## FALABELLA



























## RETAIL PLATFORM IN LATIN AMERICA



COUNTRIES



FASHION & ELECTRONICS



SUPERMARKETS



HOME IMPROVEMENT



FINANCIAL SERVICES



MARKETPLACE



REAL ESTATE

US\$15.1bn

US\$3.8bn

11% YoY

US\$2.9bn

1Q22 LTM Total Revenues

1Q22 LTM GMV<sup>1</sup>

1Q22 LTM GMV Growth

1Q22 LTM TPV

US\$7.8bn

1022 Gross Loan Book<sup>2</sup>

5.1mn

Active Credit Cards<sup>2</sup>

514 stores

Three Retail Formats

US\$1.9 bn

1Q22 LTM EBITDA

### REGIONAL FOOTPRINT

















FALABELLA RETAIL	46 Stores 318,855 sqm	31 Stores 191,897 sqm	26 Stores 189,183 sqm				
HOME IMPROVEMENT	85 Stores 766,761 sqm	56 Stores 388,526 sqm	40 Stores 385,990 sqm	7 Stores 72,207 sqm	53 Stores 180,170 sqm	4 Stores 33,619 sqm	9 Stores 94,548 sqm
SUPERMARKETS	72 Stores 210,445 sqm	85 Stores 278,667 sqm					
FINANCIAL SERVICES	2,878,674 active credit cards	969,600 active credit cards	1,243,721 active credit cards				222,846 active credit cards
REAL ESTATE	27 malls 1,616,210 sqm GLA	15 malls 613,356 sqm GLA	4 malls 164,200 sqm GLA				

#### MIX BY COUNTRY (LTM)



Chile 64% revenue 74% EBITDA

Peru 25% revenue 19% EBITDA

Colombia
7% revenue
5% EBITDA

Argentina
2% revenue
<1% EBITDA

Brazil
2% revenue
2% EBITDA

Uruguay <1% revenue <1% EBITDA

#### MIX BY BUSINESS (LTM)



Home Improvement US\$ 5.8 billion revenues

38% 32% Revenue EBITDA



Financial Services 11%
US\$ 7.8 billion Loan Book Revenue

Revenue EBITDA

21%



Fashion & Electronics
US\$ 4.5 billion revenues

30% 21% Revenue EBITDA



Real Estate
3.3 million sqm of GLA<sup>3</sup>

4% 19% Revenue EBITDA



Supermarkets
US\$ 2.7 billion revenues

18% Revenue 8% EBITDA

All figures as of March 2022.

<sup>.</sup> Mix by Country and Mix by Business as of March 2022. Segment 'Colombia' and 'Home Improvement' does not include Sodimac Colombia which we do not consolidate. EBITDA Breakdown does not consider adjustments and eliminations.

<sup>3.</sup> Includes 1,030,000 m2 of additional GLA in standalone stores in the region also owned by Falabella.

### LEADERSHIP POSITION



MARKET POSITION 1	Fashion & Electronics Revenue MMUS\$	Home Improvement  Revenue  MMUS\$	Supermarkets Revenue MMUS\$	Financial Services  Credit cards	Real Estate Footprint
CHILE	2,873 #1	4,284 #1	1,279 #4	2,878,674 <b>#1</b>	27 Shopping Centers #1 GLA 1.6 million sqm
PERU	968 #1	1,010 #1	1,396 #2	969,600 <b>#1</b>	15 Shopping Centers #2 GLA 0.6 million sqm
COLOMBIA	608 #1	1,416 #1		1,243,721 #4	4 Shopping Centers
ARGENTINA		152 #2			
6 BRAZIL		315 #4			

#### Sustainability Milestones

#### Falabella selected for the DJSI

• Falabella became the only Chilean company selected to join the Dow Jones Sustainability World Index (DJSI World) in November, which unites leading international companies by their sustainability performance.

## Falabella reported the consolidated Carbon Footprint of its business for the first time

• We are committed to increasing the coverage of our emissions inventory, while maintaining our benchmarks for measuring and aligning our emissions with the international standards in the Greenhouse Gas (GHG) Protocol.

#### Falabella Retail Chile provides a new service to give clothes a second life

• People can transform and customize their jeans, turn them into a new product and extend their useful life at the "Taller F" . The initiative promotes a circular economy within the company's +Verde strategy. For the first time the "Taller F" will be rolled out beyond Santiago to Antofagasta, La Serena, El Trébol, Concepción, Temuco and Viña del Mar.

#### Mallplaza implements new Plaza 0 model

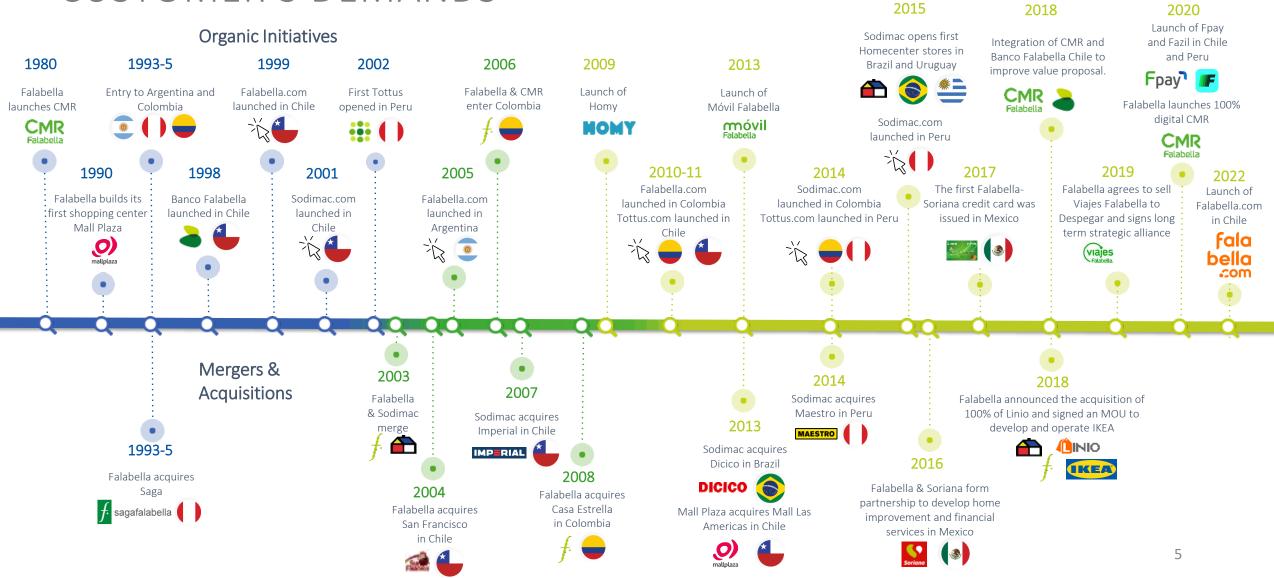
• Plaza 0 is an unprecedented circular economy and waste management model that transforms Mallplaza's food courts to make them free of single-use packaging and it will manage the entire recycling chain in collaboration with business partners.

Marketshare figures are measured in terms of revenues from January as of December 2021, according to the public information of our peers. Market positioning Financial Services as of December 2021. FX rates as of April 1st, 2022: CLP/US\$ 787.98

Note: Revenue figures for retailers as of LTM ending on March 2022.

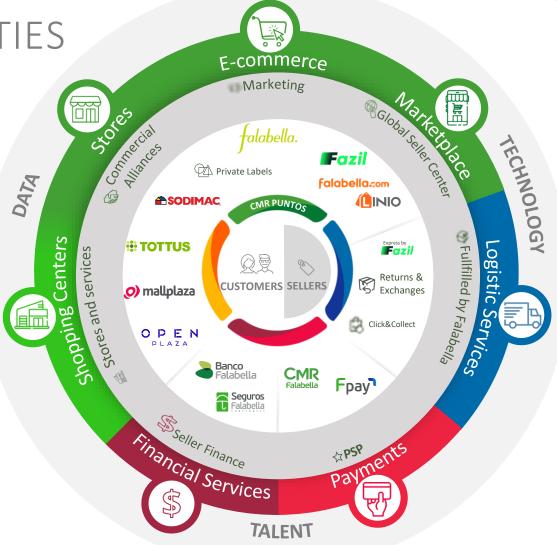
# CONSTANTLY EVOLVING TO MEET OUR CUSTOMER'S DEMANDS











## OUR STRATEGIC PRIORITIES





01

Differentiated Value Proposition



02

Scaling Up
Logistics
And Fulfillment



03

Financing and Payments



04

Data Analytics and Business Intelligence



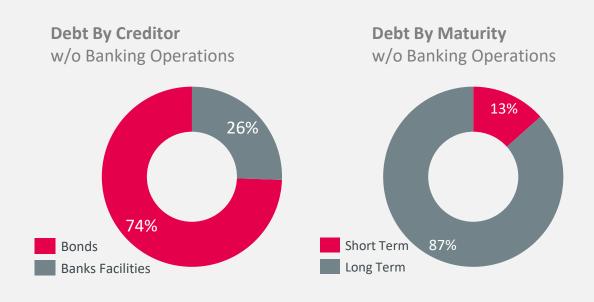
05

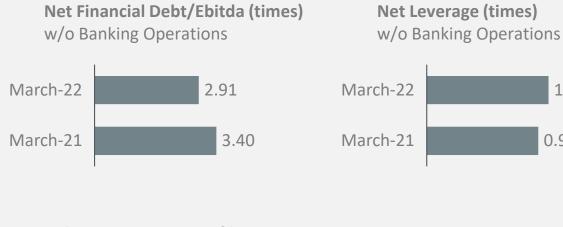
Technological Platform Development

Building a digital ecosystem leveraged on our unmatched physical assets

## STRONG FINANCIAL POSITION







US\$ 4,706 MM Financial Debt w/o Banks



1.03

0.95

# FOSTERING AN ENTREPRENEURIAL CULTURE DRIVEN BY OUR VALUES





Exceed customers' expectations



Make things happen



Meritocracy



Purposeful actions





## FALABELLA

Investors.falabella.com
Inversionistas@falabella.cl





















