



PINNACLE Receives 2011 INTERNET TELEPHONY TEM Excellence Award

Enterprise Business Intelligence Software Recognized as Outstanding TEM Solution

LITTLE ROCK, Ark., Jan. 12, 2012 (GLOBE NEWSWIRE) -- [Windstream Corp.](#) (Nasdaq:WIN) announced today that [TMC](#), a global integrated media company, has named [PINNACLE Enterprise](#) as a recipient of the 2011 [INTERNET TELEPHONY TEM Excellence Award](#).

The software offers a complete service lifecycle management solution designed to streamline the support and delivery of all telecom and IT services, while also providing powerful business intelligence to help organizations manage assets, allocate resources, and control costs.

"PINNACLE software has driven tremendous efficiency for hundreds of large businesses, universities, healthcare institutions, and government entities," said John Chapman, Windstream senior vice president of software. "PINNACLE can dramatically improve the effectiveness and productivity of telecom operations, particularly in the enterprise environment, which is its 'sweet spot.' "

"PINNACLE has been recognized with an *INTERNET TELEPHONY TEM Excellence Award* for its achievements in advancing TEM solutions and providing quality solutions in the marketplace," said [Erik Linask](#), Editorial Director of *INTERNET TELEPHONY*.

"We are pleased to present [PINNACLE](#) with a 2011 *INTERNET TELEPHONY TEM Excellence Award*. PINNACLE Enterprise has proven its benefits and advancement of TEM, and has delivered valuable solutions for its customers," stated [Rich Tehrani](#), CEO, TMC.

Formerly a solution provided by PAETEC Holding Corp., which was acquired by Windstream in December of last year, PINNACLE software represents an area of expected growth for the combined company. "We will continue to invest in PINNACLE software in 2012 to better meet our customers' needs," added Chapman.

The Third Annual *INTERNET TELEPHONY TEM Excellence Award* winners are published in the December 2011 issue of *INTERNET TELEPHONY* magazine, www.itmag.com.

For more information about Windstream's portfolio of advanced services, visit windstreambusiness.com.

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About Windstream

Windstream Corp. (Nasdaq:WIN) is a leading provider of advanced network communications, including cloud computing and managed services, to businesses nationwide. The company also offers broadband, phone and digital TV services to consumers primarily in rural areas. Windstream has more than \$6 billion in annual revenues and is listed on the S&P 500 index. For more information, visit www.windstream.com.

The Windstream Corporation logo is available at <http://www.globenewswire.com/newsroom/prs/?pkgid=8314>

About *INTERNET TELEPHONY* Magazine

INTERNET TELEPHONY has been the IP Communications Authority since 1998™. Beginning with the first issue in February of 1998, *INTERNET TELEPHONY* magazine has been providing unbiased views of the complicated converged communications space. *INTERNET TELEPHONY* offers rich content from solutions-focused editorial content to reviews on products and services from TMC Labs. *INTERNET TELEPHONY* magazine reaches more than 225,000 readers, including pass-along

readers. For more information, please visit www.itmag.com.

About TMC

TMC is a global, integrated media company that helps clients build communities in print, in person, and online. TMC publishes the [Customer Interaction Solutions](#), [INTERNET TELEPHONY](#), [Next Gen Mobility](#) and [Cloud Computing](#) (formerly InfoTECH Spotlight) magazines. TMCnet.com, which is read by two million unique visitors each month, is the leading source of news and articles for the communications and technology industries. TMC is the producer of [ITEXPO](#), the world's leading B2B communications event. In addition, TMC runs multiple industry events: *4G Wireless Evolution*; *M2M Evolution*; *Cloud Communications Expo*; *SIP Tutorial 2.0: Bringing SIP to the Web*; *Business Video Expo*; *Regulatory 2.0 Workshop*; *DevCon5*; *HTML5 Summit*; *CVx*; *AstriCon*; *StartupCamp*; *MSPAlliance MSPWorld* and more. Visit [TMC Events](#) for a complete listing and further information.

For more information about TMC, visit www.tmcnet.com.

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