



July 30, 2015

8x8 Issued New Communications Patent by U.S. Patent and Trademark Office

SAN JOSE, Calif.--(BUSINESS WIRE)-- [8x8, Inc.](#) (Nasdaq:EGHT), a leading provider of cloud-based unified communications and contact center solutions, today announced that it has been awarded a new patent related to its communication technologies, along with a patent that was acquired as part of the acquisition of the assets of Quality Software Corporation, which closed on June 18, 2015.

On July 28, 2015, the U.S. Patent and Trademark Office issued United States Patent number 9,094,488 entitled "Remote Management of VoIP Device Contact Lists." The '488 patent relates to an apparatus for providing Voice-over-IP (VoIP) services to and configuring contact lists for a plurality of VoIP-enabled devices.

As part of the Quality Software Corporation transaction, 8x8 has also acquired United States Patent number 8,811,593 entitled "Call Center Agent Centric Speech Decoding System and Method with Quality Assurance Function." The '593 patent relates to, among other things, displaying questions and answers (Q&A) to a call center agent based upon the decoding of agent speech using a basic Q&A database and an agent database, each with key words or phrases.

Since its establishment, 8x8 has been awarded 109 United States patents covering a variety of voice and video communications, signaling, processing and storage technologies.

About 8x8, Inc.

8x8, Inc. (NASDAQ:EGHT) is the trusted provider of secure and reliable cloud-based unified communications and virtual contact center solutions to more than 40,000 small, midsize and distributed enterprise organizations operating in over 40 countries across six continents. 8x8's out-of-the-box cloud solutions replace traditional on-premise PBX hardware and software-based systems with a flexible and scalable Software as a Service (SaaS) alternative, encompassing cloud business phone service, contact center solutions, and web conferencing. For additional information, visit www.8x8.com, or www.8x8.com/UK or connect with 8x8 on [Google+](#), [Facebook](#), [LinkedIn](#) and [Twitter](#).

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