



August 21, 2013

## **8x8 Issued New Contact Center Patent by U.S. Patent and Trademark Office**

SAN JOSE, Calif.--(BUSINESS WIRE)-- 8x8, Inc. (NASDAQ: EGHT), provider of innovative cloud communications solutions, today announced that it has been awarded a new patent related to its contact center technologies. On August 20, 2013, the U.S. Patent and Trademark Office issued United States Patent number 8,515,833 entitled "Methods and Systems for Multilayer Provisioning of Networked Contact Centers." This patent relates generally to methods and systems for managing networked contact centers, and more specifically for multilayer provisioning of networked contact centers via one or more distributors with a plurality of contact center tenants.

Since its establishment in 1987, 8x8 has been awarded ninety (90) United States patents covering a variety of voice and video communications, signaling, processing and storage technologies.

### **About 8x8, Inc.**

8x8, Inc. (NASDAQ: EGHT) empowers business conversations for more than 33,000 small and medium-sized businesses with cloud communications services that include [hosted PBX](#) telephony, unified communications, [call center software](#) and video conferencing solutions. The company has been delivering business communications services since 2004 and has garnered a reputation for technical excellence and outstanding reliability. In 2012, 8x8 was named a market "leader" in [Gartner's Magic Quadrant for Unified Communications as a Service \(UCaaS\)](#) in North America and was recognized as the No. 1 Provider of Hosted IP Telephony by [Frost & Sullivan](#) and [Synergy Research Group](#). For additional information, visit [www.8x8.com](http://www.8x8.com), or connect with 8x8 on [Google+](#), [Facebook](#), [LinkedIn](#) and [Twitter](#).

8x8, Inc.  
Joan Citelli, 408-654-0970  
[jcitelli@8x8.com](mailto:jcitelli@8x8.com)

Source: 8x8

News Provided by Acquire Media