



NEWS RELEASE

# CBRE Recognized for Top Customer References, Innovation and Corporate Social Responsibility among All Outsourcers by IAOP

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LOS ANGELES--(BUSINESS WIRE)-- CBRE Group, Inc. (NYSE: CBRE) today announced that the company has been recognized for sustained excellence across several categories in The Best of The Global Outsourcing 100 (GO100) by IAOP®, which has identified the “best of the best” global outsourcing firms, across all industries, from the past ten years.

CBRE was judged to be among the best firms in the following categories:

- Customer References: recommendations by top customers;
- Programs for Innovation: creating outcomes that produce new forms of value for customers;
- Corporate Social Responsibility: corporate programs and outcomes that address community involvement and development, labor practices, human rights, fair operating practices, environmental impacts, consumer issues, and organizational governance;
- Best of GO100 Leaders: among the very few firms with the overall highest average scores since the GO100 program began;
- Multiple Appearances: among the world’s top outsourcing firms for the last several years.

The Best of The Global Outsourcing 100’s results were based upon an evaluation of the scoring results over the entirety of The Global Outsourcing 100 and World’s Best Outsourcing Advisors programs.

“We’re proud of the outcomes we’re able to achieve for our clients,” said **Bill Concannon**, Global Group President and CEO of Global Workplace Solutions (GWS) for CBRE. “IAOP’s recognition of our client satisfaction, programs for innovation and corporate social responsibility—as well as our consistently high performance over the years—



reflects our drive to continuously improve our service offering.”

CBRE’s GWS business provides integrated services for occupiers of commercial real estate, including **facilities management, advisory and transaction services, project management, and strategic consulting.**

“The Global Outsourcing 100 and World’s Best Advisors showcases the dedication, expertise and sheer hard work of the best of the best in the outsourcing industry,” said IAOP CEO, Debi Hamill. “I congratulate CBRE for being recognized on IAOP’s 2019 Best of The Global Outsourcing 100 as they are, year after year, among the highest-rated companies in customer references, programs for innovation and corporate social responsibility.”

#### About IAOP

IAOP is the global association that brings together customers, providers, and advisors in a collaborative, knowledge-based environment that promotes professional and organizational development, recognition, certification, and excellence to improve business service models and outcomes. Our members and affiliates worldwide are digging deep at IAOP conferences, learning at IAOP chapter meetings, getting trained and certified at IAOP courses and workshops, and connecting through IAOP social media, all with one goal: better business results. Whether you are a customer, provider or advisor, new to collaborative business models like outsourcing, or you are an experienced professional, IAOP connects you and your organization to our growing global community and to the resources you need to get the results your company deserves and demands. For more information and how you can become involved, visit [www.IAOP.org](http://www.IAOP.org).

#### About CBRE Group, Inc.

CBRE Group, Inc. (NYSE: CBRE), a Fortune 500 and S&P 500 company headquartered in Los Angeles, is the world’s largest commercial real estate services and investment firm (based on 2018 revenue). The company has more than 90,000 employees (excluding affiliates), and serves real estate investors and occupiers through approximately 480 offices (excluding affiliates) worldwide. CBRE offers a broad range of integrated services, including facilities, transaction and project management; property management; investment management; appraisal and valuation; property leasing; strategic consulting; property sales; mortgage services and development services. Please visit our website at [www.cbre.com](http://www.cbre.com).

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