

arlo

Investor Presentation

August 7, 2025

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This presentation contains forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. The words "anticipate," "expect," "believe," "will," "may," "should," "estimate," "project," "outlook," "forecast" or other similar words are used to identify such forward-looking statements. However, the absence of these words does not mean that the statements are not forward-looking. The forward-looking statements represent our expectations or beliefs concerning future events based on information available at the time such statements were made and include statements regarding our potential future business, operating performance and financial condition, including descriptions of our expected revenue and profitability (and related timing), GAAP and non-GAAP gross margins, operating margins, tax rates, expenses, cash outlook, free cash flow and free cash flow margin; strategic objectives and initiatives, such as our capital allocation plan and partnerships; the recurring revenue business model; expectations regarding the size of the smart home security market, market expansion and future growth; subscriber growth, and adoption and attachment rates; the term, scope and other provisions related to our and others. These statements are based on management's current expectations and are subject to certain risks and uncertainties, including the following: future demand for our products may be lower than anticipated, including due to inflation, fluctuating consumer confidence, banking failures and rising interest rates; we may be unsuccessful in developing and expanding our sales and marketing capabilities; we may not be able to increase sales of our paid subscription services; consumers may choose not to adopt our new product offerings or adopt competing products; products; the cost of developing new products and manufacturing and distribution of our existing offerings.

Further, certain forward-looking statements are based on assumptions as to future events that may not prove to be accurate. Therefore, actual outcomes and results may differ materially from what is expressed or forecast in such forward-looking statements. Further information on potential risk factors that could affect our business are detailed in our periodic filings with the Securities and Exchange Commission, including, but not limited to, those risks and uncertainties listed in the section entitled "Risk Factors" in the most recently filed Annual Report and Quarterly Report filed with the Securities and Exchange Commission (the "SEC") and subsequent filings with the SEC. Given these circumstances, you should not place undue reliance on these forward-looking statements. We undertake no obligation to release publicly any revisions to any forward-looking statements contained herein to reflect events or circumstances after the date hereof or to reflect the occurrence of unanticipated events.

Use of Non-GAAP Financial Information In addition to the financials presented in accordance with U.S. generally accepted accounting principles ("GAAP"), this presentation includes the following non-GAAP metrics: non-GAAP gross margin, non-GAAP operating margin, and other non-GAAP measures specifically set forth in the Appendix to this presentation. We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance. There are a number of limitations related to the use of these non-GAAP metrics versus their nearest GAAP equivalents. For example, other companies may calculate non-GAAP metrics differently or may use other metrics to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial metrics as tools for comparison. We urge you to review the reconciliation of our non-GAAP financial measures to the most directly comparable GAAP financial measures set forth in the Appendix to this presentation, and not to rely on any single financial measure to evaluate our business. This presentation and the accompanying oral presentation also contain estimates and other statistical data made by independent parties and by us relating to market size and growth and other data about our industry and business. This data involves a number of assumptions and limitations, and you are cautioned not to give undue weight to such estimates. We have not independently verified the industry data generated by independent parties and contained in this presentation and, accordingly, we cannot guarantee their accuracy or completeness. In addition, projections, assumptions, and estimates of our future performance and the future performance of the markets in which we compete are necessarily subject to a high degree of uncertainty and risk. In additional means to reflect the cash flow trends in our business.

Arlo protects your everything.

Arlo is a **subscription software business** in the smart security segment powered by a scaled, secure, and sophisticated platform with groundbreaking Al capabilities called Arlo Intelligence.

We win on focus, innovation, and our privacy pledge.

Arlo's solutions have **led the industry for more than 10 years** with our team of 370 dedicated employees committed to making sure our users are safe.





Six years to reach \$250M of ARR is best-in-class

OCIO NUTANIX Prubrik 6 or less years APPLOVIN CROWDSTRIKE DATADOG 7 – 10 years elastic FERTIDET. GitLab (H) HashiCorp klaviyo ... monday.com Q Palantir paloalto servicenow workday. Zoom appfolio & asana A ATLASSIAN = C3.ai COMMVAULT & docusign ødynatrace øfreshworks Guidewire Hubspot Sfrog 02 11 – 15 years SailPoint solarwinds Ui Path Qunity WARONIS Workiva Szscaler blackbaud CYBERARK CYBERARK

Qualys.

RingCentral

(Control tenable)

16+ years

[.] The peer group is comprised of the 47 SaaS companies traded on the NYSE and Nasdaq with enterprise values of at least \$250M

For the peer group, revenue has been used as a proxy for ARR which is not consistently reported.

Revenue data is from Capital IQ. In cases where historical revenue data is not sufficiently available, an estimate has been made

^{4.} Arlo ARR measured at end of Q4 2024. Time to reach \$250M ARR measured from the launch of Arlo Smart in Q2 2018.

Large, Growing, & Underpenetrated Smart Home Security Market

Arlo participates in the broader home security market that is sized in the US at \$25B in 2025

TAM is further expanded by Europe and other international markets and potential future expansion into adjacent smart home segments

Adoption rates for smart cameras and video doorbells have **more then doubled** in the US during the last five years, the fastest among any smart home category

Smart home security products also have the **highest** attach rate for subscription services among all smart home products (66% for smart cameras and 71% for video doorbells)

Despite its growth, paid smart home security services are just 7% penetrated in the US and 68% of homes do not pay for security services, leaving **10x more whitespace** available for capture

Global Market Estimated @ 2-3x US

Broader DIY Smart Home (Consumer, US)

\$13.4B

Smart Security Services (Consumer, US)

\$16.6B

DIY & Professionally Installed Security

Devices. (Consumer, US)

\$8.2B



















Strategic Partners





Subscription Services

Arlo Secure, Arlo Safe, authentication, billing, in-app payments, user insights, advertising engine, user management



































Monitoring















Alert Engine

2-Way Comms

Automation

ARLO CORE SaaS PLATFORM







ARLO SaaS PLATFORM

A sophisticated and performant SaaS platform built over the last 10 years with artificial intelligence at its core and providing world-class smart security experiences for our users and strategic partners.

170+ billion Al alerts per year

Arlo Intelligence continuously analyzes and differentiates billions of system triggers to filter out unimportant events and characterize for escalation those that the user should review.

1700+ hours of video per minute

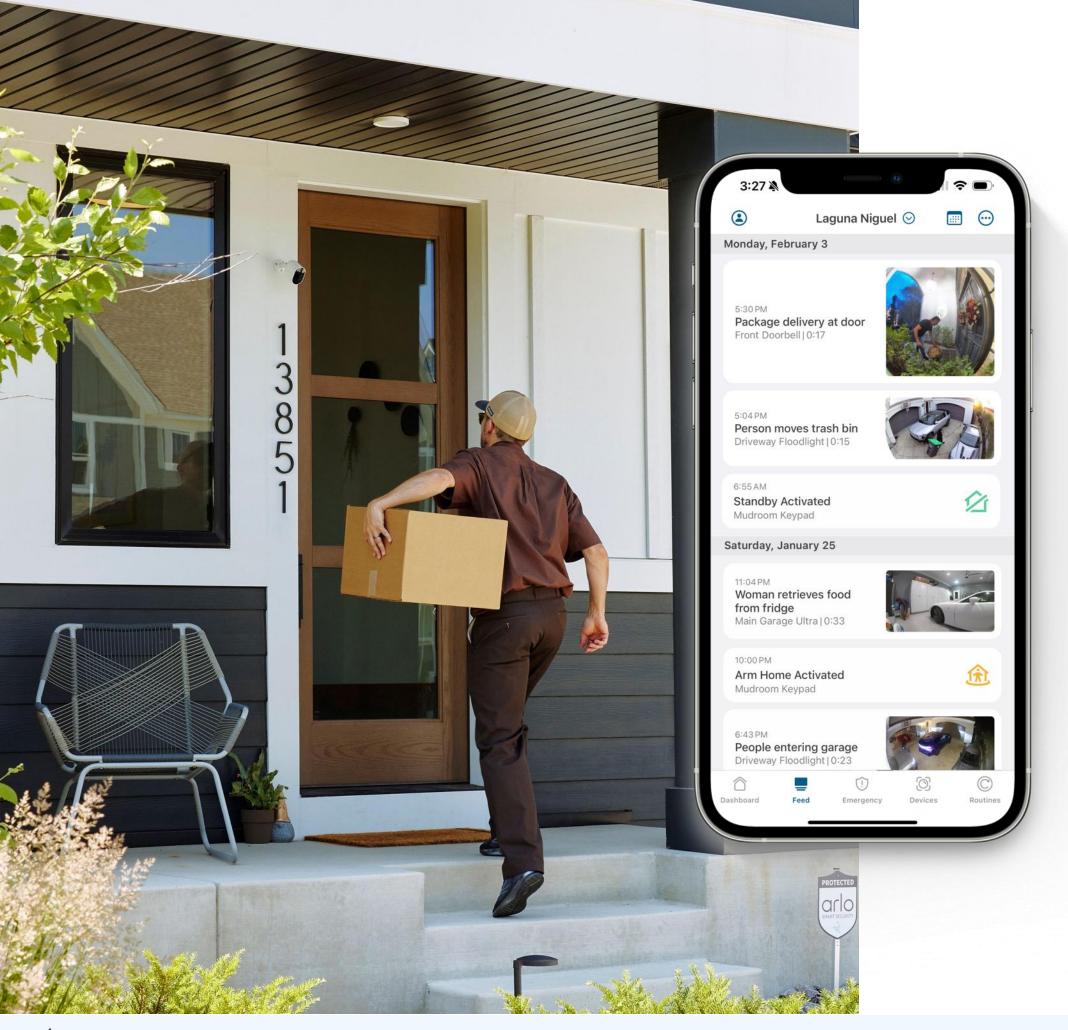
Nearly 900 million hours of video per year from millions of cameras is uploaded, processed, and stored to drive notifications and insights for our users to stay safe.

26+ billion API calls per day

The Arlo platform is operating at scale and responding to billions of API calls per day with 99.999% uptime for users and strategic partners relying on Arlo to provide services.

39+ million devices shipped

Arlo designs and manufactures a full ecosystem of smart home security devices including cameras, floodlights, doorbells, security hubs, keypads, sensors, and accessories.





Object Detection

Determines if a person, animal, or vehicle is within the scene during a motion event to help filter and prioritize alerts for the end user.

Package Detection

Specific alerts when a package is detected and quick prompts to speak with delivery person or call a friend to secure the delivery.

Fire Detection

Advanced computer vision model to detect flames which can provide a warning well before smoke alarms are triggered.

Person Recognition

The ability to identify specific people through sophisticated facial recognition to determine who triggered a motion event.

Vehicle Recognition

The expansion of Arlo's recognition engine to identify specific vehicles by name to create alerts per vehicle or for unknown vehicles.

Smoke/CO Alarm Recognition

Our audio Al engine that can detect but also discriminate between a smoke alarm or carbon monoxide alarm to create specific alerts.

Personal Al Agent

Users can create their own AI models by in typing in what they want to detect and uploading example engines. The resulting model is private to that user and unlocks unlimited possibilities.

2025-2026

Complete Refresh of All Cameras + Expansion



The largest and most comprehensive product launch in company history arriving in time for 2025 Holiday Season and bringing new features with some surprises.

Ultra 3

Updated flagship camera line up with updated 4K specification and improved system performance.

Pro 6

New Pro series line up with enhanced capabilities, improved performance, updated design and more aggressive pricing.

Essential 3

Update of our popular essential lineup with lower costs and substantial expansion into several new product segments driving a larger addressable market and more shelf share.

2026-2027 **Next Generation Ecosystem**

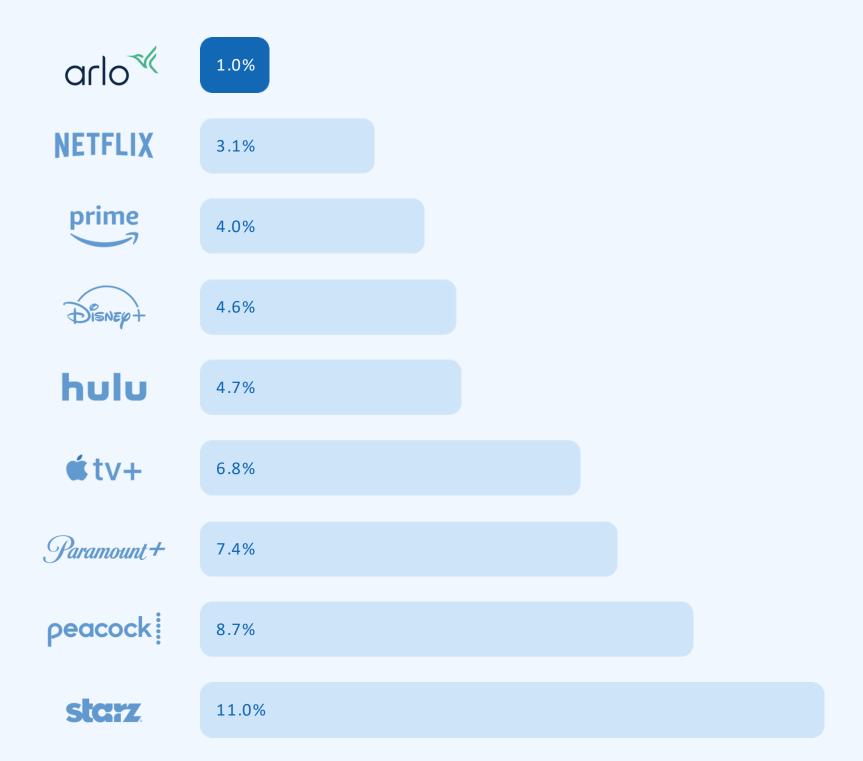


Our services standout among comparable consumer-based subscriptions.

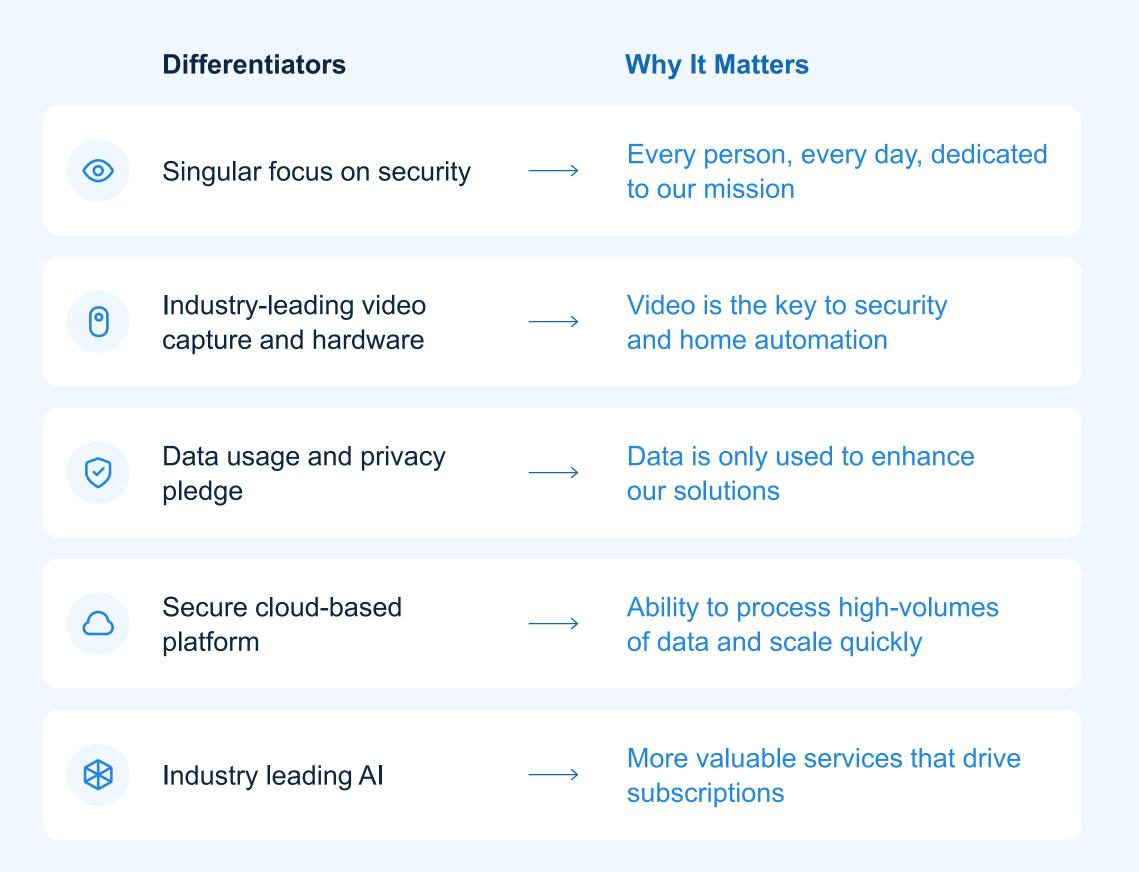
Our paid account monthly churn is among the best compared to consumer subscription peers.

Security ranks 1st in subscriptions least likely to be canceled.

Paid Account Monthly Churn Rate⁽¹⁾



What makes us different and why we'll win in the smart security market.

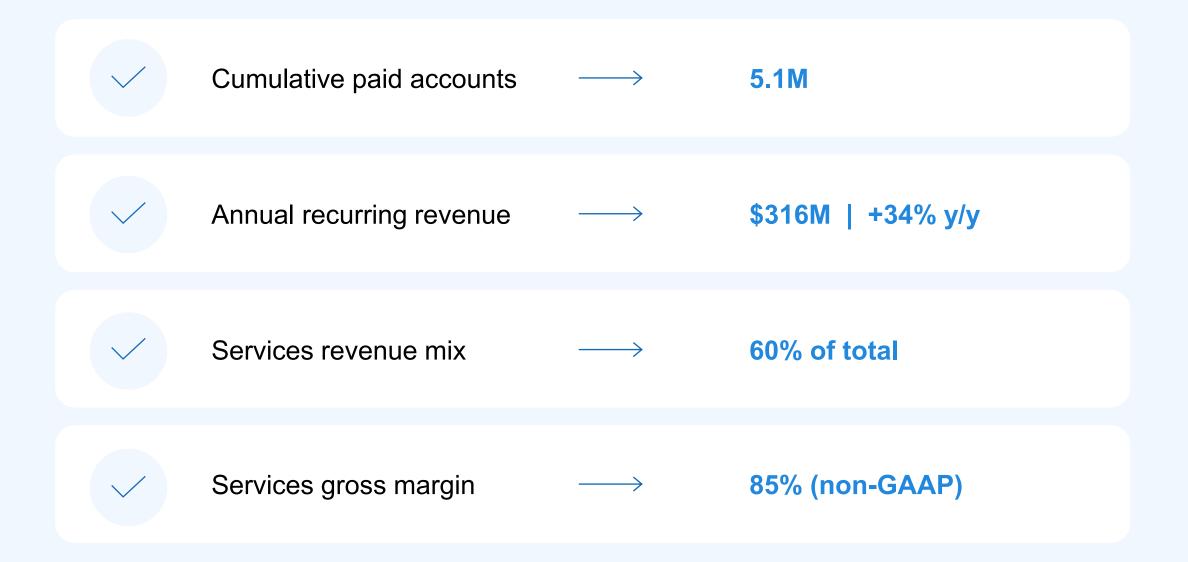


Q2 2025

OPERATING RESULTS



Outstanding SaaS Metrics Metrics in Q2 2025



Diving into retail & direct paid accounts ⁽¹⁾ shows the outstanding performance of our services business

\$12.6

Retail ARPU⁽²⁾

\$750

Retail LTV⁽⁴⁾

92%

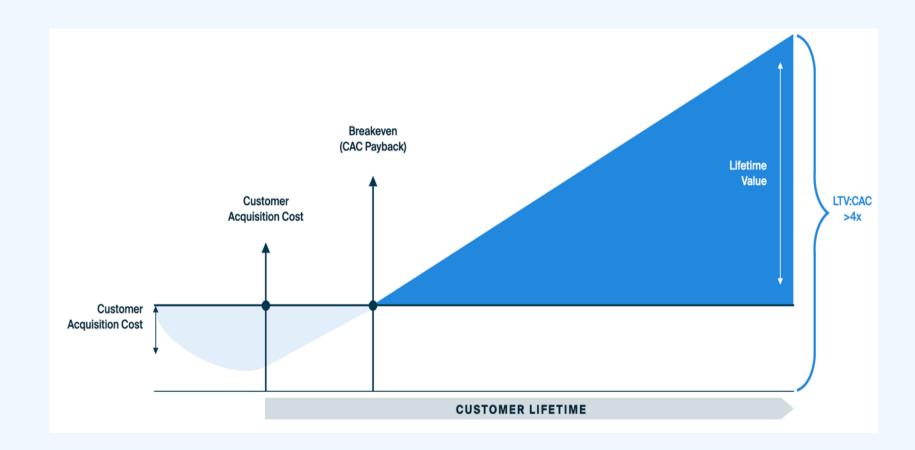
Retail Gross Margin⁽³⁾

\$200

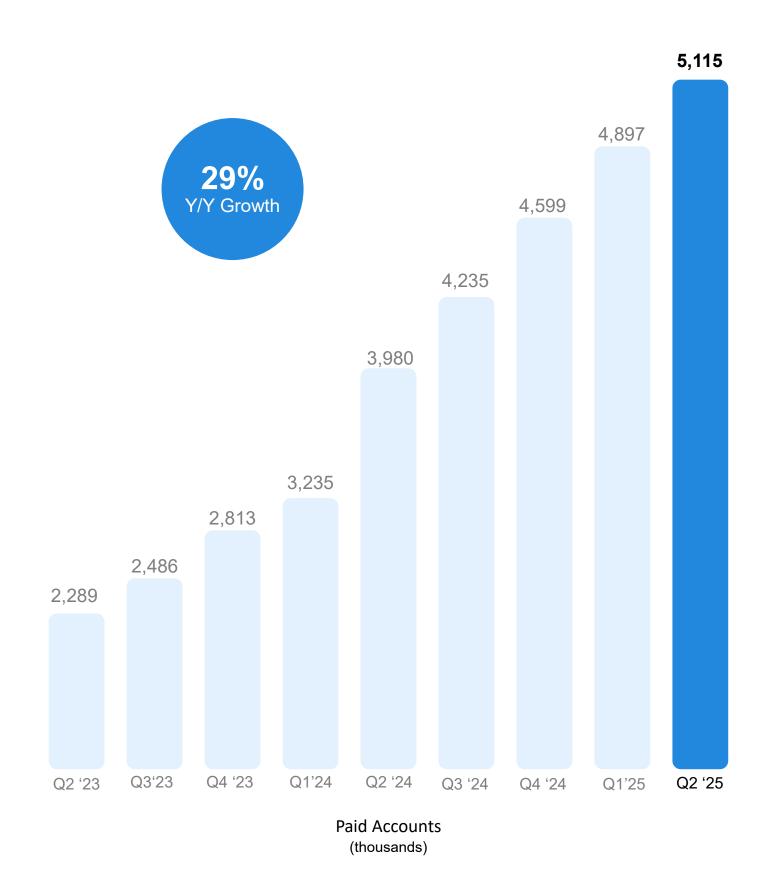
Retail CAC⁽⁵⁾

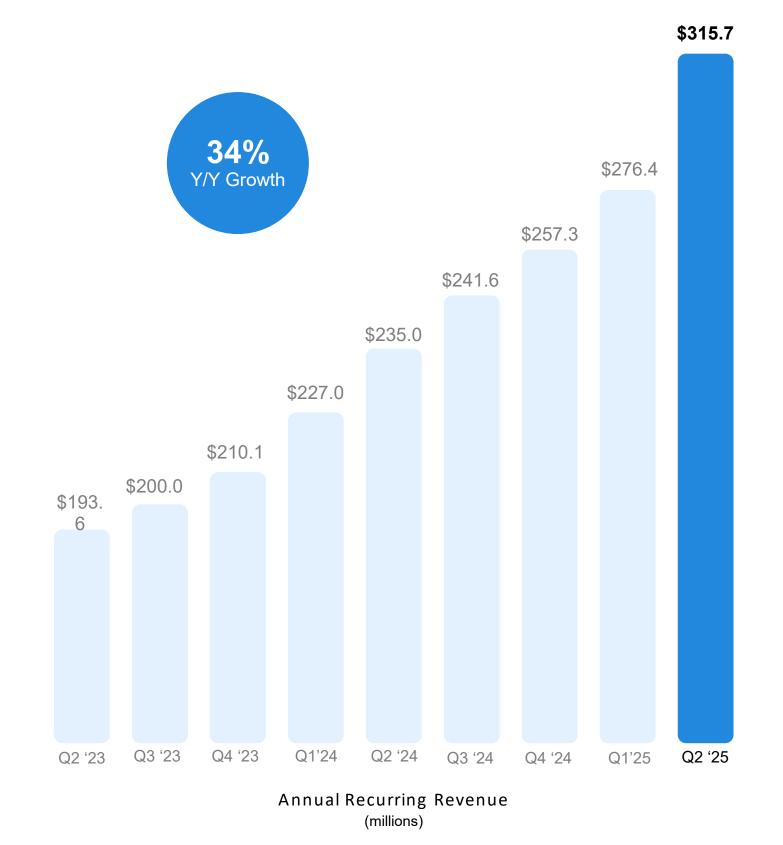
Retail Accounts generate > 80% of ARR

Best-in-Class LTV to CAC

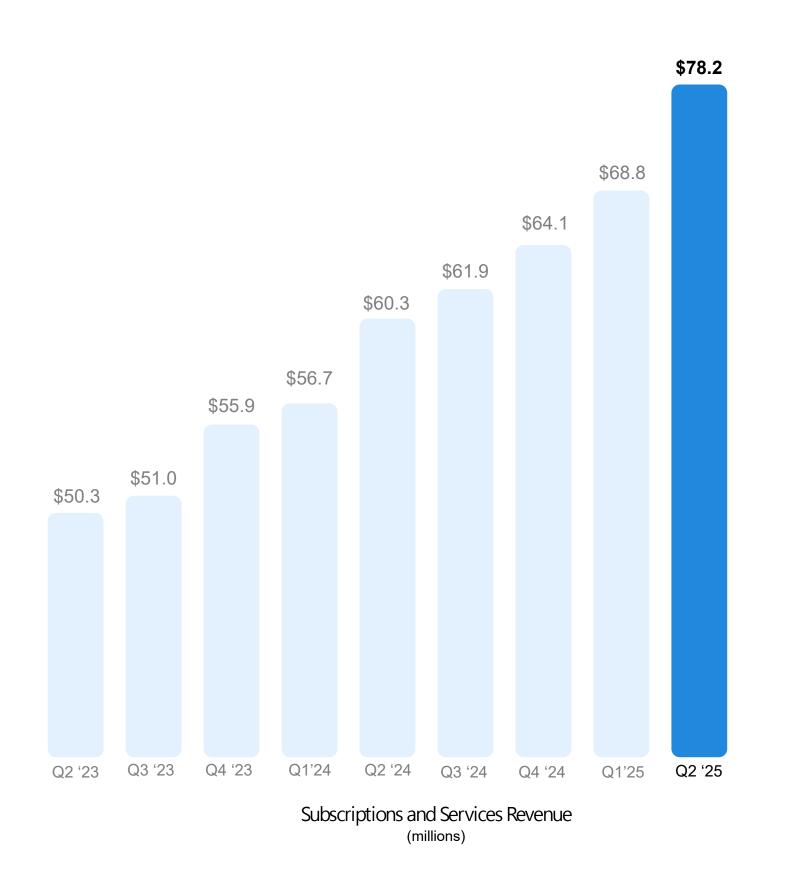


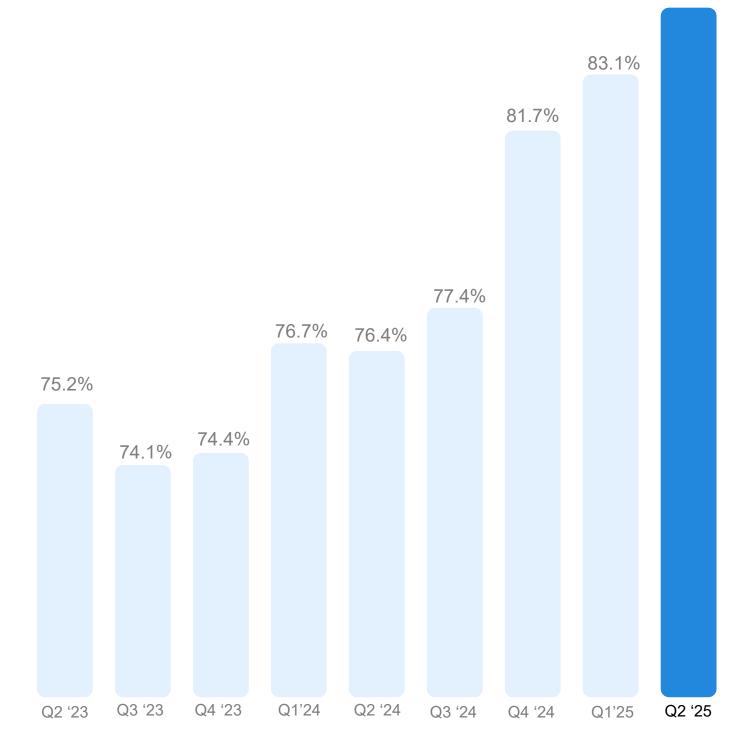
Paid Accounts & Annual Recurring Revenue (ARR)





Subscription and Service Revenue & Non-GAAP Gross Margin

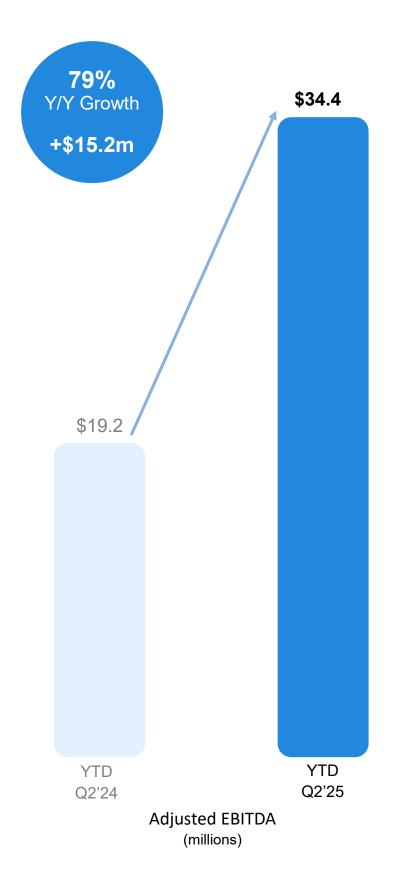


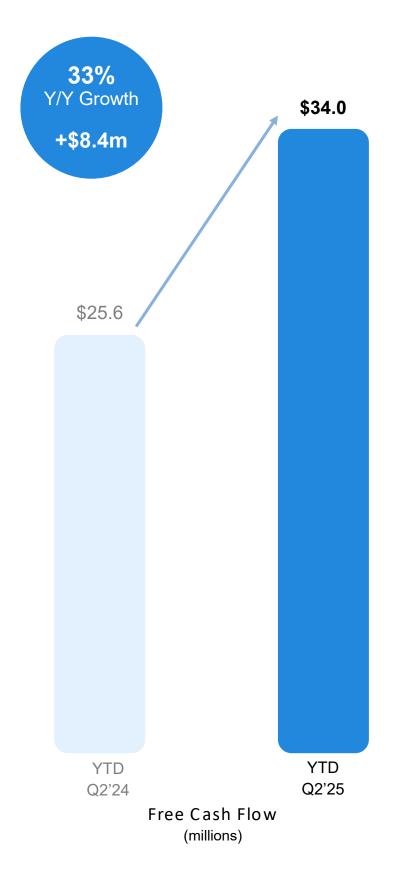


Subscriptions and Services Gross Margin (non-GAAP)

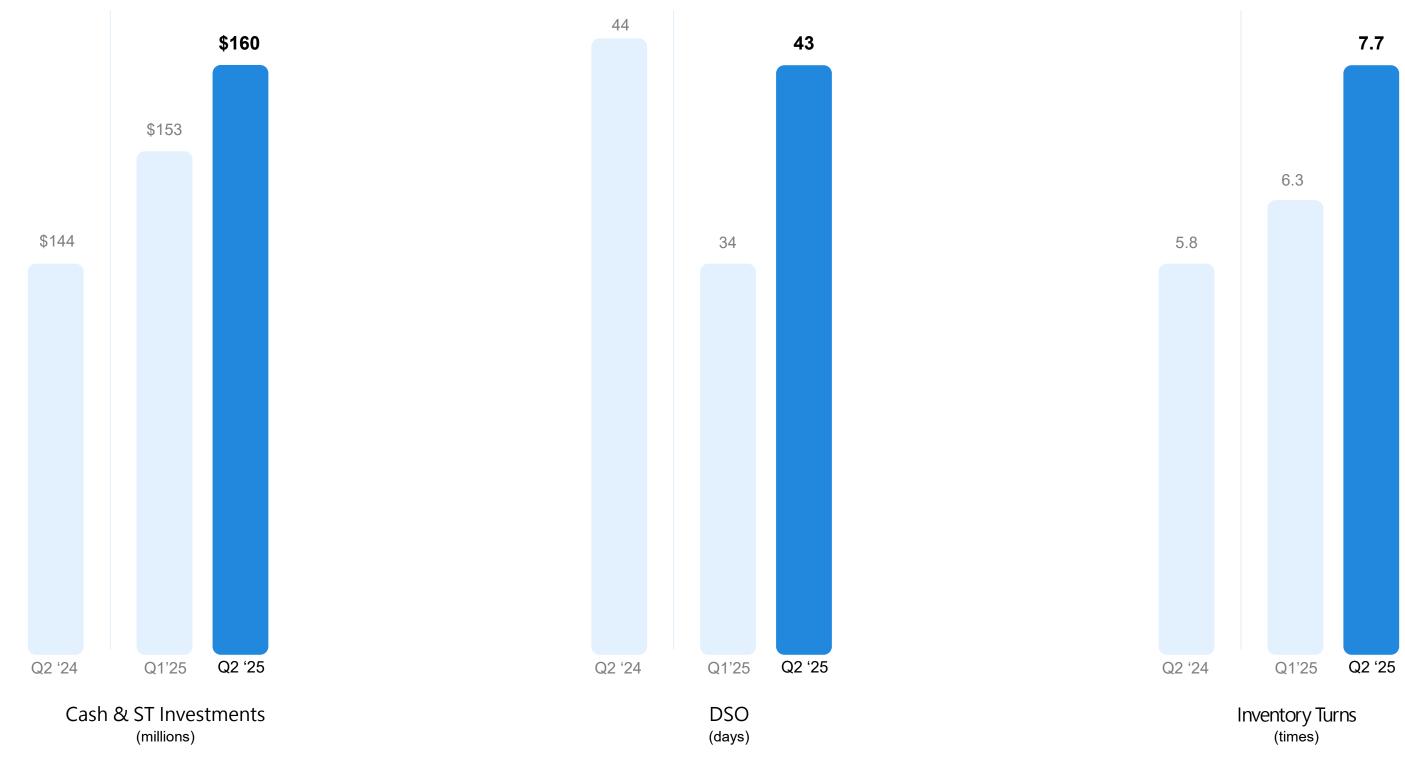
84.9%

Adjusted EBITDA & Free Cash Flow





Balance Sheet Metrics



Q1 '25 Cash and ST Investments is net of \$15.2M of shares repurchased and an investment in Origin Wireless of \$12.5M

Looking Ahead

Financial Outlook



Powerful SaaS Business Model

Acquire new subscriptions through highly efficient retail channels and strategic partnerships

Optimize customer acquisition costs

- Expand global distribution
- Introduce cost-effective brand awareness campaign

Convert new households and paid accounts with

High Conversion/Attach Rate

Friction-less in-app activation

Robust service packages

Grow annual recurring revenue with High SaaS margins

- Service revenue growth
- Continue margin expansion
- Free cash flow enhancement

Expand ARPU through compelling service offering including innovative Al capabilities.

- Growth in ARPU/Service Revenue
- Consistent High Customer retention
- Drive intuitive upsell opportunities

compelling subscription services

Q3 2025 Guide

Full Year 2025 Guide

Total Revenue

\$133 - \$143M

\$510 - \$540M

Earnings per Share (non-GAAP)

\$0.12 - \$0.18

\$0.56 - \$0.66

Subscription and Services Revenue

Service Gross Margin (non-GAAP) \$310M+

>85%

SELECTED US LISTED SOFTWARE COMPANIES WITH CY 2025E RULE OF 40 OF 35% - 45%

















































Revenue multiple for all companies 8.9x

Multiple for companies with >20% rev growth 11.1x





Rule of 40 for CY 2025 Guidance Range ~40%

ARR Growth Estimate for CY 2025 ~25%

Current Service Revenue Multiple <6.0x

22

Original Long-Range Plan

Current Long-Range Plan

MARCH 2022 TARGETS FOR ≤ 2027

TARGETS FOR ≤ 2030

5 Million

Paid Accounts

10 Million

Paid Accounts

\$300 Million

In ARR

\$700 Million

In ARR

≥10%

In Adjusted EBITDA Margin

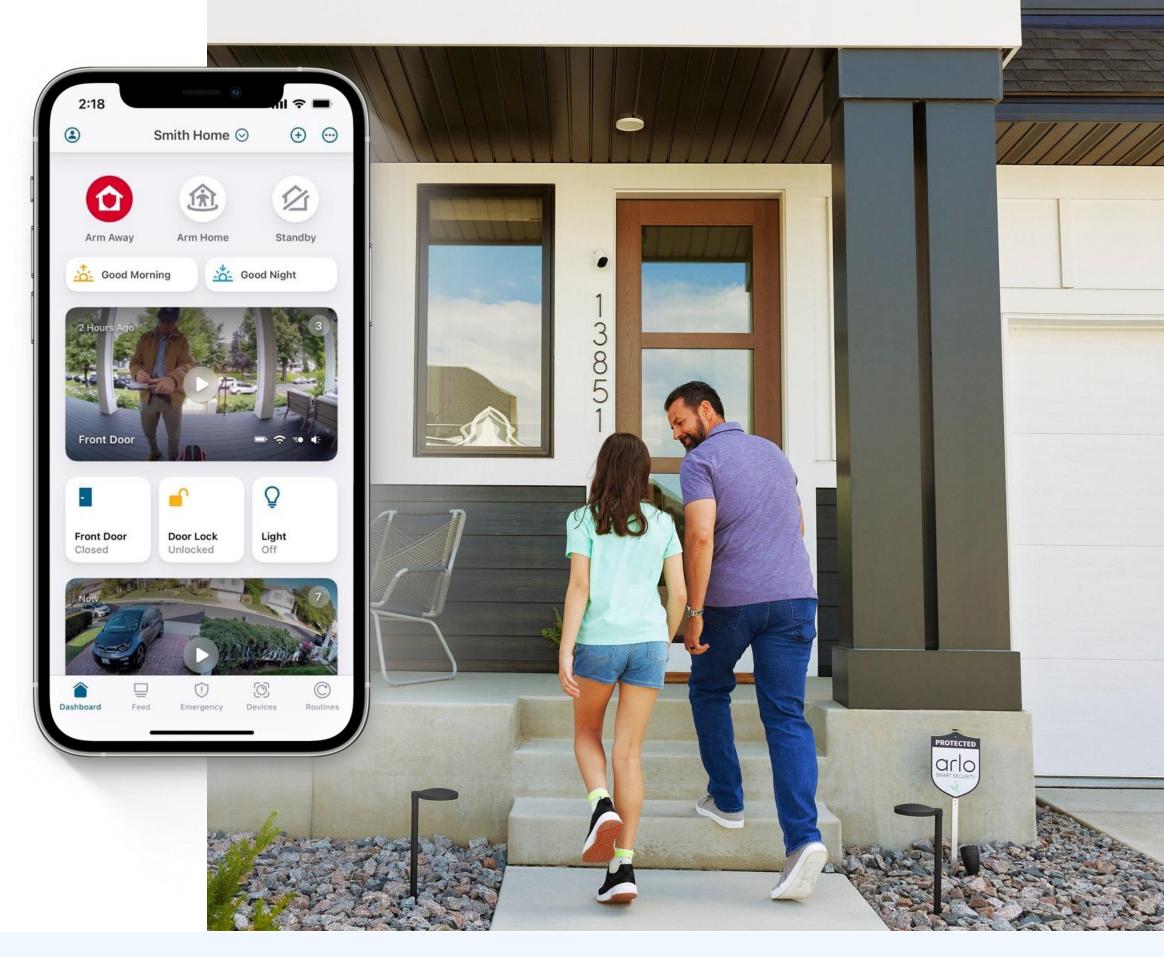
>25%

In Adjusted EBITDA Margin

Operational Momentum in 2025

Arlo is set up for a successful year with past investments coming to fruition and numerous opportunities to drive service revenue growth and shareholder value.

- **SaaS Platform Innovation** Powerful AI features and platform enhancements
- **Comprehensive Device Launch** The largest product launch in our history in time for holiday
- **Retail Expansion** Capturing additional shelf share throughout the year
- **New Strategic Partners** Opening new growth vectors this year and beyond
- \$310M+ in Service Revenue Targeting substantial subscription service growth
- **Rule of 40 SaaS Company** 2025 guide puts Arlo in rarified air against all peers





Appendix

GAAP to non-GAAP Reconciliations

Reconciliations of GAAP Measures to Non-GAAP Measures

Gross Profit, In Thousands, except percentage data

	_	Three Months Ended														
		October 1, 2023		December 31, 2023		March 31, 2024		June 30, 2024		eptember 29, 2024	December 3 2024		ı	March 30, 2025		June 29, 2025
	_															
Subscriptions and services	\$	37,513	\$	41,324	\$	43,111	\$	45,704	\$	47,452	\$	52,118	\$	56,584	\$	65,940
Products	_	5,626		6,025		4,269		1,150	_	964		(7,264)		(3,857)		(7,865)
GAAP gross profit		43,139		47,349		47,380		46,854		48,416		44,854		52,727		58,075
Subscriptions and services		73.5 %	6	73.9 %)	76.0 %	6	75.8 %	6	76.7 %	•	81.2 %	, >	82.2 %	, •	84.3 %
Products		7.1 %	6	7.6 %)	6.3 %	6	1.7 %	6	1.3 %	•	(12.6)%	, >	(7.7)%	, o	(15.4)%
GAAP gross margin		33.2 %	6	<i>35.0</i> %	•	38.1 %	6	36.8 %	6	35.2 %	•	36.9 %	, >	44.3 %	, >	44.9 %
Subscriptions and services	\$	37,810	\$	41,620	\$	43,519	\$	46,020	\$	47,893	\$	52,389	\$	57,217	\$	66,380
Products	_	6,349		6,717		5,383		2,277		1,630		(6,838)		(3,101)		(7,079)
Non-GAAP gross profit		44,159		48,337		48,902		48,297		49,523		45,551		54,116		59,301
Subscriptions and services		74.1 %	6	74.4 %)	76.7 %	6	76.4 %	6	77.4 %	•	81.7 %	, >	83.1 %	, •	84.9 %
Products		8.0 %	6	8.5 %	•	8.0 %	6	3.4 %	6	2.2 %	•	(11.9)%	, o	(6.2)%	, •	(13.8)%
Non-GAAP gross margin		34.0 %	6	35.8 %)	39.4 %	6	<i>37.9</i> %	6	36.0 %		<i>37.5</i> %	, o	45.5 %	, o	45.8 %

Reconciliations of GAAP Measures to Non-GAAP Measures

Adjusted EBITDA, In Thousands, except percentage data

	Three Months Ended															
GAAP net income (loss)		October 1, 2023		December 31, 2023		March 31, 2024		June 30, 2024		September 29, 2024		December 31, 2024		March 30, 2025		June 29, 2025
		(1,120)	\$	692	\$	(9,644)	\$	(11,560)	\$	(4,439)	\$	(4,861)	\$	(835)	\$	3,124
Stock-based compensation expense		10,287		10,097		18,550		20,920		14,689		14,498		17,012		14,983
Depreciation and Amortization		1,456		853		903		782		710		806		829		858
Other operating expense		263		71		479		966		1,423		488		25		216
Interest expense (income), net		(1,175)		(1,199)		(1,386)		(1,495)		(1,400)		(1,303)		(1,316)		(1,344)
Other non-operating expense (income), net		(10)		(84)		25		18		57		4		198		407
Provision for income taxes		29		133		395		236		329		132		502		(254)
Adjusted EBITDA	\$	9,730	\$	10,563	\$	9,322	\$	9,867	\$	11,369	\$	9,764	\$	16,415	\$	17,990
Adjusted EBITDA margin		7.5 %	,	7.8 %	6	7.5 %	6	7.7 %	6	8.3 %)	8.0 %)	13.8 %	6	13.9 %

Reconciliations of GAAP Measures to Non-GAAP Measures

Free Cash Flow (Usage), In Thousands, except percentage data

	Three Months Ended																
	C	october 1, 2023	De	cember 31, 2023		March 31, 2024		June 30, 2024	Se	eptember 29, 2024	De	ecember 31, 2024		March 30, 2025		June 29, 2025	
Net cash provided by operating activities	\$	7,459	\$	7,935	\$	19,806	\$	6,463	\$	18,366	\$	6,671	\$	30,919	\$	8,830	
Less: Purchases of property and equipment		(494)		(399)		(356)		(295)		(961)		(1,076)		(2,803)		(2,975)	
Free cash flow ⁽¹⁾	\$	6,965	\$	7,536	\$	19,450	\$	6,168	\$	17,405	\$	5,595	\$	28,116	\$	5,855	
Free cash flow margin (1)		5.4 %	 6	5.6 %		15.7 %		4.8 %		6 12.6 %		4.6 %		23.6 %		% 4.5 %	

⁽¹⁾ Free cash flow is calculated as net cash provided by operating activities less capital expenditures. Free cash flow margin is the free cash flow divided by revenue.