

Consensus Cloud Solutions Celebrates the Evolution of eFax and Leadership in Digital Cloud Fax Technology

Company Marks the 25th Anniversary of Providing Online Fax Service as a Publicly-Traded Company

LOS ANGELES – August 1, 2024 – [Consensus Cloud Solutions](#), Inc. (NASDAQ: CCSI), a global leader of digital cloud fax technology and trusted provider of interoperability solutions, proudly celebrates its 25th year of providing online fax service as part of a publicly traded company. [eFax](#)®, Consensus Cloud Solutions' flagship product, has paved the way for unprecedented growth and innovation, setting a solid foundation for the company's continued success. eFax has delivered reliable, efficient, and user-friendly faxing solutions since its inception and currently stands as the global leader in digital cloud fax technology.

Over the past 25 years, Consensus Cloud Solutions (formerly part of J2 Global Inc.) has evolved its product offering from an online fax service into a robust, fully cloud-based solution that redefines the way businesses of all sizes securely communicate and manage document workflows. eFax has transformed into a comprehensive digital communication cloud, encompassing multiple access points (apps, APIs, web interface) for fax and healthcare-specific protocols (FHIR, HL7, Direct Secure Messaging), while incorporating artificial intelligence, natural language processing, and large language model technology for data extraction and conversion, advanced electronic signature capabilities, and other cutting-edge features.

"As we celebrate this milestone, we remain dedicated to pushing the boundaries of what is possible in digital communication, and eFax is at the heart of that mission," said Scott Turicchi, CEO of Consensus Cloud Solutions. "We have transformed eFax from a simple faxing tool into an essential part of modern business operations, offering a range of services that ensure secure and seamless document exchange trusted by some of the largest organizations in the world."

Over the years, eFax has achieved numerous milestones, including:

- **1999:** JFAX.com goes public and propels electronic document transmission with its online faxing business. This online faxing business becomes part of J2 Global Inc. and later, Consensus Cloud Solutions, Inc.
- **2001:** eFax features are expanded to include the ability to send faxes via a web interface (in addition to email), making the solution more comprehensive.
- **2003:** Introduction of [eFax Corporate](#)®, offering enterprise-level technology for secure, large-scale faxing needs.
- **2004:** eFax is granted a patent for its internet fax technology, solidifying its position as an industry leader.
- **2010:** Launch of eFax Mobile Apps, enabling users to send and receive faxes on the go.
- **2019:** eFax becomes the first major cloud fax provider to receive HITRUST certification, considered by many to be the "gold standard" for compliance in healthcare.

- **2021:** Consensus Cloud Solutions, the provider of eFax, becomes an independent, public company through its spin-off from J2 Global, setting the stage for accelerated growth in secure interoperability solutions.
- **2022:** Consensus partners with Cognosante (now a part of Accenture Federal Services), to become the exclusive provider for federal enterprise cloud fax services, launching Enterprise Cloud Fax Government (ECFax). ECFax is customized for government, powered by eFax technology and is currently in process to become a [FedRAMP authorized](#) cloud faxing solution for federal government agencies.
- **Present Day:** eFax is integrated with Consensus' advanced technologies to transform faxes into structured, actionable data to revolutionize workflows. Consensus continues to innovate and adapt with new features and integrations, maintaining its position as a leading provider of digital cloud fax, [interoperability](#), and [artificial intelligence](#) solutions.

"Our commitment to innovation continues to drive us forward as we explore new technologies and solutions to meet the evolving needs of our customers. We are excited about the future of eFax and the continued opportunities to lead in the secure document exchange space," added Turicchi.

For more information, visit efax.com.

About Consensus Cloud Solutions

Consensus Cloud Solutions, Inc. (NASDAQ: CCSI) is a global leader in digital cloud fax technology. With over 25 years of success with eFax® at its core, the company has evolved to be a trusted provider of interoperability solutions, leveraging artificial intelligence and secure data exchange to transform digital information, automate critical workflows, and maximize operational efficiencies. Consensus maintains industry-leading compliance standards, making it a preferred partner for heavily regulated industries including healthcare, the public sector, financial services, insurance, real estate, and manufacturing. For more information about Consensus, visit consensus.com.

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