8x8, Inc. Promotes Mehdi Salour to Vice President of Service Delivery and Support

SANTA CLARA, Calif., Feb. 12 /PRNewswire-FirstCall/ -- 8x8, Inc. (Nasdaq: EGHT), provider of Packet8 residential, business and video Voice over Internet Protocol (VoIP) phone services, today announced that Mehdi Salour has been promoted to the position of Vice President of Service Delivery and Support.

Mr. Salour most recently served as 8x8's Director of Customer Care where he played an instrumental role in developing the CRM (Customer Relationship Management) strategy while 8x8 was transitioning from an OEM technology company to a customer-centric service provider. Prior to that, he served 8x8 in various other positions including IT Network Engineer, Network Operations Engineer, Manager of Technical Support and Director of Technical Support.

"Mr. Salour's technical and customer service accomplishments at 8x8 over the past seven years have greatly contributed to the ongoing growth and success of the Packet8 residential and business service offering," said 8x8 Chairman and CEO Bryan Martin. "His dedication, attention to detail and unfailing concern for our customers embodies the Packet8 service philosophy we all strive to achieve at 8x8. We are very pleased and proud to promote him to this important position."

As Vice President of Service Delivery and Support, Mr. Salour is responsible for the entire customer experience from the service delivery and production network operations to customer support for Packet8 residential voice and video services as well as the Packet8 Virtual Office service, the company's flagship voice over IP services for consumers and small- to medium-sized businesses. Mr. Salour will also oversee 8x8's recently opened Packet8 Network Operations Center (NOC) in Santa Clara, California which monitors the company's voice and video networks on a 24x7 basis.

Mr. Salour holds a B.S. in Electrical Engineering and is an M.S. degree candidate in Software Engineering with concentrations in networking software and security.

About 8x8, Inc.
VoIP (voice over internet protocol) service provider 8x8, Inc. offers internet-based telephony solutions (http://www.packet8.net) for individual residential and business users as well as small to medium sized business organizations. In addition to regular Packet8 VoIP service plans priced as low as $19.99 per month for unlimited anytime calling to the U.S. and Canada, 8x8 offers the Packet8 Tango Video Terminal Adapter and DV 326 VideoPhone along with accompanying monthly service plans also priced at $19.99 per month. Packet8 Virtual Office, 8x8's VoIP phone system for small- to medium-sized businesses, is a hosted PBX solution comprised of powerful business class features. Companies subscribing to Virtual Office pay just $39.99 per month per extension for enterprise class PBX functionality along with unlimited local and long distance calling in the U.S. and Canada. Packet8 Softalk™, 8x8's PC-based soft phone client, offers high quality voice and video in-network calling as well as outbound calling to the PSTN. For additional company information, visit 8x8's web site at http://www.8x8.com .