

FROM THE DESK OF
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Feb. 11, 2022

Windstream accelerated our transformation in 2021, ramping up our 1 gigabit fiber network deployments and continuing to enhance our next-generation communications and software offerings. With this momentum into 2022, Windstream is well-positioned to deliver sustainable growth and drive value for all our stakeholders.

We ended 2021 with one of the strongest balance sheets among major U.S. telecom companies even as we made fiber available to 492,000 new consumer premises, more than doubling our 1 Gigabit footprint, and now pass more than 1 million households. Combined with our historical network investments, this fiber initiative enabled Kinetic by Windstream to grow our broadband customer base for the fourth consecutive year in 2021, adding more than 55,000 net new customers, and we expect to reach approximately 60,000 net subscriber additions in 2022.



Meanwhile, Windstream Wholesale continued to expand our nationwide Intelligent Converged Optical Network with key fiber builds in 2021, and that initiative will continue in 2022. We were gratified that Windstream Wholesale was named the Best North American Wholesale Carrier for 2021 in the Capacity Global Carrier Awards.

Windstream Enterprise continued its market leadership in next-generation, business-class communications services like SD-WAN and Unified Communications as a Service – while growing strategic revenue 13 percent year-over-year. In addition, we were honored to be named in the Gartner® Magic Quadrant™ for Unified Communications as a Service, Worldwide for the third consecutive year.

Our 2022 priorities revolve around continuity. We will continue our initiatives to deliver high-quality, cost-effective 1 Gbps network deployments to enhance our services in our Kinetic markets; accelerate Enterprise strategic revenues while maintaining our product and software leadership in SD-WAN, OfficeSuite and our WE Connect portal; improve our cost structure by eliminating legacy network infrastructure; expand our Wholesale network to create differentiated routes for customers and gain market share, and consistently deliver an amazing customer experience.

In addition, our environmental, social and governance goals remain central to how we conduct ourselves and our business. We have aggressive plans to continue to reduce our carbon footprint, further strengthen our security and privacy capabilities, and expand our diversity and inclusion efforts.

Windstream's future is bright, and we couldn't be more excited about the work ahead. And, as always, we extend our deepest thanks to our customers, industry partners, and investors for the faith you have placed in us.

