



#### **Forward-Looking Statements:**

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. All statements contained in this presentation that do not relate to matters of historical fact should be considered forward looking statements, including, without limitation, statements regarding our strategic priorities; our anticipated fiscal 2023 outlook; our anticipated long-term financial outlook, and our future progress, as well as statements that include the words "expect," "intend," "plan," "believe," "project," "forecast," "estimate," "may," "should," "anticipate" and similar statements of a future or forward-looking nature. These forward-looking statements are based on management's current expectations. These statements are neither promises nor guarantees, but involve known and unknown risks, uncertainties and other important factors that may cause actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements, including, but not limited to: uncertainties in the financial markets, consumer and small business spending patterns and debt levels; our dependence on having a large and loyal membership; domestic and international economic conditions, including continued high inflation rates or further increases in inflation rates or further increases in inflation rates or interest rates, supply chain disruptions, construction delays; our ability to procure the merchandise we sell at the best possible prices; the effects of competition and regulation; our dependence on vendors to supply us with quality merchandise at the right time and at the right price; breaches of security or privacy of member or business information; conditions affecting the acquisition. development, ownership or use of real estate; our capital spending; actions of vendors; our ability to attract and retain a qualified management team and other team members; costs associated with employees (generally including health care costs), energy and certain commodities, geopolitical conditions (including tariffs); the risks and uncertainties related to the ongoing impact of the COVID-19 pandemic, or the impact of any future pandemic, epidemic or outbreak of any other highly infectious disease, the effectiveness of such measures, as well as the effect of any relaxation or revocation of current restrictions, and the direct and indirect impact of such measures; changes in our product mix or in our revenues from gasoline sales; our failure to successfully maintain a relevant omnichannel experience for our members; risks related to our growth strategy to open new clubs; risks related to our e-commerce business; our ability to realize the anticipated benefits of the Burris acquisition; and other important factors discussed under the caption "Risk Factors" in our Form 10-K filed with the U.S. Securities and Exchange Commission ("SEC") on March 17, 2022 and in subsequent Form 10-Q's filed with the SEC, which are accessible on the SEC's website at www.sec.gov. These and other important factors could cause actual results to differ materially from those indicated by the forward-looking statements made in this presentation. Any such forward-looking statements represent management's estimates as of the date of this presentation. While we may elect to update such forward-looking statements at some point in the future, unless required by law, we disclaim any obligation to do so, even if subsequent events cause our views to change. Thus, one should not assume that our silence over time means that actual events are bearing out as expressed or implied in such forward-looking statements. These forward-looking statements should not be relied upon as representing our views as of any date subsequent to the date of this presentation.

#### **Industry Information:**

Market data and industry information used throughout this presentation are based on management's knowledge of the industry and the good faith estimates of management. We also relied, to the extent available, upon management's review of independent industry surveys and publications and other publicly available information prepared by a number of third party sources. Although we believe that these sources are reliable, we cannot guarantee the accuracy or completeness of this information, and we have not independently verified this information. All of the market data and industry information used in this presentation involves a number of assumptions and limitations, and you are cautioned not to give undue weight to such estimates. While we believe the estimated market position, market opportunity and market size information included in this presentation are generally reliable, such information, which is derived in part from management's estimates and beliefs, is inherently uncertain and imprecise. Projections, assumptions and estimates of our future performance and the future performance of the industry in which we operate are necessarily subject to a high degree of uncertainty and risk due to a variety of factors, including those described above. These and other factors could cause results to differ materially from those expressed in our estimates and beliefs and in the estimates prepared by independent parties.

#### **Non-GAAP Financial Measures:**

We present adjusted EBITDA, adjusted EPS, free cash flow, and Net Debt to LTM adjusted EBITDA to help us describe our operating performance. Our presentation of these measures is intended as a supplemental measure of our performance that is not required by, or presented in accordance with, U.S. generally accepted accounting principles ("GAAP"). Adjusted EBITDA, free cash flow, and adjusted EBITDA margin should not be considered as an alternative to operating income (loss), net income (loss), earnings per share or any other performance measures derived in accordance with U.S. GAAP as measures of operating performance or operating cash flows or as measures of liquidity. Our presentation of adjusted EBITDA, free cash flow, and adjusted EBITDA margin should not be construed to imply that our future results will be unaffected by these items. A reconciliation of these non-GAAP financial measures to the most comparable GAAP financial measures are included in the Appendix to this presentation.



#### Today's agenda

Time	Content
8:30am	Management presentations
10:15am	Break (15 minutes)
10:30am	Q&A







**President & Chief Executive Officer** 





#### We reported record Q4 results...



<sup>&</sup>lt;sup>1</sup> Excluding the impact of gasoline sales

<sup>&</sup>lt;sup>2</sup> Membership fee income

<sup>&</sup>lt;sup>3</sup> Refer to Appendix section



#### ... completing a milestone FY22



<sup>&</sup>lt;sup>1</sup> Excluding the impact of gasoline sales

<sup>&</sup>lt;sup>2</sup> Refer to Appendix section



#### We have delivered significant growth since 2018

#### **FY22 vs. FY18**

+49%

Net sales

+40%

MFI

90%

Tenured renewal rate

+79%

Adjusted EBITDA<sup>1</sup>

+195%

Adjusted EPS<sup>1</sup>

\$2B+

Cumulative free cash flow<sup>1</sup>

0.8x

Net debt to adjusted EBITDA<sup>1</sup>

\$495M

Cumulative share repurchases

+236%

Total stock return since IPO<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> Refer to Appendix section

<sup>&</sup>lt;sup>2</sup> As of March 3, 2023

#### Our long-term financial targets reflect continued momentum

### Comparable club sales<sup>1</sup>

LSD% – MSD% growth

#### **Total revenues**

MSD% growth

#### **EPS**

HSD% – LDD% growth



Excluding the impact of gasoline sales

C



#### The warehouse club model offers significant structural advantages

#### **Operate efficiently**

- Limited SKUs support pallet presentation, driving scale and inventory turns
- Requires less labor in club
- Efficient distribution
- Lower per square foot build-out costs

#### **Constantly reinvest into value**

- ~25% better prices than grocery<sup>1</sup>
- ~10x return on annual membership fee
- Compelling promotions and awards
- Fuel and services (tires, optical, etc.)

#### Earn member loyalty, stability and data

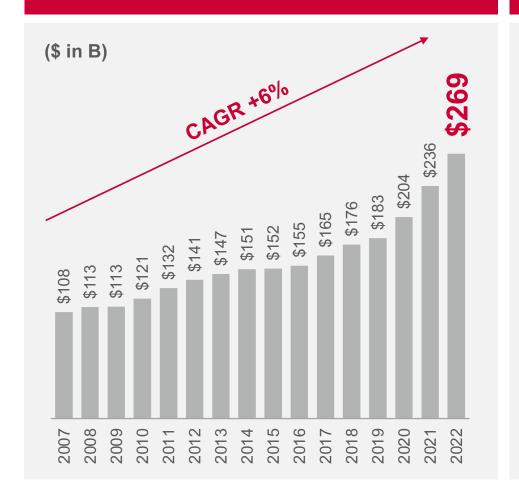
- 90% tenured renewal rate
- Membership fee drives spend consolidation and strong annuity
- Provides comprehensive data on members



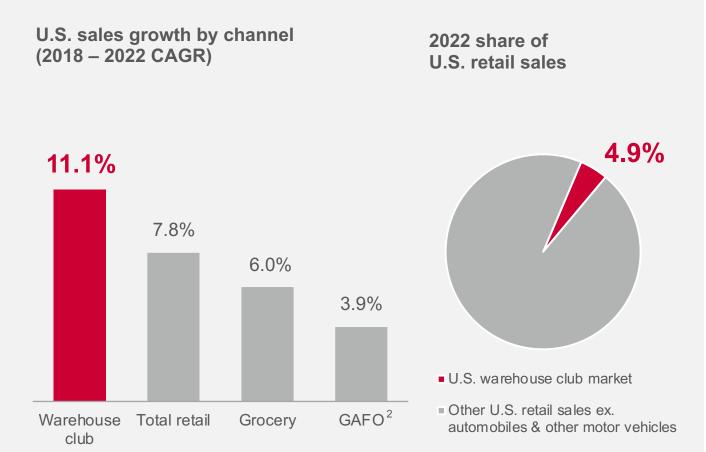


#### The warehouse club channel is growing and taking share

#### U.S. warehouse club market size<sup>1</sup>



### Accelerated share gains in recent years with opportunity for future growth<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> Source: HHC Publishing – 2022 Warehouse Club Focus; U.S. Census Bureau data (seasonally adjusted)

<sup>&</sup>lt;sup>2</sup> GAFO represents stores that specialize in merchandise including furniture & home furnishings, electronics & appliances, computers, clothing & accessories, sporting goods, hobby, book, music, general merchandise, and office supplies



#### We are a stronger company today, built on our strategic priorities



# Foundational Drivers World-class team Operational excellence Cost and capital discipline



6.8M

Members

+27% vs. FY18

90%

Tenured renewal rate

+3pp vs. FY18

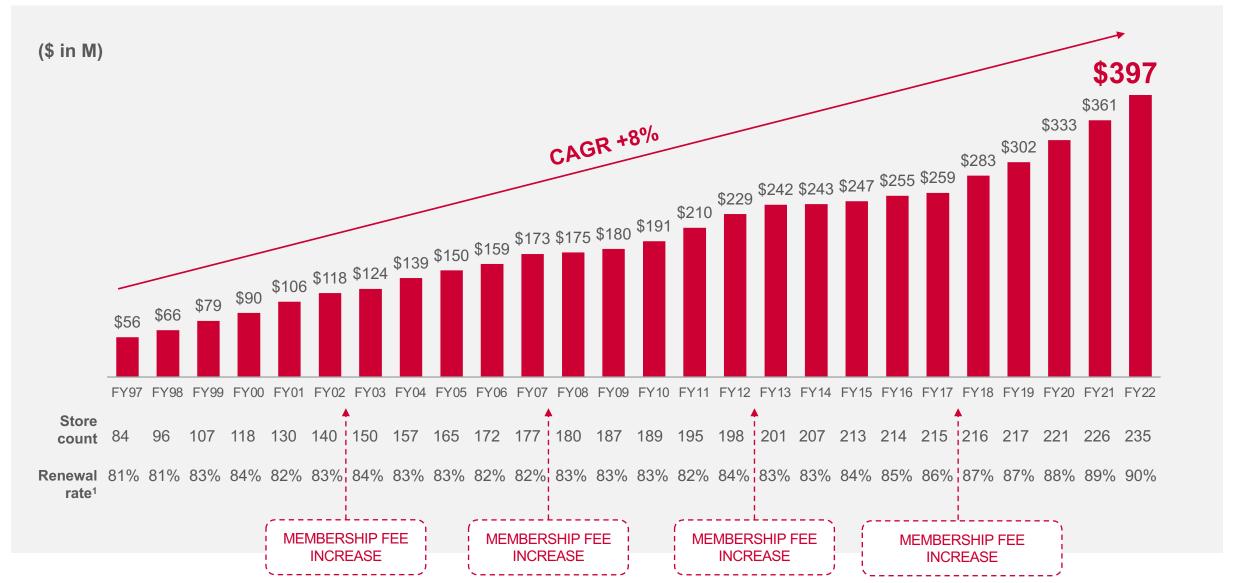
38%

Higher-tier penetration<sup>1</sup>

+13pp vs. FY18



#### MFI has grown every year for 25 years



1 Represents tenured renewal rate



### Our new co-brand credit card will drive increased value to members, who will reward us with more lifetime value







#### Why we're excited

- Best-in-class card program to drive top-of-wallet status
- Better value prop enhances all higher-tier membership

### Our 1.5M credit card members are our most loyal members

~2x LTV

vs. non-co-brand members

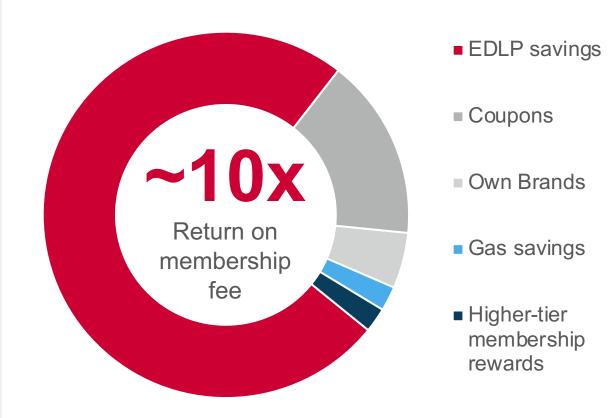


#### We strive to deliver a great member experience grounded in value

#### How members save at BJ's

- > Lower prices
- Fresh food and deli assortment can fulfill weekly grocery shopping needs
- Quality Own Brand products
- Digital app allows for convenient shopping and coupon usage
- Low-priced fuel and services
- > Attractive credit card rewards

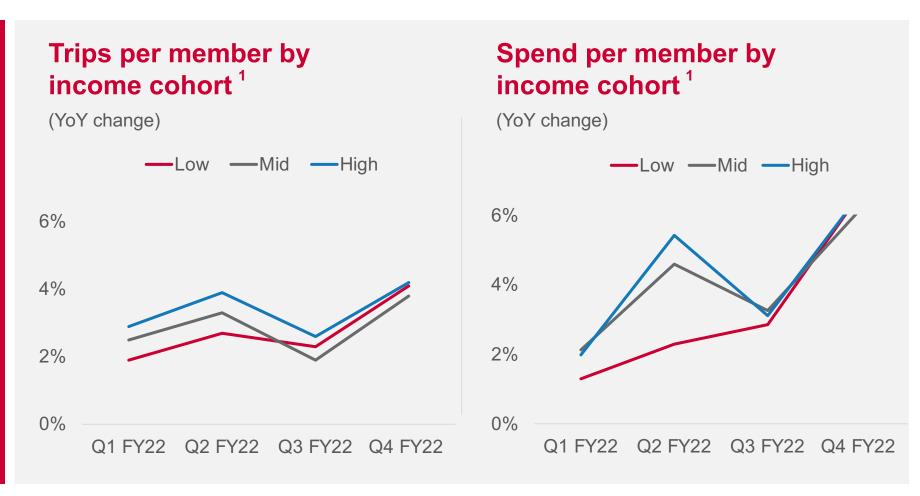
#### Illustrative member savings<sup>1</sup>





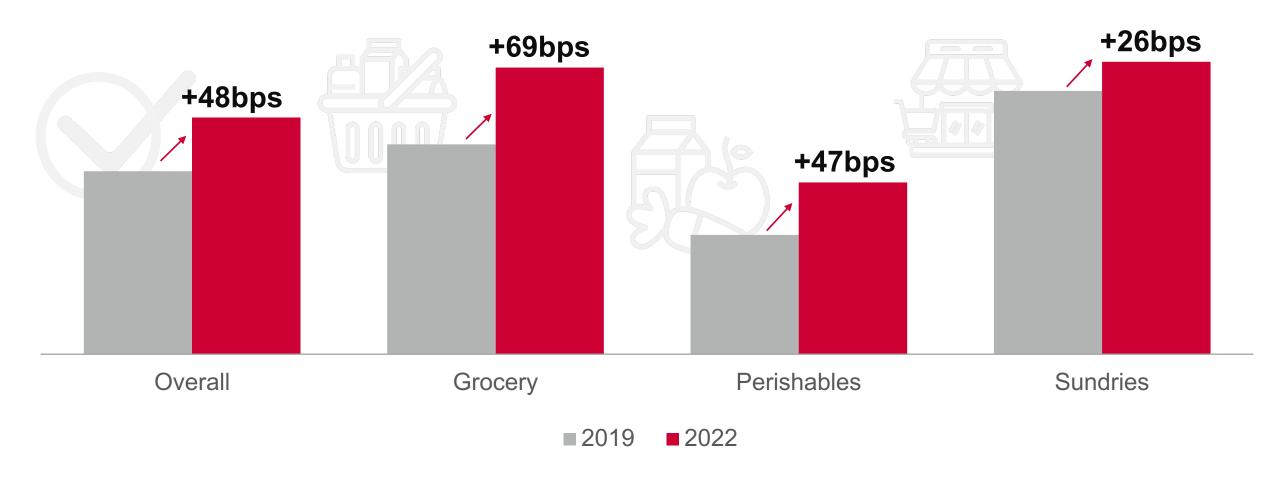
#### Our focus on value has led to greater spend and trips across our member base...







#### ...leading to market share gains over the past several years

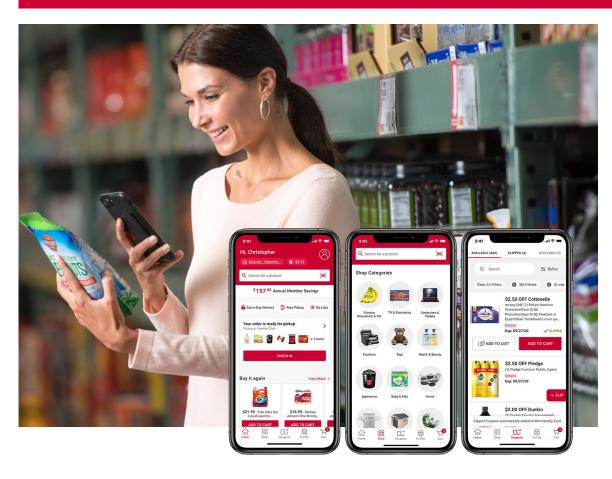


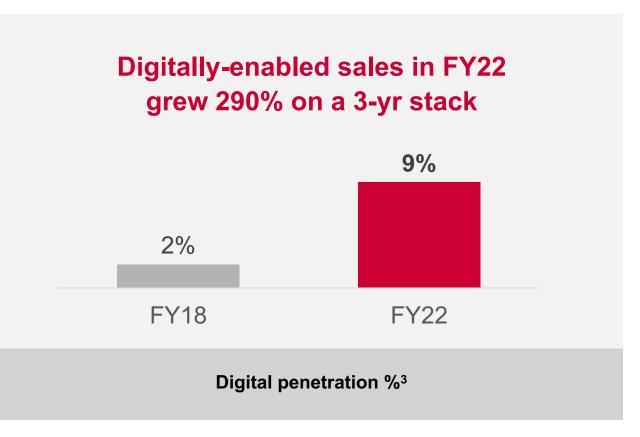


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#### The convenience of our digital offerings drives spend

#### Digital members<sup>1</sup> spend nearly 70% more with us annually<sup>2</sup>





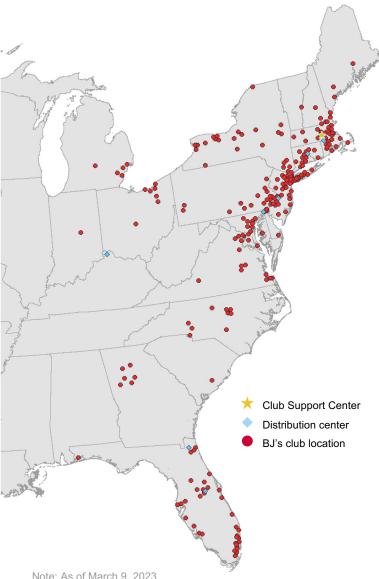
<sup>1</sup> Members making at least one digitally-enabled purchase (BOPIC/Curbside pickup, same-day delivery, ship-to-home and Express Pay) in FY22

<sup>3</sup> As a % of merchandise sales

<sup>&</sup>lt;sup>2</sup> Compared to members who only shop in-club



#### We have an industry leading footprint on the east coast...



**237** Clubs

165 **Gas Stations** 

18 States

- Leading positions in core Eastern U.S. markets
- ~3x clubs vs. next largest competitor in New England<sup>1</sup>





#### 5 years ago...

Opened 1 new club

Pipeline in early stages

Goal was 1%–2% unit growth

#### ...Today



Opened 9 new clubs in FY22

Expect 11-12 new clubs in FY23



Recent openings prove our model works

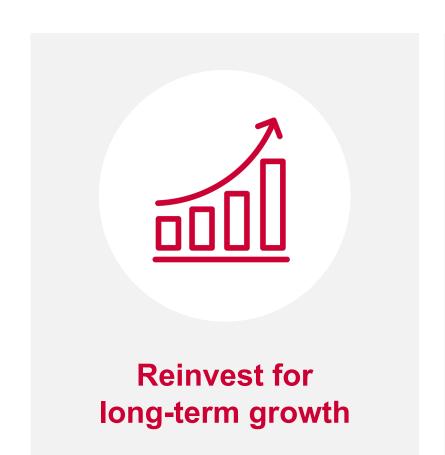


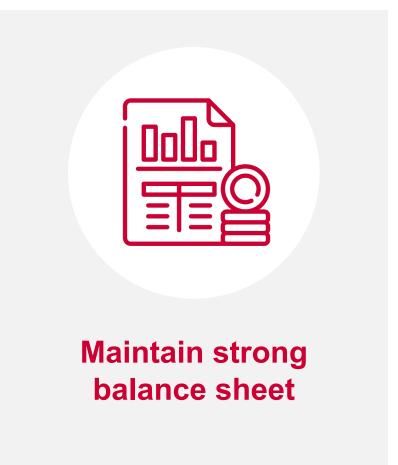
Expect to open ~10 new units per year for the foreseeable future

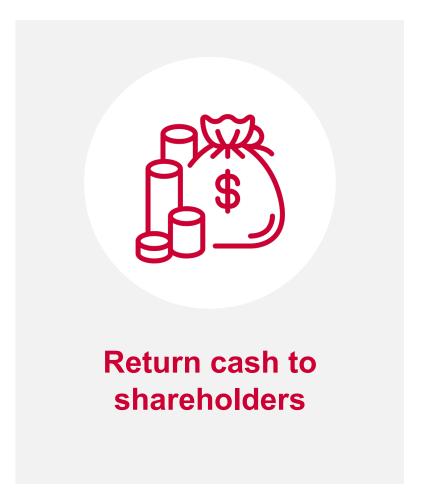
Note: FY17 vs. FY22 21



#### Capital allocation priorities designed to maximize shareholder value









#### We have built a great leadership team to drive our strategic priorities



**Bob Eddy**President & Chief
Executive Officer



Laura Felice
Chief Financial
Officer



Paul Cichocki
Chief Commercial
Officer



Tim Morningstar
Chief Membership
Officer



Rachael Vegas
Chief Merchandising
Officer



Jeff Desroches
Chief Operations
Officer



**Bill Werner**EVP Strategy &
Development



Monica Schwartz
Chief Digital
Officer



Brian Poulliot

EVP Enterprise

Analytics



Scott Kessler
Chief Information
Officer



**Graham Luce**General Counsel



Mark Griffin
Chief Human
Resources Officer



#### Today, you will hear a compelling growth story

Membership is our foundation
Paul Cichocki, Chief Commercial Officer

4 Driving digital convenience
Monica Schwartz, Chief Digital Officer

2 Improving member loyalty
Tim Morningstar, Chief Membership Officer

**Growing our footprint**Bill Werner, EVP Strategy & Development

Delivering an unbeatable member experience

Rachael Vegas, Chief Merchandising Officer

6 Bringing it all together
Laura Felice, Chief Financial Officer



### Paul Cichocki

**Chief Commercial Officer** 





#### BJ's go-to-market strategy is differentiated

#### vs. Club



- Broader assortment
- Smaller pack sizes
- Smaller club format
- Convenient locations
- > Full-service deli

#### vs. Grocery











- > ~25% lower prices<sup>1</sup>
- > Treasure hunt
- Services & fuel

#### vs. Mass channel





- Price below mass channel break-even
- Larger pack sizes



#### **We serve Smart Saving Families**



ATTRACT ENGAGE

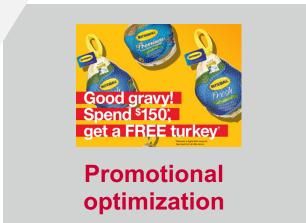
**RETAIN** 



#### Enterprise analytics is the foundation for our key strategic decisions





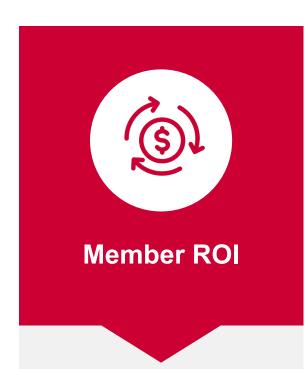




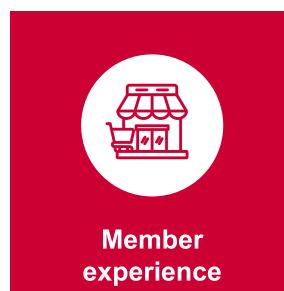


#### We measure success through multiple lenses

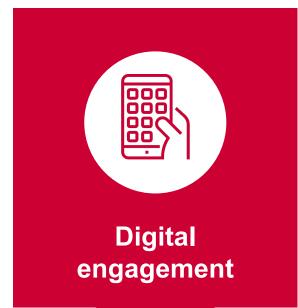




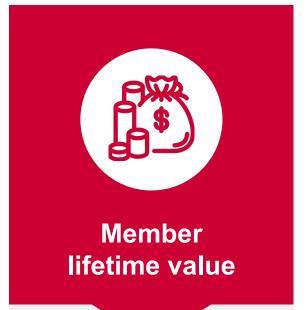
 ~10x return on annual membership fee



- Net Promoter Score relative to our competitors
- Member surveys



- Digitally-enabled revenue
- Digital shoppers
- App usage



- 90% retention rate
- Frequency and basket







### Improve member loyalty

- Member value proposition
- Data for personalization
- Reinforce our core message



### Unbeatable member experience

- Our "good-to-great" journey
  - Assortment & value
  - Innovation
  - Own Brands
- Develop our talent



### Deliver value conveniently

- Digital experience
- Digital penetration
- Elevated member convenience



### Grow our footprint

- Strength of our club base
- Success of new openings
- Future expansion



### Tim Morningstar

**Chief Membership Officer** 



Improve member loyalty



member experience



Deliver value conveniently

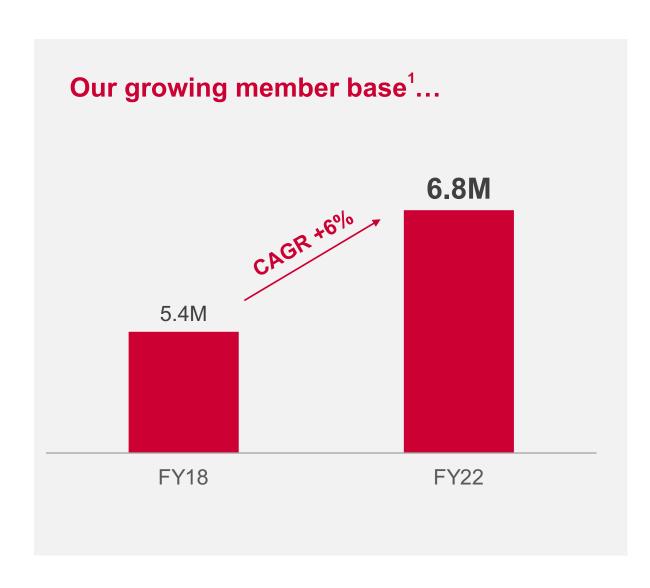


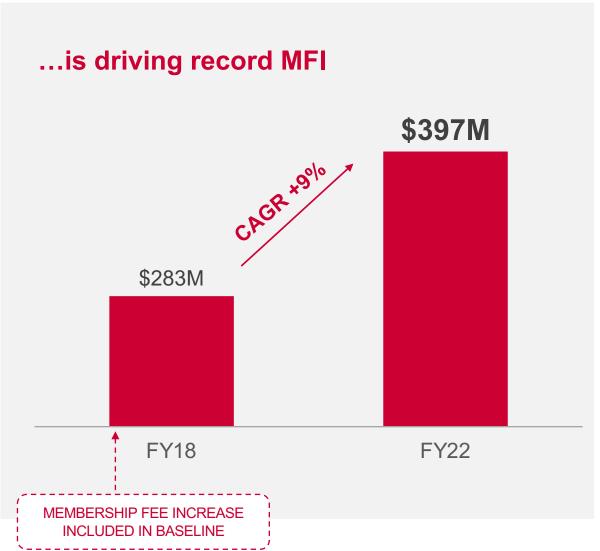
Grow our footprint











<sup>1</sup> Active primary members





### Small improvements in loyalty have a large impact



**6.8M** members



+1pp retention rate



~+175K
members retained
over ten years

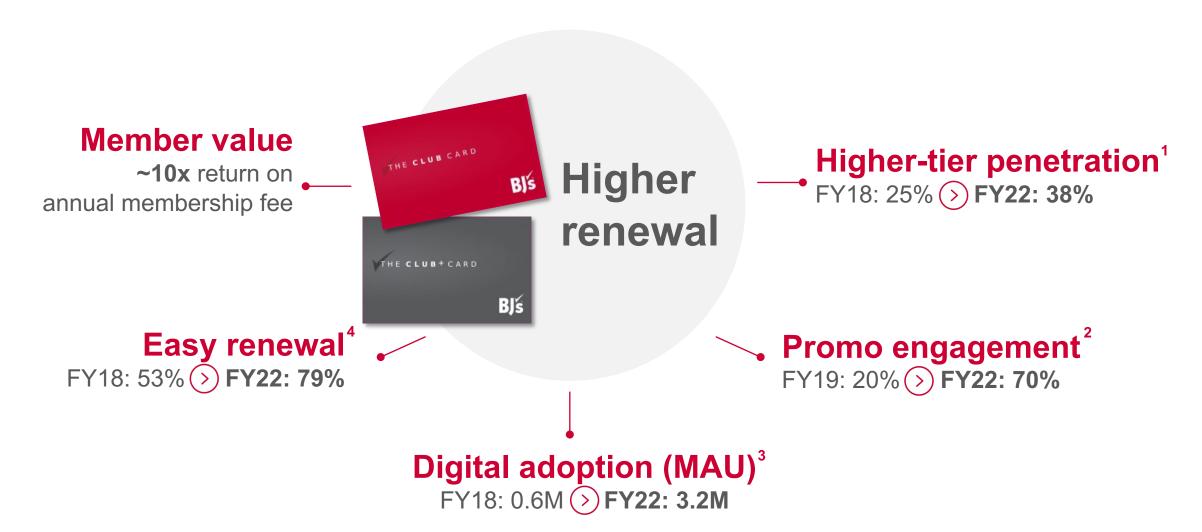


~+\$4.0B
revenues¹ over
ten years

¹Includes gas sales & MFI



#### Delivering value drives member renewal rate



<sup>&</sup>lt;sup>1</sup> Higher-tier members over total members

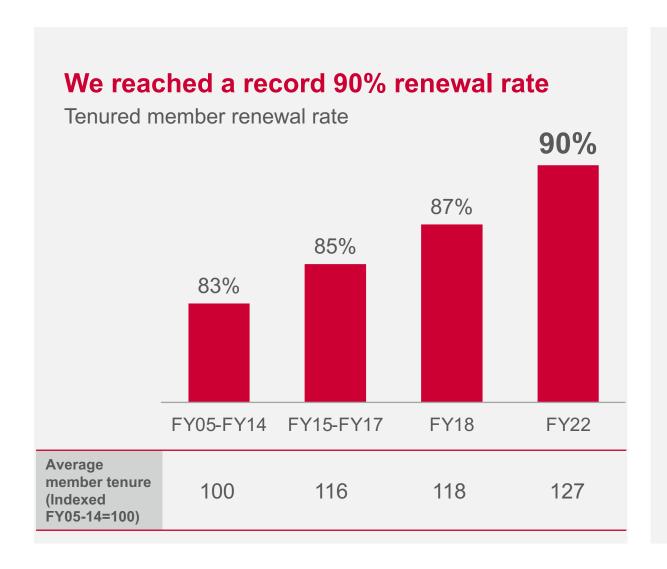
<sup>&</sup>lt;sup>2</sup> % of clipped coupons redeemed digitally

<sup>&</sup>lt;sup>3</sup> App monthly active users

<sup>&</sup>lt;sup>4</sup> Easy renewal members over total members



#### Membership renewal reached unprecedented levels



## Closing the shopper preference<sup>1</sup> gap Dunnhumby Retailer Preference Index 2023

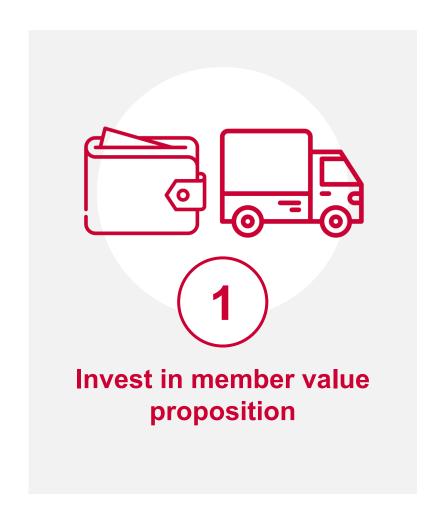


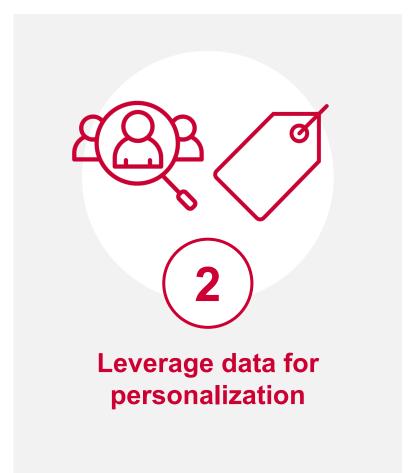
BJ's moved up 12 spots in the survey since 2020

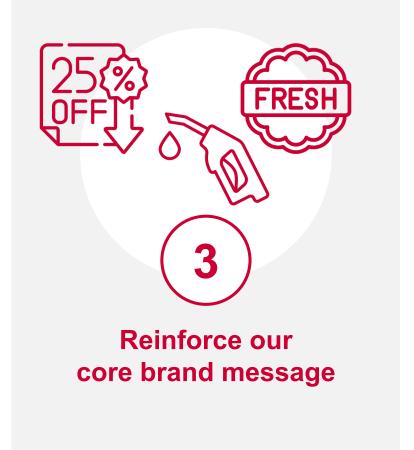
<sup>1</sup> Based on Dunnhumby 2023 US Grocery Retailer Preference Index



#### We still have major opportunities to continue growing our membership asset













#### **Rewards reboot: Brand new benefits**





### **Capital One co-brand credit card**





	Club	Club+	One	One+
Fee	\$55	\$110	\$55	\$110
Free curbside pickup	<b>√</b>	<b>√</b>	<b>√</b>	
In-club earn		2%	3%	5%
Gas discount		5¢/gal	10¢/gal	15¢/gal
Out-of-club earn			1.5%	2%
Rewards expiration		Never expire	Never expire	Never expire

Legend: New benefits



### We have perfect data to anticipate our member needs...



		Bob	Paul
Profile	Age Gender Interests	50 Male Music, Movies	54 Male Gardening
Transactions	Total spend Last Trip Last Tire Center/Optical Visit Favorites	\$38k 2/27, Nashua - Whipped Cream, Socks, Iced Coffee, Bacon, Gift Cards	\$8k 2/15, Framingham 11/10/2019 Coke Zero, Spring Mix, Cat Litter, Meatloaf, Flowers
Channels	In-club purchases BJs.com purchases	73 49	64 6
Promo	Clipped Coupons Redeemed Coupons Most redeemed item	890 270 WF Five Cheese Tortelloni	126 57 Coke Zero 35 pk
Digital	Last login	3/6	3/3
Gas	Spend Fuel rewards redeemed	\$12k \$1.2k	\$1.3k \$150



### ...and deliver personalized messaging across channels



## Reinforce savings message



## **Drive** engagement



## Push members from good-to-great



## Win with specific cohorts



Multi-channel delivery: emails, push notifications, and voice messages are tailored to member preferences





## Reinforce our core brand message: Focus on the three reasons members love us





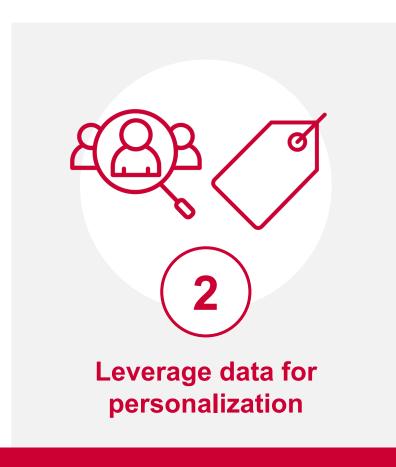


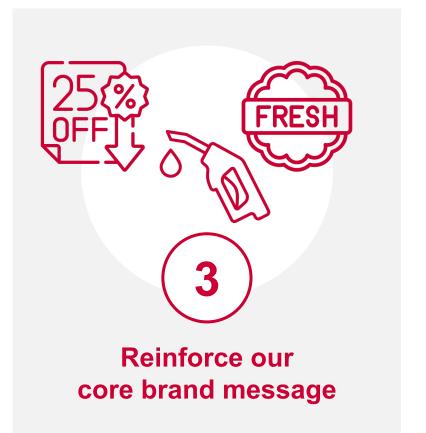




### **Bringing it all together**







- Growing membership base and MFI
- Increased member spend and frequency
  - Stronger and memorable brand equity



## Rachael Vegas

**Chief Merchandising Officer** 



improve nember loyalty



Unbeatable member experience



Deliver value conveniently

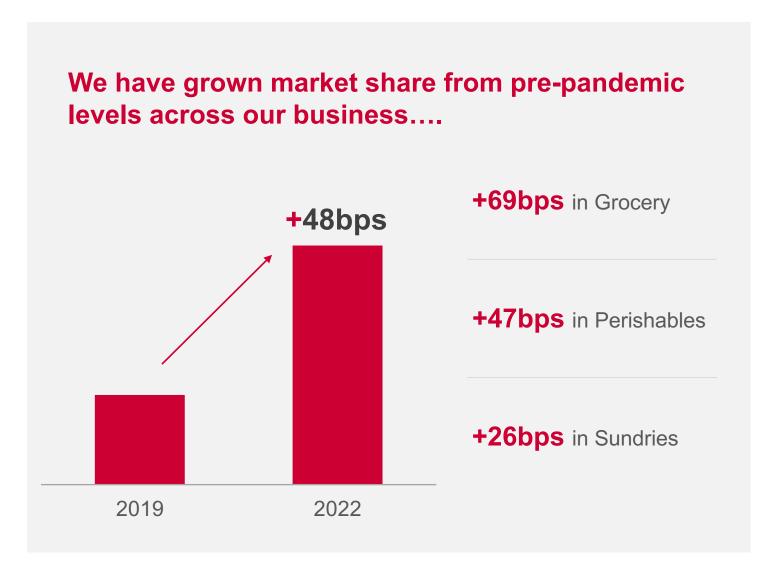


Grow our footprint





### Building on our momentum: From good to great



## ...but there is still meaningful opportunity for growth

- Increase relevance for our members
- Deliver even better quality and freshness
- > Create a more compelling General Merchandise assortment
- Deepen our member engagement



### Our merchandising vision

# Be the first choice for our members by saving them money on their needs and inspiring them with the unexpected

### **Strategic priorities:**



### **Talent**

Deepen talent pool while empowering them with development and training



## Assortment & merchandising

Drive increased relevance while continuing to deliver tremendous value



### **Innovation**

Continuously keep our shopping experience new and exciting



#### **Own Brands**

Increase member loyalty through differentiated quality and value



### Investing in talent is foundational to our future growth

### Working synergistically to deliver our strategy

66% of leaders new in role

33% of merchants promoted

Added experience from other channels

### Best team in retail



Passion and creativity



Club channel expertise



Operational excellence



Organizational design



Training and technology



### We will build on our strength in Perishables

## Fresh and perishables determine the trip

~35% of sales<sup>1</sup>

Wide selection of fresh produce & meat

Full-service deli

We will make it even better through our Fresh 2.0 initiative



Faster and more reliable sourcing



Select smaller sizes and transparent packaging



Compelling displays and signage



Refreshed prepared foods assortment



1 FY22 merchandise sales 40



### **Continuing to simplify Grocery and Sundries categories**

## Destination for delivering value

~50% of sales1

Great brands that members love

Significant savings

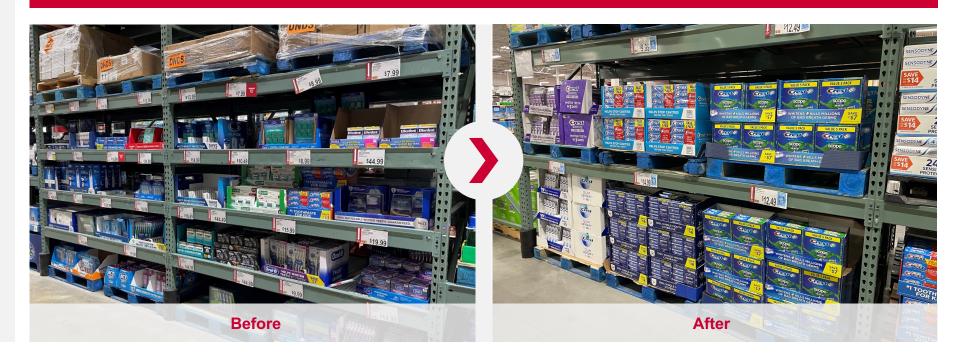
Continued simplification to curate our experience and deliver results

J 31% SKU reduction<sup>2</sup>

\$ **+200bps** profit improvement<sup>3</sup>



Improved operational efficiency



Example shown: Oral Care

<sup>&</sup>lt;sup>1</sup> FY22 merchandise sales

<sup>&</sup>lt;sup>2</sup> Refers to health and beauty category SKU count at end of January 2023 vs. 2022

<sup>&</sup>lt;sup>3</sup> Refers to health and beauty category profit YoY



### We are transforming our General Merchandise business

### Regaining our relevance

~15% of sales1

Where our members look for innovation

The treasure hunt is important

### Our new strategy will begin to come to life this fall



Quality & exceptional value



On trend



Newness & innovation











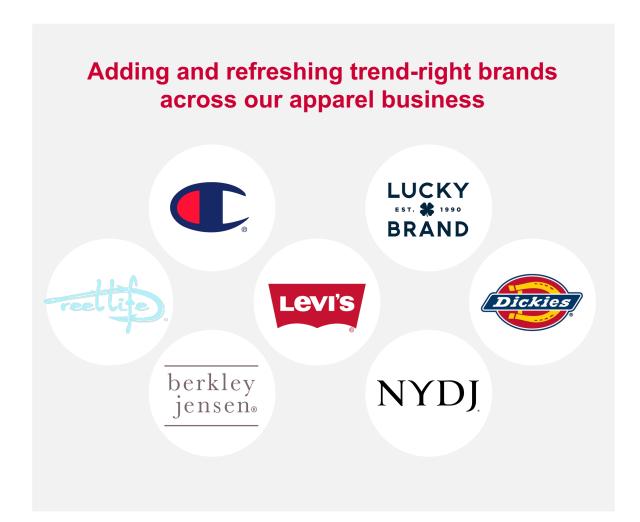




1 FY22 merchandise sales



### Offering new products and compelling brands to our members







### Becoming a destination for newness for our members



75% of our members consider new items important to their shop<sup>1</sup>

Delivering on our mission to inspire members with the unexpected

### **Grocery**





### **Bakery**





### **Sundries**





### **Appliances**





<sup>1</sup> Source: December 2022 Boone Insights industry survey



### Own Brands drive differentiated value for BJ's and our members

Own Brands role in driving engagement







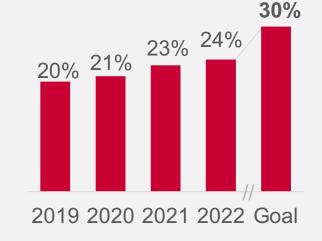
Members who shop these brands are more valuable<sup>1</sup>

**3x** annual spend<sup>2</sup>

**3x** trips to clubs

+5yr longer membership

### **Investing in Own Brands to increase penetration**



### Recently launched over 120 new Own Brand items



<sup>1</sup> Source: based on analysis of ~2M members; Low category engagement Own Brand members buy Own Brand items across 13 or fewer different categories in a year

<sup>&</sup>lt;sup>2</sup> Member per capita value = annual MFI + merchandise margin



### Taking a holistic member-centric approach to Thanksgiving



Thanksgiving 2021



<sup>&</sup>lt;sup>1</sup> Redemption vs. average BJ's scale program reward

<sup>&</sup>lt;sup>2</sup> YoY market share based on BJ's custom database during qualification and redemption periods

<sup>&</sup>lt;sup>3</sup> Based on member behavior vs. pre-period and YoY



### We are just getting started to deliver on our vision for our members



Growing relevance with our members will drive increases in sales, margin and market share



## Monica Schwartz

**Chief Digital Officer** 



Improve nember loyalty



Unbeatable member experience



Deliver value conveniently

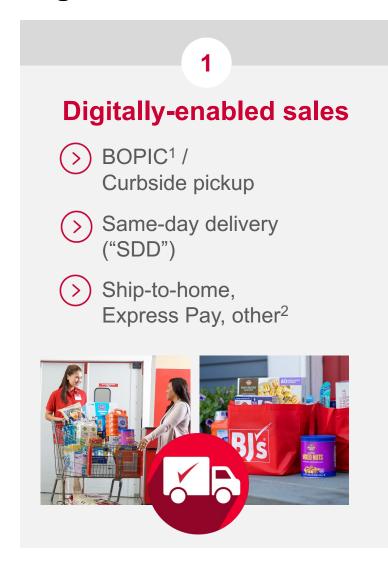


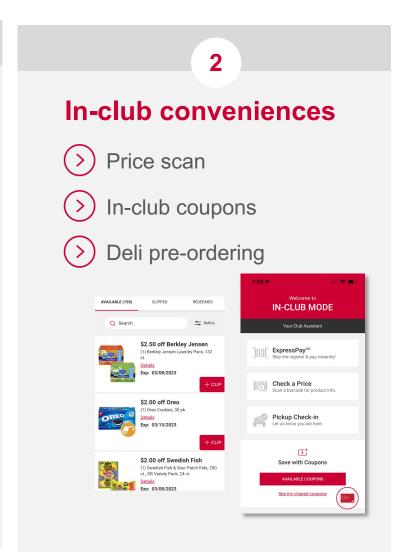
Grow our footprint

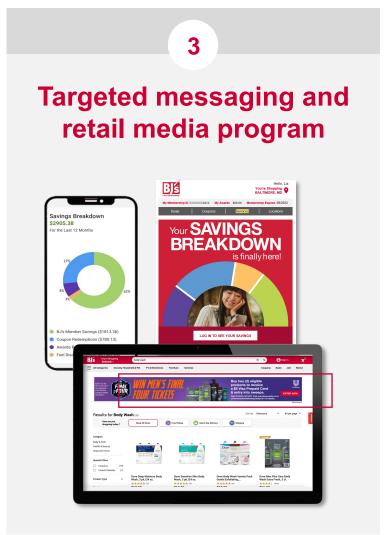




### Our goal is to deliver convenience to our members







<sup>&</sup>lt;sup>1</sup> Buy online, pick up in club

<sup>&</sup>lt;sup>2</sup> All other digital offering e.g. services



### Members who shop digitally are more valuable

# Digitally-engaged members spend more...



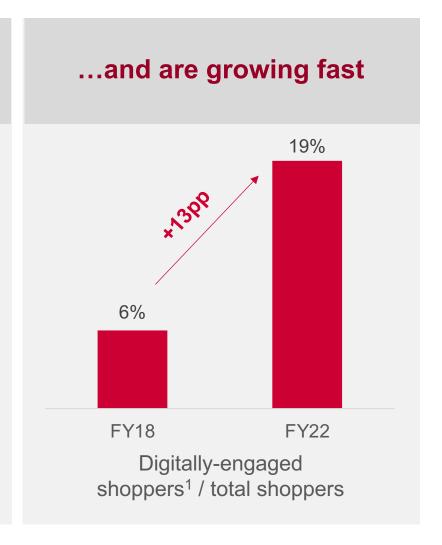
Digitally-engaged shoppers<sup>1</sup>

vs. club-only shoppers

## ...have higher renewal rates...



Digitally-engaged shoppers<sup>1</sup> vs. club-only shoppers

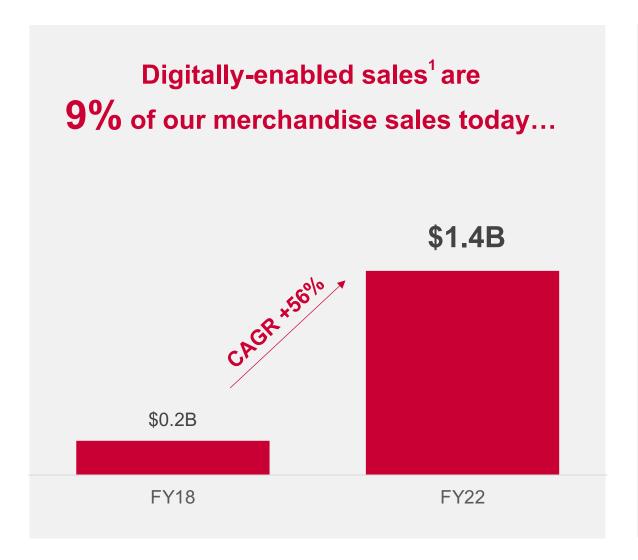


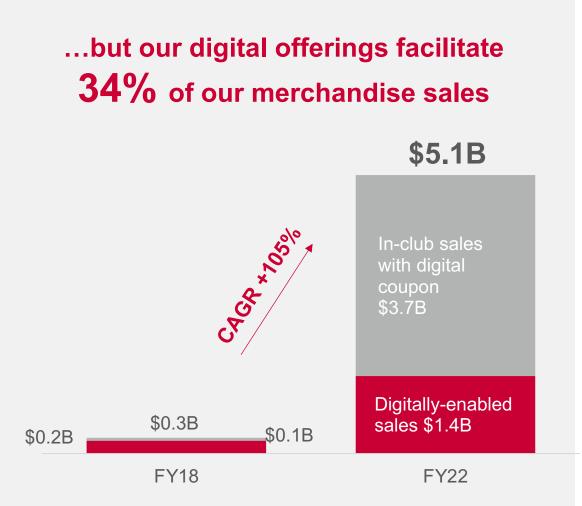
<sup>&</sup>lt;sup>1</sup> Members making at least one digitally-enabled purchase (BOPIC/Curbside, Same-day delivery, Ship to home, Express Pay) in FY22

<sup>&</sup>lt;sup>2</sup> Merchandise spend excluding gas



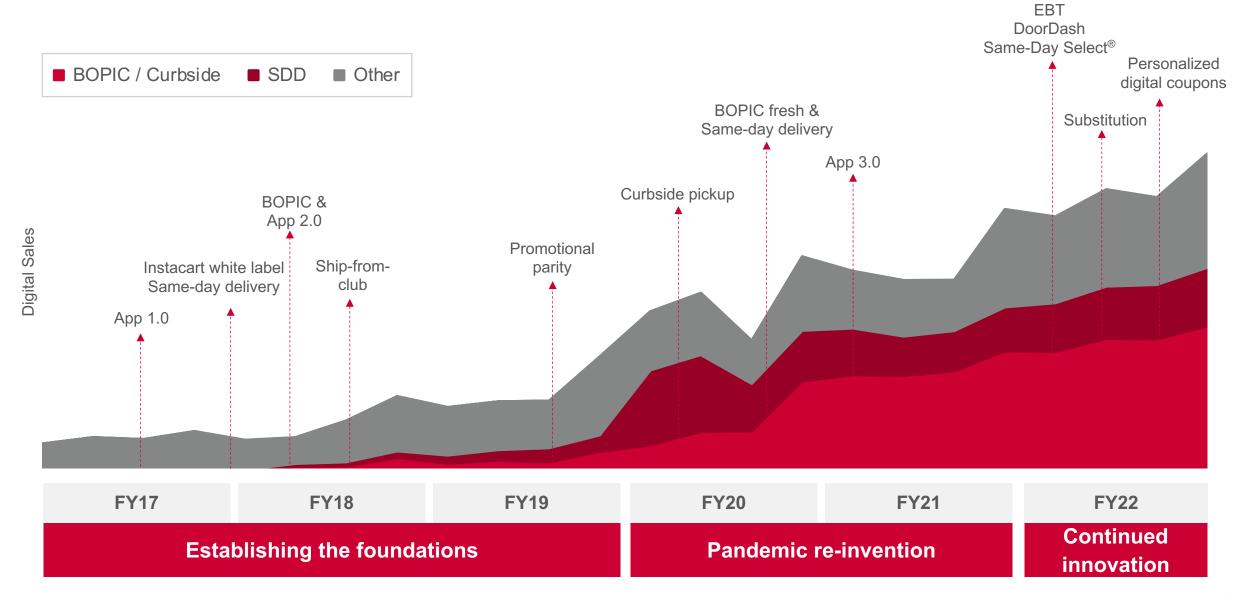
### We grew digitally-enabled sales 6x since FY18







### Key investments in our capabilities have unlocked growth



Note: dates are approximate



### Same-day delivery makes BJ's as convenient as any grocer, at ~25% lower prices<sup>1</sup>

### We elevated our same-day delivery capabilities











Fewer cancellations, more substitutions



Optimized delivery cost and time



Scalable economics



Broader geo coverage



More category breadth



### Our members love our app



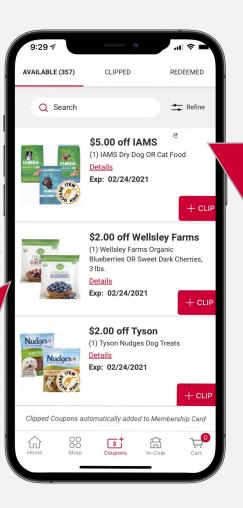
Great app! So convenient I never forget my coupons. I can load them to my card right from the app.

Jill L.



I am able to scan my card on the app. This helps if I forget my card at home.

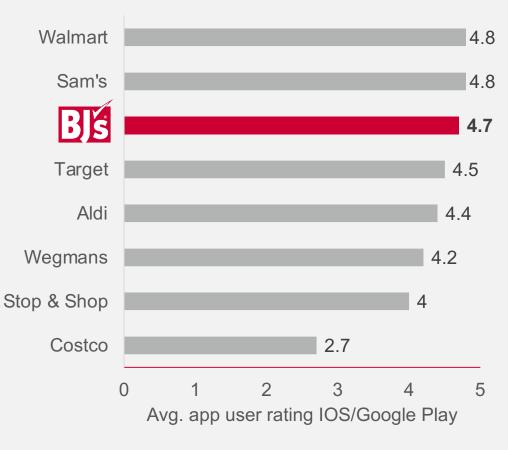
Saga Q.



### \*\*\*\*

I always use the app, especially to track gas prices. Cynthia A.

### **Industry-leading app rating**



Source: Apple App Store, Google Play Store as of 2/21/2023



### Continue to win by elevating member convenience



## Frictionless digital experience

- > Enhanced merchandising
  - Navigation and bundling
  - Shop by brand, diet, fulfillment
- Minimized friction
  - Reduced cancellations
  - Streamlined refunds and returns



## In-club digital conveniences

- > Smart planning
  - Buy it again
  - List and recipes
- Club time-savings
  - Wayfinding and in-stock
  - Skip the lines



## Targeted messages & media

- > Personalization
  - Targeted content and offerings
  - Personalized experiences
- Scale BJ's Media Edge™



## Bill Werner

### **EVP Strategy and Development**



Improve member loyalty



member experience



Deliver value conveniently



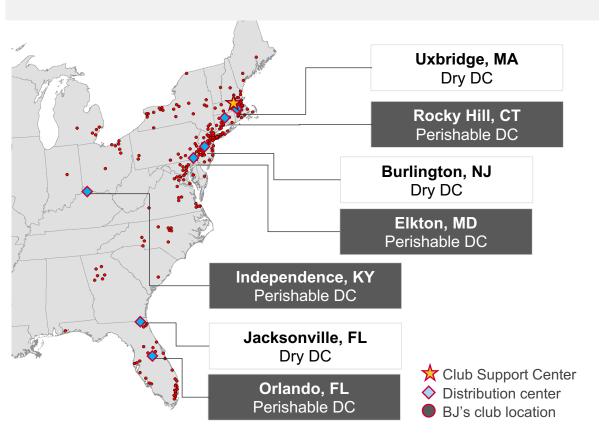
Grow our footprint





### We have an advantaged real estate position built over nearly 40 years

## 237 clubs supported by seven distribution centers<sup>1</sup>



## BJ's is the leading club operator in the northeast

Club footprint as of March 2023

237	Club Door Share <sup>2</sup>
Midwest 15	11%
Southeast 82	26%
Mid-Atlantic 88	49%
New England 52	70%

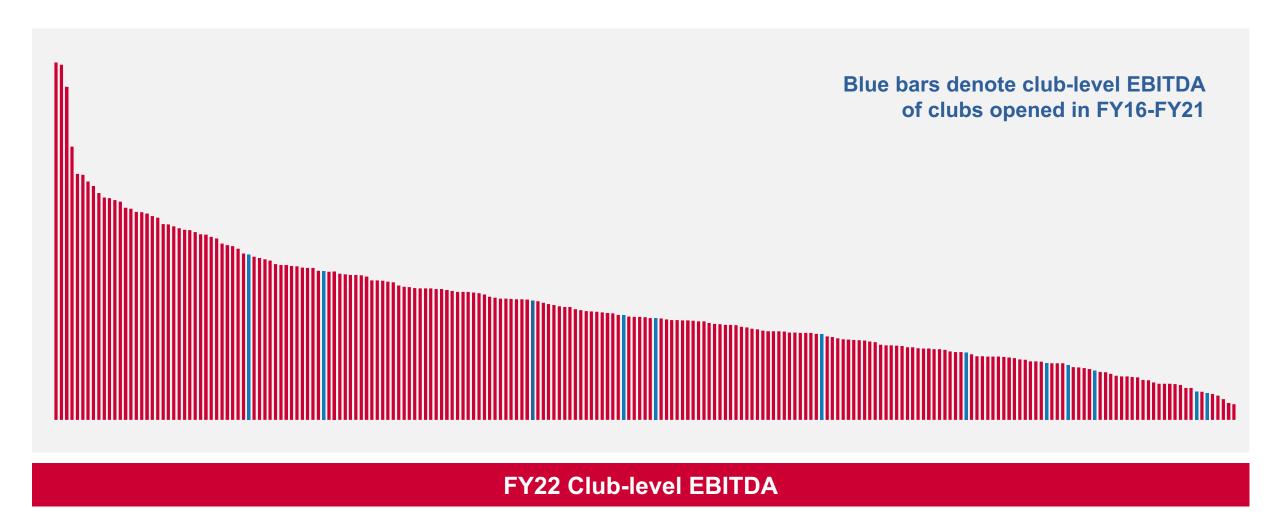
<sup>&</sup>lt;sup>1</sup> Club count as of March 2023

<sup>&</sup>lt;sup>2</sup> BJ's clubs count as of Jan 2023 over BJ's, Costco, Sam's Club count. Costco and Sam's Club count as of latest 2022 published annual reports

Note: **New England includes** CT, MA, ME, NH, RI and VT | **Mid-Atlantic includes** NJ, NY and eastern PA | **Southeast includes** DE, FL, GA, MD, NC, SC and VA | **Midwest includes** MI, IN, OH, Western PA

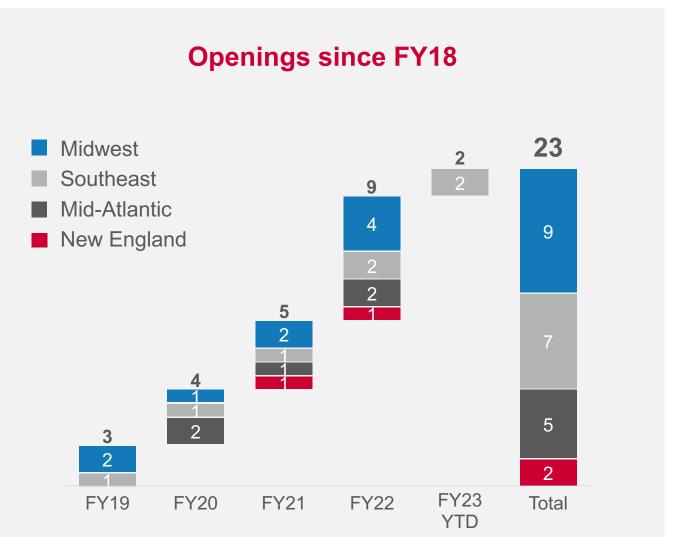


### Our club performance is strong, growing and profitable





### We have opened 23 new clubs since FY18, ten of which are in new markets



## Ten openings in new markets since FY18 Michigan - 5 Indianapolis - 1 BJs Columbus - 1 Pittsburgh - 2 Pensacola - 1

Note: Club count above excludes 1 club relocation in FY19



### We have continually refined our new club playbook to achieve these results



### Improved member acquisition

- Robust integrated pre-open campaign
- Digital acquisition marketing
- Higher-tier/co-brand acquisition







### **Elevated in-club experience**

- Team member training & GOLD standard certification
- Improved omnichannel convenience







### **Fine-tuned offering**

- More focused assortment
- Fresh







### Our new club openings since FY16 are exceeding previous opening performance

### FY16-FY21 club openings vs. FY15 club openings



+16pp

Higher-tier membership penetration end of year 1



+60%

Merchandise sales end of year 1



+12pp
Renewal rate<sup>1</sup>



### We are able to drive incremental growth from in-fill locations in existing markets

### Metro New York in-fill club

- Strong existing member base
- 4 BJ's / 3 Costco clubs in the area
- > Extended commute times
- 78K sq. ft. club,22% smaller than standard
- Successful new member recruitment

After in-fill opening, pre-existing members<sup>1</sup> in trade area shop more



+6

More trips per pre-existing member

## New members from in-fill club<sup>2</sup> shop multiple clubs in trade area

In-fill club members' spend by location

100%

In-fill club only 64%

Other BJ's in trade area 36%

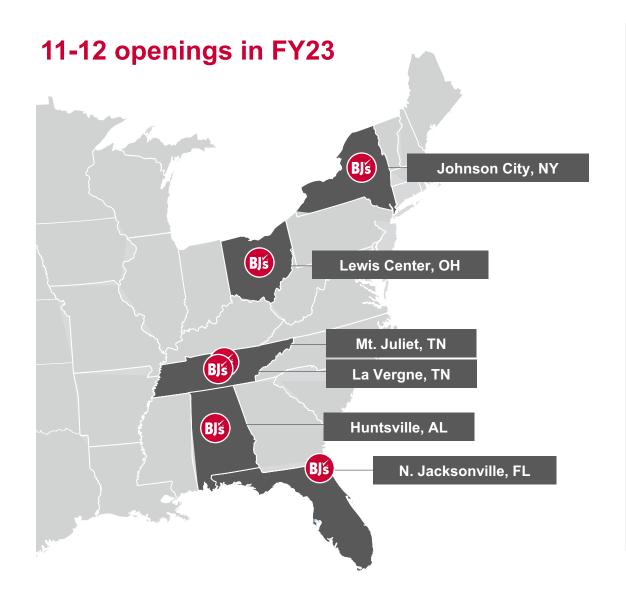
Member spend mix

<sup>1</sup> Members shopping at other BJ's club locations in the trade area before the in-fill opening date. Growth figures indicate evolution before vs. after the new in-fill club opening in early 2021

<sup>&</sup>lt;sup>2</sup> Members who signed up at the new in-fill club with at least one year of tenure



### We continue to expand our footprint and to perfect member value delivery



## Refining how we deliver member value

- > Build and remodel clubs for convenience
- Sas stations







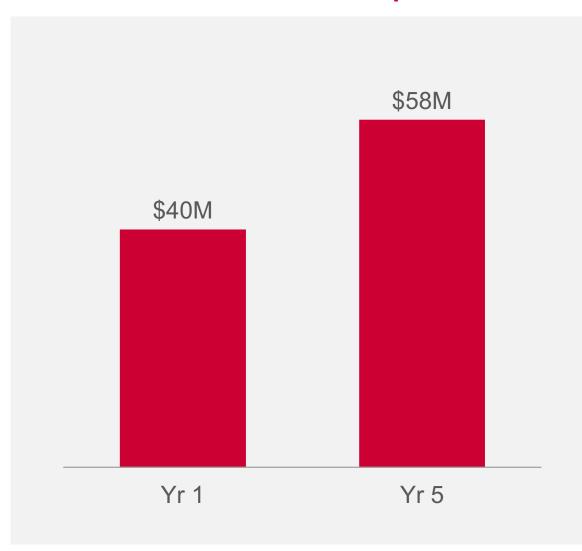
### Our compelling new club model

### **New club unit economics**

Openings per year	~10	
Average mature merchandise sales	\$50-60M	

Illustrative	Leased	Owned
Build-out cost	\$6-9M	\$16-20M
Land cost	N/A	\$3-12M
Working capital	\$1M	\$1M
Pre-opening expense	<u>\$3M</u>	<u>\$3M</u>
Total upfront costs	\$10-13M	\$23-36M
Payback period	4-5 years	5-7 years

### Illustrative club sales ramp





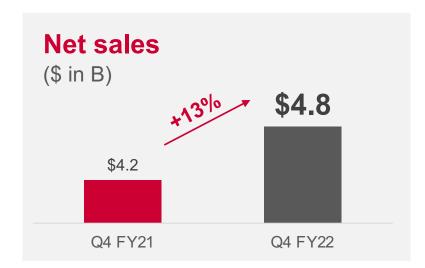
## Laura Felice

**Chief Financial Officer** 

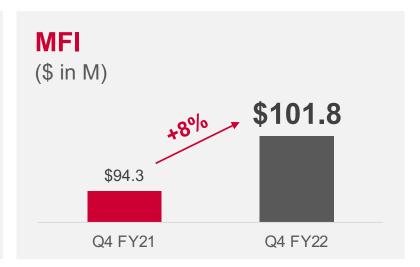




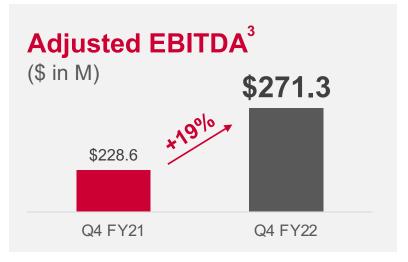
### Q4 FY22 highlights: We delivered a record fourth quarter













<sup>&</sup>lt;sup>1</sup> Excluding the impact of gasoline sales

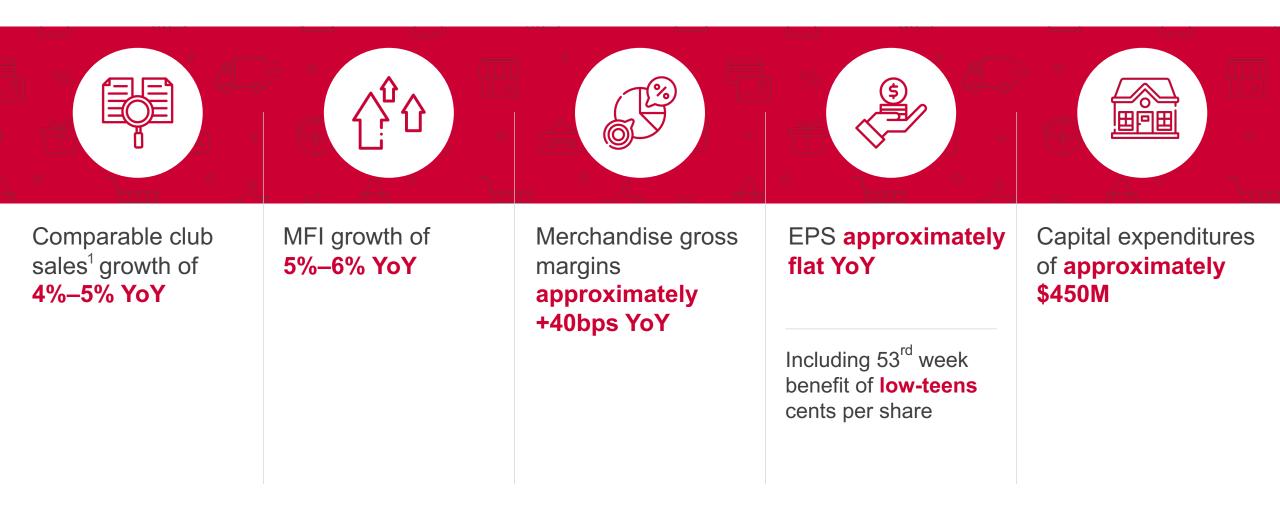
<sup>&</sup>lt;sup>2</sup> Includes grocery, perishable and sundries categories

<sup>&</sup>lt;sup>3</sup> Refer to Appendix section







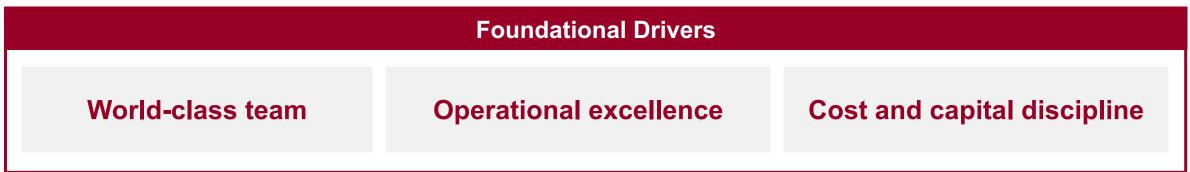


<sup>&</sup>lt;sup>1</sup> Excluding the impact of gasoline sales
Note: Represents guidance and supporting assumptions previously provided in our earnings release, which was subject to the assumptions set forth therein. We have not updated or reaffirmed that guidance or any of the supporting assumptions and are not doing so by restating it herein



#### We are a stronger company today, built on our strategic priorities





#### Our long-term financial targets reflect continued momentum

# Comparable club sales<sup>1</sup>

LSD% – MSD% growth

# **Total revenues**

MSD% growth

# **EPS**

HSD% – LDD% growth



excluding the impact of gasoline sales

76



#### Building blocks to long-term target: total revenue growth

Comp	ara	able	
club			

**New clubs** 

**Fuel business** 

Membership

Focus on member experience, convenience and value

LSD% - MSD% comp<sup>1</sup> growth

Approximately **ten** new club openings per year

**Stable** gas business amplified by new openings

Continued strength in member base drives

MSD% digit MFI growth

Total revenues: MSD% growth per year

<sup>1</sup> Excluding the impact of gasoline sales 77



#### **Building blocks to long-term target: EPS growth**



## **Drivers**

- Revenue growth impact
- Merchandise gross margin improvements:
  - Mix / Own Brands (30% penetration goal)
  - Supply chain efficiencies
- Share repurchases



#### **Considerations**

- Advantaged club model allows us to reinvest in the business
- Footprint expansion
- Investments in team members

**EPS:** HSD % – LDD % growth per year



#### We have allocated our significant cash flows well



- Repaid nearly \$2B of debt
- Net leverage ratio<sup>2</sup> of 0.8x as of FY22
- Sustain <1x net leverage<sup>2</sup>

- Capital expenditures<sup>3</sup>
- Acquired perishable supply chain in FY22
- Over \$495M of share repurchases<sup>4</sup>

<sup>&</sup>lt;sup>1</sup> Net cash provided by operating activities, plus \$686 million net proceeds from 2018 initial public offering

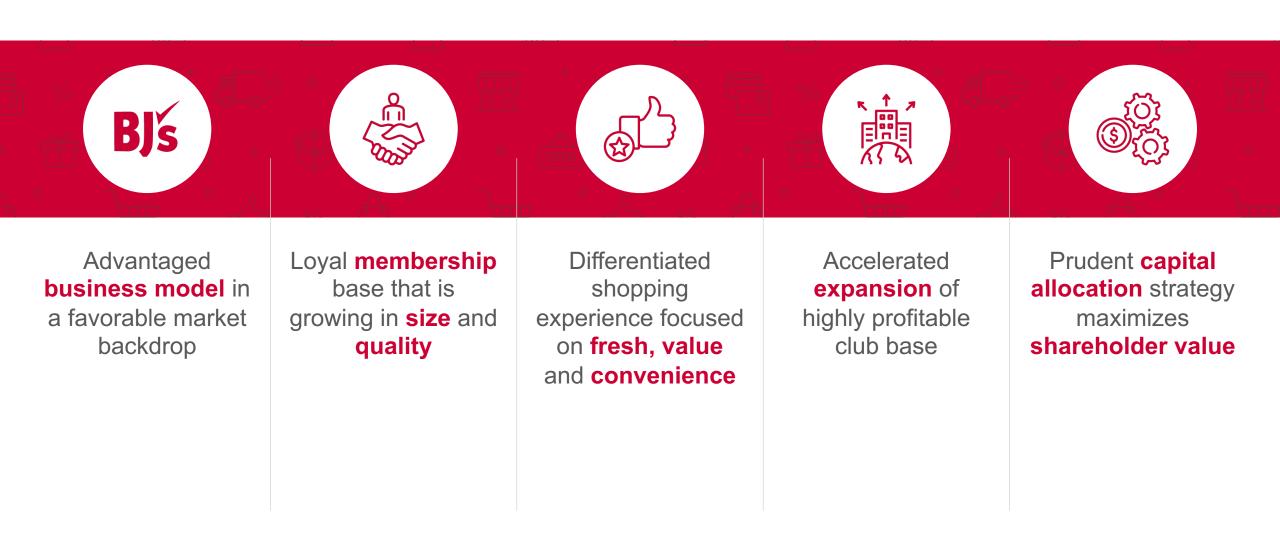
<sup>&</sup>lt;sup>2</sup> Net debt to LTM adjusted EBITDA

<sup>&</sup>lt;sup>3</sup> Net of proceeds from sale leaseback transactions

<sup>4</sup> Includes 2.5M shares repurchased by the Company in connection with the secondary offering of shares of the Company's common stock by certain selling shareholders completed on June 27, 2019



### **Key investment highlights**











**Bob Eddy**President & Chief
Executive Officer



Laura Felice
Chief Financial
Officer



Paul Cichocki
Chief Commercial
Officer



Tim Morningstar
Chief Membership
Officer



Rachael Vegas
Chief Merchandising
Officer



Jeff Desroches
Chief Operations
Officer



Bill Werner
EVP Strategy &
Development



Monica Schwartz
Chief Digital
Officer





#### **Adjusted EBITDA**

(in M)	FY17	FY18	FY19	FY20	FY21	FY22	Q4 FY21	Q4 FY22
Income from continuing operations	\$52	\$127	\$188	\$421	\$427	\$514	\$108	\$129
Interest expense, net	197	165	108	84	59	47	12	16
Provision (benefit) for income taxes	(28)	12	56	137	131	176	38	47
Depreciation and amortization	164	162	157	167	181	201	45	52
Compensatory payments related to options	78	0	0	0	0	0	0	0
Stock-based compensation expense	9	59	19	32	54	43	11	15
Preopening expenses	3	6	15	10	15	25	10	3
Management fees	8	3	0	0	0	0	0	0
Non-cash rent	5	5	8	5	6	4	2	1
Strategic consulting	30	33	11	0	0	0	0	0
Severance	9	0	4	0	2	0	0	0
Offering costs	0	4	2	0	0	0	0	0
Club closing costs and impairment charges	0	4	15	0	0	0	0	0
Acquisition and integration costs	0	0	0	0	4	12	4	0
Other adjustments	6	2	(3)	1	1	15	0	8
Adjusted EBITDA	\$534	\$578	\$582	\$857	\$880	\$1,038	\$229	\$271



#### **Net debt to LTM adjusted EBITDA**

(in M)	FY17	FY18	FY19	FY20	FY21	FY22
Total debt	\$2,712	\$1,801	\$1,681	\$1,106	\$749	\$853
Less: Cash and cash equivalents	35	27	30	44	45	34
Net debt	\$2,677	\$1,774	\$1,650	\$1,063	\$703	\$819
LTM adjusted EBITDA	\$534	\$578	\$582	\$857	\$880	\$1,038
Net debt to LTM adjusted EBITDA	5.0x	3.1x	2.8x	1.2x	0.8x	0.8x



#### **Adjusted EPS**

(in M, except per share data)	FY18	FY19	FY20	FY21	FY22	Q4 FY21	Q4 FY22
Net income as reported	\$127	\$187	\$421	\$427	\$513	\$108	\$130
Adjustments:							
Offering costs	4	2	0	0	0	0	0
Stock-based compensation related IPO	49	0	0	0	0	0	0
Management fees	3	0	0	0	0	0	0
Stock-based compensation related to acceleration of stock awards	0	0	0	17	0	0	0
Acquisition and integration costs	0	0	0	4	12	4	0
Home office transition costs	0	0	0	1	15	1	8
(Gain) loss on termination and impairment on discontinued operations club lease	4	15	0	0	1	0	(1)
(Gain) loss on cash flow hedge	0	0	7	6	(0)	(1)	0
(Gain) loss on sale leaseback transactions	0	(3)	0	0	0	0	0
Charges and write-offs related to debt	25	4	4	1	3	0	3
Severance	0	4	0	2	0	0	0
Other	4	0	0	0	0	0	0
Tax impact of adjustments to net income	(31)	(6)	(3)	(9)	(9)	(1)	(3)
Adjusted net income	186	203	429	449	535	110	137
Weighted-average diluted shares outstanding	140	139	139	138	136	137	136
Adjusted EPS	\$1.33	\$1.46	\$3.09	\$3.25	\$3.92	\$0.80	\$1.00



#### Free cash flow

(\$ in M)	FY18	FY19	FY20	FY21	FY22
Net cash provided by operating activities	\$427	\$355	\$869	\$832	\$788
Less: Additions to property & equipment, net of disposals	146	197	218	324	398
Plus: Proceeds from sale leaseback transactions	0	22	26	19	27
Free cash flow	\$281	\$180	\$676	\$527	\$418