



Press Release

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Black Knight Introduces LoanSphere Servicing Digital, an Innovative Consumer-Focused Solution for Servicers

Strengthens relationships and increases retention by giving consumers ongoing, detailed information about their loans and homes, and the tools to manage housing wealth

- LoanSphere Servicing Digital gives consumers the anywhere, anytime ability to make loan payments, explore various “what-if” scenarios around payment and refinance options, and receive notifications about their loans
- Mortgage servicing customers can view up-to-date information on estimated home values, recent sales in their neighborhoods, opportunities for maximizing equity and refinancing options
- Built and tested with consumers in mind to meet today’s expectations for fast, simple and seamless access to loan and home information
- Offered as both a native mobile app and responsive web design to meet the widest possible set of use cases

JACKSONVILLE, Fla. – June 25, 2018 – Today, [Black Knight, Inc.](#) (NYSE:BKI) introduced LoanSphere Servicing Digital, a powerful and innovative new solution to help mortgage servicers deepen customer relationships and increase retention. LoanSphere Servicing Digital delivers detailed, timely and highly personalized information to customers about the value of their homes and how much wealth can be built from these real estate assets. A consumer-centric solution, this interactive tool gives customers the ability to easily perform tasks and find information related to their mortgages, while providing a platform for continual engagement between servicers and their customers.

“Our goal with LoanSphere Servicing Digital is to give our servicing clients an engaging, consumer-centric tool for customer retention,” said Anthony Jabbour, CEO of Black Knight. “For many people, a house is the single greatest asset they’ll ever own. With that in mind, and employing a ‘design thinking’ approach, we’ve developed a solution that lets our clients provide their customers with ongoing, detailed information about their loans and homes, as well as the tools to help manage the wealth they have built in their homes.”

Offering useful information specific to a customer’s mortgage, property and local housing market, LoanSphere Servicing Digital gives customers the tools to make more informed financial decisions related to their

homes. In delivering this information, Black Knight draws upon the servicer's data via the company's comprehensive, end-to-end LoanSphere MSP system, as well as Black Knight's industry-leading property records database; advanced analytics; and automated valuation models. The app – which features loan, home and neighborhood dashboards – presents information in a clear, intuitive design, with easy-to-use navigation that has been built for and tested by consumers.

“Increasing engagement and providing tools that add value are key to deepening the servicer-customer relationship,” said Joe Nackashi, president of Black Knight. “By providing anytime, anywhere access to an array of customer-specific information and functionality, LoanSphere Servicing Digital enhances the consumer's servicing experience and adds value on an ongoing basis, which results in higher retention rates.”

LoanSphere Servicing Digital provides customers with easy access to specific information about their mortgages, such as type of loan, interest rate and estimated PMI drop date. It allows mortgage customers to make payments, view detailed payment history and perform other self-service functions within the application. Customers can also explore various “what-if” scenarios, including options for building equity more quickly or the relative benefits of paying down or refinancing their loan. In addition, LoanSphere Servicing Digital provides up-to-date and valuable neighborhood information, such as recent sales, local school data and demographics, as well as transaction and lien history on the property.

The white-labeled solution can be branded to match the servicer's brand identity, and will be offered as both a native mobile app and responsive web design. By providing loan and home information to customers wherever they are, when they need it most, LoanSphere Servicing Digital helps servicers regularly engage customers with insightful, value-add information that enhances the borrower relationship and supports customers' financial well-being.

About LoanSphere

LoanSphere is Black Knight's premier, end-to-end platform of integrated technology, data and analytics supporting the entire mortgage and home equity loan lifecycle – from origination to servicing to default. The platform delivers business process automation, workflow, rules and integrated data throughout the loan process, providing a better user experience, cost savings and support for changing regulatory requirements. By integrating lending functions and data, Black Knight's LoanSphere helps lenders and servicers reduce risk, improve efficiency and drive financial performance.

About Black Knight

Black Knight (NYSE:BKI) is a leading provider of integrated software, data and analytics solutions that facilitate and automate many of the business processes across the homeownership life cycle.

As a leading fintech, Black Knight is committed to being a premier business partner that clients rely on to achieve their strategic goals, realize greater success and better serve their customers by delivering best-in-class software, services and insights with a relentless commitment to excellence, innovation, integrity and leadership. For more information on Black Knight, please visit www.blackknightinc.com.

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