



8x8, Inc.

June 19, 2013

8x8 Issued New Contact Center Patent by U.S. Patent and Trademark Office

SAN JOSE, Calif.--(BUSINESS WIRE)-- 8x8, Inc. (NASDAQ: EGHT), provider of innovative cloud communications and computing solutions, today announced that it has been awarded a new patent related to its contact center technologies. On June 18, 2013, the U.S. Patent and Trademark Office issued United States Patent number 8,468,545 entitled "Interaction Management."

This patent relates generally to methods and systems for managing networked contact centers and, more specifically, for a networked call center that integrates disparate call center resources.

Since its establishment in 1987, 8x8 has been awarded eighty-eight (88) United States patents covering a variety of voice and video communications, signaling, processing and storage technologies.

About 8x8, Inc.

8x8, Inc. (NASDAQ: EGHT) empowers business conversations for more than 30,000 small and medium-sized businesses with cloud communications services that include [hosted PBX](#) telephony, unified communications, call center software and video conferencing solutions. The company has been delivering business communications services since 2004 and has garnered a reputation for technical excellence and outstanding reliability. In 2012, 8x8 was named a market "leader" in [Gartner's Magic Quadrant for Unified Communications as a Service \(UCaaS\)](#) in North America and was recognized as the No. 1 Provider of Hosted IP Telephony by [Frost & Sullivan](#) and [Synergy Research Group](#). For additional information, visit www.8x8.com, or connect with 8x8 on [Google+](#), [Facebook](#), [LinkedIn](#) and [Twitter](#).

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