



8x8, Inc.

8x8 Announces Expansion of Packet8 Virtual Office Service Agreement With SupportSave Solutions, Inc.

Business Process Outsourcing Provider Broadens Use of Virtual Office Phone Service

SANTA CLARA, Calif., Jan. 16 /PRNewswire-FirstCall/ -- 8x8, Inc. (Nasdaq:EGHT) (<http://www.8x8.com>), provider of Packet8 (<http://www.packet8.net>) broadband Voice over Internet Protocol (VoIP), videophone and mobile VoIP communication services, today announced receipt of a new order from SupportSave Solutions, Inc. (OTC Bulletin Board: SSVE) (<http://www.SupportSave.com>), a leading provider of Business Process Outsourcing services (BPO). The order calls for SupportSave to expand its use of 8x8's Packet8 Virtual Office hosted iPBX phone services over the next year, improving the company's in-house telecommunications network.

Under the terms of the order, SupportSave will increase the usage of Packet8's iPBX solution from seventy-five phone lines to more than 150 extensions over the next ninety days. Using Packet8's technology, SupportSave expects to have five hundred to one thousand networked lines in service within the next twelve months.

"We are pleased that SupportSave, a rapidly growing BPO service provider, is expanding its usage of our Packet8 Virtual Office technology and will be one of our larger customers," said 8x8 Vice President of Sales & Marketing Huw Rees. "Our expanded service agreement with SupportSave signifies a vote of confidence in our services and technology," Mr. Rees continued. "Our business communications services help companies like SupportSave meet dynamic, growing demands and quickly facilitate expansion."

Noted Chris Johns, CEO of SupportSave: "We are extremely satisfied with the service that 8x8 has provided SupportSave and value the contributions its solutions provide to our growing business. Packet8 Virtual Office services have helped us lower our communications costs while enhancing our ability to communicate effectively with our customers."

About 8x8, Inc.

8x8, Inc., the second largest standalone VoIP service provider in the U.S., offers internet-based telephony solutions (<http://www.packet8.net>) for individual residential and business users as well as small to medium sized business organizations. In addition to regular Packet8 VoIP service plans priced as low as \$24.99 per month for unlimited anytime calling to the U.S., Canada and eight additional countries, 8x8 offers the Packet8 Tango Video Terminal Adapter along with accompanying monthly service plans also priced at \$24.99 per month. Packet8 Virtual Office, 8x8's VoIP phone system for small to medium sized businesses, is a hosted PBX solution comprised of powerful business class features. Companies subscribing to Virtual Office pay just \$49.99 per month per extension for enterprise class PBX functionality along with unlimited local and long distance calling in the U.S. and Canada. The Packet8 Complete Contact Center™ is a hosted multimedia call center distribution and management platform that works with any broadband Internet service and provides enterprise class contact center functionality combined with Virtual Office hosted iPBX calling features and business calling plans. Packet8 Softalk Office™, 8x8's PC-based soft phone client, offers high quality voice and video in-network calling as well as outbound calling to the PSTN. Packet8 MobileTalk™ is a breakthrough mobile service that dramatically improves the overall mobile international calling experience by routing overseas mobile phone calls over the award-winning, patent-protected Packet8 digital VoIP network. For additional company information, visit 8x8's web site at <http://www.8x8.com>.

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