



8x8, Inc.

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8x8 Issued New Virtual Contact Center Patent by U.S. Patent and Trademark Office

SAN JOSE, Calif.--(BUSINESS WIRE)-- 8x8, Inc. (NASDAQ:EGHT), a provider of cloud communications and collaboration solutions, today announced that it has been awarded a new patent related to its Virtual Contact Center technologies. On December 31, 2013, the U.S. Patent and Trademark Office issued United States Patent number 8,619,967 entitled "Networked Contact Center." The new patent is a continuation of United States Patent number 8,275,116 which was awarded to 8x8 on September 25, 2012.

The patent relates to, among other things, a networked contact center that includes multiple platforms to host multiple tenants. Example embodiments of the invention include receiving a message associated with one of the tenants and identifying one or more of the platforms associated with the message. The invention also enables the networked contact center platform to access a data location that is both associated with the tenant and shared by two or more multiple tenants.

Since its establishment in 1987, 8x8 has been awarded ninety-two (92) United States patents covering a variety of voice and video communications, signaling, processing and storage technologies.

About 8x8, Inc.

8x8, Inc. (NASDAQ:EGHT) is a provider of unified communications and collaboration (UCC) services in the cloud to small and medium businesses and mid-market and distributed enterprises. The company delivers a broad suite of UCC services to in-office and mobile devices spanning cloud [business phone service](#), virtual meeting web conferencing, [contact center software](#) and virtual desktop through our proprietary unified software as a service, or SaaS, platform. For additional information, visit www.8x8.com, or connect with 8x8 on [Google+](#), [Facebook](#), [LinkedIn](#) and [Twitter](#).

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