



8x8, Inc.

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8x8 Issued New Contact/Call Center Patent by U.S. Patent and Trademark Office

SAN JOSE, Calif.--(BUSINESS WIRE)-- 8x8, Inc. (NASDAQ: EGHT), provider of innovative cloud communications and computing solutions, today announced that it has been awarded a new patent related to its contact/call center technologies. On September 25, 2012, the U.S. Patent and Trademark Office issued United States Patent number 8,275,116, entitled "Networked Contact Center."

The patent relates to, among other things, a networked contact center that includes multiple platforms to host multiple tenants. Example embodiments of the invention include receiving a message associated with one of the tenants and identifying one or more of the platforms associated with the message. The invention also enables the networked contact center platform to access a data location that is both associated with the tenant and shared by two or more of the multiple tenants.

Since its establishment in 1987, 8x8 has been awarded eighty-three (83) United States patents covering a variety of voice and video communications, signaling, processing and storage technologies.

About 8x8, Inc.

8x8, Inc. (NASDAQ: EGHT) empowers business conversations for more than 30,000 small and medium-sized businesses with cloud communications services that include hosted PBX telephony, unified communications, contact center and video conferencing solutions. Named the No. 1 Provider of Hosted IP Telephony by market research firm Frost & Sullivan, 8x8 has been delivering business communications services since 2004 and has garnered a reputation for technical excellence and outstanding reliability. For additional information, visit www.8x8.com, or connect with 8x8 on [Facebook](#) and [Twitter](#).

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