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8x8 Receives Three New Cloud Communications Patents

Innovations Relate to Networked Contact Centers, User Configurable Data Storage, and Systems and Methods for Distributed Conferencing

SAN JOSE, Calif.--(BUSINESS WIRE)-- [8x8](#), Inc. (Nasdaq:EGHT), the leading provider of global Enterprise Communications as a Service (ECaaS), today announced that it has been awarded three new patents, bringing 8x8's total number of patents to 121. These three innovations relate to networked contact centers, data storage and conferencing, enabling businesses to take full advantage of the power of the cloud for their communications needs.

The new patents issued by the U.S. Patent and Trademark Office (USPTO) are:

- 1 United States Patent number [9,307,088](#) entitled "Networked Contact Center" was awarded on April 5, 2016 and discusses among other things, a networked contact center with several platforms to host multiple tenants.
- 1 United States Patent number [9,306,985](#) entitled "User Configurable Data Storage" was awarded on April 5, 2016 and covers how a Voice over IP (VoIP) server can route calls and store data from a plurality of telecommunications devices.
- 1 United States Patent number [9,338,221](#) entitled "Systems and Methods for Distributed Conferencing" was awarded on May 10, 2016 and provides conference meeting content to remote participants in a distributed manner.

The patent associated with "Networked Contact Center" is part of a family of four other patents with issue dates between 2008 and 2014 related to 8x8's [Virtual Contact Center](#) architecture. This allows several platforms of networked contact centers to host multiple contact center tenants, and ensures this data is handled securely within the architecture.

The "User Configurable Data Storage" patent enables various forms of data (voicemails, call recordings, and other captured data) generated by the user of an IP communications service to be propagated from a local server where the data is collected, to a remote server. It also updates a user's index to that data so it will now refer to the remote server.

The third patent (#9,338,221) describes one of the ways that local meeting content and data is shared with remote participants in a distributed conference session.

8x8 continues to innovate and develop key technologies that solve customers' toughest communications challenges. 8x8's research and development staff is located in the United States, United Kingdom and Romania.

Enterprise Communications as a Service

8x8's innovative ECaaS solution brings all real time communications and contact center services together into one integrated cloud platform, delivering continuous communications experiences from desktop to mobile. These solutions enable companies of all sizes to solve critical business needs and modernize their infrastructure with world-class business communications, contact center solutions, conferencing, collaboration and advanced analytics.

About 8x8, Inc.

8x8, Inc. (NASDAQ:EGHT) is the trusted provider of secure and reliable enterprise cloud communications solutions to more than 45,000 businesses operating in over 100 countries across six continents. 8x8's out-of-the-box cloud solutions replace traditional on-premises PBX hardware and software-based systems with a flexible and scalable Software as a Service (SaaS) alternative, encompassing cloud business phone service, contact center solutions, and conferencing. For additional information, visit www.8x8.com, www.8x8.com/UK or connect with 8x8 on [LinkedIn](#), [Twitter](#), [Google+](#) and [Facebook](#).

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