



Press Release

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U.S. Bank Selects the Black Knight Servicing Digital Solution

Interactive Web Solution Enables Customer Self-Service and Value-Added Capabilities

- U.S. Bank is using Servicing Digital to supplement internal capabilities and offer its customers ongoing, detailed information about their loans, and tools to manage their housing wealth
- Mobile solution gives consumers self-service capabilities to make loan payments, explore various “what-if” scenarios around payment options, and receive notifications about their loans
- U.S. Bank servicing customers can view up-to-date information on recent home sales in their area, as well as local school and neighborhood information

JACKSONVILLE, Fla. – March 21, 2019 – [Black Knight, Inc.](#) (NYSE:BKI) announced today that [U.S. Bank](#), the fifth largest commercial bank in the United States, will implement Black Knight’s Servicing Digital solution. The powerful web solution delivers detailed, timely and highly personalized loan information to U.S. Bank mortgage customers about their loans, and provides “what-if” simulators and tools to show how wealth can be built from these real estate assets.

Servicing Digital is a consumer-centric, responsive web and mobile solution that gives customers of financial institutions fast, around-the-clock access to home and loan information that is relevant and easy to understand. The solution was built with the consumer’s needs in mind and provides servicers with a platform for continual engagement with their customers to build stronger relationships.

“At U.S. Bank, we work hard to provide simple and useful customer experiences by offering tools such as the new Servicing Digital solution,” said David Little, executive vice president of Servicing and Default at U.S. Bank. “This update allows us to give customers valuable details about their most important asset, their home.”

Servicing Digital provides customers with useful information specific to their mortgage, property and local housing market by accessing the servicer’s data on the comprehensive, end-to-end Black Knight MSP system, as well as the company’s industry-leading property records database; advanced analytics; and the option to utilize automated valuation models. The solution, which was built for and tested by consumers, presents information on loan, home and neighborhood dashboards in a clear, intuitive design with easy-to-use navigation. Servicing Digital helps servicers connect regularly with customers by providing insightful, value-added information to customers wherever they are, when they want it.

“Servicing Digital is just one example of the many innovative solutions Black Knight is delivering to our clients,” said Anthony Jabbour, CEO of Black Knight. “We are pleased that U.S. Bank will be able to offer this consumer-centric solution to help customers make more informed decisions about building wealth from their real estate assets, and ultimately help them retain more customers.”

Servicing Digital enables U.S. Bank to customize the application, integrate it into the bank’s platforms, and to match U.S. Bank’s brand identity, providing a seamless user experience. The bank will use Servicing Digital as a responsive web application integrated with its banking website and mobile apps.

About Black Knight

Black Knight (NYSE:BKI) is a leading provider of integrated software, data and analytics solutions that facilitate and automate many of the business processes across the homeownership life cycle.

As a leading fintech, Black Knight is committed to being a premier business partner that clients rely on to achieve their strategic goals, realize greater success and better serve their customers by delivering best-in-class software, services and insights with a relentless commitment to excellence, innovation, integrity and leadership. For more information on Black Knight, please visit www.blackknightinc.com.

About U.S. Bancorp

U.S. Bancorp, with 74,000 employees and \$467 billion in assets as of December 31, 2018, is the parent company of U.S. Bank, the fifth-largest commercial bank in the United States. The Minneapolis-based bank blends its relationship teams, branches and ATM network with mobile and online tools that allow customers to bank how, when and where they prefer. U.S. Bank is committed to serving its millions of retail, business, wealth management, payment, commercial and corporate, and investment services customers across the country and around the world as a trusted financial partner, a commitment recognized by the Ethisphere Institute naming the bank a [2019 World’s Most Ethical Company](#). Visit U.S. Bank [online](#) or follow on [social media](#) to stay up to date with company news.

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