



8x8, Inc.

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8x8 Cloud Communications Services Play Key Role in McLarens Young International's IT Strategy

SUNNYVALE, Calif.--(BUSINESS WIRE)-- 8x8, Inc. (Nasdaq:EGHT) cloud-based communications services have become a key component of McLarens Young International's innovative information technology strategy as the insurance industry service provider continues to broaden its footprint and workforce across 19 United States locations.

By providing integrated cloud-based communications solutions such as telephone, web conferencing, call recording and mobile services, 8x8 has given McLarens Young CIO Bob Hughes peace of mind knowing that the company's communications infrastructure will be ready to support the addition of new office locations and an expanding, mobile workforce in a timely, cost effective manner.

"McLarens Young places a high priority on delivering outstanding customer service, making it critical for our U.S.-based workforce to quickly and professionally respond to customer needs, whether that be from their car, a hotel room, or the nearest coffee shop, with the same capabilities as if they were in one of our offices," said Bob Hughes, Global Chief Information Officer at McLarens Young. "With new offices opening worldwide regularly, it had become apparent that our previous premise-based telephony infrastructure would no longer support the communications needs of our geographically dispersed organization. The 8x8 Virtual Office solution not only facilitates this functionality, it also enables us to standardize our telecommunications deployment across all locations and, in the process, achieve impressive annual cost savings."

A leading global claims service provider with over 300 offices and affiliates in more than 80 countries, McLarens Young International performs claims management, loss adjusting, pre risk and damage surveying services for the world's insurance markets and their customers. Over the past two years, the company has been actively upgrading its IT platforms and capabilities with a focus on implementing solutions that enhance employee productivity, flexibility and functionality. McLarens Young chose the 8x8 Virtual Office solution to maximize the productivity of its road warrior workforce with cloud-based communications tools accessible from wireless and mobile devices.

Hughes notes other advantages the 8x8 Virtual Office solution brings to McLarens Young, including the ability to rapidly deploy the service in new locations, custom configure settings to match user preferences, use four-digit extension dialing between regional offices, conduct call recording from the field and receive a single invoice for services at all locations at a fixed and predictable monthly cost. "We've only just begun to uncover the capabilities of the 8x8 solution and have even requested new features that 8x8 has implemented on our behalf," added Hughes. "We plan on rolling out additional 8x8 unified communications services over the coming months with the goal of empowering our employees to be as efficient and productive on the road as they are in the office."

With the 8x8 Virtual Office cloud-based solution, businesses can access their core communications services from any location using a PC and web browser or smart phone. In addition to enterprise class phone service with unlimited calling and a wide array of PBX calling features, the service offers unlimited web conferencing with video, call recording and archiving, chat, Internet fax, presence and voicemail management and a Virtual Office mobile app for iPhone, iPad and Android devices.

For additional information on 8x8 cloud communications solutions, go to <http://www.8x8.com/CommunicationsSolutions/ByProduct/VirtualOfficePro.aspx>.

About 8x8, Inc.

8x8, Inc. (NASDAQ: EGHT) is a leading provider of cloud communications and computing solutions. With a portfolio of SaaS and IaaS solutions encompassing hosted communications services, contact center, unified communications, video web conferencing, managed dedicated hosting, virtual private servers and more, 8x8 is uniquely positioned as a business' one-stop shop for everything cloud. 8x8 has been delivering cloud services since 2002 and has garnered a reputation for technological excellence and outstanding reliability, backed by a commitment to exceptional customer support. 8x8 customers include small to medium sized businesses, distributed enterprise organizations and government agencies. For additional information, visit www.8x8.com, or connect with 8x8 on [Facebook](#) and [Twitter](#).

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