



April 2, 2020

Dear Fellow Shareholders:

This letter and corresponding overview marks Hanger’s first communication of our strategy concerning corporate citizenship and social responsibility and more specifically formalized environmental, social and governance (ESG) reporting.

As an organization, we live our purpose, vision and values daily, focused on what we see as a sacred trust: putting our patients first. Hanger’s purpose is “empowering human potential together” and this refers to the restoration of human mobility and physical function resulting from limb loss and limb difference. Our mission dates back to 1861 when our founder, James Edward Hanger, designed and created his own prosthetic leg as a result of becoming the first amputee of the Civil War. While the technological aspects of orthotics and prosthetics (O&P) have moved far beyond anything J.E Hanger could have imagined, the end result of our efforts is still very similar: helping people reach and exceed their potential regardless of the degree of physical or anatomical challenges.

Today, Hanger is privileged to serve as the largest provider of orthotic & prosthetic patient care in the United States. We have in excess of 2 million patient encounters per year through over 800 patient care locations in 46 states and the District of Columbia – this represents approximately 22% of all certified O&P facilities in the nation. We employ over 1,500 certified O&P clinicians – Master’s level allied health professionals who are experts in both patient care and the design and fabrication of O&P devices. We employ approximately 22% of all certified O&P practitioners in the United States.

The Board of Directors and Executive Leadership of Hanger are aware of the need to execute on our mission in a sustainable and socially responsible manner. We are fortunate that the solutions we provide make people’s lives better. But we also are cognizant of the environmental footprint through our clinics,



fabrication facilities and supply chain, the safety of our patients and workplace, the diversity of our workforce and the critical protection of patients' personal health information, among many other responsibilities.

We do not rest on our laurels of our long history or size, but rather seek to elevate the practice of O&P through growth initiatives that are respectful of the long-term environmental, governance and societal impacts of our work. Our goal is to always do the right thing for our patients while meeting the long-term needs of our key constituencies: patients, Hanger employees, shareholders, regulators and commercial partners.

In this inaugural year of ESG reporting, we want to introduce you to a sample of the initiatives we have underway that are aligned with living our corporate values and how they manifest themselves in our business strategy as it pertains to sustainability and lowering identified enterprise risk, financial or otherwise, within the framework of ESG.

We also provide details on the initial work we have done to identify and build a Hanger-relevant framework for increasing our ESG reporting going forward. Specifically, Hanger has elected to adapt the Sustainability Accounting Standards Board (SASB) frameworks for Health Care Delivery (SICS® HC-DY) as well as Health Care Distributors (SICS® HC-DI) Versions 2018-10 as the external industry specific sustainability standards to guide Hanger disclosures going forward. As you will read, we are a unique Company in a unique industry. Some SASB metrics are irrelevant to our business, while others have initially been deemed of less financial or operational relevance for our initial reporting goals. There are also domains not captured by SASB that we believe are relevant to investors when understanding our business.



The Company and its management team welcome constructive feedback and input from investors on the evolving ESG landscape and our initial response to this endeavor. The Company, as a secondary step to this effort, will proactively engage with its shareholders in order to answer questions and collect feedback.

Please see Hanger's ESG Report for April 2020 at:

<https://investor.hanger.com/governance/sustainability/> for additional information.

We appreciate your interest in Hanger and look forward to future dialogue with you in this critical area.

Sincerely,

Chris Begley

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Chairman of the Board, Hanger Inc.

Vinit Asar

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President and Chief Executive Officer