Hill-Rom's Tele-Ophthalmology Services Provider, RetinaVue, P.C., Receives Joint Commission Accreditation

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Becomes the first tele-ophthalmology services provider to receive Gold Seal of Approval® quality certification


The Gold Seal of Approval® is a symbol of quality that reflects an organization's commitment to providing safe and effective patient care. RetinaVue, P.C. is the first tele-ophthalmology provider ever to receive the esteemed quality recognition, typically reserved for hospitals and ambulatory care facilities.

"Together with Welch Allyn, we are dedicated to partnering with front line care providers to implement high-value, patient-centered approaches to vision care," stated Edward Chaum, MD, PhD, president of RetinaVue, P.C. "Our goal is to preserve the vision of every patient with diabetes throughout their lives. This accreditation is a testament to our continued emphasis on the quality, safety and effectiveness of RetinaVue, P.C.'s tele-ophthalmology service. We couldn't be more proud."

The Welch Allyn RetinaVue™ Network is the largest tele-retinal network in the U.S., serving more than 2,000 primary care clinics and partnering with leading commercial health plans and insurers nationwide. Using Welch Allyn retinal cameras, clinicians capture high-quality images quickly and easily in primary care settings. Proprietary software automatically performs a quality assurance check to ensure images are of high quality, which can help improve practice efficiency and customer satisfaction by eliminating callbacks for re-imaging.
Images are then securely transmitted through the Welch Allyn HIPAA-compliant RetinaVue software platform for interpretation by state-licensed, board-certified ophthalmologists who provide a diagnostic report and referral/care plan within one business day.

"We commend RetinaVue, P.C. and its staff for achieving this pinnacle and for demonstrating a commitment to patient safety and quality," said Michael Kulczycki, MBA, CAE, executive director, Ambulatory Health Care Accreditation Program, The Joint Commission.

To receive the accreditation, RetinaVue, P.C., underwent a rigorous, unannounced onsite survey in 2017. During the review, a team of surveyors with expertise in ambulatory health care evaluated the organization's compliance with its standards for remote telemedicine programs.

About The Joint Commission
Founded in 1951, The Joint Commission seeks to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value. The Joint Commission accredits and certifies more than 21,000 health care organizations and programs in the United States. An independent, nonprofit organization, The Joint Commission is the nation’s oldest and largest standards-setting and accrediting body in health care. Learn more about The Joint Commission at www.jointcommission.org.

About RetinaVue, P.C.
Formed in 2011, RetinaVue, P.C. is the largest dedicated tele-ophthalmology medical services provider in the U.S., with its expansive network of board-certified, state-licensed ophthalmologists and retina specialists. All RetinaVue, P.C.-contracted physicians undergo comprehensive credentialing and certification by RetinaVue, P.C.

About Hill-Rom Holdings, Inc.
Hill-Rom is a leading global medical technology company with more than 10,000 employees worldwide. We partner with health care providers in more than 100 countries, across all care settings, by focusing on patient care solutions that improve clinical and economic outcomes in five core areas: Advancing Mobility, Wound Care and Prevention, Patient Monitoring and Diagnostics, Surgical Safety and Efficiency and Respiratory Health. Hill-Rom's people, products, and programs work towards one mission: Every day, around the world, we enhance outcomes for patients and their caregivers. Visit www.hill-rom.com.
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