the undiscounted future cash flows the assets are expected to generate and recognize an impairment loss when estimated undiscounted future cash flows expected to result from the use of the assets plus net proceeds expected from disposition of the assets, if any, are less than the carrying value of the assets. If an asset or asset group is deemed to be impaired, the amount of the impairment loss, if any, represents the excess of the asset or asset group's carrying value compared to its estimated fair value.

We conducted a long-lived asset impairment analysis at the beginning of the fourth quarter of fiscal 2010 and 2009 and concluded that our long-lived assets were not impaired. In fiscal 2008, we recorded impairment charges of \$3.9 million resulting from the identification of certain specific acquired intangible assets that were no longer being utilized or providing economic benefit, of which \$0.3 million was included in cost of revenue from amortization of intangible assets, and \$3.6 million was included in amortization of intangible assets within operating expenses.

***Cash and Cash Equivalents***

Cash and cash equivalents consists of cash on hand, including money market funds and commercial paper with original maturities of 90 days or less.

***Marketable Securities and Minority Investments***

*Marketable Securities:* Investments are classified as available-for-sale and are recorded on the balance sheet at fair value with unrealized gains or losses reported as a separate component of accumulated other comprehensive income, net of tax. Marketable securities consist primarily of high-quality corporate debt instruments and have maturity dates ranging from September 22, 2011 to March 15, 2012. As of September 30, 2010 the total cost basis was \$33.3 million.

*Minority Investment:* We record investments in other companies where we do not have a controlling interest or significant influence in the equity investment at cost within other assets in our consolidated balance sheet.

We review our investments for impairment whenever declines in estimated fair value are deemed to be other-than-temporary.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

***Accounts Receivable Allowances***

*Allowances for Doubtful Accounts:* We maintain an allowance for doubtful accounts for the estimated probable losses on uncollectible accounts receivable. The allowance is based upon the credit worthiness of our customers, our historical experience, the age of the receivable and current market and economic conditions. Receivables are written off against these allowances in the period they are determined to be uncollectible.

*Allowances for Sales Returns:* We maintain an allowance for sales returns from customers for which we have the ability to estimate returns based on historical experience. The returns allowance is recorded as a reduction in revenue and accounts receivable at the time the related revenue is recorded. Receivables are written off against the allowance in the period the return is received.

For the years ended September 30, 2010, 2009 and 2008, the activity related to accounts receivable allowances was as follows (in thousands):

	<u>Allowance for Doubtful Accounts</u>	<u>Allowance for Sales Returns</u>
Balance at October 1, 2007	\$ 6,155	\$ 7,323
Bad debt provision	4,173	—
Write-offs, net of recoveries	(3,403)	—
Revenue adjustments, net	—	(960)
Balance at September 30, 2008	6,925	6,363
Bad debt provision	1,823	—
Write-offs, net of recoveries	(1,915)	—
Revenue adjustments, net	—	(257)
Balance at September 30, 2009	6,833	6,106
Bad debt provisions	873	—
Write-offs, net of recoveries	(1,405)	—
Revenue adjustments, net	—	723
Balance at September 30, 2010	<u>\$ 6,301</u>	<u>\$ 6,829</u>

***Inventories***

Inventories are stated at the lower of cost, computed using the first-in, first-out method, or market value and are included in other current assets. We regularly review inventory quantities on hand and record a provision for excess and/or obsolete inventory primarily based on future purchase commitments with our suppliers, and the estimated utility of our inventory as well as other factors including technological changes and new product development.

Inventories, net of allowances, consisted of the following (dollars in thousands):

	<u>September 30, 2010</u>	<u>September 30, 2009</u>
Components and parts	\$ 5,357	\$ 6,479
Inventory at customers	936	967
Finished products	2,308	1,079
	<u>\$ 8,601</u>	<u>\$ 8,525</u>

NUANCE COMMUNICATIONS, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Inventory at customers reflects equipment related to in-process installations of solutions with customers. These contracts have not been recorded as revenue as of the balance sheet date, and therefore the related equipment is recorded in inventory until installation is complete.

***Research and Development Costs***

Internal costs relating to research and development costs incurred for new software products and enhancements to existing products are expensed as incurred.

***Accounting for Collaboration Agreements***

On October 9, 2009, we entered into a five-year collaboration agreement with a third party to accelerate the development of new speech technologies. All intellectual property derived from the collaboration will be jointly-owned by the two parties and Nuance will have the sole rights to commercialize the intellectual property during the term of the agreement. In consideration for the services from the third party in the collaboration efforts, as well as the joint ownership rights over intellectual property developed under the arrangement and the exclusive right to commercialize such developed intellectual property for the term of the arrangement, we will pay \$80.0 million in five equal payments of \$16.0 million on August 15th of each year, payable in cash or our common stock, at our option. These upfront payments will be recorded as a prepaid asset and expensed ratably over each annual period, commensurate with the pattern in which we expect the third party to perform its services and convey our rights under the arrangement. On October 14, 2009, we made our first payment under the arrangement consisting of 1,047,120 shares of our common stock valued at \$16.0 million. We issued 1,024,984 additional shares of our common stock on September 28, 2010 for payment of the second \$16.0 million installment under this agreement. For the year ended September 30, 2010, \$16.0 million has been recorded as research and development expense in our consolidated statements of operations.

On January 13, 2010, we amended the collaboration agreement discussed above to extend certain provisions for eighteen months following the termination of the agreement. In consideration for the extension, we agreed to pay an additional \$12.0 million to the third-party in five equal payments of \$2.4 million on August 15th of each year over the five-year agreement term, payable in cash or our common stock, at our option, with the exception of the first payment, which was made during the second quarter of fiscal 2010 through the issuance of 145,897 shares of our common stock. We issued 153,747 additional shares of our common stock on September 28, 2010 for payment of the second \$2.4 million installment under this agreement. These upfront payments are recorded as a prepaid asset when made and will be expensed ratably to sales and marketing expense during the eighteen-month extension period.

On June 15, 2010, we entered into a five-year research collaboration agreement with the same third party noted above to enhance the technologies related to data analysis and fact extraction for electronic health records. All intellectual property resulting from the agreement will be jointly-owned by the two parties and Nuance will have the sole rights to commercialize the resultant intellectual property during the term of the agreement. In consideration for the agreement, we agreed to pay \$12.5 million in five equal installments of \$2.5 million in June of each year, payable in cash or our common stock, at our option. These periodic payments will initially be recorded as a prepaid asset and expensed as research and development expense ratably over each annual period. On June 25, 2010, we made our first payment under the arrangement consisting of 152,440 shares of our common stock valued at \$2.5 million. For the year ended September 30, 2010, \$0.8 million has been recorded as research and development in our consolidated statements of operations.

***Software Development Costs***

Software development costs related to software that is or will be sold or licensed externally to third-parties, or for which a substantive plan exists to sell or license such software in the future, incurred subsequent to the establishment of technological feasibility, but prior to the general release of the product, are capitalized and

NUANCE COMMUNICATIONS, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

amortized to cost of revenue over the estimated useful life of the related products. We have determined that technological feasibility is reached shortly before the general release of our software products. Costs incurred after technological feasibility is established have not been material, and accordingly, we have expensed the internal costs relating to research and development when incurred.

**Capitalized Patent Defense Costs**

We monitor the anticipated outcome of legal actions, and if we determine that the success of the defense of a patent is probable, and so long as we believe that the future economic benefit of the patent will be increased, we capitalize external legal costs incurred in the defense of these patents, up to the level of the expected increased future economic benefit. If changes in the anticipated outcome occur, we write-off any capitalized costs in the period the change is determined. Upon successful defense of the patent, the amounts previously capitalized are amortized over the remaining life of the patent. As of September 30, 2009, we had capitalized patent defense costs of \$6.8 million included in other assets. During fiscal 2010, these deferred costs were expensed and included in restructuring and other charges (credits), net as a result of unsuccessful litigation.

**Acquisition-Related Costs, net**

During the first quarter of fiscal 2010, we adopted the guidance in Financial Accounting Standards Board (“FASB”) Accounting Standards Codification (“ASC” 805, *Business Combinations* (formerly referred to as Statement of Financial Accounting Standard (“SFAS”) No. 141 (revised), *Business Combinations* and related Staff Positions effective October 1, 2009. ASC 805 supersedes the previous accounting guidance related to business combinations, including the measurement of acquirer shares issued in consideration for a business combination, the recognition of and subsequent accounting for contingent consideration, the recognition of acquired in-process research and development, the accounting for acquisition-related restructurings, the treatment of acquisition-related transaction costs and the recognition of changes in the acquirer’s income tax valuation allowance. The guidance is applied prospectively from the date of acquisition with minor exception related to income tax contingencies from companies acquired prior to the adoption date. As a result of our adoption of the new guidance, we expensed \$2.2 million in acquisition-related transaction costs which were capitalized as of September 30, 2009. These costs were recorded as expense within the “acquisition-related costs, net” line in the consolidated statement of operations.

Acquisition-related costs include those costs related to business and other acquisitions, including potential acquisitions. These costs consist of transition and integration costs, including retention payments, transitional employee costs and earn-out payments treated as compensation expense, as well as the costs of integration-related services provided by third-parties; professional service fees, including direct third-party costs of the transaction and post-acquisition legal and other professional service fees associated with disputes and regulatory matters related to acquired entities; and adjustments to acquisition-related items that are required to be marked to fair value each reporting period, such as contingent consideration, and other items related to acquisitions for which the measurement period has ended. Previous to our adoption of ASC 805, certain acquisition-related costs and adjustments now recorded as operating expenses in our consolidated statements of operations were included as a part of the consideration transferred and capitalized as a part of the accounting for our business acquisitions pursuant to previous accounting rules, primarily direct transaction costs. In addition, there were no items under the legacy business combination accounting guidance that were required to be re-measured to fair value on a recurring basis.

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Transition and integration costs	\$ 13,562	\$ 4,698	\$ 8,295
Professional service fees	17,156	15,048	5,040
Acquisition-related adjustments	<u>(107)</u>	<u>(4,043)</u>	<u>—</u>
Total	<u>\$ 30,611</u>	<u>\$ 15,703</u>	<u>\$ 13,335</u>

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

***Advertising Costs***

Advertising costs are expensed as incurred and are classified as sales and marketing expenses. Cooperative advertising programs reimburse customers for marketing activities for certain of our products, subject to defined criteria. Cooperative advertising obligations are accrued and the costs expensed at the same time the related revenue is recognized. Cooperative advertising expenses are recorded as expense to the extent that an advertising benefit separate from the revenue transaction can be identified and the cash paid does not exceed the fair value of that advertising benefit received. Any excess of cash paid over the fair value of the advertising benefit received is recorded as a reduction in revenue. We incurred advertising costs of \$21.1 million, \$15.8 million and \$20.9 million for fiscal 2010, 2009 and 2008, respectively.

***Accounting for Convertible Debt***

Effective October 1, 2009, we adopted the provisions in FASB ASC 470-20 as they relate to our convertible debt instruments that may be settled in cash upon conversion (formerly referred to as FASB Staff Position APB 14-1, *Accounting for Convertible Debt Instruments that May be Settled in Cash upon Conversion (Including Partial Cash Settlement)*) effective October 1, 2009. The guidance requires us to separately account for the liability (debt) and equity (conversion option) components of our convertible debt instruments that require or permit settlement in cash upon conversion in a manner that reflects our nonconvertible debt borrowing rate at the time of issuance. The equity components of our convertible debt instruments are recorded to stockholders' equity with an offsetting debt discount. The debt discount created is amortized to interest expense in our consolidated statement of operations using the effective interest method over the expected term of the convertible debt. The provisions herein discussed have been applied retrospectively to all financial information presented. Refer to information below and in Note 10 for further information.

The following table illustrates the retrospective effect of adopting ASC 470-20 to the consolidated statements of operations for the years ended September 30, 2009 and 2008 (dollars in thousands):

	Year Ended September 30, 2009		Year Ended September 30, 2008	
	As Originally Reported	As Adjusted for Retrospective Application	As Originally Reported	As Adjusted for Retrospective Application
Interest expense	\$ (40,103)	\$ (47,288)	\$ (55,196)	\$ (62,088)
Income (loss) before income taxes	28,189	21,004	(15,514)	(22,406)
Net loss	(12,202)	(19,387)	(30,068)	(36,960)
Net loss per share — Basic and Diluted	\$ (0.05)	\$ (0.08)	\$ (0.14)	\$ (0.18)

The following table illustrates the retrospective effect of adopting ASC 470-20 to the consolidated balance sheet as of September 30, 2009 (dollars in thousands):

	As Originally Reported	As Adjusted for Retrospective Application
Other assets(a)	\$ 52,511	\$ 52,361
Long-term portion of debt and capital leases(b)	888,611	848,898
Additional paid-in-capital(c)	2,254,511	2,308,992
Accumulated deficit	\$ (247,338)	\$ (262,256)

- (a) Other assets have been adjusted for the portion of the debt issuance costs attributable to the 2.75% Convertible Debentures that must be retrospectively allocated to the equity component of the debt instrument through additional paid-in-capital as of the date of the notes issuance.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

- (b) Long-term portion of debt and capital leases has been adjusted to reflect retrospective recognition of the debt discount created by bifurcating the equity component of the convertible notes from the liability component.
- (c) Additional paid-in-capital has been adjusted to reflect recording, retrospectively, the equity component of the convertible notes, as well as the equity component allocation of the debt issuance costs attributable to the 2.75% Convertible Debentures.

***Income Taxes***

Deferred tax assets and liabilities are determined based on differences between the financial statement and tax bases of assets and liabilities using enacted tax rates in effect in the years in which the differences are expected to reverse. We do not provide for U.S. income taxes on the undistributed earnings of our foreign subsidiaries, which we consider to be indefinitely reinvested outside of the U.S.

We make judgments regarding the realizability of our deferred tax assets. The balance sheet carrying value of our net deferred tax assets is based on whether we believe that it is more likely than not that we will generate sufficient future taxable income to realize these deferred tax assets after consideration of all available evidence. We regularly review our deferred tax assets for recoverability considering historical profitability, projected future taxable income, and the expected timing of the reversals of existing temporary differences and tax planning strategies.

Valuation allowances have been established for U.S. and foreign deferred tax assets, which we believe do not meet the “more likely than not” criteria for recognition. If we are subsequently able to utilize all or a portion of the deferred tax assets for which a valuation allowance has been established, then we may be required to recognize these deferred tax assets through the reduction of the valuation allowance which could result in a material benefit to our results of operations in the period in which the benefit is determined. This benefit will exclude the recognition of the portion of the valuation allowance which relates to net deferred tax assets created as a result of stock-based compensation or other equity transactions where prevailing guidance requires the change in valuation allowance to be traced forward through stockholders’ equity and recorded as additional paid-in-capital.

We establish reserves for tax uncertainties that reflect the use of the comprehensive model for the recognition and measurement of uncertain tax positions. Under the comprehensive model, when the minimum threshold for recognition is not met, a tax position is recorded as the largest amount that is more than fifty percent likely of being realized upon ultimate settlement.

***Comprehensive Loss***

Total comprehensive loss, net of taxes, was approximately \$18.2 million, \$24.6 million and \$39.2 million for fiscal 2010, 2009 and 2008, respectively. For the purposes of comprehensive loss disclosures, we do not record tax provisions or benefits for the net changes in the foreign currency translation adjustment, as we intend to reinvest undistributed earnings in our foreign subsidiaries permanently.

The components of accumulated other comprehensive income, reflected in the Consolidated Statements of Stockholders’ Equity and Comprehensive Loss, consisted of the following (dollars in thousands):

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Foreign currency translation adjustment	\$13,067	\$15,874	\$15,145
Unrealized gains on marketable securities	30	—	—
Net unrealized gains (losses) on cash flow hedge derivatives	230	(3,982)	(879)
Net unrealized losses on pensions (net of tax of \$33, \$0 & \$0, respectively)	(4,822)	(4,325)	(1,527)
	<u>\$ 8,505</u>	<u>\$ 7,567</u>	<u>\$ 12,739</u>

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

***Concentration of Risk***

Financial instruments that potentially subject us to significant concentrations of credit risk principally consist of cash, cash equivalents, and trade accounts receivable. We place our cash and cash equivalents with financial institutions with high credit ratings. As part of our cash and investment management processes, we perform periodic evaluations of the credit standing of the financial institutions with whom we maintain deposits, and have not recorded any credit losses to-date. For trade accounts receivable, we perform ongoing credit evaluations of our customers' financial condition and limit the amount of credit extended when deemed appropriate. At September 30, 2010 and 2009, no customer accounted for greater than 10% of our net accounts receivable balance. No customer accounted for more than 10% of our revenue for fiscal 2010, 2009 or 2008.

***Fair Value of Financial Instruments***

Financial instruments including cash equivalents, marketable securities, accounts receivable, and derivative instruments, are carried in the financial statements at amounts that approximate their fair value based on the short maturities of those instruments. Refer to Note 10 for discussion of the fair value of our long-term debt.

***Foreign Currency Translation***

We have significant foreign operations and transact business in various foreign currencies. In general, the functional currency of a foreign operation is the local country's currency. Non-functional currency monetary balances are re-measured into the functional currency of the subsidiary with any related gain or loss recorded in other income (expense), net, in the accompanying consolidated statements of operations. Assets and liabilities of operations outside the United States, for which the functional currency is the local currency, are translated into United States dollars using period-end exchange rates. Revenue and expenses are translated at the average exchange rates in effect during each fiscal month during the year. The effects of foreign currency translation adjustments are included as a component of accumulated other comprehensive income in the accompanying consolidated balance sheets. Foreign currency transaction gains (losses) included in net loss for fiscal 2010, 2009, and 2008 were \$3.5 million, \$7.0 million, and \$(0.3) million, respectively.

***Financial Instruments and Hedging Activities***

We utilize derivative instruments to hedge specific financial risks such as interest rate and foreign exchange risk. We do not engage in speculative hedging activity. In order for us to account for a derivative instrument as a hedge, specific criteria must be met, including: (i) ensuring at the inception of the hedge that formal documentation exists for both the hedging relationship and the entity's risk management objective and strategy for undertaking the hedge and (ii) at the inception of the hedge and on an ongoing basis, the hedging relationship is expected to be highly effective in achieving offsetting changes in fair value attributed to the hedged risk during the period that the hedge is designated. Further, an assessment of effectiveness is required whenever financial statements or earnings are reported. Absent meeting these criteria, changes in fair value are recognized in other income (expense), net, in the consolidated statements of operations. Once the underlying forecasted transaction is realized, the gain or loss from the derivative designated as a hedge of the transaction is reclassified from accumulated other comprehensive income (loss) to the statement of operations, in the appropriate revenue or expense caption. Any ineffective portion of the derivatives designated as cash flow hedges is recognized in current earnings.

***Accounting for Stock-Based Compensation***

We account for stock-based compensation to employees and directors, including grants of employee stock options, purchases under employee stock purchase plans, awards in the form of restricted shares ("Restricted Stock") and awards in the form of units of stock purchase rights ("Restricted Units") through recognition of the fair value of the stock-based compensation as a charge against earnings. We recognize stock-based compensation expense over the requisite service period, net of estimated forfeitures. We will recognize a benefit from stock-based

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

compensation in equity using the with-and-without approach for the utilization of tax attributes. The Restricted Stock and Restricted Units are collectively referred to as “Restricted Awards.”

***Net Income (Loss) Per Share***

We compute net income (loss) per share in accordance with the Two-Class Method. Under the two-class method, basic net income per share is computed by dividing the net income available to common stockholders by the weighted-average number of common shares outstanding during the period. Net losses are not allocated to preferred stockholders. We have determined that our outstanding Series B convertible preferred stock represents a participating security and as such the preferred shares are excluded from basic earnings per share.

Diluted net income per share is computed using the more dilutive of (a) the two-class method, or (b) the if-converted method. We allocate net income first to preferred stockholders based on dividend rights and then to common and preferred stockholders based on ownership interests. The weighted-average number of common shares outstanding gives effect to all potentially dilutive common equivalent shares, including outstanding stock options and restricted stock, shares held in escrow, contingently issuable shares under earn-out agreements once earned, warrants, and potential issuance of stock upon conversion of our 2.75% Convertible Debentures. The convertible debentures are considered Instrument C securities due to the fact that only the excess of the conversion value on the date of conversion can be paid in our common shares; the principal portion of the conversion must be paid in cash. Therefore, only the shares of common stock potentially issuable with respect to the excess of the conversion value over its principal amount, if any, is considered as dilutive potential common shares for purposes of calculating diluted net income per share. The conversion value for the convertible debentures was less than the principal amount since its issuance date and no shares were assumed to be issued for purposes of computing the diluted net loss per share.

Common equivalent shares are excluded from the computation of diluted net income (loss) per share if their effect is anti-dilutive. Potentially dilutive common equivalent shares aggregating to 20.7 million shares, 31.6 million shares and 33.1 million shares for the years ended September 30, 2010, 2009 and 2008, respectively, have been excluded from the computation of diluted net loss per share because their inclusion would be anti-dilutive.

***Recently Issued Accounting Standards***

In April 2010, the FASB issued Accounting Standards Update (“ASU”) No. 2010-17, *Revenue Recognition — Milestone Method (Topic 605): Milestone Method of Revenue Recognition*. The ASU codifies the consensus reached in Emerging Issues Task Force (“EITF”) Issue No. 08-9, *Milestone Method of Revenue Recognition*. The amendments to the FASB Accounting Standards Codification provide guidance on defining a milestone and determining when it may be appropriate to apply the milestone method of revenue recognition for research or development transactions. Consideration that is contingent on achievement of a milestone in its entirety may be recognized as revenue in the period in which the milestone is achieved only if the milestone is judged to meet certain criteria to be considered substantive. The amendments in the ASU are effective on a prospective basis for milestones achieved in fiscal years, and interim periods within those years, beginning on or after June 15, 2010. Early adoption is permitted. If an entity elects early adoption and the period of adoption is not the beginning of the entity’s fiscal year, the entity must apply the amendments retrospectively from the beginning of the year of adoption. Entities may also elect to adopt the amendments in the ASU retrospectively for all prior periods. We do not expect the implementation of ASU No 2010-17 to have a material impact on our financial statements.

In September 2009, the Financial Accounting Standards Board amended the Accounting Standards Codification as summarized in ASU 2009-14, *Software (Topic 985): Certain Revenue Arrangements That Include Software Elements*, and ASU 2009-13, *Revenue Recognition (Topic 605): Multiple-Deliverable Revenue Arrangements*. As summarized in ASU 2009-14, ASC Topic 985 has been amended to remove from the scope of industry specific revenue accounting guidance for software and software related transactions, tangible products containing software components and non-software components that function together to deliver the product’s essential

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functionality. As summarized in ASU 2009-13, ASC Topic 605 has been amended (1) to provide updated guidance on whether multiple deliverables exist, how the deliverables in an arrangement should be separated, and the consideration allocated; (2) to require an entity to allocate revenue in an arrangement using estimated selling prices of deliverables if a vendor does not have vendor-specific objective evidence or third-party evidence of selling price; and (3) to eliminate the use of the residual method and require an entity to allocate revenue using the relative selling price method. The accounting changes summarized in ASU 2009-14 and ASU 2009-13 are both effective for fiscal years beginning on or after June 15, 2010. We are continuing to evaluate the potential impact of these changes.

**3. Business Acquisitions**

**2010 Acquisitions**

***Acquisition of SpinVox***

On December 30, 2009, we acquired all of the outstanding capital stock of SpinVox Limited (“SpinVox”), a UK-based privately-held company engaged in the business of providing voicemail-to-text services. The acquisition was a stock purchase and the goodwill resulting from this acquisition is not expected to be deductible for tax purposes. The results of operations of SpinVox have been included in our results of operations from January 1, 2010. The results of operations of SpinVox for the one day, December 31, 2009, of the fiscal first quarter during which SpinVox was a part of Nuance were excluded from our consolidated results for the year ended September 30, 2010 as such amounts for that one day were immaterial.

A summary of the preliminary allocation of the purchase consideration is as follows (dollars in thousands):

<b>Total purchase consideration:</b>	
Cash	\$ 67,500
Common Stock(a)	36,352
Total purchase consideration	<u>\$ 103,852</u>
<b>Allocation of the purchase consideration:</b>	
Cash	\$ 4,061
Accounts receivable(b)	11,140
Other assets	5,856
Property and equipment	1,585
Identifiable intangible assets	32,400
Goodwill	<u>111,063</u>
Total assets acquired	166,105
Current liabilities(c)	(61,201)
Deferred revenue	<u>(1,052)</u>
Total liabilities assumed	<u>(62,253)</u>
Net assets acquired	<u>\$ 103,852</u>

- (a) Approximately 2.3 million shares of our common stock, valued at \$15.81 per share based on the closing price of our common stock on the acquisition date, were issued at closing.
- (b) Accounts receivable have been recorded at their estimated fair value, which consists of the gross accounts receivable assumed of \$16.6 million, reduced by a fair value reserve of \$5.5 million representing the portion of contractually owed accounts receivable which we do not expect to be collected.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

- (c) Current liabilities include a commitment of EUR 25.0 million (\$36.0 million based on the December 31, 2009 exchange rate) fixed obligation, payable in cash.

The following are the identifiable intangible assets acquired and their respective weighted average useful lives, as determined based on a preliminary valuation (dollars in thousands):

	<u>Amount</u>	<u>Weighted Average Life (In years)</u>
Customer relationships	\$ 23,400	12.0
Core and completed technology	8,400	4.7
Non-compete agreements	600	2.0
Total	<u>\$ 32,400</u>	

***Other Fiscal 2010 Acquisitions***

During fiscal 2010, we acquired an additional seven businesses primarily to expand our product offerings and enhance our technology base. The results of operations of these companies have been included in our consolidated results from their respective acquisition dates. The total consideration for these acquisitions was \$86.2 million, including the issuance of 1.2 million shares of our common stock valued at \$21.8 million. In allocating the total purchase consideration for these acquisitions based on estimated fair values, we preliminarily recorded \$44.0 million of goodwill and \$33.9 million of identifiable intangible assets. The allocations of the purchase consideration were based upon preliminary valuations and our estimates and assumptions are subject to change. Intangible assets acquired included primarily core and completed technology and customer relationships with weighted average useful lives of 6.7 years. The acquisitions were primarily stock acquisitions and the goodwill resulting from these acquisitions is expected to be deductible for tax purposes.

**2009 Acquisitions**

***Acquisition of SNAPin***

On October 1, 2008, we acquired all of the outstanding capital stock of SNAPin, a developer of self-service software for mobile devices, to expand our Enterprise offerings. The acquisition was a taxable event.

In connection with our acquisition of SNAPin, we agreed to make a contingent earn-out payment of up to \$45.0 million to be paid, if at all, based on the business achieving certain performance targets that are measurable from the acquisition date to December 31, 2009. In April 2010, a final earn out amount of \$21.2 million was agreed upon; we issued 593,676 shares of our common stock, valued at \$10.2 million, as our first payment under the earn-out agreement. The remaining balance is payable in cash or stock, solely at our option, on or before October 1, 2011 and is included in long-term liabilities as of September 30, 2010.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

A summary of the purchase price allocation for the acquisition of SNAPin is as follows (dollars in thousands):

Total purchase consideration:	
Common stock(a)	\$ 166,253
Stock options and restricted stock units assumed	11,523
Contingent earn-out consideration	21,200
Transaction costs	2,825
Total purchase consideration	<u>\$ 201,801</u>
Allocation of the purchase consideration:	
Current assets	\$ 6,084
Other assets	2,972
Deferred tax asset(b)	2,327
Identifiable intangible assets	60,900
Goodwill	161,558
Total assets acquired	233,841
Current liabilities	(2,191)
Deferred tax liability(b)	(2,327)
Deferred revenue(c)	(27,522)
Total liabilities assumed	(32,040)
Net assets acquired	<u>\$ 201,801</u>

- (a) Approximately 9.5 million shares of our common stock valued at \$15.81 per share were issued at closing and 1.1 million shares valued at \$14.11 per share were issued upon release of shares held in escrow.
- (b) We recorded a deferred tax liability as a result of purchase accounting associated with SNAPin. This results in an increase of the net deferred tax asset and a reduction of the corresponding valuation allowance in the consolidated group. Therefore, there is no impact on goodwill related to the deferred tax liability.
- (c) We assumed significant legal performance obligations related to acquired customer contracts. We estimate the fair market value of the obligations based on expected costs we will incur to fulfill the obligation plus a normal profit margin. The fair value of the legal performance obligations remaining to be delivered on these customer contracts was approximately \$53.4 million and the remaining cash to be collected on these contracts was approximately \$25.9 million at the date of acquisition.

We assumed vested and unvested stock options that were converted into options to purchase 1,258,708 shares of our common stock and restricted stock units that were converted into 299,446 shares of our common stock. The fair value of the assumed vested stock options and restricted stock units as of the date of acquisition are included in the purchase price above. The fair value of the assumed vested stock options was calculated under the Black-Scholes option pricing model, with the following weighted-average assumptions: dividend yield of 0.0%; expected volatility of 55.5%; average risk-free interest rate of 2.8%; and an expected term of 4.8 years. Assumed unvested stock options and restricted stock units as of the date of acquisition will be recorded as stock-based compensation expense over the requisite service period as disclosed in Note 17.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The following are the identifiable intangible assets acquired and their respective weighted average useful lives (dollars in thousands):

	<u>Amount</u>	<u>Weighted Average Life (In years)</u>
Customer relationships	\$ 21,200	10.8
Core and completed technology	39,000	10.0
Non-compete agreements	700	4.0
Total	<u>\$60,900</u>	

***Other Fiscal 2009 Acquisitions***

During fiscal 2009, we acquired an additional six businesses primarily to expand our product offerings and enhance our technology base. The results of operations of these acquisitions are included in our fiscal 2009 financial statements from their respective acquisition dates. The total consideration for these acquisitions was approximately \$161.3 million. The gross purchase price consisted of the issuance of 6.4 million shares of our common stock valued at \$80.8 million, \$71.7 million in cash and \$8.8 million for transaction costs. Cash totaling \$5.2 million has been placed in escrow related to two of the acquisitions and has been excluded from the total purchase consideration until the escrow contingencies have been satisfied. In allocating the total purchase consideration for these acquisitions based on estimated fair values, we have recorded \$63.1 million of goodwill, \$71.9 million of identifiable intangible assets, and \$26.3 million in net assets (resulting primarily from cash assumed; acquired unbilled receivables, net of liabilities assumed including contingencies; deferred income taxes; and restructuring). We have assumed a \$5.0 million tax contingency established for uncertain foreign tax positions relating to one of the acquisitions. Intangible assets acquired included primarily core and completed technology and customer relationships with weighted average useful lives of 9.5 years.

**2008 Acquisitions**

***Acquisition of PSRS***

On September 26, 2008, we acquired PSRS, a business unit of Royal Philips Electronics, a provider of speech recognition solutions, primarily in the European healthcare market, for total consideration of \$101.2 million, consisting of: net cash consideration of €66.3 million, which equated to \$97.1 million based on the exchange rate as of the acquisition date, and transaction costs of \$4.2 million. The acquisition was a taxable event. Payment of \$34.4 million was made at the acquisition date and the remaining deferred acquisition payment was paid in the first quarter of fiscal 2010.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

A summary of the purchase price allocation for the acquisition of PSRS is as follows (dollars in thousands):

Total purchase consideration:	
Cash	\$ 97,066
Transaction costs	4,167
Total purchase consideration	<u>\$ 101,233</u>
Allocation of the purchase consideration:	
Cash	\$ 2,374
Accounts receivable	8,223
Other assets	4,641
Identifiable intangible assets	54,099
In-process research and development	2,601
Goodwill	<u>53,833</u>
Total assets acquired	<u>125,771</u>
Accounts payable and accrued expenses	(5,757)
Other liabilities	<u>(18,781)</u>
Total liabilities assumed	<u>(24,538)</u>
Net assets acquired	<u>\$ 101,233</u>

Other assets include refundable research and development credits, refundable value added tax payments, prepaid expenses and inventory. Other liabilities assumed primarily relate to deferred tax liabilities, statutory benefits due to PSRS employees and deferred revenue. The in-process research and development of \$2.6 million was expensed at the time of acquisition as the related projects had not yet reached technological feasibility and it was deemed that the research and development in-progress had no alternative future uses.

The following are the identifiable intangible assets acquired and their respective weighted average lives (dollars in thousands):

	<u>Amount</u>	<u>Weighted Average Life (In years)</u>
Customer relationships	\$45,197	9.0
Core and completed technology	7,924	6.7
Tradename	978	9.0
Total	<u>\$54,099</u>	

***Acquisition of Multi-Vision***

On July 31, 2008, we acquired all of the outstanding capital stock of Multi-Vision, a provider of technology for proactive notification which can be implemented as a hosted application or on a customer's premises, for total purchase consideration of approximately \$10.5 million, which included 0.5 million shares of our common stock valued at \$15.59 per share. The acquisition was a taxable event.

We agreed to make contingent earn-out payments of up to \$15.0 million, payable in stock, or cash, solely at our discretion, relating to earn-out provisions described in the share purchase agreement. We have notified the former shareholders of Multi-Vision that the performance targets were not achieved and at September 30, 2010, we have not recorded any obligation relative to these measures.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The purchase price allocation for the acquisition of Multi-Vision is as follows (dollars in thousands):

Total purchase consideration:	
Cash	\$ 1,000
Common stock issued	8,348
Debt assumed	331
Transaction costs	<u>845</u>
Total purchase consideration	<u>\$ 10,524</u>
Allocation of the purchase consideration:	
Accounts receivable and acquired unbilled accounts receivable	\$ 2,330
Other assets	1,234
Identifiable intangible assets	9,630
Goodwill	<u>2,585</u>
Total assets acquired	<u>15,779</u>
Accounts payable and accrued expenses	(1,886)
Other liabilities	<u>(3,369)</u>
Total liabilities assumed	<u>(5,255)</u>
Net assets acquired	<u>\$ 10,524</u>

Other liabilities include deferred tax liabilities and deferred revenue.

The following are the identifiable intangible assets acquired and their respective weighted average lives (dollars in thousands):

	<u>Amount</u>	<u>Weighted Average Life (In years)</u>
Customer relationships	\$ 7,200	8.9
Core and completed technology	2,400	6.5
Non-compete	<u>30</u>	4.0
Total	<u>\$9,630</u>	

***Acquisition of eScripton***

On May 20, 2008, we acquired all of the outstanding capital stock of eScripton, a provider of hosted and premises-based computer-aided medical transcription solutions, for total purchase consideration of \$412.1 million, which included 0.2 million shares of our common stock valued at \$17.98 per share issued at closing and 0.7 million shares valued at \$12.34 per share and 0.3 million shares valued at \$13.77 per share issued in fiscal 2009 upon release of shares held in escrow. During the second quarter of fiscal 2009, we elected to treat this acquisition as an asset purchase under provisions contained in the Internal Revenue Code. See Note 20 for further discussion of this election.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

A summary of the purchase price allocation for the acquisition of eScription is as follows (dollars in thousands):

Total purchase consideration:	
Cash	\$ 354,071
Common stock issued	16,162
Stock options and restricted stock units assumed	32,606
Transaction costs	<u>9,295</u>
Total purchase consideration	<u>\$ 412,134</u>
Allocation of the purchase consideration:	
Cash	\$ 4,520
Accounts receivable and acquired unbilled accounts receivable	9,838
Other assets	6,282
Property and equipment	2,758
Identifiable intangible assets	157,700
Goodwill	<u>237,846</u>
Total assets acquired	<u>418,944</u>
Accounts payable and accrued expenses	(4,730)
Other liabilities	<u>(2,080)</u>
Total liabilities assumed	<u>(6,810)</u>
Net assets acquired	<u>\$ 412,134</u>

Other assets include prepaid expenses and other current assets. Other liabilities assumed primarily relate to deferred tax liabilities, deferred revenue and amounts accrued relating to excess facilities accrued as a component of accrued business combination costs.

We assumed vested and unvested stock options for the purchase of 2,846,118 shares of Nuance common stock, and restricted stock units that may convert in to 806,044 shares of Nuance common stock, in connection with our acquisition of eScription. These stock options and restricted stock units are governed by the original agreements under which they were issued under the eScription Stock Option Plan, but are now exercisable for, or will vest into, shares of Nuance common stock. Assumed vested stock options and restricted stock units as of the date of acquisition are included in the purchase price above. The fair value of the assumed vested stock options is calculated under the Black-Scholes option pricing model, with the following weighted-average assumptions: dividend yield of 0.0%, expected volatility of 50.8%, average risk-free interest rate of 2.3% and an expected term of 1.9 years. Assumed unvested stock options and restricted stock units as of the date of acquisition will be recorded as stock-based compensation expense over the requisite service period as disclosed in Note 17.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The following are the identifiable intangible assets acquired and their respective weighted average lives (dollars in thousands):

	<u>Amount</u>	<u>Weighted Average Life</u> (In years)
Customer relationships	\$ 130,300	9.0
Core and completed technology	24,300	5.0
Non-compete	2,500	3.0
Tradenames	600	5.0
Total	<u>\$157,700</u>	

*Acquisition of Viecore*

On November 26, 2007, we acquired all of the outstanding capital stock of Viecore, a consulting and systems integration firm, for total purchase consideration of approximately \$112.4 million, which included 4.4 million shares of our common stock valued at \$21.01 per share issued at closing and 0.6 million shares valued at \$9.05 per share issued in fiscal 2009 upon release of shares held in escrow. The acquisition was a non-taxable event.

A summary of the purchase price allocation for the acquisition of Viecore is as follows (dollars in thousands):

Total purchase consideration:	
Common stock issued	\$ 98,405
Cash	8,874
Transaction costs	4,695
Debt assumed	384
Total purchase consideration	<u>\$112,358</u>
Allocation of the purchase consideration:	
Cash	\$ 5,491
Accounts receivable	13,848
Acquired unbilled accounts receivable	19,151
Other assets	1,529
Property and equipment	1,327
Identifiable intangible assets	22,770
Goodwill	79,421
Total assets acquired	<u>143,537</u>
Accounts payable and accrued expenses	(7,438)
Deferred revenue	(23,741)
Total liabilities assumed	<u>(31,179)</u>
Net assets acquired	<u>\$112,358</u>

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The following are the identifiable intangible assets acquired and their respective weighted average lives (dollars in thousands):

	<u>Amount</u>	<u>Weighted Average Life (In years)</u>
Customer relationships	\$22,390	8.0
Tradenname	380	1.0
Total	<u>\$22,770</u>	

***Acquisition of Vocada***

On November 2, 2007, we acquired all of the outstanding capital stock of Vocada, a provider of software and services for managing critical medical test results for total purchase consideration of approximately \$22.4 million, which included 0.8 million shares of our common stock valued at \$20.47 per share issued at closing and 0.1 million shares valued at \$10.36 per share issued in fiscal 2009 upon release of shares held in escrow. The acquisition was a non-taxable event.

In connection with our acquisition of Vocada, we agreed to make contingent earn-out payments of up to \$21.0 million upon the achievement of certain financial targets measured over defined periods through December 31, 2010, in accordance with the merger agreement. Payments, if any, may be made in the form of cash or shares of our common stock, at our sole discretion. We have notified the former shareholders of Vocada that the financial targets for certain periods were not achieved. The former shareholders of Vocada have requested additional information regarding this determination. We are currently in discussions with the former shareholders of Vocada regarding this matter. As of September 30, 2010, we have not recorded any obligation relative to these measures.

A summary of the purchase price allocation for the acquisition of Vocada is as follows (dollars in thousands):

Total purchase consideration:		
Common stock issued		\$ 18,320
Cash		3,186
Transaction costs		910
Total purchase consideration		<u>\$ 22,416</u>
Allocation of the purchase consideration:		
Accounts receivable and acquired unbilled accounts receivable		\$ 2,964
Other assets		429
Identifiable intangible assets		5,930
Goodwill		15,292
Total assets acquired		<u>24,615</u>
Accounts payable and other liabilities		(305)
Deferred revenue		(1,894)
Total liabilities assumed		<u>(2,199)</u>
Net assets acquired		<u>\$ 22,416</u>

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The following are the identifiable intangible assets acquired and their respective weighted average lives (dollars in thousands):

	<u>Amount</u>	<u>Weighted Average Life (In years)</u>
Customer relationships	\$ 3,800	10.0
Core and completed technology	2,000	5.0
Trademark	90	5.0
Non-compete	40	3.0
<b>Total</b>	<b><u>\$5,930</u></b>	

**4. Pro Forma Results (Unaudited)**

The following table shows unaudited pro forma results of operations as if we had acquired SpinVox on October 1, 2008 (dollars in thousands):

	<u>2010</u>	<u>2009</u>
Revenue	\$ 1,130,924	\$ 967,868
Net loss	\$ (50,663)	\$ (122,030)
Net loss per share	\$ (0.18)	\$ (0.48)

We have not furnished pro forma financial information relating to our other fiscal 2010 and 2009 acquisitions because such information is not material, individually or in the aggregate, to our financial results. The unaudited pro forma results of operations are not necessarily indicative of the actual results that would have occurred had the transactions actually taken place at the beginning of the periods indicated.

**5. Contingent Acquisition Payments**

Contingent acquisition payment arrangements related to acquisitions completed during fiscal 2009 and 2008 are discussed above in Note 3. In addition to those transactions, we remain a party to certain contingent consideration arrangements relative to acquisitions completed in other fiscal years. Those arrangements are discussed below.

***Earn-out Payments***

In accordance with our adoption of ASC 805 in fiscal 2010, for business combinations occurring subsequent to October 1, 2009, the fair value of any contingent consideration has been established at the acquisition date and included as purchase price with subsequent changes to the estimated fair value recorded as an adjustment in current earnings in each reporting period. Contingent consideration related to acquisitions prior to our adoption of ASC 805 have been and will continue to be recorded as additional purchase price when the contingency is resolved and additional consideration is due.

In connection with an immaterial acquisition during fiscal 2010, we agreed to make contingent earn-out payments of up to \$2.5 million, payable in stock, upon the achievement of certain financial targets. At the acquisition date, we recorded \$1.0 million as the fair value of the contingent consideration. For the year ended September 30, 2010, we have recorded income of \$0.3 million as fair value adjustments included in acquisition-related costs, net in our consolidated statement of operations.

In connection with our acquisition of Commissure, Inc. ("Commissure") in September 2007, we agreed to make contingent earn-out payments of up to \$8.0 million, payable in stock, or cash, solely at our discretion, upon

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

the achievement of certain financial targets for the fiscal years 2008, 2009 and 2010. Earn-out payments, if any, will be recorded as incremental purchase price and allocated to goodwill. We have notified the former shareholders of Commissure that the financial targets for the fiscal years 2008 and 2009 were not achieved and the related contingent earn-out payment was not earned. Through September 30, 2010, we have not recorded any earn-out obligation relative to the Commissure acquisition.

In November 2008, we amended the earn-out provisions set forth in the merger agreement related to the acquisition of Mobile Voice Control, Inc. (“MVC”) such that the former shareholders of MVC were eligible to earn 377,964 and 755,929 shares of common stock based on the achievement of calendar 2008 and 2009 financial targets, respectively. We notified the former shareholders of MVC that the financial targets for calendar 2008 and 2009 were not achieved and therefore we have not recorded any obligation relative to these measures

In connection with our acquisition of Phonetic Systems Ltd. (“Phonetic”) in February 2005, we agreed to make contingent earn-out payments of \$35.0 million upon achievement of certain established financial and performance targets, in accordance with the merger agreement. In December 2009, we paid \$11.3 million to the former shareholders of Phonetic in final settlement of the contingent earn-out provisions and recorded the amount paid as additional purchase price related to the Phonetic acquisition.

***Escrow and Holdback Arrangements***

In connection with certain of our acquisitions, we have placed either cash or shares of our common stock in escrow to satisfy any indemnification claims we may have. If no claims are made, the escrowed amounts will be released to the former shareholders of the acquired companies. Historically, under the previous accounting guidance SFAS No. 141, *Business Combinations* (“SFAS 141”), we could not make a determination, beyond a reasonable doubt, whether the escrow would become payable to the former shareholders of these companies until the escrow period had expired. Accordingly these amounts were treated as contingent purchase price until it was determined that the escrow was payable, at which time the escrowed amounts would be recorded as additional purchase price and allocated to goodwill. Under the revised accounting guidance of ASC 805, escrow payments are generally considered part of the initial purchase consideration and accounted for as goodwill.

The following table summarizes the terms of the escrow arrangements that were entered into under the guidance of SFAS 141 that have not been released as of September 30, 2010 (dollars in thousands):

	<b>Initially Scheduled Escrow Release Date</b>	<b>Cash Payment</b>
X-Solutions Group B.V	December 10, 2010	\$ 1,050
eCopy	December 30, 2010	4,100
Total		<u>\$ 5,150</u>

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

**6. Goodwill and Intangible Assets**

The changes in the carrying amount of goodwill for fiscal years 2010 and 2009, are as follows (dollars in thousands):

Balance as of October 1, 2008	\$ 1,655,773
Goodwill acquired	200,501
Escrow amounts released	30,869
Purchase accounting adjustments	4,956
Effect of foreign currency translation	(1,096)
Balance as of September 30, 2009	\$ 1,891,003
Goodwill acquired	155,076
Escrow amounts released	3,700
Purchase accounting adjustments	30,111
Effect of foreign currency translation	(1,947)
Balance as of September 30, 2010	<u>\$ 2,077,943</u>

Purchase accounting adjustments recorded in fiscal 2010 consisted primarily of a \$13.1 million increase due to a change in the fair value estimate of acquired intangible assets from our fourth quarter fiscal 2009 acquisition of eCopy, a \$11.3 million increase related to the Phonetic earn-out payment, an \$8.3 million increase to the SNAPin earn-out liability based on the final settlement discussed in Note 3 above. These increases were partially offset by a \$1.9 million reduction to the PSRS purchase price based on a final working capital adjustment that was agreed to with the former shareholder of PSRS in November 2009.

Purchase accounting adjustments recorded in fiscal 2009 consisted primarily of the following increases: \$18.9 million of additional purchase price upon our election to treat our acquisition of eScript as an asset purchase under Section 338(h)(10) of the Internal Revenue Code of 1986 (as amended) and \$10.8 million related to the final determination of the fair value estimate of contingent liabilities assumed; partially offset by the following decreases: a \$9.7 million reversal of assumed deferred tax liabilities as a result of our election to treat eScript as an asset purchase, \$5.8 million related to the utilization of acquired net operating losses from acquisitions, a \$6.3 million adjustment to deferred taxes, and a \$4.7 million decrease in accrued transaction costs.

Intangible assets consist of the following as of September 30, 2010 and 2009, which includes \$151.0 million and \$112.7 million of licensed technology, respectively (dollars in thousands):

	September 30, 2010			Weighted Average Remaining Life (Years)
	Gross Carrying Amount	Accumulated Amortization	Net Carrying Amount	
Customer relationships	\$ 597,672	\$ (231,079)	\$ 366,593	7.0
Technology and patents	389,508	(124,607)	264,901	8.6
Tradenames, trademarks, and other	38,798	(14,047)	24,751	4.4
Non-competition agreements	5,068	(3,248)	1,820	2.0
Subtotal	1,031,046	(372,981)	658,065	7.5
Tradename, indefinite life	27,800	—	27,800	n/a
Total	<u>\$ 1,058,846</u>	<u>\$ (372,981)</u>	<u>\$ 685,865</u>	

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

	September 30, 2009			
	Gross Carrying Amount	Accumulated Amortization	Net Carrying Amount	Weighted Average Remaining Life (Years)
Customer relationships	\$ 565,654	\$ (159,150)	\$ 406,504	7.3
Technology and patents	341,504	(83,882)	257,622	6.8
Tradenames, trademarks, and other	17,543	(5,374)	12,169	3.8
Non-competition agreements	5,707	(2,997)	2,710	2.3
Subtotal	930,408	(251,403)	679,005	7.1
Tradename, indefinite life	27,800	—	27,800	n/a
Total	\$ 958,208	\$ (251,403)	\$ 706,805	

Included with the technology and patents grouping above are assets totaling \$45 million relating to purchases of patents and licenses in fiscal 2010. We made payments to third parties of both cash and shares of our common stock in connection with these acquisitions, a total of 2,180,600 shares of our common stock were issued subject to price guarantees as described further in Note 11. The weighted average useful life related to these acquired assets is 10 years.

In June 2009, we entered into a joint marketing and selling agreement with a third party and paid \$7.0 million in consideration of the arrangement. We have capitalized the payment as an intangible asset, included in the tradenames, trademarks, and other grouping above, and assigned a useful life of 3 years, commensurate with the legal term of the rights in the arrangement. In addition to the \$7.0 million paid in June 2009, we issued 879,567 shares of our common stock valued at \$13.0 million in December 2009 upon the third party meeting certain performance criteria under the agreement. The additional \$13.0 million was capitalized in fiscal 2010 and classified in the same manner as the initial \$7.0 million payment.

In December 2008, we acquired a speech-related patent portfolio from the same third party and a royalty free paid-up perpetual license providing us with access to, and use of, the third party's speech-related source code for an aggregate purchase price of \$50.0 million. These assets are included within the technology and patents asset grouping above. The weighted average useful life related to these acquired assets is 8.7 years. We agreed to pay an additional license fee of up to \$20.0 million if certain revenue growth targets were met in calendar 2009. Any additional license fee was to be payable in cash or stock at our sole discretion on March 1, 2010. In June 2009, this additional license fee provision was amended, and as a result we no longer have any amounts due under this agreement.

Amortization expense for acquired technology and patents is included in the cost of revenue from amortization of intangible assets in the accompanying statements of operations and amounted to \$47.8 million, \$38.4 million and \$24.4 million in fiscal 2010, 2009 and 2008, respectively. Amortization expense for customer relationships; tradenames, trademarks, and other; and non-competition agreements is included in operating expenses and was

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

\$87.8 million, \$77.0 million and \$58.2 million in fiscal 2010, 2009 and 2008, respectively. Estimated amortization expense for each of the five succeeding years as of September 30, 2010, is as follows (in thousands):

Year Ending September 30,	Cost of Revenue	Other Operating Expenses	Total
2011	\$ 51,268	\$ 84,055	\$ 135,323
2012	47,024	73,846	120,870
2013	41,250	59,107	100,357
2014	32,710	52,006	84,716
2015	28,997	42,783	71,780
Thereafter	63,652	81,367	145,019
Total	<u>\$264,901</u>	<u>\$393,164</u>	<u>\$658,065</u>

**7. Accounts Receivable**

Accounts receivable, excluding acquired unbilled accounts receivable, consisted of the following (dollars in thousands):

	September 30, 2010	September 30, 2009
Trade accounts receivable	\$ 214,861	\$ 197,176
Unbilled accounts receivable under long-term contracts	15,856	15,311
Gross accounts receivable	230,717	212,487
Less — allowance for doubtful accounts	(6,301)	(6,833)
Less — allowance for sales returns	(6,829)	(6,106)
Accounts receivable, net	<u>\$ 217,587</u>	<u>\$ 199,548</u>

**8. Land, Building and Equipment, Net**

Land, building and equipment, net at September 30, 2010 and 2009 were as follows (dollars in thousands):

	Useful Life (In years)	September 30, 2010	September 30, 2009
Land	—	\$ 2,400	\$ 2,400
Building	30	5,363	5,117
Machinery and equipment	3-5	5,786	5,558
Computers, software and equipment	3-5	108,278	75,586
Leasehold improvements	2-7	15,659	15,073
Furniture and fixtures	5	10,759	10,366
Construction in progress	n/a	662	4,266
Subtotal		148,907	118,366
Less: accumulated depreciation		(86,824)	(64,898)
Land, building and equipment, net		<u>\$ 62,083</u>	<u>\$ 53,468</u>

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

At September 30, 2009, construction in progress related to the build-out of hosted data centers. Depreciation expense, associated with building and equipment, for fiscal 2010, 2009 and 2008 was \$21.6 million, \$18.7 million and \$16.4 million, respectively.

**9. Accrued Expenses and Other Current Liabilities**

Accrued expenses consisted of the following (dollars in thousands):

	September 30, 2010	September 30, 2009
Compensation	\$ 56,047	\$ 52,600
Sales and marketing incentives(a)	40,780	4,413
Cost of revenue related liabilities	10,028	7,585
Accrued business combination costs	10,197	12,144
Professional fees	9,908	8,945
Sales and other taxes payable	5,211	5,913
Acquisition costs and liabilities	4,970	8,522
Income taxes payable	4,357	7,185
Deferred tax liability	—	1,614
Security price guarantee	1,034	—
Other	9,089	8,042
Total	<u>\$ 151,621</u>	<u>\$ 116,963</u>

- (a) Accrued sales and marketing incentives include a EUR 25.0 million (\$34.0 million based on the September 30, 2010 exchange rate) fixed obligation assumed in connection with our acquisition of SpinVox as disclosed in Note 3. During the third quarter of fiscal 2010, we placed EUR 18.0 million (\$24.5 million based on the September 30, 2010 exchange rate) in an irrevocable standby letter of credit account. These funds are restricted for the payment of the portion of the fixed obligation due in December 2010 and has been reported as restricted cash in the accompanying balance sheets.

**10. Credit Facilities and Debt**

At September 30, 2010 and 2009, we had the following borrowing obligations (dollars in thousands):

	September 30, 2010	September 30, 2009
2.75% Convertible Debentures, net of unamortized discount of \$36.3 million and \$44.9 million, respectively	\$ 213,654	\$ 205,064
Credit Facility	643,563	650,263
Obligations under capital leases and other	1,561	433
Total long-term debt	858,778	855,760
Less: current portion	7,764	6,862
Non-current portion of long-term debt	<u>\$ 851,014</u>	<u>\$ 848,898</u>

The estimated fair value of our long-term debt approximated \$902.2 million and \$893.2 million at September 30, 2010 and 2009, respectively. These fair value amounts represent the value at which our lenders could trade our debt within the financial markets, and do not represent the settlement value of these long-term debt liabilities to us at each reporting date. The fair value of the long-term debt issues will continue to vary each period

**NUANCE COMMUNICATIONS, INC.**  
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based on fluctuations in market interest rates, as well as changes to our credit ratings. These fluctuations may have little to no correlation to our reported debt balances. The term loan portion of our Credit Facility is traded and the fair values are based upon traded prices as of the reporting dates. The fair values of the 2.75% Convertible Debentures at each respective reporting date were estimated using the averages of the September 30, 2010 and September 30, 2009 bid and ask trading quotes. We had no outstanding balance on the revolving credit line portion of our Credit Facility. Our capital lease obligations and other debt are not traded and the fair values of these instruments are assumed to approximate their carrying values as of September 30, 2010 and September 30, 2009.

***2.75% Convertible Debentures***

On August 13, 2007, we issued \$250 million of 2.75% convertible senior debentures due in 2027 (“the 2027 Debentures”) in a private placement to Citigroup Global Markets Inc. and Goldman, Sachs & Co. Total proceeds, net of debt discount of \$7.5 million and deferred debt issuance costs of \$1.1 million, were \$241.4 million. The 2027 Debentures bear an interest rate of 2.75% per annum, payable semi-annually in arrears beginning on February 15, 2008, and mature on August 15, 2027 subject to the right of the holders of the 2027 Debentures to require us to redeem the 2027 Debentures on August 15, 2014, 2017 and 2022. Upon the adoption of ASC 470-20, the difference of \$54.7 million between the fair value of the liability component of the 2027 Debentures and the net proceeds on the date of issuance was retrospectively recorded as additional paid-in-capital and additional debt discount. The aggregate debt discount, consisting of both the discount related to the adoption of ASC 470-20 and the date of issuance difference between the principal amount of the 2027 Debentures and the net proceeds received, and debt issuance costs are being amortized to interest expense using the effective interest rate method through August 2014. As of September 30, 2010 and 2009, the ending unamortized discount was \$36.3 million and \$44.9 million, respectively, and the ending unamortized deferred debt issuance costs were \$0.4 million and \$0.5 million, respectively. The 2027 Debentures are general senior unsecured obligations, ranking equally in right of payment to all of our existing and future unsecured, unsubordinated indebtedness and senior in right of payment to any indebtedness that is contractually subordinated to the 2027 Debentures. The 2027 Debentures are effectively subordinated to our secured indebtedness to the extent of the value of the collateral securing such indebtedness and are structurally subordinated to indebtedness and other liabilities of our subsidiaries. If converted, the principal amount of the 2027 Debentures is payable in cash and any amounts payable in excess of the \$250 million principal amount, will (based on an initial conversion rate, which represents an initial conversion price of \$19.47 per share, subject to adjustment) be paid in cash or shares of our common stock, at our election, only in the following circumstances and to the following extent: (i) on any date during any fiscal quarter beginning after September 30, 2007 (and only during such fiscal quarter) if the closing sale price of our common stock was more than 120% of the then current conversion price for at least 20 trading days in the period of the 30 consecutive trading days ending on the last trading day of the previous fiscal quarter; (ii) during the five consecutive business-day period following any five consecutive trading-day period in which the trading price for \$1,000 principal amount of the Debentures for each day during such five trading-day period was less than 98% of the closing sale price of our common stock multiplied by the then current conversion rate; (iii) upon the occurrence of specified corporate transactions, as described in the indenture for the 2027 Debentures; and (iv) at the option of the holder at any time on or after February 15, 2027. Additionally, we may redeem the 2027 Debentures, in whole or in part, on or after August 20, 2014 at par plus accrued and unpaid interest; each holder shall have the right, at such holder’s option, to require us to repurchase all or any portion of the 2027 Debentures held by such holder on August 15, 2014, August 15, 2017 and August 15, 2022. Upon conversion, we will pay cash and shares of our common stock (or, at our election, cash in lieu of some or all of such common stock), if any. If we undergo a fundamental change (as described in the indenture for the 2027 Debentures) prior to maturity, holders will have the option to require us to repurchase all or any portion of their debentures for cash at a price equal to 100% of the principal amount of the debentures to be purchased plus any accrued and unpaid interest, including any additional interest to, but excluding, the repurchase date. As of September 30, 2010, no conversion triggers were met. If the conversion triggers were met, we could be required to repay all or some of the principal amount in cash prior to the maturity date.

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

***Credit Facility***

We entered into a credit facility which consists of a \$75 million revolving credit line including letters of credit, a \$355 million term loan entered into on March 31, 2006, a \$90 million term loan entered into on April 5, 2007 and a \$225 million term loan entered into on August 24, 2007 (the "Credit Facility"). The term loans are due March 2013 and the revolving credit line is due March 2012. As of September 30, 2010, \$643.6 million remained outstanding under the term loans, there were \$21.2 million of letters of credit issued under the revolving credit line and there were no other outstanding borrowings under the revolving credit line.

The Credit Facility contains covenants, including, among other things, covenants that restrict our ability and those of our subsidiaries to incur certain additional indebtedness, create or permit liens on assets, enter into sale-leaseback transactions, make loans or investments, sell assets, make certain acquisitions, pay dividends, or repurchase stock. The agreement also contains events of default, including failure to make payments of principal or interest, failure to observe covenants, breaches of representations and warranties, defaults under certain other material indebtedness, failure to satisfy material judgments, a change of control and certain insolvency events. As of September 30, 2010, we were in compliance with the covenants under the Credit Facility.

Borrowings under the Credit Facility bear interest at a rate equal to the applicable margin plus, at our option, either (a) the base rate (which is the higher of the corporate base rate of UBS AG, Stamford Branch, or the federal funds rate plus 0.50% per annum) or (b) LIBOR (equal to (i) the British Bankers' Association Interest Settlement Rates for deposits in U.S. dollars divided by (ii) one minus the statutory reserves applicable to such borrowing). The applicable margin for term loan borrowings under the Credit Facility ranges from 0.75% to 1.50% per annum with respect to base rate borrowings and from 1.75% to 2.50% per annum with respect to LIBOR-based borrowings, depending on our leverage ratio. The applicable margin for the revolving loan borrowings under the Credit Facility ranges from 0.50% to 1.25% per annum with respect to base rate borrowings and from 1.50% to 2.25% per annum with respect to LIBOR-based borrowings, depending upon our leverage ratio. As of September 30, 2010, the applicable margin for the term loan was 1.00% for base rate borrowings and 1.75% for LIBOR-based borrowings. We are required to pay a commitment fee for unutilized commitments under the revolving credit facility at a rate ranging from 0.375% to 0.50% per annum, based upon our leverage ratio. As of September 30, 2010, the commitment fee rate was 0.375% and the effective interest rate was 2.02%.

We capitalized debt issuance costs related to the Credit Facility and are amortizing the costs to interest expense using the effective interest rate method through March 2012 for costs associated with the revolving credit facility and through March 2013 for costs associated with the term loan. As of September 30, 2010 and 2009, the ending unamortized deferred financing fees were \$5.8 million and \$7.7 million, respectively, and are included in other assets in the accompanying consolidated balance sheet.

The Credit Facility is subject to repayment in four equal quarterly installments of 1% per annum (\$6.7 million per year, not including interest, which is also payable quarterly), and an annual excess cash flow sweep, as defined in the Credit Facility, which is payable beginning in the first quarter of each fiscal year, beginning in fiscal 2008, based on the excess cash flow generated in the previous fiscal year. We have not generated excess cash flows in any period and no additional payments are required. We will continue to evaluate the extent to which a payment is due in the first quarter of future fiscal years based on excess cash flow generation. At the current time, we are unable to predict the amount of the outstanding principal, if any, that may be required to be repaid in future fiscal years pursuant to the excess cash flow sweep provisions. Any term loan borrowings not paid through the baseline repayment, the excess cash flow sweep, or any other mandatory or optional payments that we may make, will be

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

repaid upon maturity. If only the baseline repayments are made, the annual aggregate principal amount of the term loans repaid would be as follows (dollars in thousands):

<u>Year Ending September 30,</u>	<u>Amount</u>
2011	\$ 6,700
2012	6,700
2013	630,163
Total	<u>\$643,563</u>

Our obligations under the Credit Facility are unconditionally guaranteed by, subject to certain exceptions, each of our existing and future direct and indirect wholly-owned domestic subsidiaries. The Credit Facility and the guarantees thereof are secured by first priority liens and security interests in the following: 100% of the capital stock of substantially all of our domestic subsidiaries and 65% of the outstanding voting equity interests and 100% of the non-voting equity interests of first-tier foreign subsidiaries, all our material tangible and intangible assets and those of the guarantors, and any present and future intercompany debt. The Credit Facility also contains provisions for mandatory prepayments of outstanding term loans upon receipt of the following, and subject to certain exceptions: 100% of net cash proceeds from asset sales, 100% of net cash proceeds from issuance or incurrence of debt, and 100% of extraordinary receipts. We may voluntarily prepay borrowings under the Credit Facility without premium or penalty other than breakage costs, as defined with respect to LIBOR-based loans.

## **11. Financial Instruments and Hedging Activities**

### ***Interest Rate Swap Agreements***

To manage the interest rate exposure on our variable-rate borrowings, we use interest rate swaps to convert specific variable-rate debt into fixed-rate debt. As of September 30, 2010, we have two outstanding interest rate swaps designated as cash flow hedges with an aggregate notional amount of \$200 million. The interest rates on these swaps are 2.7% and 2.1%, plus the applicable margin for the Credit Facility, and they expire in October 2010 and November 2010, respectively. As of September 30, 2010 and 2009, the aggregate cumulative unrealized gains (losses) related to these swaps, and a previous swap that matured on March 31, 2009, were \$3.5 million and \$(4.0) million, respectively and were included in accumulated other comprehensive income in the accompanying balance sheets.

### ***Forward Currency Contracts Designated as Cash Flow Hedges***

During fiscal 2009 and 2010, we entered into foreign currency contracts to hedge exposure on the variability of cash flows in Canadian dollars which are designated as cash flow hedges. At September 30, 2010 the unsettled contracts had an aggregate remaining notional value of CAD\$13.7 million (\$13.3 million based on the September 30, 2010 exchange rate). These contracts settle monthly through October 2011. As of September 30, 2010, the aggregate cumulative unrealized gains related to these contracts were immaterial.

During fiscal 2010, we entered into foreign currency contracts to hedge exposure on the variability of cash flows in Hungarian Forints ("HUF") which are designated as cash flow hedges. At September 30, 2010, the unsettled contracts had an aggregate remaining notional value of HUF 1,017.0 million (\$5.0 million based on the September 30, 2010 exchange rate). These contracts settle monthly through October 2011. As of September 30, 2010, the aggregate cumulative unrealized gains related to these contracts were immaterial.

### ***Other Derivative Activities***

We have foreign currency contracts that are not designated as hedges. Changes in fair value of foreign currency contracts not qualifying as hedges are reported in earnings as part of other income (expense), net.

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

During the three months ended December 31, 2008, we entered into foreign currency forward contracts to offset foreign currency exposure on the deferred acquisition payment of €44.3 million related to our acquisition of PSRS, resulting in a net gain during that period of \$8.0 million included in other income (expense). The foreign currency contracts matured and were settled on October 22, 2009. The gain for the period from September 30, 2009 to settlement on October 22, 2009 was \$1.6 million, but was offset in other income (expense), net by the loss resulting from the corresponding change in the associated deferred acquisition payment liability.

During fiscal 2010, we entered into a foreign currency forward contract to offset foreign currency exposure on a fixed obligation assumed in connection with our acquisition of SpinVox as disclosed in Note 3. The notional value of the contract is Euro 18.0 million. The contract matures in December 2010.

From time to time we will enter into agreements that allow us to issue shares of our common stock as part or all of the consideration related to partnering and technology acquisition activities. These transactions are described in Notes 2 and 6. Generally these shares are issued subject to security price guarantees which are accounted for as derivatives. We have determined that these instruments would not be considered equity instruments if they were freestanding. The security price guarantees require payment from either us to a third party, or from a third party to us, based upon the difference between the price of our common stock on the issue date and an average price of our common stock approximately six months following the issue date. Changes in the fair value of these security price guarantees are reported in earnings in each period as non-operating income (expense) with other income (expense), net. During the year ended September 30, 2010, we received cash payments totaling \$7.3 million upon the settlement of the arrangements that closed during the year.

The following is a summary of the outstanding shares subject to security price guarantees at September 30, 2010 (dollars in thousands):

<u>Issue Date</u>	<u>Number of Shares Issued</u>	<u>Settlement Date</u>	<u>Total Value of Shares on Issue Date</u>
March 31, 2010	753,800	October 1, 2010	\$ 12,400
June 24, 2010	152,440	December 24, 2010	\$ 2,500
September 28, 2010	1,178,732	March 28, 2011	\$ 18,400
September 30, 2010	1,572,607	March 30, 2011	\$ 24,800

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The following table provides a quantitative summary of the fair value of our hedged and non-hedged derivative instruments as of September 30, 2010 and 2009 (dollars in thousands):

Description	Balance Sheet Classification	Fair Value	
		September 30, 2010	September 30, 2009
<b>Derivatives Not Designated as Hedges:</b>			
Foreign currency contracts	Prepaid expenses and other current assets	\$ 767	\$ 8,682
Security Price Guarantees	Prepaid expenses and other current assets	—	2,299
Security Price Guarantees	Accrued expenses and other current liabilities	(982)	—
Net asset (liability) value of non-hedged derivative instruments		<u>\$ (215)</u>	<u>\$ 10,981</u>
<b>Derivatives Designated as Hedges:</b>			
Foreign currency contracts	Prepaid expenses and other current assets	\$ 729	\$ —
Interest rate swaps	Accrued expenses and other current liabilities	(503)	—
Interest rate swaps	Other long-term liabilities	—	(3,982)
Net asset (liability) value of hedged derivative instruments		<u>\$ 226</u>	<u>\$ (3,982)</u>

The following tables summarize the activity of derivative instruments for fiscal 2010 and 2009 (dollars in thousands):

**Derivatives Designated as Hedges for the Fiscal Year Ended September 30**

	Amount of Gain (Loss) Recognized in OCI		Location and Amount of Gain (Loss) Reclassified from Accumulated OCI into Income (Effective Portion)	Amount of Gain (Loss) Reclassified from Accumulated OCI into Income (Effective Portion)	
	2010	2009		2010	2009
	Foreign currency contracts	\$ 734		\$ —	Other income (expense),net
Interest rate swaps	\$ 3,479	\$ (3,103)	N/A	\$ —	\$ —

**Derivatives Not Designated as Hedges for the Fiscal Year Ended September 30**

	Location of Gain Recognized in Income	Amount of Gain Recognized in Income	
		2010	2009
Foreign currency contracts	Other income (expense), net	\$ 767	\$ 8,682
Security price guarantees	Other income (expense), net	\$ 4,026	\$ 2,299

**12. Fair Value Measures**

We adopted the provisions of ASC 820 *Fair Value Measurement*, relative to financial instruments on October 1, 2008. ASC 820 defines fair value, establishes a framework for measuring fair value, and enhances disclosures about fair value measurements. Fair value is defined as the price that would be received for an asset, or paid to transfer a liability, in an orderly transaction between market participants at the measurement date. Valuation techniques must maximize the use of observable inputs and minimize the use of unobservable inputs.

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

ASC 820 establishes a value hierarchy based on three levels of inputs, of which the first two are considered observable and the third is considered unobservable:

- *Level 1.* Quoted prices for identical assets or liabilities in active markets which we can access.
- *Level 2.* Observable inputs other than those described as Level 1.
- *Level 3.* Unobservable inputs.

Assets and liabilities measured at fair value on a recurring basis at September 30, 2010 and 2009 consisted of (dollars in thousands):

	September 30, 2010			
	Level 1	Level 2	Level 3	Total
<b>Assets:</b>				
Money market funds(a)	\$ 470,845	\$ —	\$ —	\$ 470,845
US government agency securities(a)	1,000	—	—	1,000
Marketable securities(b)	—	33,366	—	33,366
Foreign currency exchange contracts(b)	—	1,496	—	1,496
Total assets at fair value	<u>\$471,845</u>	<u>\$34,862</u>	<u>\$ —</u>	<u>\$506,707</u>
<b>Liabilities:</b>				
Security price guarantees(c)	\$ —	\$ 982	\$ —	\$ 982
Interest rate swaps(d)	—	503	—	503
Contingent earn-out(e)	—	—	724	724
Total liabilities at fair value	<u>\$ —</u>	<u>\$ 1,485</u>	<u>\$ 724</u>	<u>\$ 2,209</u>

	September 30, 2009			
	Level 1	Level 2	Level 3	Total
<b>Assets:</b>				
Money market funds(a)	\$ 403,250	\$ —	\$ —	\$ 403,250
US government agency securities(a)	10,013	—	—	10,013
Foreign currency exchange contracts(b)	—	8,682	—	8,682
Security price guarantees(c)	—	2,299	—	2,299
Total assets at fair value	<u>\$413,263</u>	<u>\$10,981</u>	<u>\$ —</u>	<u>\$424,244</u>
<b>Liabilities:</b>				
Interest rate swaps(d)	\$ —	\$ 3,982	\$ —	\$ 3,982
Total liabilities at fair value	<u>\$ —</u>	<u>\$ 3,982</u>	<u>\$ —</u>	<u>\$ 3,982</u>

- (a) Money market funds and US government agency securities, included in cash and cash equivalents in the accompanying balance sheet, are valued at quoted market prices in active markets.
- (b) The fair value of our marketable securities and foreign currency exchange contracts is based on the most recent observable inputs for similar instruments in active markets or quoted prices for identical or similar instruments in markets that are not active or are directly or indirectly observable.
- (c) The fair values of the security price guarantees are determined using a Black-Scholes model, derived from observable inputs such as US treasury interest rates, our common stock price, and the volatility of our common

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

stock. The valuation model values both the put and call components of the guarantees simultaneously, with the net value of those components representing the fair value of each instrument.

- (d) The fair values of the interest rate swaps are estimated using discounted cash flow analyses that factor in observable market inputs such as LIBOR — based yield curves, forward rates, and credit spreads.
- (e) The fair value of the contingent earn-out is estimated using the probability of achieving certain financial targets established in the purchase agreement together with the changes in our common stock price.

The following table provides a summary of changes in fair value of our Level 3 financial instruments for the year ended September 30, 2010 (dollars in thousands):

Balance as of October 1, 2009	\$ —
Earn-out liability established at time of acquisition	1,034
Charges (credits) to acquisition-related costs, net	(310)
Balance as of September 30, 2010	<u>\$ 724</u>

**13. Accrued Business Combination Costs**

We have, in connection with certain of our business combinations, incurred restructuring costs. Restructuring costs are typically comprised of severance costs, costs of consolidating duplicate facilities and contract termination costs. In accordance with our adoption of ASC 805 in fiscal 2010, restructuring expenses are recognized at the date of acquisition if such restructuring costs meet the recognition criteria in ASC 420, *Exit or Disposal Cost Obligations*. Prior to our adoption of ASC 805, restructuring expenses were recognized based upon plans that were committed to by management at the date of acquisition, but were generally subject to refinement during the purchase price allocation period (generally within one year of the acquisition date). In addition to plans resulting from the business combination, previous acquisitions have included companies who have established liabilities relating to lease exit costs as result of their previous restructuring activities. Regardless of the origin of the lease exit costs, we are required to make assumptions relating to sublease terms, sublease rates and discount rates. We base our estimates and assumptions on the best information available at the time of the obligation having arisen. These estimates are reviewed and revised as facts and circumstances dictate, with any changes being recorded to goodwill (for acquisitions completed prior to October 2009) or restructuring and other charges (credits), net. Changes in these estimates could have a material effect on the amount accrued on the balance sheet. Discussed in detail below are two individually significant facilities which were abandoned by the acquired company prior to our acquisition of the company, and for which the obligations to the lessors, we have assumed.

In connection with the acquisitions of SpeechWorks International, Inc. in August 2003 and Former Nuance in September 2005, we assumed two individually significant lease obligations that were abandoned prior to the acquisition dates. These obligations expire in 2016 and 2012, respectively, and the fair value of the obligations, net of estimated sublease income, was recognized as a liability assumed by us in the allocation of the final purchase price. The net payments have been discounted in calculating the fair value of these obligations, and the discount is being accreted through the term of the lease. Cash payments net of sublease receipts are presented as cash used in financing activities on the consolidated statements of cash flows.

Additionally, prior to the adoption of ASC 805, we implemented restructuring plans to eliminate duplicate facilities, personnel or assets in connection with business combinations. These costs were recognized as liabilities assumed, and accordingly are included in the allocation of the purchase price, generally resulting in an increase to the recorded amount of the goodwill.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The activity for the years ended September 30, 2010, 2009 and 2008, relating to all facilities and personnel recorded in accrued business combination costs, is as follows (dollars in thousands):

	<u>Facilities</u>	<u>Personnel</u>	<u>Total</u>
Balance at October 1, 2007	\$ 49,240	\$ 779	\$ 50,019
Charged to goodwill	1,586	(68)	1,518
Charged to restructuring and other charges, net	198	—	198
Charged to interest expense	1,718	—	1,718
Cash payments, net of sublease receipts	<u>(11,564)</u>	<u>(711)</u>	<u>(12,275)</u>
Balance at September 30, 2008	41,178	—	41,178
Charged to goodwill	2,689	6,391	9,080
Charged to restructuring and other charges, net	111	—	111
Charged to interest expense	1,677	—	1,677
Cash payments, net of sublease receipts	<u>(11,104)</u>	<u>(3,894)</u>	<u>(14,998)</u>
Balance at September 30, 2009	34,551	2,497	37,048
Charged to goodwill	(15)	(759)	(774)
Charged to restructuring and other charges, net	(769)	—	(769)
Charged to interest expense	1,241	—	1,241
Cash payments, net of sublease receipts	<u>(11,137)</u>	<u>(1,579)</u>	<u>(12,716)</u>
Balance at September 30, 2010	<u>\$ 23,871</u>	<u>\$ 159</u>	<u>\$ 24,030</u>
	<u>September 30,</u>	<u>September 30,</u>	
	<u>2010</u>	<u>2009</u>	
Reported as:			
Current	\$ 10,197	\$ 12,144	
Long-term	<u>13,833</u>	<u>24,904</u>	
Total	<u>\$ 24,030</u>	<u>\$ 37,048</u>	

**14. Restructuring and Other Charges, net**

*Fiscal 2010*

For fiscal 2010, we recorded net restructuring and other charges of \$18.7 million, which consisted primarily of \$9.6 million related to the elimination of approximately 175 personnel across multiple functions within our company, including acquired entities, a \$6.8 million write-off of previously capitalized patent defense costs as a result of unsuccessful litigation and \$2.1 million of contract termination costs.

*Fiscal 2009*

In fiscal 2009, we recorded restructuring and other charges of \$5.4 million, of which \$5.3 million related to the elimination of approximately 220 personnel across multiple functions within our company.

*Fiscal 2008*

In fiscal 2008, we recorded restructuring and other charges of \$7.0 million, of which \$4.2 million related to the elimination of approximately 155 personnel across multiple functions, \$1.4 million related to a non-recurring,

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

adverse ruling arising from a vendor’s claims of underpayment of historical royalties for technology discontinued in 2005 and \$1.4 million related to the consolidation or elimination of excess facilities.

The following table sets forth the fiscal 2010, 2009 and 2008 accrual activity relating to restructuring and other charges (in thousands):

	<u>Personnel</u>	<u>Facilities</u>	<u>Other</u>	<u>Total</u>
Balance at October 1, 2007	\$ 308	\$ —	\$ —	\$ 308
Restructuring and other charges (credits), net	4,231	1,397	1,393	7,021
Non-cash adjustment	—	(10)	—	(10)
Cash payments	<u>(4,173)</u>	<u>(628)</u>	<u>—</u>	<u>(4,801)</u>
Balance at September 30, 2008	366	759	1,393	2,518
Restructuring and other charges (credits), net	5,283	95	31	5,409
Cash payments	<u>(5,042)</u>	<u>(544)</u>	<u>(1,396)</u>	<u>(6,982)</u>
Balance at September 30, 2009	607	310	28	945
Restructuring and other charges (credits), net	9,634	155	8,871	18,660
Non-cash adjustment	—	—	(6,833)	(6,833)
Cash payments	<u>(8,403)</u>	<u>(182)</u>	<u>(2,066)</u>	<u>(10,651)</u>
Balance at September 30, 2010	<u>\$ 1,838</u>	<u>\$ 283</u>	<u>\$ —</u>	<u>\$ 2,121</u>

**15. Supplemental Cash Flow Information**

*Cash paid for Interest and Income Taxes:*

	<u>Year Ended September 30,</u>		
	<u>2010</u>	<u>2009</u>	<u>2008</u>
	(In thousands)		
Interest Paid	\$27,899	\$ 33,857	\$49,988
Income taxes paid	\$ 14,215	\$18,227	\$ 5,599

*Non Cash Investing and Financing Activities:*

During fiscal 2010, 2009 and 2008, we issued shares of our common stock in connection with several of our business and asset acquisitions, including shares initially held in escrow. Note 3 details the shares of our common stock, including per share prices thereof, issued in fiscal 2010, 2009, and 2008 to complete business acquisitions during those years. Note 6 details the same information with regard to our fiscal 2010 and 2009 intangible asset acquisitions. We did not complete any significant asset acquisitions in fiscal 2008.

**16. Stockholders’ Equity**

*Preferred Stock*

We are authorized to issue up to 40,000,000 shares of preferred stock, par value \$0.001 per share. We have designated 100,000 shares as Series A Preferred Stock and 15,000,000 shares as Series B Preferred Stock. In connection with the acquisition of ScanSoft from Xerox Corporation (“Xerox”), we issued 3,562,238 shares of Series B Preferred Stock to Xerox. On March 19, 2004, we announced that Warburg Pincus, a global private equity firm, had agreed to purchase all outstanding shares of our stock held by Xerox Corporation for approximately \$80 million, including the 3,562,238 shares of Series B Preferred Stock. The Series B Preferred Stock is convertible into shares of common stock on a one-for-one basis and has a liquidation preference of \$1.30 per share plus all declared but unpaid dividends. The holders of Series B Preferred Stock are entitled to non-cumulative dividends at

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

the rate of \$0.05 per annum per share, payable when, and if, declared by the Board of Directors. To date, no dividends have been declared by the Board of Directors. Holders of Series B Preferred Stock have no voting rights, except those rights provided under Delaware law. The undesignated shares of preferred stock will have rights, preferences, privileges and restrictions, including voting rights, dividend rights, conversion rights, redemption privileges and liquidation preferences, as shall be determined by the Board of Directors upon issuance of the preferred stock. We have reserved 3,562,238 shares of our common stock for issuance upon conversion of the Series B Preferred Stock. Other than the 3,562,238 shares of Series B Preferred Stock that are issued and outstanding, there are no other shares of preferred stock issued or outstanding in fiscal 2010 or fiscal 2009.

***Common Stock and Common Stock Warrants***

*Underwritten Public Offerings in Fiscal 2008*

On June 4, 2008, we completed an underwritten public offering in which we sold 5,575,000 shares of our common stock. Gross proceeds were \$100.1 million, and the net proceeds after underwriting commissions and other offering expenses were \$99.8 million.

On December 21, 2007, we completed an underwritten public offering in which we sold 7,823,000 shares of our common stock. Gross proceeds from this sale were \$136.9 million, and the net proceeds after underwriting commissions and other offering expenses were \$130.3 million.

*Private Placements of Securities*

We have, from time to time, entered into stock and warrant agreements with Warburg Pincus. In connection with these agreements, we granted Warburg Pincus the right to request that we use commercially reasonable efforts to register some or all of the shares of common stock issued to them under each of their purchase transactions, including shares of common stock underlying the warrants. The following table summarizes the warrant and stock activities with Warburg Pincus during the three year period ended September 30, 2010:

**Warrants Exercised**

<u>Date</u>	<u>Exercise Price per Share</u>	<u>Total Shares</u>	<u>Proceeds Received (Dollars in thousands)</u>
April 7, 2010	\$ 4.94	2,500,000	\$ 12,350
September 15, 2009	5.00	3,177,570	15,888
July 29, 2009	5.00	863,236	4,316
July 29, 2009	0.61	525,732	321

**Common Stock Issued**

<u>Date</u>	<u>Price per Share</u>	<u>Total Shares</u>	<u>Proceeds Received (Dollars in thousands)</u>
January 29, 2009	\$ 10.06	17,395,626	\$ 175,046
May 20, 2008	17.36	5,760,369	100,110

At September 30, 2010, Warburg Pincus holds the following warrants to purchase shares of our common stock:

<u>Issuance Date</u>	<u>Price per Share</u>	<u>Total Shares</u>	<u>Expiration Date</u>
January 29, 2009	\$ 11.57	3,862,422	January 29, 2013
May 20, 2008	20.00	3,700,000	May 20, 2012

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

*Other Common Stock Warrant Activity*

On November 15, 2004, in connection with our acquisition of Phonetic, we issued warrants to purchase 750,000 shares of our common stock at an exercise price of \$4.46 per share that were to vest, if at all, upon the achievement of certain performance targets. In December 2009, we paid \$11.3 million in cash to the former shareholders of Phonetic in final settlement of the earn-out provisions of the agreement. The 750,000 warrants did not vest and were cancelled in connection with the final settlement.

In connection with the acquisition of SpeechWorks in 2003, we issued a warrant to our investment banker, expiring on August 11, 2011, for the purchase of 150,000 shares of our common stock at an exercise price of \$3.98 per share. The warrant provides the holder with the option to exercise the warrants on a net, or cashless, basis. The warrant became exercisable on August 11, 2005, and was valued at its issuance at \$0.2 million based upon the Black-Scholes option pricing model. In October 2006, the warrant was exercised to purchase 125,620 shares of our common stock. The holder of the warrant elected a cashless exercise resulting in a net issuance of 75,623 shares of our common stock. In May 2010, the remaining 12,190 shares were exercised in a cashless exercise resulting in the issuance of 9,350 shares of common stock.

We have determined that all of our common stock warrants should be classified within the stockholders' equity section of the accompanying consolidated balance sheets based on the conclusion that the above-noted warrants are indexed to our common stock and are exercisable only into our common stock.

**17. Stock-Based Compensation**

We recognize stock-based compensation expense over the requisite service period. Our share-based awards are accounted for as equity instruments. The amounts included in the consolidated statements of operations relating to stock-based compensation are as follows (dollars in thousands):

	2010	2009	2008
Cost of product and licensing	\$ 28	\$ 11	\$ 18
Cost of professional services, subscription and hosting	11,043	9,889	7,991
Cost of maintenance and support	756	743	1,278
Research and development	9,381	9,840	14,325
Selling and marketing	38,152	27,057	24,394
General and administrative	40,779	23,867	20,625
	<u>\$ 100,139</u>	<u>\$ 71,407</u>	<u>\$ 68,631</u>

*Stock Options*

We have share-based award plans under which employees, officers and directors may be granted stock options to purchase our common stock, generally at fair market value. During fiscal 2009 and 2010, stock options have been primarily granted to senior management and officers of the Company. Our plans do not allow for options to be granted at below fair market value, nor can they be repriced at any time. Options granted under plans adopted by the Company become exercisable over various periods, typically two to four years and have a maximum term of ten years. We have also assumed options and option plans in connection with certain of our acquisitions. These stock options are governed by the plans and agreements that they were originally issued under, but are now exercisable for shares of our common stock.

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The table below summarizes activity relating to stock options for the years ended September 30, 2010, 2009 and 2008:

	Number of Shares	Weighted Average Exercise Price	Weighted Average Remaining Contractual Term	Aggregate Intrinsic Value(1)
Outstanding at October 1, 2007	18,240,722	\$ 6.48		
Assumed from eScription	2,846,118	\$ 4.35		
Granted	636,440	\$ 15.45		
Exercised	(5,861,906)	\$ 3.19		
Forfeited	(813,972)	\$ 11.18		
Expired	(50,888)	\$ 6.89		
Outstanding at September 30, 2008	14,996,514	\$ 7.47		
Assumed from SNAPin	1,258,708	\$ 3.48		
Granted	1,092,000	\$ 12.07		
Exercised	(2,570,999)	\$ 3.92		
Forfeited	(987,399)	\$ 15.44		
Expired	(234,958)	\$ 12.67		
Outstanding at September 30, 2009	13,553,866	\$ 7.48		
Granted	1,200,000	\$ 13.81		
Exercised	(3,433,701)	\$ 5.39		
Forfeited	(350,884)	\$ 13.65		
Expired	(266,044)	\$ 16.26		
Outstanding at September 30, 2010	10,703,237	\$ 8.44	3.5 years	\$ 78.4 million
Exercisable at September 30, 2010	9,137,554	\$ 7.62	3.1 years	\$ 74.2 million
Exercisable at September 30, 2009	10,575,346			
Exercisable at September 30, 2008	10,473,073			

(1) The aggregate intrinsic value on this table was calculated based on the positive difference, if any, between the closing market value of our common stock on September 30, 2010 (\$15.64) and the exercise price of the underlying options.

As of September 30, 2010, the total unamortized fair value of stock options was \$7.0 million with a weighted average remaining recognition period of 1.1 years. A summary of weighted-average grant-date (including assumed options) fair value and intrinsic value of stock options exercised is as follows:

	2010	2009	2008
Weighted-average grant-date fair value per share	\$5.90	\$ 8.00	\$14.78
Total intrinsic value of stock options exercised (in millions)	\$36.1	\$21.0	\$ 89.6

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

We use the Black-Scholes option pricing model to calculate the grant-date fair value of an award. The fair value of the stock options granted and unvested options assumed from acquisitions were calculated using the following weighted-average assumptions:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Dividend yield	0.0%	0.0%	0.0%
Expected volatility	50.9%	55.1%	53.9%
Average risk-free interest rate	2.4%	2.7%	3.3%
Expected term (in years)	4.2	5.8	5.5

The dividend yield of zero is based on the fact that we have never paid cash dividends and have no present intention to pay cash dividends. Expected volatility is based on the historical volatility of our common stock over the period commensurate with the expected life of the options and the historical implied volatility from traded options with a term of 180 days or greater. The risk-free interest rate is derived from the average U.S. Treasury STRIPS rate during the period, which approximates the rate in effect at the time of grant, commensurate with the expected life of the instrument. We estimate the expected term of options granted based on historical exercise behavior.

***Restricted Awards***

We are authorized to issue equity incentive awards in the form of Restricted Awards, including Restricted Units and Restricted Stock, which are individually discussed below. Unvested Restricted Awards may not be sold, transferred or assigned. The fair value of the Restricted Awards is measured based upon the market price of the underlying common stock as of the date of grant, reduced by the purchase price of \$0.001 per share of the awards. The Restricted Awards generally are subject to vesting over a period of two to four years, and may have opportunities for acceleration for achievement of defined goals. We also issued certain Restricted Awards with vesting solely dependent on the achievement of specified performance targets. The fair value of the Restricted Awards is amortized to expense over the awards' applicable requisite service periods using the straight-line method. In the event that the employees' employment with the Company terminates, or in the case of awards with only performance goals, if those goals are not met, any unvested shares are forfeited and revert to the Company.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

Restricted Units are not included in issued and outstanding common stock until the shares are vested and released. The table below summarizes activity relating to Restricted Units:

	<b>Number of Shares Underlying Restricted Units — Contingent Awards</b>	<b>Number of Shares Underlying Restricted Units — Time-Based Awards</b>
Outstanding at October 1, 2007	729,417	6,079,383
Assumed in acquisition of eScripton	367,253	438,791
Granted	1,543,365	3,812,617
Earned/released	(199,208)	(2,866,528)
Forfeited	(26,303)	(606,739)
Outstanding at September 30, 2008	2,414,524	6,857,524
Assumed in acquisition of SNAPin	—	299,446
Granted	1,292,617	5,392,361
Earned/released	(291,450)	(2,865,505)
Forfeited	(575,018)	(928,496)
Outstanding at September 30, 2009	2,840,673	8,755,330
Granted	1,698,743	4,693,440
Earned/released	(950,253)	(4,800,175)
Forfeited	(721,323)	(853,481)
Outstanding at September 30, 2010	2,867,840	7,795,114
Weighted average remaining contractual term of outstanding Restricted Units	0.8 years	1.3 years
Aggregate intrinsic value of outstanding Restricted Units(1)	\$ 44.9 million	\$ 121.9 million
Restricted Units vested and expected to vest	2,660,986	7,152,809
Weighted average remaining contractual term of Restricted Units vested and expected to vest	0.8 years	1.3 years
Aggregate intrinsic value of Restricted Units vested and expected to vest(1)	\$ 41.6 million	\$ 111.9 million

(1) The aggregate intrinsic value on this table was calculated based on the positive difference between the closing market value of our common stock on September 30, 2010 (\$15.64) and the exercise price of the underlying Restricted Units.

The purchase price for vested Restricted Units is \$0.001 per share. As of September 30, 2010, unearned stock-based compensation expense related to all unvested Restricted Units is \$117.2 million, which will, based on expectations of future performance vesting criteria, where applicable, be recognized over a weighted-average period of 1.7 years.

A summary of weighted-average grant-date fair value, including those assumed in respective periods, and intrinsic value of all Restricted Units vested is as follows:

	<b>2010</b>	<b>2009</b>	<b>2008</b>
Weighted-average grant-date fair value per share	\$ 13.15	\$ 11.39	\$ 18.01
Total intrinsic value of shares vested (in millions)	\$ 91.3	\$ 33.3	\$ 55.5

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Restricted Stock is included in the issued and outstanding common stock in these financial statements at date of grant. There were no new grants of restricted stock in fiscal 2010 or 2009 and all shares were fully vested at September 30, 2009. The table below summarizes activity relating to Restricted Stock for fiscal 2008 and 2009:

	Number of Shares Underlying Restricted Stock	Weighted Average Grant Date Fair Value
Outstanding at October 1, 2007	1,195,902	\$ 6.17
Granted	250,000	\$ 15.89
Vested	(820,832)	\$ 5.53
Outstanding at September 30, 2008	625,070	\$ 10.90
Vested	(625,070)	\$ 10.90
Outstanding at September 30, 2009	—	\$ —

The purchase price for vested Restricted Stock is \$0.001 per share. A summary of weighted-average grant-date fair value and intrinsic value of Restricted Stock vested are as follows:

	2010	2009	2008
Weighted-average grant-date fair value per share	N/A	N/A	\$ 15.89
Total intrinsic value of shares vested (in millions)	N/A	\$ 8.65	\$ 16.85

In order to satisfy our employees' withholding tax liability as a result of the vesting of Restricted Stock, we have historically repurchased shares upon the employees' vesting. Similarly, in order to satisfy our employees' withholding tax liability as a result of the release of our employees' Restricted Units, including units released related to acquisitions, we have historically cancelled a portion of the common stock upon the release. In fiscal 2010, we withheld payroll taxes totaling \$26.5 million (\$22.0 million of cash paid) relating to 1.7 million shares of common stock that were repurchased or cancelled. Based on our estimate of the Restricted Awards that will vest or be released in fiscal 2011, and further assuming that one-third of these Restricted Awards would be repurchased or cancelled to satisfy the employee's withholding tax liability (such amount approximating the tax rate of our employees), we would have an obligation to pay cash relating to approximately 1.9 million shares during fiscal 2011.

**1995 Employee Stock Purchase Plan**

Our 1995 Employee Stock Purchase Plan ("the Plan"), as amended and restated on January 29, 2010, authorizes the issuance of a maximum of 10,000,000 shares of common stock in semi-annual offerings to employees at a price equal to the lower of 85% of the closing price on the applicable offering commencement date or 85% of the closing price on the applicable offering termination date. Stock-based compensation expense for the employee stock purchase plan is recognized for the fair value benefit accorded to participating employees. At September 30, 2010, 4,596,836 shares were reserved for future issuance. A summary of the weighted-average grant-date fair value, shares issued and total stock-based compensation expense recognized related to the Plan are as follows:

	2010	2009	2008
Weighted-average grant-date fair value per share	\$ 3.80	\$ 3.49	\$ 5.09
Total shares issued (in millions)	1.0	1.2	0.7
Total stock-based compensation expense (in millions)	\$ 3.5	\$ 3.7	\$ 3.4

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The fair value of the purchase rights granted under this plan was estimated on the date of grant using the Black-Scholes option-pricing model that uses the following weighted-average assumptions, which were derived in a manner similar to those discussed above relative to stock options:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Dividend yield	0.0%	0.0%	0.0%
Expected volatility	38.7%	62.1%	53.1%
Average risk-free interest rate	0.2%	0.3%	2.1%
Expected term (in years)	0.5	0.5	0.5

**18. Commitments and Contingencies**

***Operating Leases***

We have various operating leases for office space around the world. In connection with many of our acquisitions, we assumed facility lease obligations. Among these assumed obligations are lease payments related to office locations that were vacated by certain of the acquired companies prior to the acquisition date (Note 13). Additionally, certain of our lease obligations have been included in various restructuring charges (Note 14). The following table outlines our gross future minimum payments under all non-cancelable operating leases as of September 30, 2010 (dollars in thousands):

<u>Year Ending September 30,</u>	<u>Operating Leases</u>	<u>Leases Under Restructuring</u>	<u>Other Contractual Obligations Assumed</u>	<u>Total</u>
2011	\$ 21,020	\$ 3,126	\$ 13,947	\$ 38,093
2012	19,403	1,942	12,299	33,644
2013	17,401	932	2,323	20,656
2014	14,667	—	2,326	16,993
2015	14,094	—	2,329	16,423
Thereafter	33,013	—	965	33,978
<b>Total</b>	<b>\$ 119,598</b>	<b>\$ 6,000</b>	<b>\$ 34,189</b>	<b>\$ 159,787</b>

At September 30, 2010, we have subleased certain office space that is included in the above table to third parties. Total sublease income under contractual terms is \$13.7 million and ranges from approximately \$1.3 million to \$4.3 million on an annual basis through February 2016.

Total rent expense charged to operations was approximately \$20.5 million, \$19.6 million and \$15.2 million for the years ended September 30, 2010, 2009 and 2008, respectively.

***Litigation and Other Claims***

Like many companies in the software industry, we have, from time to time, been notified of claims that we may be infringing, or contributing to the infringement of, the intellectual property rights of others. These claims have been referred to counsel, and they are in various stages of evaluation and negotiation. If it appears necessary or desirable, we may seek licenses for these intellectual property rights. There is no assurance that licenses will be offered by all claimants, that the terms of any offered licenses will be acceptable to us or that in all cases the dispute will be resolved without litigation, which may be time consuming and expensive, and may result in injunctive relief or the payment of damages by us.

Vianix LLC has filed three legal actions against us, consisting of two breach of contract actions and a copyright infringement claim. We believe that our maximum potential exposure, specifically related to one of the breach of contract actions and the copyright infringement claim, is immaterial. It is too early for us to reach a conclusion as to

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the ultimate outcome or proposed settlement of these actions, or to estimate the potential loss that could result from a settlement or adverse judgment against us in the second breach of contract action. We have not accrued any settlement liability for these actions.

We do not believe that the final outcome of the above litigation matters will have a material adverse effect on our financial position and results of operations. However, even if our defense is successful, the litigation could require significant management time and will be costly. Should we not prevail, our operating results, financial position and cash flows could be adversely impacted.

***Guarantees and Other***

We include indemnification provisions in the contracts we enter into with customers and business partners. Generally, these provisions require us to defend claims arising out of our products' infringement of third-party intellectual property rights, breach of contractual obligations and/or unlawful or otherwise culpable conduct. The indemnity obligations generally cover damages, costs and attorneys' fees arising out of such claims. In most, but not all, cases, our total liability under such provisions is limited to either the value of the contract or a specified, agreed upon amount. In some cases our total liability under such provisions is unlimited. In many, but not all, cases, the term of the indemnity provision is perpetual. While the maximum potential amount of future payments we could be required to make under all the indemnification provisions is unlimited, we believe the estimated fair value of these provisions is minimal due to the low frequency with which these provisions have been triggered.

We indemnify our directors and officers to the fullest extent permitted by law. These agreements, among other things, indemnify directors and officers for expenses, judgments, fines, penalties and settlement amounts incurred by such persons in their capacity as a director or officer of the company, regardless of whether the individual is serving in any such capacity at the time the liability or expense is incurred. Additionally, in connection with certain acquisitions we have agreed to indemnify the former officers and members of the boards of directors of those companies, on similar terms as described above, for a period of six years from the acquisition date. In certain cases we purchase director and officer insurance policies related to these obligations, which fully cover the six year periods. To the extent that we do not purchase a director and officer insurance policy for the full period of any contractual indemnification, we would be required to pay for costs incurred, if any, as described above.

**19. Pension and Other Post-Retirement Benefits**

***Defined Contribution Plan***

We have established a retirement savings plan under Section 401(k) of the Internal Revenue Code (the "401(k) Plan"). The 401(k) Plan covers substantially all of our U.S. employees who meet minimum age and service requirements, and allows participants to defer a portion of their annual compensation on a pre-tax basis. Effective July 1, 2003, Company match of employee's contributions was established. We match 50% of employee contributions up to 4% of eligible salary. Employees who were hired prior to April 1, 2004 were 100% vested into the plan as soon as they started to contribute to the plan. Employees hired on or after April 1, 2004, vest one-third of the contribution annually over a three-year period. Our contributions to the 401(k) Plan totaled \$3.3 million, \$3.2 million and \$2.9 million for fiscal 2010, 2009 and 2008, respectively.

***Defined Benefit Pension Plans***

In accordance with the provisions set forth in ASC 715, we recognized the funded status, which is the difference between the fair value of plan assets and the projected benefit obligations, of our postretirement benefit plans in the consolidated balance sheets with a corresponding adjustment to accumulated other comprehensive loss, net of tax. These amounts in accumulated other comprehensive loss will be subsequently recognized as net periodic pension expense.

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

We assumed the assets and obligations related to certain significant defined benefit pension plans in connection with our acquisition of Dictaphone, which provide certain retirement and death benefits for former Dictaphone employees located in the United Kingdom and Canada. These two pension plans are closed to new participants.

The following table shows the changes in fiscal 2010 and 2009 in the projected benefit obligation, plan assets and funded status of the defined benefit pension plans (dollars in thousands):

	<u>Pension Benefits</u>	
	<u>2010</u>	<u>2009</u>
<b>Change in Benefit Obligations:</b>		
Benefit obligation at beginning of period	\$ 22,850	\$ 22,408
Service cost	5	—
Interest cost	1,222	1,179
Actuarial loss	1,933	2,752
Currency exchange rate changes	48	(2,456)
Benefits paid	(991)	(1,033)
Benefit obligation at end of period	<u>25,067</u>	<u>22,850</u>
<b>Change in Plan Assets:</b>		
Fair value of plan assets, beginning of period	17,549	18,397
Actual return on plan assets	2,194	1,121
Employer contribution	843	958
Currency exchange rate changes	155	(1,894)
Benefits paid	(991)	(1,033)
Fair value of plan assets, end of period	<u>19,750</u>	<u>17,549</u>
Funded status at end of period	<u>\$ (5,317)</u>	<u>\$ (5,301)</u>

The amounts recognized in our consolidated balance sheets consisted of the following (dollars in thousands):

	<u>Pension Benefits</u>	
	<u>2010</u>	<u>2009</u>
Other assets	\$ 506	\$ 1,124
Other liabilities	(5,823)	(6,425)
Net liability recognized	<u>\$ (5,317)</u>	<u>\$ (5,301)</u>

The amounts recognized in accumulated other comprehensive loss as of September 30, 2010 consisted of the following (dollars in thousands):

	<u>Pension Benefits</u>
Actuarial loss recognized in accumulated other comprehensive loss	\$ (4,855)

The following represents the amounts included in accumulated other comprehensive loss on the consolidated balance sheet as of September 30, 2010 that we expect to recognize in earnings during fiscal 2011 (dollars in thousands):

	<u>Pension Expense</u>
Actuarial loss	\$ (255)

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The projected benefit obligations for the two defined benefit pension plans was \$25.1 million at September 30, 2010.

Included in the table below are the amounts relating to our UK pension plan, which has accumulated benefit obligations and projected benefit obligations in excess of plan assets (in thousands):

	Pension Benefits	
	2010	2009
Aggregate projected benefit obligations	\$21,939	\$19,967
Aggregate accumulated benefit obligations	21,939	19,967
Aggregate fair value of plan assets	16,117	13,542

The components of net periodic benefit cost of the pension plans were as follows (dollars in thousands):

	Pension Benefits	
	2010	2009
Service cost	\$ 5	\$ —
Interest cost	1,222	1,179
Expected return on plan assets	(1,038)	(1,058)
Amortization of unrecognized loss	251	47
Net periodic pension cost	<u>\$ 440</u>	<u>\$ 168</u>

**Plan Assumptions:**

Weighted-average assumptions used in developing the net periodic benefit cost for the pension plans were as follows:

	Pension Benefits	
	2010	2009
Discount rate	5.5%	6.1%
Average compensation increase	N/A(1)	N/A(1)
Expected rate of return on plan assets	6.2%	6.7%

(1) Rate of compensation increase is not applicable as there are no active members in the plan.

The weighted average discount rate used in developing the benefit obligations was 5.0% and 6.1% at September 30 2010 and 2009, respectively.

**Asset Allocation and Investment Strategy:**

The percentages of the fair value of pension plan assets actually allocated and targeted for allocation, by asset category, at September 30, 2010 and September 30, 2009, were as follows:

Asset Category	Actual		Target	
	2010	2009	2010	2009
Equity securities	54%	62%	40%	58%
Debt securities	46%	38%	60%	42%
Total	<u>100%</u>	<u>100%</u>	<u>100%</u>	<u>100%</u>

The plan administrators recently updated the asset allocation targets to reflect changes in the participant population and the expected period that future benefits will become payable. The investments held by the plans will

**NUANCE COMMUNICATIONS, INC.**  
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be rebalanced during the next fiscal year to reflect this updated target allocation. The weighted average expected long-term rate of return for the plan assets is 6.2%. The expected long-term rate of return on plan assets is determined based on a variety of considerations, including established asset allocation targets and expectations for those asset classes, historical returns of the plans' assets and other market considerations. We invest our pension assets with the objective of achieving a total rate of return, over the long term, sufficient to fund future pension obligations and to minimize future pension contribution requirements. All of the assets are invested in funds offered to institutional investors that are similar to mutual funds in that they provide diversification by holding various debt and equity securities.

The fair value of total pension plan assets by major category at September 30, 2010 is as follows:

	<u>September 30, 2010</u>
Equity securities	\$ 10,728
Debt Securities	9,022
Total pension assets	<u>19,750</u>

The assets are all invested in funds which are not quoted on any active market and are valued based on the underlying debt and equity investments and their individual prices at any given time, and thus are classified as Level 2 within the fair value hierarchy as defined in ASC 20 and described in Note 12.

**Employer Contributions:**

We expect to contribute \$1.4 million to our pension plans in fiscal 2011. Included in this contribution is a minimum funding requirement associated with our UK pension which requires an annual minimum payment of £859,900 (approximately \$1.4 million based on the exchange rate at September 30, 2010) for each year through fiscal 2014.

**Estimated Future Benefit Payments:**

The following benefit payments, which reflect expected future service, as appropriate, are expected to be paid (dollars in thousands):

<u>Year Ending September 30,</u>	<u>Pension Benefits</u>
2011	\$ 1,154
2012	1,175
2013	1,221
2014	1,242
2015	1,262
Thereafter	6,605
Total	<u>\$ 12,659</u>

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

**20. Income Taxes**

The components of income (loss) before income taxes are as follows (dollars in thousands):

	Year Ended September 30,		
	2010	2009	2008
Domestic	\$(15,543)	\$ (1,549)	\$ (30,434)
Foreign	14,478	22,553	8,028
Income (loss) before income taxes	<u>\$ (1,065)</u>	<u>\$ 21,004</u>	<u>\$ (22,406)</u>

The components of the income tax provision (benefit) are as follows (dollars in thousands):

	Year Ended September 30,		
	2010	2009	2008
<b>Current:</b>			
Federal	\$ (1,634)	\$ 1,119	\$ 1,048
State	2,484	5,439	10,782
Foreign	13,442	8,115	2,233
	<u>14,292</u>	<u>14,673</u>	<u>14,063</u>
<b>Deferred:</b>			
Federal	7,052	14,952	20,177
State	942	12,740	(20,796)
Foreign	(4,252)	(1,974)	1,110
	<u>3,742</u>	<u>25,718</u>	<u>491</u>
Provision for income taxes	<u>\$ 18,034</u>	<u>\$ 40,391</u>	<u>\$ 14,554</u>

A reconciliation of our effective tax rate to the statutory federal rate is as follows:

	2010	2009	2008
Federal statutory tax rate	35.0%	35.0%	35.0%
Stock-based compensation	(298.9)	17.5	(30.1)
Foreign taxes	(228.4)	(6.2)	(13.8)
Foreign benefit — refundable credits	—	—	24.9
State tax, net of federal benefit	(287.1)	25.3	(48.2)
State tax law enactment, net of federal benefit	—	39.9	131.6
Nondeductible expenditures	(47.8)	8.8	(9.3)
Change in valuation allowance	(958.8)	62.5	(163.4)
Executive compensation	(381.4)	7.6	(1.1)
Federal credits, net	—	—	6.3
Other	474.1	1.9	3.1
Effective income tax rate	<u>(1,693.3)%</u>	<u>192.3%</u>	<u>(65.0)%</u>

During fiscal 2010, tax benefits were recorded for the favorable settlements of a \$1.1 million U.S. federal tax audit contingency related to our acquisition of eCopy and a \$1.0 million state tax penalty contingency related to our acquisition of ecription. Additionally, we recorded a \$1.1 million U.S. federal tax benefit related to certain tax loss

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

carrybacks resulting from a tax law change and a \$1.1 million tax benefit resulting from certain international research and development credits.

During fiscal 2009, the tax provision includes a charge of \$8.0 million related to our election to treat the eScripture acquisition as an asset purchase. Also included in the fiscal 2009 tax provision is a charge of \$3.2 million as a result of the Massachusetts state tax law enactment relating to the utilization of net operating losses.

The cumulative amount of undistributed earnings of our foreign subsidiaries amounted to \$77.0 million at September 30, 2010. We have not provided any additional federal or state income taxes or foreign withholding taxes on the undistributed earnings, as such earnings have been indefinitely reinvested in the business. An estimate of the tax consequences from the repatriation of these earnings is not practicable at this time resulting from the complexities of the utilization of foreign tax credits and other tax assets.

Deferred tax assets (liabilities) consist of the following at September 30, 2010 and 2009 (dollars in thousands):

	<u>2010</u>	<u>2009</u>
<b>Deferred tax assets:</b>		
Net operating loss carryforwards	\$ 268,882	\$ 225,660
Federal and state credit carryforwards	22,768	19,241
Capitalized research and development costs	23,673	26,351
Accrued expenses and other reserves	55,385	51,315
Deferred revenue	25,090	14,490
Deferred compensation	18,952	18,335
Depreciation	—	2,955
Other	6,205	8,712
<b>Total deferred tax assets</b>	<b>420,955</b>	<b>367,059</b>
Valuation allowance for deferred tax assets	(297,513)	(224,597)
<b>Net deferred tax assets</b>	<b>123,442</b>	<b>142,462</b>
<b>Deferred tax liabilities:</b>		
Depreciation	(1,900)	—
Convertible debt	(12,120)	(15,131)
Acquired intangibles	(170,022)	(180,148)
<b>Net deferred tax liabilities</b>	<b>\$ (60,600)</b>	<b>\$ (52,817)</b>
<b>Reported as:</b>		
Current deferred tax assets(a)	\$ —	\$ 1,394
Long-term deferred tax assets(b)	3,131	3,749
Current deferred tax liabilities(c)	—	(1,614)
Long-term deferred tax liability(d)	(63,731)	(56,346)
<b>Net deferred tax liabilities</b>	<b>\$ (60,600)</b>	<b>\$ (52,817)</b>

(a) Included in prepaid expenses and other current assets in the consolidated balance sheets.

(b) Included in other assets in the consolidated balance sheets.

(c) Included in accrued expenses and other current liabilities in the consolidated balance sheets.

(d) Included in deferred tax liability in the consolidated balance sheets.

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

As of September 30, 2010, our valuation allowance for U.S. net deferred tax assets totaled \$186.2 million, which consists of \$192.5 million in beginning allowance, plus a \$3.7 million increase to income tax provision due to increases in net deferred tax assets in fiscal 2010, a \$9.5 million increase in valuation allowance resulting from goodwill and acquisition related adjustments and a \$19.5 million decrease for an adjustment to the underlying deferred tax carrying balances. A portion of the deferred tax liabilities are created resulting from the different treatment of goodwill for book and tax purposes which cannot offset deferred tax assets in determining the valuation allowance. As of September 30, 2010, our valuation allowance for foreign deferred tax assets totaled \$111.3 million, which consists of \$32.0 million in beginning allowance, plus a \$6.7 million increase to income tax provision due to increases in net deferred tax assets in fiscal 2010 and a \$72.6 million increase in valuation allowance resulting from goodwill and acquisition related adjustments.

As of September 30, 2010 and 2009, \$240.1 million and \$164.3 million, respectively, of our valuation allowance is associated with tax assets arising from business combinations. When and if any of this valuation allowance is released, it will be recorded as a benefit in the statement of operations.

At September 30, 2010 and 2009, we had U.S. federal net operating loss carryforwards of \$579.1 million and \$600.6 million, respectively, of which \$210.0 million and \$186.7 million, respectively, relate to tax deductions from stock-based compensation which will be recorded as additional paid-in-capital when realized. At September 30, 2010 and 2009, we had state net operating loss carryforwards of \$203.5 million and \$170.2 million, respectively. The net operating loss and credit carryforwards are subject to an annual limitation due to the ownership change limitations provided by the Internal Revenue Code of 1986 and similar state tax provisions. At September 30, 2010 and 2009, we had foreign net operating loss carryforwards of \$427.0 million and \$127.3 million, respectively. These carryforwards will expire at various dates beginning in 2010 and extending through 2029, if not utilized.

At September 30, 2010 and 2009, we had federal research and development carryforwards of \$15.2 million and \$13.0 million, respectively. At September 30, 2010 and 2009, we had state research and development credit carryforwards of \$5.9 million and \$6.9 million, respectively.

***Uncertain Tax Positions***

Effective October 1, 2007, we adopted the provisions of ASC 740-10 (formerly referred to as FASB Interpretation No. 48 (“FIN 48”)), and we began establishing reserves for tax uncertainties that reflect the use of the comprehensive model for the recognition and measurement of uncertain tax positions. Under the comprehensive model, reserves are established when we have determined that it is more likely than not that a tax position will or will not be sustained and at the greatest amount for which the result is more likely than not. As a result of the adoption of ASC 740-10, during fiscal 2008, we recognized an adjustment of \$0.9 million in our liability for unrecognized tax benefits. We include interest and penalties related to unrecognized tax benefits within the provision for income taxes.

The aggregate changes in the balance of our gross unrecognized tax benefits were as follows:

	<b>September 30,</b>	
	<b>2010</b>	<b>2009</b>
Balance, beginning of year	\$ 12.1	\$ 2.7
Increases for tax positions taken during current period	0.4	3.1
Increases for interest charges	0.8	0.5
Increases for acquisitions	1.0	6.8
Decreases for tax settlements	(1.5)	(1.0)
Balance, at end of year	<u>\$ 12.8</u>	<u>\$ 12.1</u>

## NUANCE COMMUNICATIONS, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

As of September 30, 2010, \$12.8 million of the unrecognized tax benefits, if recognized, would affect our effective tax rate. We do not expect a significant change in the amount of unrecognized tax benefits within the next 12 months. We recognized interest and penalties related to uncertain tax positions in our provision for income taxes and had accrued \$1.7 million of such interest and penalties as of September 30, 2010.

We are subject to U.S. federal income tax, various state and local taxes, and international income taxes in numerous jurisdictions. The federal, state and foreign tax returns are generally subject to tax examinations for the tax years ended in 2007 through 2010.

**21. Segment and Geographic Information and Significant Customers**

We follow the provisions of ASC 280 (formerly referred to as SFAS No. 131, *Disclosures About Segments of an Enterprise and Related Information*), which establishes standards for reporting information about operating segments. ASC 280 also established standards for disclosures about products, services and geographic areas. Operating segments are defined as components of an enterprise for which separate financial information is available and evaluated regularly by the chief operating decision maker in deciding how to allocate resources and in assessing performance. Our chief operating decision maker (“CODM”) is the Chief Executive Officer of the Company.

We have several customer-facing market groups that oversee the core markets where we conduct business. These groups are referred to as Healthcare, Mobile and Consumer, Enterprise and Imaging. These groups do not directly manage centralized or shared resources or the allocation decisions regarding the activities related to these functions, which include sales and sales operations, certain research and development initiatives, business development and all general and administrative activities. Our CODM oversees these groups as well as each of the functions that provide the shared and centralized activities noted above. To manage the business, allocate resources and assess performance, the CODM primarily reviews revenue data by market group, while reviewing gross margins, operating margins, and other measures of income or loss on a consolidated basis. Thus, we have determined that we operate in one segment.

The following table presents revenue information for our four core markets (dollars in thousands):

	Fiscal 2010	Fiscal 2009	Fiscal 2008
Healthcare	\$ 444,593	\$ 369,406	\$289,194
Mobile and Consumer	297,335	209,128	243,601
Enterprise	293,940	302,155	255,734
Imaging	83,080	69,663	79,933
Total Revenue	<u>\$1,118,948</u>	<u>\$950,352</u>	<u>\$868,462</u>

No country outside of the United States provided greater than 10% of our total revenue. Revenue, classified by the major geographic areas in which our customers are located, was as follows (dollars in thousands):

	2010	2009	2008
United States	\$ 802,049	\$706,858	\$669,239
International	316,899	243,494	199,223
Total	<u>\$1,118,948</u>	<u>\$950,352</u>	<u>\$868,462</u>

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

No country outside of the United States held greater than 10% of our long-lived or total assets. Our long-lived assets, including intangible assets and goodwill, were located as follows (dollars in thousands):

	September 30, 2010	September 30, 2009
United States	\$ 2,479,952	\$ 2,395,923
International	448,105	307,864
Total	<u>\$ 2,928,057</u>	<u>\$ 2,703,787</u>

**22. Related Parties**

A member of our Board of Directors is also a partner at Wilson Sonsini Goodrich & Rosati, Professional Corporation, a law firm that provides professional services to us. These services may from time-to-time include contingent fee arrangements. We paid Wilson Sonsini Goodrich & Rosati \$3.4 million, \$8.7 million and \$13.1 million for fiscal 2010, 2009 and 2008, respectively for professional services. As of September 30, 2010 and 2009, we had \$1.4 million and \$1.7 million, respectively, included in accounts payable and accrued expenses to Wilson Sonsini Goodrich & Rosati.

**23. Quarterly Data (Unaudited)**

The following information has been derived from unaudited consolidated financial statements that, in the opinion of management, include all recurring adjustments necessary for a fair statement of such information (in thousands, except per share amounts):

	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Year
<b>2010</b>					
Total revenue	\$262,977	\$ 273,005	\$ 273,203	\$ 309,763	\$1,118,948
Gross margin	\$ 169,382	\$169,405	\$ 171,425	\$199,366	\$ 709,578
Net income (loss)	\$ (4,278)	\$ (15,396)	\$ (1,530)	\$ 2,105	\$ (19,099)
Net income (loss) per share:					
Basic	\$ (0.02)	\$ (0.05)	\$ (0.01)	\$ 0.01	\$ (0.07)
Diluted	\$ (0.02)	\$ (0.05)	\$ (0.01)	\$ 0.01	\$ (0.07)
Weighted average common shares outstanding:					
Basic	279,068	284,994	291,610	293,971	287,412
Diluted	279,068	284,994	291,610	307,382	287,412

**NUANCE COMMUNICATIONS, INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

	<u>First Quarter</u>	<u>Second Quarter</u>	<u>Third Quarter</u>	<u>Fourth Quarter</u>	<u>Year</u>
<b>2009</b>					
Total revenue	\$216,834	\$ 229,145	\$ 241,040	\$ 263,333	\$950,352
Gross margin	\$ 134,534	\$ 140,767	\$ 147,081	\$ 168,419	\$ 590,801
Net income (loss)	\$ (26,318)	\$ 5,280	\$ (2,815)	\$ 4,466	\$ (19,387)
Net income (loss) per share:					
Basic	\$ (0.11)	\$ 0.02	\$ (0.01)	\$ 0.02	\$ (0.08)
Diluted	\$ (0.11)	\$ 0.02	\$ (0.01)	\$ 0.02	\$ (0.08)
Weighted average common shares outstanding:					
Basic	236,237	250,656	260,750	266,932	253,644
Diluted	236,237	269,187	260,750	285,948	253,644

**Item 9. *Changes in and Disagreements with Accountants on Accounting and Financial Disclosure***

Not applicable.

**Item 9A. *Controls and Procedures***

***Disclosure Controls and Procedures***

Our management, with the participation of our Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of our disclosure controls and procedures. Our disclosure controls and procedures are designed (i) to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed and summarized and reported within the time periods specified in the SEC's rules and forms and (ii) to ensure that information required to be disclosed in the reports we file or submit under the Exchange Act is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, to allow timely decisions regarding required disclosure. Based on that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that, as of September 30, 2010, our disclosure controls and procedures were effective.

***Management Report on Internal Control Over Financial Reporting***

Management is responsible for establishing and maintaining adequate internal control over financial reporting, as defined in Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934, as amended. Our internal control over financial reporting is designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external reporting purposes in accordance with generally accepted accounting principles. Our internal control over financial reporting includes those policies and procedures that:

- pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of our assets;
- provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that our receipts and expenditures are being made only in accordance with authorizations of our management and directors; and,
- provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of our assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions and that the degree of compliance with the policies or procedures may deteriorate.

Management has assessed the effectiveness of our internal control over financial reporting as of September 30, 2010, utilizing the criteria set forth in *Internal Control — Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO"). The internal controls over financial reporting for SpinVox Limited, which we acquired on December 30, 2009, were excluded from management's assessment. SpinVox Limited constituted approximately 0.6% of our consolidated assets as of September 30, 2010 and approximately 2.2% of our consolidated revenue for the fiscal year ended September 30, 2010. Based on the results of this assessment, management (including our Chief Executive Officer and our Chief Financial Officer) has concluded that, as of September 30, 2010, our internal control over financial reporting was effective.

The attestation report concerning the effectiveness of our internal control over financial reporting as of September 30, 2010 issued by BDO USA, LLP, an independent registered public accounting firm, appears in Item 8 of this Annual Report on Form 10-K.

***Changes in Internal Controls Over Financial Reporting***

There have been no changes in our internal controls over financial reporting during the fourth quarter of fiscal 2010 that have materially affected, or are reasonably likely to materially affect, our internal controls over financial reporting.

**Item 9B. *Other Information***

None.

**PART III**

Certain information required by Part III is omitted from this Annual Report on Form 10-K since we intend to file our definitive Proxy Statement for our next Annual Meeting of Stockholders, pursuant to Regulation 14A of the Securities Exchange Act of 1934, as amended (the "Proxy Statement"), within 120 days of the end of the fiscal year covered by this report, and certain information to be included in the Proxy Statement is incorporated herein by reference.

**Item 10. *Directors, Executive Officers and Corporate Governance***

The information required by this item concerning our directors is incorporated by reference to the information set forth in the section titled "Election of Directors" in our Proxy Statement. Information required by this item concerning our executive officers is incorporated by reference to the information set forth in the section entitled "Executive Compensation, Management and Other Information" in our Proxy Statement. Information regarding Section 16 reporting compliance is incorporated by reference to the information set forth in the section entitled "Section 16(a) Beneficial Ownership Reporting Compliance" in our Proxy Statement.

Our Board of Directors adopted a Code of Business Conduct and Ethics for all of our directors, officers and employees on February 24, 2004. Our Code of Business Conduct and Ethics can be found at our website: [www.nuance.com](http://www.nuance.com). We will provide to any person without charge, upon request, a copy of our Code of Business Conduct and Ethics. Such a request should be made in writing and addressed to Investor Relations, Nuance Communications, Inc., 1 Wayside Road, Burlington, MA 01803.

To date, there have been no waivers under our Code of Business Conduct and Ethics. We will post any waivers, if and when granted, of our Code of Business Conduct and Ethics on our website at [www.nuance.com](http://www.nuance.com).

**Item 11. *Executive Compensation***

The information required by this item regarding executive compensation is incorporated by reference to the information set forth in the section titled "Executive Compensation, Management and Other Information" in our Proxy Statement.

**Item 12. *Security Ownership of Certain Beneficial Owners and Management and Related Stockholders Matters***

The information required by this item regarding security ownership of certain beneficial owners and management is incorporated by reference to the information set forth in the sections titled "Security Ownership of Certain Beneficial Owners and Management" and "Equity Compensation Plans" in our Proxy Statement.

**Item 13. *Certain Relationships and Related Transactions, and Director Independence***

It is the policy of the Board that all transactions required to be reported pursuant to Item 404 of Regulation S-K be subject to approval by the Audit Committee of the Board. In furtherance of relevant NASDAQ rules and our commitment to corporate governance, the charter of the Audit Committee provides that the Audit Committee shall review and approve any proposed related party transactions including, transactions required to be reported pursuant to Item 404 of Regulation S-K for potential conflict of interest situations. The Audit Committee reviews the material facts of all transactions that require the committee's approval and either approves or disapproves of the

transaction. In determining whether to approve a transaction, the Audit Committee will take into account, among other factors it deems appropriate, whether the transaction is on terms no less favorable than terms generally available to an unaffiliated third-party under the same or similar circumstances.

The additional information required by this item regarding certain relationships and related party transactions is incorporated by reference to the information set forth in the sections titled “Related Party Transactions” and “Director Independence” in our Proxy Statement.

**Item 14. *Principal Accountant Fees and Services***

The information required by this section is incorporated by reference from the information in the section entitled “Ratification of Appointment of Independent Auditors” in our Proxy Statement.

**PART IV**

**Item 15. *Exhibits and Financial Statement Schedules***

(a) The following documents are filed as a part of this Report:

- (1) Financial Statements — See Index to Financial Statements in Item 8 of this Report.
- (2) Financial Statement Schedules — All schedules have been omitted as the requested information is inapplicable or the information is presented in the financial statements or related notes included as part of this Report.
- (3) Exhibits — See Item 15(b) of this Report below.

(b) Exhibits.

**SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this Annual Report on Form 10-K to be signed on its behalf by the undersigned, thereunto duly authorized.

NUANCE COMMUNICATIONS, INC.

By: /s/ Paul A. Ricci

Paul A. Ricci

*Chief Executive Officer and Chairman of the Board*

Pursuant to the requirements of the Securities Exchange Act of 1934, this Annual Report on Form 10-K has been signed by the following persons in the capacities and on the dates indicated.

Date: November 29, 2010	<u>/s/ Paul A. Ricci</u> Paul A. Ricci, Chief Executive Officer and Chairman of the Board (Principal Executive Officer)
Date: November 29, 2010	<u>/s/ Thomas L. Beaudoin</u> Thomas L. Beaudoin, Executive Vice President and Chief Financial Officer (Principal Financial Officer)
Date: November 29, 2010	<u>/s/ Daniel D. Tempesta</u> Daniel D. Tempesta, Chief Accounting Officer and Corporate Controller (Principal Accounting Officer)
Date: November 29, 2010	<u>/s/ Robert J. Frankenberg</u> Robert J. Frankenberg, Director
Date: November 29, 2010	<u>/s/ Patrick T. Hackett</u> Patrick T. Hackett, Director
Date: November 29, 2010	<u>/s/ William H. Janeway</u> William H. Janeway, Director
Date: November 29, 2010	<u>/s/ Mark R. Laret</u> Mark R. Laret, Director
Date: November 29, 2010	<u>/s/ Katharine A. Martin</u> Katharine A. Martin, Director
Date: November 29, 2010	<u>/s/ Mark Myers</u> Mark Myers, Director
Date: November 29, 2010	<u>/s/ Philip Quigley</u> Philip Quigley, Director
Date: November 29, 2010	<u>/s/ Robert G. Teresi</u> Robert G. Teresi, Director

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**EXHIBIT INDEX**

Exhibit Number	Exhibit Description	Incorporated by Reference				
		Form	File No.	Exhibit	Filing Date	Filed Herewith
2.1	Agreement for the acquisition of the entire issued share capital of SpinVox Limited, the substitution of Foxtrot Acquisition Limited as the issuer of a debt instrument issued by SpinVox Limited, and the release and cancellation of such debt instrument in consideration of shares in Foxtrot Acquisition Limited dated December 29, 2009	8-K	0-27038	2.1	1/5/2010	
2.2	Agreement for the acquisition of shares in Foxtrot Acquisition Limited and the payment of certain sums to the Mezzanine Lenders and other parties dated December 29, 2009	8-K	0-27038	2.2	1/5/2010	
3.1	Amended and Restated Certificate of Incorporation of the Registrant.	10-Q	0-27038	3.2	5/11/2001	
3.2	Certificate of Amendment of the Amended and Restated Certificate of Incorporation of the Registrant.	10-Q	0-27038	3.1	8/9/2004	
3.3	Certificate of Ownership and Merger.	8-K	0-27038	3.1	10/19/2005	
3.4	Amended and Restated Bylaws of the Registrant.	8-K	0-27038	3.1	11/13/2007	
3.5	Certificate of Amendment of the Amended and Restated Certificate of Incorporation of the Registrant, as amended.	S-3	333-142182	3.3	4/18/2007	
4.1	Specimen Common Stock Certificate.	8-A	0-27038	4.1	12/6/1995	
4.2	Common Stock Purchase Warrant.	S-4	333-70603	Annex A	1/14/1999	
4.3	Common Stock Purchase Warrants, dated March 15, 2004, issued to Warburg Pincus Private Equity VIII, L.P., WarburgPincus Netherlands Private Equity VIII I C.V., Warburg Pincus Netherlands Private Equity VIII II C.V., and Warburg Pincus Germany Private Equity VIII K.G.	10-Q	0-27038	4.3	5/10/2004	
4.4	Common Stock Purchase Warrants, dated May 9, 2005, issued to Warburg Pincus Private Equity VIII, L.P., Warburg Pincus Netherlands Private Equity VIII I C.V., and Warburg Pincus Germany Private Equity VIII K.G.	S-4	333-125496	4.11	6/3/2005	
4.5	Indenture, dated as of August 13, 2007, between Nuance Communications, Inc. and U.S. Bank National Association, as Trustee (including form of 2.75% Convertible Subordinated Debentures due 2027).	8-K	0-27038	4.1	8/17/2007	

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Exhibit Number	Exhibit Description	Incorporated by Reference				Filed Herewith
		Form	File No.	Exhibit	Filing Date	
4.6	Purchase Agreement, dated as of April 7, 2008 by and among Nuance Communications, Inc. and the Purchasers identified on Exhibit A (Warburg Pincus Private Equity VIII, L.P., Warburg Pincus Netherlands Private Equity VIII, C.V.I., WP-WP VIII Investors, L.P.).	8-K	0-27038	2.2	4/11/2008	
4.7	Purchase Agreement, dated as of January 13, 2009, by and among Nuance Communications, Inc. and the Purchasers identified on Exhibit A (Warburg Pincus Private Equity X, L.P. and Warburg Pincus X Partners, L.P.).	8-K	0-27038	2.1	1/16/2009	
4.8	Third Amended and Restated Stockholders Agreement, dated as of January 29, 2009, by and among Nuance Communications, Inc., Warburg Pincus Private Equity VIII, L.P., Warburg Pincus Netherlands Private Equity VIII C.V. I, and WP-WPVIII Investors, L.P., Warburg Pincus Private Equity X, L.P. and Warburg Pincus X Partners, L.P.	10-Q	0-27038	4.1	2/9/2009	
10.1	Form of Indemnification Agreement.	S-8	333-108767	10.1	9/12/2003	
10.2	Stand Alone Stock Option Agreement Number 1, dated as of August 21, 2000, by and between the Registrant and Paul A. Ricci.*	S-8	333-49656	4.3	11/9/2000	
10.3	Caere Corporation 1992 Non-Employee Directors' Stock Option Plan.*	S-8	333-33464	10.4	3/29/2000	
10.4	1993 Incentive Stock Option Plan, as amended.*	S-1	333-100647	10.17	10/21/2002	
10.5	1995 Employee Stock Purchase Plan, as amended and restated on April 27, 2000.*	14A	0-27038	Annex D	4/13/2004	
10.6	Amended and Restated 1995 Directors' Stock Option Plan, as amended.*	14A	0-27038	10.2	3/17/2005	
10.7	1997 Employee Stock Option Plan, as amended.*	S-1	333-100647	10.19	10/21/2002	
10.8	1998 Stock Option Plan.*	S-8	333-74343	99.1	3/12/1999	
10.9	Amended and Restated 2000 Stock Option Plan.*	14A	0-27038	10.1	3/17/2005	
10.10	2000 NonStatutory Stock Option Plan, as amended.*	S-8	333-108767	4.1	9/12/2003	
10.11	ScanSoft 2003 Stock Plan.*	S-8	333-108767	4.3	9/12/2003	
10.12	Nuance Communications, Inc. 2001 Nonstatutory Stock Option Plan.*	S-8	333-128396	4.1	9/16/2005	
10.13	Nuance Communications, Inc. 2000 Stock Plan.*	S-8	333-128396	4.2	9/16/2005	
10.14	Nuance Communications, Inc. 1998 Stock Plan.*	S-8	333-128396	4.3	9/16/2005	
10.15	Nuance Communications, Inc. 1994 Flexible Stock Incentive Plan.*	S-8	333-128396	4.4	9/16/2005	

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Exhibit Number	Exhibit Description	Incorporated by Reference				
		Form	File No.	Exhibit	Filing Date	Filed Herewith
10.16	Form of Restricted Stock Purchase Agreement.*	10-K/A	0-27038	10.17	12/15/2006	
10.17	Form of Restricted Stock Unit Purchase Agreement.*	10-K/A	0-27038	10.18	12/15/2006	
10.18	Form of Stock Option Agreement.*	10-K/A	0-27038	10.19	12/15/2006	
10.19	2005 Severance Benefit Plan for Executive Officers.*	10-Q	0-27038	10.1	5/10/2005	
10.20	Officer Short-term Disability Plan.*	10-Q	0-27038	10.2	5/10/2005	
10.21	Technology Transfer and License Agreement, dated as of January 30, 2003, between Koninklijke Philips Electronics N.V. and the Registrant.	S-1/A	333-100647	10.30	2/7/2003	
10.22	Letter, dated February 17, 2003, from the Registrant to Jeanne McCann regarding certain employment matters.*	10-Q	0-27038	10.1	5/15/2003	
10.23	Employment Agreement, dated March 9, 2004, by and between the Registrant and John Shagoury.*	10-Q	0-27038	10.1	8/9/2004	
10.24	Letter, dated May 23, 2004, from the Registrant to Steven Chambers regarding certain employment matters.*	10-Q	0-27038	10.2	8/9/2004	
10.25	Letter dated September 25, 2006, from the Registrant to Don Hunt regarding certain employment matters.	10-K/A	0-27038	10.29	12/15/2006	
10.26	Amended and Restated Credit Agreement dated as of April 5, 2007, among Nuance Communications, Inc., the Lenders party thereto from time to time, UBS AG, Stamford Branch, as administrative agent, Citicorp North America, Inc., as syndication agent, Citicorp North America, Inc., as syndication agent, Credit Suisse Securities (USA) LLC, as documentation agent, Citigroup Global Markets Inc. and UBS Securities LLC, as joint lead arrangers, Credit Suisse Securities (USA) LLC and Banc Of America Securities LLC, as co-arrangers, and Citigroup Global Markets INC., UBS Securities LLC and Credit Suisse Securities (USA) LLC, as joint bookrunners.	8-K	0-27038	10.1	4/11/2007	
10.27	Amendment Agreement, dated as of April 5, 2007, among Nuance, UBS AG, Stamford Branch, as administrative agent, Citicorp North America, INC., as syndication agent, Credit Suisse Securities (USA) LLC, as documentation agent, the Lenders, Citigroup Global Markets Inc. and UBS Securities LLC, as joint lead arrangers and joint bookrunners, Credit Suisse Securities (USA) LLC, as joint bookrunner and co-arranger, and Banc Of America Securities LLC, as co-arranger.	8-K	0-27038	10.2	4/11/2007	

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Exhibit Number	Exhibit Description	Incorporated by Reference				Filed Herewith
		Form	File No.	Exhibit	Filing Date	
10.28	Increase Joinder, dated as of August 24, 2007, by and among Nuance Communications, Inc. and the other parties identified therein, to the Amended and Restated Senior Secured Credit Facility dated as of April 5, 2007.	8-K	0-27038	10.1	8/30/2007	
10.29	Stock Option Agreement, dated as of October 10, 2006, by and between the Registrant and Don Hunt.*	10-Q	0-27038	10.1	2/9/2007	
10.30	Restricted Stock Purchase Agreement (Performance Based Vesting), dated as of October 10, 2006, by and between the Registrant and Don Hunt.*	10-Q	0-27038	10.1	2/9/2007	
10.31	Restricted Stock Purchase Agreement (Time Based Vesting), dated as of October 10, 2006, by and between the Registrant and Don Hunt.*	10-Q	0-27038	10.1	2/9/2007	
10.32	Amended and Restated 2000 Stock Plan.	8-K	0-27038	10.1	3/15/2007	
10.33	Letter, dated June 3, 2008, from the Registrant to Thomas L. Beaudoin regarding certain employment matters.	10-K	0-27038	10.39	12/1/2008	
10.34	Amended and Restated Employment Agreement, dated as of December 29, 2008, by and between Nuance Communications, Inc. and Paul Ricci.*	10-Q	0-27038	10.1	2/9/2009	
10.35	Amended and Restated Stock Plan.*	8-K	0-27038	99.1	2/5/2009	
10.36	Amended and Restated Employment Agreement, dated as of June 23, 2009, by and between Nuance Communications, Inc. and Paul Ricci.*	8-K	0-27038	99.1	6/26/2009	
10.37	Letter, dated March 29, 2010, to Janet Dillione regarding certain employment matters.	10-Q	0-27038	10.1	8/9/2010	
14.1	Registrant's Code of Business Conduct and Ethics.	10-K	0-27038	14.1	3/15/2004	
21.1	Subsidiaries of the Registrant.					X
23.1	Consent of BDO USA, LLP.					X
24.1	Power of Attorney. (See Signature Page).					X
31.1	Certification of Chief Executive Officer Pursuant to Rule 13a-14(a) or 15d-14(a).					X
31.2	Certification of Chief Financial Officer Pursuant to Rule 13a-14(a) or 15d-14(a).					X
32.1	Certification Pursuant to 18 U.S.C. Section 1350.					X

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Exhibit Number	Exhibit Description	Incorporated by Reference				
		Form	File No.	Exhibit	Filing Date	Filed Herewith
101	The following materials from Nuance Communications, Inc.'s Annual Report on Form 10-K for the fiscal year ended September 30, 2010, formatted in XBRL (Extensible Business Reporting Language): (i) the Consolidated Statements of Operations, (ii) the Consolidated Balance Sheets, (iii) the Consolidated Statements of Stockholders' Equity and Comprehensive Loss, (iv) the Consolidated Statements of Cash Flows, and (v) Notes to Consolidated Financial Statements.					X

\* Denotes management compensatory plan or arrangement

Exhibit 21.1

Subsidiary Name	Jurisdiction	Type
ART Advanced Recognition Technologies, Inc.	Delaware	Domestic
Caere Corporation	Delaware	Domestic
Dictaphone Corporation	Delaware	Domestic
eScription, Inc.	Delaware	Domestic
eCopy, LLC.	Delaware	Domestic
Focus Infomatics, Inc.	Delaware	Domestic
Keisense, Inc.	Delaware	Domestic
Language and Computing Inc.	Delaware	Domestic
Locus Dialogue Technologies USA, Inc.	Delaware	Domestic
MacSpeech LLC	Delaware	Domestic
Medford Acquisition LLC	Delaware	Domestic
Nuance Communications International, Inc.	Delaware	Domestic
Nuance Communications LLC	Delaware	Domestic
Nuance Services, Inc.	Delaware	Domestic
OSi LLC	Delaware	Domestic
Phonetic Systems Inc.	Delaware	Domestic
Rhetorical, Inc.	Delaware	Domestic
SNAPin Software LLC	Delaware	Domestic
SpeechWorks International, Inc.	Delaware	Domestic
SpinVox Incorporated	Delaware	Domestic
Viecore LLC	Delaware	Domestic
Viecore Federal Systems Division, Inc.	Delaware	Domestic
Voice Signal Technologies, Inc.	Delaware	Domestic
X-Solutions North America Inc.	Delaware	Domestic
Zi Holding Corporation	Delaware	Domestic
Zi Corporation of America, Inc.	Nevada	Domestic
Tegic Communications, Inc.	Washington	Domestic
Encompass Medical Transcription, Inc.	Wisconsin	Domestic
Nuance Communications Australia Pty. Ltd.	Australia	International
ITA Services Pty Ltd.	Australia	International
Information Technologies Australia Pty Ltd.	Australia	International
OTE Pty Limited	Australia	International
Nuance Communications Austria GmbH	Austria	International
SpeechMagic Holdings GmbH	Austria	International
Multi-Corp International Ltd.	Barbados	International
Language and Computing N.V.	Belgium	International
Nuance Communications International BVBA	Belgium	International
Zi (Bermuda) Corporation	Bermuda	International
Nuance Communications Ltd.	Brazil	International
BlueStar Options Inc.	British Virgin Islands	International
BlueStar Resources Limited	British Virgin Islands	International
SpeechWorks BVI Ltd.	British Virgin Islands	International
845162 Alberta Ltd.	Canada	International
1448451 Ontario Inc.	Canada	International
Nuance Acquisition ULC	Canada	International
Nuance Communications Canada, Inc.	Canada	International
Zi Corporation	Canada	International
Zi Corporation of Canada, Inc.	Canada	International

<b>Subsidiary Name</b>	<b>Jurisdiction</b>	<b>Type</b>
Foxtrot Acquisition II Limited	Cayman Islands	International
Foxtrot Acquisition Limited	Cayman Islands	International
Huayu Zi Software Technology (Beijing) Co., Ltd.	China	International
Nuance Software Technology (Beijing) Co., Ltd.	China	International
Nuance Communications Finland OY	Finland	International
Voice Signal Technologies Europe OY	Finland	International
Nuance Communications France Sarl	France	International
Dictaphone Deutschland GmbH	Germany	International
Nuance Communications Aachen GmbH	Germany	International
Nuance Communications Germany GmbH	Germany	International
Nuance Communications Healthcare Germany GmbH	Germany	International
Asia Translation & Telecommunications Limited	Hong Kong SAR	International
Huayu Zi Software Technology Limited	Hong Kong SAR	International
Telecom Technology Corporation Limited	Hong Kong SAR	International
Zi Corporation (H.K.) Limited	Hong Kong SAR	International
Zi Corporation of Hong Kong Limited	Hong Kong SAR	International
Nuance Communications Hong Kong Limited	Hong Kong SAR	International
Nuance Recognita Corp.	Hungary	International
FocusMT India Private Limited	India	International
Nuance India Pvt. Ltd.	India	International
Nuance Communications Israel, Ltd.	Israel	International
Phonetic Systems Ltd.	Israel	International
Nuance Communications Italy Srl	Italy	International
Nuance Communications Japan K.K.	Japan	International
Voice Signal K.K.	Japan	International
Nuance Communications Netherlands B.V.	Netherlands	International
X-Solutions Group B.V.	Netherlands	International
X-Solutions International B.V.	Netherlands	International
Zeros Solutions B.V.	Netherlands	International
Aangel Processing Limited	New Zealand	International
Casseggers Holdings Limited	New Zealand	International
Rhetorical Group plc.	Scotland	International
Rhetorical Systems Limited	Scotland	International
Nuance Communications Asia Pacific Pte. Ltd.	Singapore	International
Nuance Communications Iberica SA	Spain	International
Nuance Communications Korea Ltd.	South Korea	International
Nuance Communications Sweden, A.B.	Sweden	International
Zi Decuma AB	Sweden	International
Nuance Communications Taiwan	Taiwan	International
Dictaphone Company Limited	United Kingdom	International
Dictaphone International Limited	United Kingdom	International
eCopy Ltd.	United Kingdom	International
Nuance Communications UK Limited	United Kingdom	International
SpinVox Limited	United Kingdom	International

**Consent of Independent Registered Public Accounting Firm**

Nuance Communications, Inc.  
Burlington, Massachusetts

We hereby consent to the incorporation by reference in the Registration Statements on Form S-3 (Nos. 333-147715, 333-142182, 333-100648, and 333-61862), and Form S-8 (Nos. 333-157579, 333-151088, 333-151087, 333-153911, 333-148684, 333-145971, 333-143465, 333-142183 333-141819, 333-134687, 333-128396, 333-124856, 333-122718, 333-108767, 333-99729, 333-75406, 333-49656, 333-33464, 333-30518, 333-74343, 333-45425, 333-04131, and 333-164955) of Nuance Communications, Inc. of our reports dated November 29, 2010, relating to the consolidated financial statements and the effectiveness of Nuance Communications, Inc.'s internal control over financial reporting, which appears in this Form 10-K.

/s/ BDO USA, LLP

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Boston, Massachusetts  
November 29, 2010

**CERTIFICATION OF CHIEF EXECUTIVE OFFICER  
PURSUANT TO  
SECTION 302(A) OF THE SARBANES-OXLEY ACT OF 2002**

I, Paul A. Ricci, certify that:

1. I have reviewed this Annual Report on Form 10-K of Nuance Communications, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and in 15d-15(f)) for the registrant and have:
  - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal controls over financial reporting.

By: /s/ Paul A. Ricci

Paul A. Ricci

Chief Executive Officer and Chairman of the Board

November 29, 2010

**CERTIFICATION OF CHIEF FINANCIAL OFFICER  
PURSUANT TO  
SECTION 302(A) OF THE SARBANES-OXLEY ACT OF 2002**

I, Thomas L. Beaudoin, certify that:

1. I have reviewed this Annual Report on Form 10-K of Nuance Communications, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and in 15d-15(f)) for the registrant and have:
  - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal controls over financial reporting.

By: /s/ Thomas L. Beaudoin

Thomas L. Beaudoin

Executive Vice President and Chief Financial Officer

November 29, 2010

**CERTIFICATION OF CHIEF EXECUTIVE OFFICER AND CHIEF FINANCIAL OFFICER  
PURSUANT TO  
18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

I, Paul A. Ricci, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that the Annual Report of Nuance Communications, Inc. on Form 10-K for the period ended September 30, 2010 fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934 and that information contained in such Annual Report on Form 10-K fairly presents in all material respects the financial condition and results of operations of Nuance Communications, Inc.

By: /s/ Paul A. Ricci  
Paul A. Ricci  
Chief Executive Officer and Chairman of the Board

November 29, 2010

I, Thomas L. Beaudoin, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that the Annual Report of Nuance Communications, Inc. on Form 10-K for the period ended September 30, 2010 fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934 and that information contained in such Annual Report on Form 10-K fairly presents in all material respects the financial condition and results of operations of Nuance Communications, Inc.

By: /s/ Thomas L. Beaudoin  
Thomas L. Beaudoin  
Executive Vice President and Chief Financial Officer

November 29, 2010

