

#### **DISCLAIMERS**

#### **Forward-Looking Information**

Certain statements contained in this presentation constitute forward-looking statements and forward-looking information (collectively, "forward-looking statements"). Such forward-looking statements relate to possible events, conditions or financial performance of Charlotte's Web Holdings, Inc. (the "Company") based on future economic conditions and courses of action. All statements other than statements of historical fact are forward-looking statements. The use of any words or phrases such as "seek", "anticipate", "plan", "continue", "estimate", "expect", "may", "will", "project", "predict", "potential", "targeting", "intend", "could", "might", "should", "believe", "will likely result", "are expected to", "will continue", "is anticipated", "believes", "estimated", "projection", "outlook" and similar expressions are intended to identify forward-looking statements. Examples of forward-looking statements include, among others, the Company's assessment of, and targets for, sales of hemp-derived cannabidiol ("CBD") products, expansion of retail locations through which the Company's products may be sold, expansion of the Company's distribution channels, including overseas distribution, development of improvements to the Company's products and related bioavailability technology, the isolation of additional cannabinoid products, annual revenue, Adjusted EBITDA, and the Company's outlook on expected regulatory developments regarding the 2018 Farm Bill, closing of the acquisition of Abacus Health Products, Inc. ("Abacus"), the impact of the acquisitions on the Company's business and financial condition, anticipated product category growth, and online sales growth.

These statements involve known and unknown risks, assumptions, uncertainties and other factors that may cause actual results or events to differ materially from those anticipated in such forward-looking statements.

The forward-looking statements are based on management's current opinions, estimates and assumptions in light of our experience and perception of historical trends, current trends, current conditions and expected future developments, as well as other factors that management currently believes appropriate and reasonable in the circumstances, including, among others, the adverse impact of the COVID-19 pandemic to the company's operations, supply chain, distribution chain and to the broader market for and customers of the Company's products; the impact of global conditions and unemployment rates on the Company's stakeholders; general economic and financial conditions; product acceptance and competing products; internet and system infrastructure functionality; information technology security; cash available to fund operations; crop risk; availability of capital; completion of the acquisition of Abacus; the successful integration of acquired businesses; changes in customer demand; and the risk factors described in greater detail in the Company's annual information form dated March 27, 2020, and other public documents of the Company available at www.sedar.com. The Company believes there is a reasonable basis for the expectations reflected in the forward-looking statements, however no assurance can be given that these expectations and the underlying opinions, estimates and assumptions will prove to be correct. The forward-looking statements included in this presentation should not be unduly relied upon by investors.

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This presentation makes reference to Adjusted EBITDA (as defined below). Adjusted earnings before interest, taxes, depreciation and amortization ("Adjusted EBITDA") is not a recognized performance measure under International Financial Reporting Standards ("IFRS"). Adjusted EBITDA does not have a standardized meaning prescribed by IFRS and may not be comparable to similar measures presented by other issuers. The term EBITDA consists of net (loss) income and excludes interest (financing costs), taxes, depreciation and amortization. Adjusted EBITDA also excludes share-based compensation, and share offering related costs, impairment of assets, and adjustments for fair value of both biological assets and warrant liabilities. Adjusted EBITDA is included as a supplemental disclosure because the Company believes that such measurement provides a better assessment of the Company's operations on a continuing basis by eliminating certain non-cash charges or gains that are nonrecurring. The most directly comparable measure to Adjusted EBITDA calculated in accordance with IFRS is net (loss) income. See "Adjusted EBITDA" in the Company's most recently available management's discussion and analysis of financial condition and results of operations available on the Company's profile on SEDAR at <a href="https://www.sedar.com">www.sedar.com</a> for a reconciliation of Adjusted EBITDA to net (loss) income.

#### **Third Party Information**

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## **OVERVIEW**



DYNAMIC OPERATING ENVIRONMENT

EVOLVING TO SUCCEED



## **EVOLUTION TO MARKET LEADER**

#### **PROPRIETARY HEMP**

 Stanley Brothers ("SB") develop proprietary hemp genetics later renamed Charlotte's Web ("CWEB")

2012

#### **GLOBAL MEDIA RECEPTION**

 CWEB becomes an internationally recognized brand after experts speak in favor of CWEB's cannabinoid benefits

2016

#### **INITIAL PUBLIC OFFERING**

 CWEB closes IPO and lists on the Canadian Stock Exchange (CSE) – first offering for a US cannabidiol company

2013

2018

2020

#### **CHARLOTTE FIGI**

2011

 5-year old Charlotte Figi is treated with SB's strain of high CBD cannabis, significantly reducing her seizures per week

#### **CWEB GROWTH**

- Launches new products, brands and packaging
- Hires / expands departments to maximize production

#### **ACQUISITION OF ABACUS HEALTH PRODUCTS**

- Bolsters CWEB's topicals portfolio
- · Creates best-in-class innovation leader
- Expands market share leadership and scale across all channels and customers
- Leverages CWEB vertically integrated supply chain to create cost advantages



**BRAND** in TOTAL HEMP-DERIVED CBD MARKET<sup>1</sup>

in AWARENESS

in LOYALTY

in MARKET SHARE

CHARLOTTE'S WEB HAS BEEN AT THE FOREFRONT OF THE HEMP CBD INDUSTRY FOR THE LAST 10 YEARS



## **MANAGEMENT TEAM**



**Deanie Elsner** CEO

- Kellogg's
- P&G
- Kraft
- Johnson & Johnson



**Paul Lanham** DTC / CIO

- J.Jill
- CROCS
- Rally House



**Russ Hammer** CFO

- Caleres Brands
- ORBITZ INC
- CROCS INC
- MOTOROLA



**David Panter** COO

- Estée Lauder
- Luxottica Retail
- Campbells
- Tyco Healthcare



**Jared Stanley CHIEF CULTIVATION OFFICER** 

CHARLOTTE'S WEB
STANLEY BROTHERS



**Tony True** CHIEF CUSTOMER **OFFICER** 

- PHARMAVITE
- WhiteWave
- Kellogg's, Pepsi, J&J



**Perry Antelman** PRESIDENT, TOPICALS

- Abacus Health CEO
- Acquired June 2020



**Kelly Shea** GOV'T RELATIONS, COMMS, CSR

- Danone
- WhiteWave Foods
- Horizon Organic



**Tim Orr R&D INNOVATION** 

- Johnson & Johnson
- Abbott Laboratories
- Kodak Healthcare



**Nathan Gerhardt** LEGAL/REGULATORY

- OMEGA PROTEIN
- NW Natural



**Cory Pala** CAPITAL MARKETS

- e-vestor
- TMX/Equicom



## B CORP™ CERTIFIED AUGUST 2020

























**UNIFYING** 

**GOAL** 







FETZER







































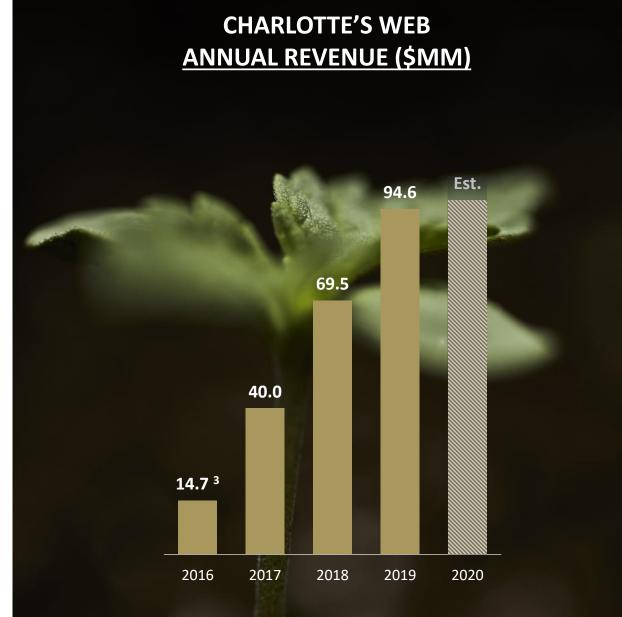








# REVENUE GROWTH OUTPACING PEER GROUP









# CHARLOTTE'S WEB ASSETS

## **Brand Strength**

#1 Category Dollar Share #1 Brand #1 Consumer

Awareness

# Loyalty

## **Vertically Integrated Supply Chain**



- Quality, consistency and trust
- Traceability of ingredient streams
- Transparency of the manufacturing process
- Grown in the U.S.A.
- Production Cost Advantages
- 50%+ Certified Organic transitioning to 100%

## **Ecommerce Platform**





## **Science and Safety**



#### All Products Tested up to 20 Times

- · Testing through cultivation, extraction & manufacturing
- Includes 60-panel toxins test
- · Batch test results available for every item sold

#### Certified

- FDA approved cGMP certified facilities
- NSF International's dietary supplements GMP registration
- · GRAS (generally recognized as safe) status for full spectrum hemp extract
- Hemp Authority certified products
- NASC certification for pet products
- OTC Topical line with FDA monograph ingredients



# QUARTERLY PERFORMANCE - Q3 2020

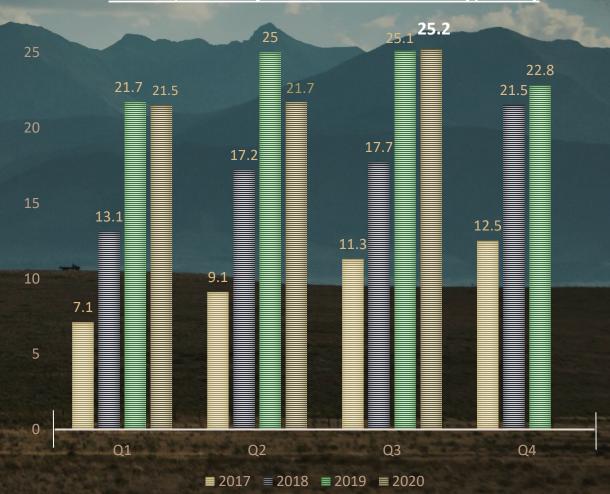
## Q3- 2020 Financial Highlights

- Consolidated revenue of \$25.2
- 60% adjusted gross margin
- Adjusted EBITDA loss of (\$6.7M)
- \$65.9M cash, \$128.6M working cap

## Q3- 2020 Business Highlights

- Return to organic consecutive quarterly growth
- ➤ DTC sales increased 28% YoY, largely offsetting a 29% decrease in B2B sales
- 66% revenue from DTC
- Abacus Health Products acquisition fully integrated
- > Medical channel reopens from pandemic lockdown
- Added 1,000 retail doors, surpassing 22,000 total

## 4-Yr Quarterly Revenue Growth (\$MM)



## **EVOLVING THE LEAD**

- 1. FILL THE PORTFOLIO GAP AND SCALE
- 2. DRIVE THE BRAND ADVANTAGE
- 1. INCREASE ECOMMERCE CAPABILITY
- 2. LEAD WITH SCIENCE
- 3. EXPAND & AUTOMATE DISTRIBUTION



# **EVOLVING THE LEAD - FILL THE PORTFOLIO GAP**

#### **Topical Segment Underdeveloped**

Segment	Charlotte's Web Portfolio Mix	Mid-Term Category Mix
Topicals	12%	30%
Tinctures	49%	25%
Capsules	11%	22%
Gummies	23%	8%
Pet	6%	<b>14%</b> Source: Brightfield Group

#### **Expand Consumer Segment**

# CBD consumer segmentation



46%
Consumers enter CBD
Category via Health
Care Practitioner

Source: Internal Research 8/19

CHARLOTTE'S WEB

Source: Brightfield Group

## **EVOLVING THE LEAD - FILL THE PORTFOLIO GAP**







**Consumer Offering** 

Health Care Practitioner Offering







# 1 +1 = 3 SCALING ACROSS CHANNELS



# SCALING THE PORTFOLIO

## **PORTFOLIO FOOTPRINT**

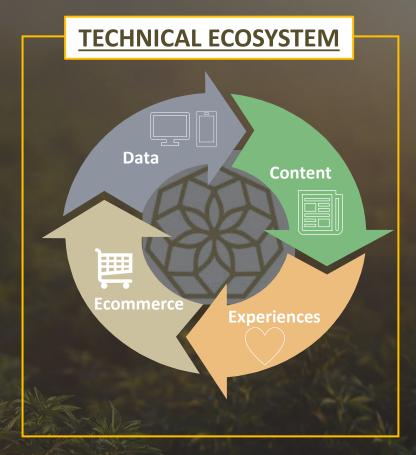
## <u>Segments</u>

- Ingestibles
- ✓ Topicals
- Bath & Beauty
- Pet

#### <u>Channels</u>

- ✓ Food/Drug/Mass Retail
- Natural Specialty Retail
- eCommerce
- Health Care Practitioners

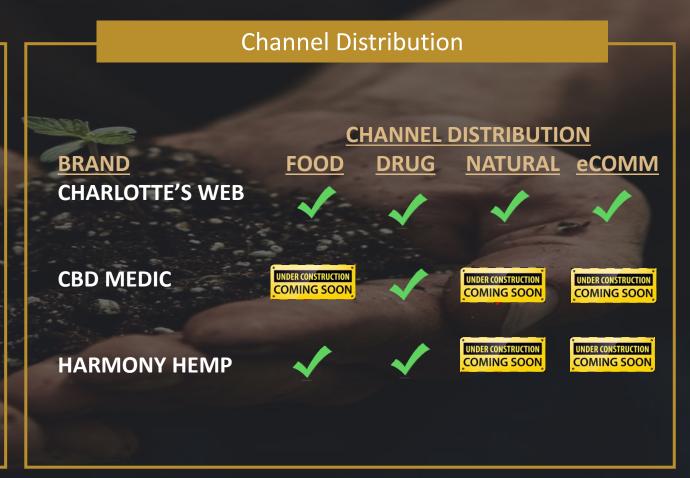






# SCALING THE PORTFOLIO

	Market Share Position - By Channel		
COMBINED SHARE* INDEX VS NEXT COMPETITOR			
FC	OOD	#1	137
D	RUG	#1	316
TC	OTAL FDM	#1	207
N.	ATURAL	#2	79
e(	COMMERCE	#1	N/A





# DRIVING THE BRAND ADVANTAGE

# Charlotte's Web

#1 in Unaided Awareness

#1 in Aided Awareness

#1 in Would Consider Buying

#1 CBD Brand Purchased

#1 in Loyalty\*

#1 in association with Trustworthy

#1 in Household Penetration

23% higher than #2

80% higher than #2

33% higher than #2

93% higher than #2

1% higher than #2

33% higher than YA



<sup>188%</sup> times higher than #2

<sup>\*</sup> The number of consumers loyal to Charlotte's Web increased 83% from Q4 2019 to Q2 2020

# INCREASED ECOMMERCE CAPABILITY

## **EXPANDING CAPABILITIES**

- Superior Analytics
- Breakthrough Insights
- Advantaged Segmentation
- Personalized Communication
- Rapid Test & Learn

## **IMPROVING KPI's**

- Traffic
- Conversion
- Average Order Value
- Retention



July 2020: Cross-selling Abacus products to 30X active list on CW leading online store



# LEADING WITH SCIENCE



## Launched CW Labs - March 2020

- Co-located in the Hauptman Woodward Medical Research Institute in Buffalo, NY and Charlotte's Web labs in Boulder, CO
- Taps into the SUNY System 64 Connected Campuses across New York
- Product development through scientific and clinical data-driven approach
- Comprehensive metabolite study on CW hemp extracts
- Human interventional placebo controlled clinical studies



- June 2020: Sponsoring ValidCare human trial on impact of CBD on the liver to support FDA interest in science-based data
- January 2021: Results expected to be published and shared with FDA



## **REGULATORY EXPERTISE & CERTIFICATIONS**

## Certifications











## 1. Responsible and pro-active approach with FDA and other regulators

- Lawful advertising in line with FDA guidelines
- Actively engaged in research studies to support FDA's interest in science-based data

## 2. All Products Tested up to 20 Times

- Testing through entire cultivation, extraction and manufacturing to final packaged product
- Includes 60-panel toxins test
- Batch test results available for every item sold

## 3. Value to partners

- Well established relationships with regulators
- Expertise in navigating the hemp derived CBD specific regulatory framework
- Rigorous product testing ensures ingredients are of the highest quality



## **EXPAND & AUTOMATE**

#### **In-House Production**

- New 137,000 sq ft cGMP grade manufacturing and R&D facility
- Extraction, production, distribution and R&D expansion
- CPG & Ecommerce shipping and distribution
- Staged build-out thru 2020 Shipping Q2; Production Q3
- Capable of servicing the full F/D/M retail channel

## **Rigid Quality Management**

- Leading CO<sub>2</sub> and alcohol extraction technologies
- Proprietary Extraction and Isolation Processes
- Current Good Manufacturing Practices (cGMP) Certifications





# CHARLOTTE'S WEB - BEST POSITIONED TO WIN LONG TERM

- EXPERIENCED CPG LEADERSHIP TEAM
- MARKET SHARE LEADER
- EVOLVING THE PORTFOLIO, INFRASTRUCTURE AND CAPABILITIES
- BACKED BY SCIENCE AND DATA
- FULLY CAPITALIZED TO EXECUTE ON OUR STRATEGY



# CAPITALIZATION

CAPITALIZATION	Nov 9, 2020
Basic Common Shares Outstanding	104,789,199
Proportional Voting Shares (400:1)	<b>85,738.4575</b> (400:1 = 34,295,383)
Effective Basic Common Shares Outstanding	139,084,575
Warrants	10,492,048
Options	4,842,342
Fully Diluted Shares Outstanding	154,069,796



