



Press Release

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Georgia MLS Launches Black Knight's Paragon MLS System

- Georgia MLS extended its long-term relationship with Black Knight by signing a multi-year agreement for the Paragon MLS system
- Close coordination and communication between Black Knight and Georgia MLS played a key role in the smooth and successful transition to Paragon
- GAMLs members can now leverage Paragon's new Client Connect consumer portal to better serve their customers

JACKSONVILLE, Fla. – Aug. 23, 2016 – [Black Knight Financial Services](#) (NYSE: BKFS) announced that [Georgia MLS](#) (GAMLs) has launched the Paragon MLS system after a smooth and successful conversion process. GAMLs extended its long-term partnership with Black Knight by signing a multi-year agreement to use Paragon, Black Knight's comprehensive, leading-edge MLS system that offers intuitive and straightforward navigation, cross-browser compatibility, multi-tasking capabilities and access from mobile devices. GAMLs is one of the largest multiple listing service (MLS) organization in the Southeast, with over 3,100 offices and more than 31,000 agents and appraisers.

"We are committed to providing smooth implementations and exceptional customer support to our clients," said Black Knight Data & Analytics Vice President and Real Estate Market Leader Chip McAvoy. "We develop a collaborative partnership with clients and take a considerable amount of time to understand their needs before they go live on the new MLS system. With Paragon, GAMLs members can use a solution -- including our Client Connect consumer portal -- that sets a new standard in MLS performance and capability."

Close attention to detail and a seamless data migration were also important factors in the smooth conversion. Black Knight carefully planned every aspect of the conversion in advance, including the data migration, and worked with the GAMLs team to help coordinate front- and back-end system transition.

"The Paragon transition for our large membership was executed seamlessly. The ease of the conversion process, the collaboration between GAMLs and Black Knight, and the team's hard work led to an exceptional experience for us," said Richard Boone, CEO of Georgia MLS. "It was imperative that the cutover go smoothly and that timelines were met so our members would experience no service interruptions or difficulties. We have worked closely with the Black Knight MLS division for approximately 10 years, and are looking forward to our continued business relationship."

Recognized in the real estate industry for its flexibility, ease of use, customizable features, continual enhancements and integration with public records information, Paragon has received the top ranking in the annual [Clareity Consulting MLS Customer Satisfaction Survey](#) for the past four years, and has recently been installed in numerous MLS organizations that selected Paragon as their MLS system of choice.

About Georgia Multiple Listing Service

Georgia MLS has provided real estate tools, services and education to real estate professionals for over 50 years. With member offices ranging from the North Georgia Mountains, through central Georgia, and along the Georgia coast, members have consistently sold more homes through Georgia MLS than any other multiple listing service in the state. Georgia MLS combines proven technology solutions with unmatched value so that members have the resources to respond to the changing needs of the real estate consumer. Headquartered in Tucker, GA, GAMLS services over 31,000 agents in 3,100 offices across the state of Georgia.

About Black Knight MLS Solutions

At Black Knight MLS Solutions, we understand that great products must be equaled with great support. Our customers are involved in every aspect of our business model from product priorities and future enhancements to all aspects of customer support. Each of our customers receives a dedicated support representative to ensure an ongoing understanding of their needs, effective communication and timely execution of change requests. Agent support is available 80 hours/week, including weekends, with a first-call resolution rate over 90 percent. Additionally, we pride ourselves with consistently delivering customer-driven enhancement releases to the Paragon MLS system every six weeks. More information can be found at <http://www.BKFS.com/MLS>

To learn more about Paragon MLS or other market-leading MLS systems and public records data from Black Knight MLS Solutions, please contact Bob Morse at 650.863.4333.

About Black Knight Financial Services, Inc.

Black Knight Financial Services, Inc. (NYSE: BKFS), a Fidelity National Financial (NYSE:FNF) company, is a leading provider of integrated technology, data and analytics solutions that facilitate and automate many of the business processes across the mortgage lifecycle.

Black Knight Financial Services is committed to being a premier business partner that lenders and servicers rely on to achieve their strategic goals, realize greater success and better serve their customers by delivering best-in-class technology, services and insight with a relentless commitment to excellence, innovation, integrity and leadership. For more information on Black Knight Financial Services, please visit www.bkfs.com.

About Clareity Consulting

Clareity Consulting was founded in 1996 to provide information technology consulting to the real estate industry and its related businesses. Clareity is an innovative solutions provider committed to delighting its consulting clients. The company is headquartered in Scottsdale, Arizona. Clareity provides a wide variety of services to MLS, Associations, brokers, franchises, and software and service companies that serve the residential real estate market including business planning, system selection, public speaking, product reviews, and more.

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