



**8x8, Inc.**

August 15, 2012

## **8x8 Issued New Contact Center Patent by U.S. Patent and Trademark Office**

SUNNYVALE, Calif.--(BUSINESS WIRE)-- 8x8, Inc. (NASDAQ: EGHT), provider of innovative cloud communications and computing solutions, today announced that it has been awarded a new patent related to its contact/call center technologies. On August 14, 2012, the U.S. Patent and Trademark Office issued United States Patent number 8,243,913, entitled "Limiting Contact in a Networked Contact Center Environment."

The patent relates to, among other things, limiting contact to a networked contact center that is a host to multiple tenants. In an example embodiment, when a communication is received by a networked contact center, a contact rate value may be examined in order to determine whether to allow the communication to reach contact center resources. The contact rate value may represent an allowable quantity of contact within a time interval. For some example embodiments, a determination of whether the network contact center is to accept or reject the communication is made based on the contact rate value.

Since its establishment in 1987, 8x8 has been awarded eighty-two (82) United States patents covering a variety of voice and video communications, signaling, processing and storage technologies.

### **About 8x8, Inc.**

8x8, Inc. (NASDAQ: EGHT) is a leading provider of cloud communications and computing solutions. With a portfolio of SaaS and IaaS solutions encompassing hosted communications services, contact center, unified communications, video web conferencing, managed dedicated hosting, virtual private servers and more, 8x8 is uniquely positioned as a business' one-stop shop for everything cloud. 8x8 has been delivering cloud services since 2002 and has garnered a reputation for technological excellence and outstanding reliability, backed by a commitment to exceptional customer support. 8x8 customers include small to medium sized businesses, distributed enterprise organizations and government agencies. For additional information, visit [www.8x8.com](http://www.8x8.com), or connect with 8x8 on [Facebook](#) and [Twitter](#).

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