



8x8, Inc.

8x8 Announces New On-Site Installation and Technical Support Services for Packet8 Virtual Office Business Customers

SANTA CLARA, Calif., July 30 /PRNewswire-FirstCall/ -- 8x8, Inc. (Nasdaq: [EGHT](#)), provider of Packet8 (<http://www.packet8.net>) residential, business and video Voice over Internet Protocol (VoIP) phone services, today announced the availability of new on-site professional installation and technical support services for Packet8 Virtual Office small business customers.

Working in partnership with CSI, Inc., a national service organization specializing in DSL, broadband cable and VoIP installations, 8x8 will offer Virtual Office subscribers the option to utilize Packet8 ServicePRO services to install and configure their Virtual Office hosted iPBX service. In addition to complete set up of Virtual Office phones and configuration of iPBX features, ServicePRO agents are available for network troubleshooting, repair and/or replacement of cabling, jacks, DTA's and other associated equipment and on-site orientation and training.

"We are very pleased to offer our Virtual Office customers this invaluable on-site service," said 8x8 Vice President of Sales and Marketing, Huw Rees. "CSI's national reach, quality of service, scalability and passion for delivering superb customer satisfaction will go a long way toward ensuring that our subscribers receive prompt and reliable assistance with all service issues which cannot be resolved remotely by our internal technical support agents."

"CSI is thrilled to be partnering with 8x8 to handle the on-site service requirements of its business subscribers," said John D. Fraticelli, CEO of CSI, Incorporated. "As an organization with technical expertise in VoIP and network technology, CSI is ready to offer whatever assistance Virtual Office subscribers need to get their service up and running in short order."

The Packet8 ServicePRO suite of services will initially be supported in the following cities: San Francisco, San Jose, Oakland, Denver, Seattle, Portland, Chicago, Minneapolis/St. Paul, St. Louis, Dallas/Fort Worth and Houston. Beginning on or about August 30th, ServicePRO will launch in these additional markets: Los Angeles, San Diego, Phoenix, Atlanta, Miami, Washington DC, Philadelphia, New York and Boston.

Additional information on Packet8 professional installation services can be found at http://www.packet8.net/business_services/features.aspx.

About 8x8, Inc.

VoIP service provider 8x8, Inc. offers internet-based telephony solutions (<http://www.packet8.net/>) for individual residential and business users as well as small to medium sized business organizations. In addition to regular Packet8 VoIP service plans priced as low as \$24.99 per month for unlimited anytime calling to the U.S. and Canada, 8x8 offers the Packet8 Tango Video Terminal Adapter and DV 326 VideoPhone along with accompanying monthly service plans also priced at \$24.99 per month. Packet8 Virtual Office, 8x8's VoIP phone system for small to medium sized businesses, is a hosted PBX solution comprised of powerful business class features. Companies subscribing to Virtual Office pay just \$49.99 per month per extension for enterprise class PBX functionality along with unlimited local and long distance calling in the U.S. and Canada. Packet8 Softalk Office™, 8x8's PC-based soft phone client, offers high quality voice and video in-network calling as well as outbound calling to the PSTN. For additional company information, visit 8x8's web site at <http://www.8x8.com/>.

About CSI, Inc.

CSI Incorporated (CSI) is a national field services and installation company. Founded in 1996 with U.S. Headquarters in San Leandro, California, CSI performs over 15,000 installations per month nationwide. CSI's client portfolio is comprised of large national Service Providers in the xDSL, T-1, VoIP, Satellite TV, Digital Signage, Field Collections and Hospitality Network space. For additional company information visit CSI's web site at <http://www.csiamerica.com>

NOTE: 8x8, the 8x8 logo, Packet8, the Packet8 logo, Packet8 Virtual Office, Packet8 Softalk and Packet8 Tango are trademarks of 8x8, Inc. All other trademarks are the property of their respective owners.