# CCCS INVESTOR PRESENTATION

**AUGUST 2019** 



### **FORWARD-LOOKING STATEMENT**

Some information provided in this document will be forward-looking, and accordingly, is subject to the Safe Harbor provisions of the federal securities law. These statements include, but are not limited to, statements regarding future revenues, gross margin, selling, general and administrative expenses, operating income and operating margin, income tax expense, capital expenditures, business prospects and product pipeline and the potential impact of proposed footwear tariffs on certain U.S. imports. We caution you that these statements are subject to a number of risks and uncertainties described in the Risk Factors section of the Company's Annual Report on Form 10-K, filed with the Securities and Exchange Commission (the "SEC"). Accordingly, all actual results could differ materially from those described in this presentation. Those viewing this presentation are advised to refer to Crocs' Annual Report on Form 10-K, as well as other documents filed with the SEC for the additional discussions of these risk factors. Crocs is not obligated to update these forward-looking statements to reflect the impact of future events.



# **AGENDA**

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# POSITIONED FOR GROWTH



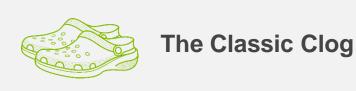
# A POWERFUL BRAND POSITIONED FOR GLOBAL GROWTH

#### **Scale Brand:**

Top 10
non-athletic
global footwear brand



#### **Iconic Product:**



#### **Democratic Brand:**



#### **Globally Recognized:**

~65% \* Global Aided Brand Awareness



#### **Global Reach:**



#### **World Class Talent:**

Driving product and marketing innovation





<sup>\*</sup> Internal Estimate

# REPOSITIONED FOR LONG-TERM SUCCESS



## SUSTAINABLE AND PROFITABLE GROWTH PLAN



1

- Clogs: Innovate & grow clog relevance
- <u>Sandals:</u> Significant long term growth potential
- Visible Comfort Technology
- Personalization
- Powerful global social and digital marketing

2

- **E-commerce**: double digit growth continues
- Wholesale: greatest growth opportunities within e-tail accounts and distributors
- <u>Retail</u>: prioritize outlets the most profitable format

3

- Asia: largest long-term growth potential
- Americas: strong growth momentum

# **GROW CLOG RELEVANCE**

- Market leader in \$4B\* growing global category
- Grew clog revenues by 13% in 2018 to ~55% of footwear sales
  - 2Q19 sales grew 18% to 57% of footwear sales
- Strategic goal: drive Clog Relevance by
  - Impactful collaborations
  - Trend right colors and graphics
  - Relevant licenses
  - Personalization with expanded Jibbitz charms
- Highest gross margin among top selling silhouettes





Post Malone's Crocs Sold Out-and

For Good Reason



*Newyork Post* 





Here it Is: Drew Barrymore's New Line of





#### HIGHSNOBIETY

How Crocs Became 2018's Unlikeliest Fashion Success Story



We spoke with Crocs senior VP of global product and marketing Michelle Poole about the brand's unlikely bookups, "Collaborations are important t our brand, but to work, they have to be meaningful," she says. "Our clog serves as a blank canvas that can fuel the latest trends or conversations. This is why we think we're becoming more relevant in the streetwear

#### VOGUE





<sup>\*</sup> Internal Estimate

# SANDALS: SIGNIFICANT LONG-TERM GROWTH OPPORTUNITY

- \$23B\* fragmented global casual sandal\*\* market with no clear market leader
- Grew sandal revenues by 19% in 2018 to ~23% of footwear sales
  - On top of 26.4% growth in 2017
  - 2Q19 sales grew 11% to 27% of footwear sales; 9<sup>th</sup> consecutive quarter of double digit sandal revenue growth
- A significant long-term growth opportunity
  - Clear adoption by the core Crocs consumer
  - Focus on women: 2/3 of the market gateway for new consumers
  - Play in multiple wearing occasions; essential, active & style
  - Leverage global distribution
  - Boost marketing support to increase Sandal Awareness

#### Essential, e.g. CrocBand Flip:



#### Active, e.g. Swiftwater:



#### Style, e.g. Sloane:







# INVEST IN NEW, VISIBLE COMFORT TECHNOLOGY

- Our LiteRide™ collection features foam footbeds, our latest breakthrough in world-class comfort. Engineered to make you feel sensational on every step along life's winding path.
  - Next generation LiteRide™ foam insoles are super-soft, incredibly lightweight, and extraordinarily resilient; soft, flexible Matlite uppers feel broken-in from day one; Croslite<sup>™</sup> foam outsoles provide durable, all-day support and comfort

- Our Reviva™ collection features molded air bubbles that align with a foot pressure map, providing a unique comfortable and gentle massaging and bounce effect
  - Croslite <sup>™</sup> foam construction provides all-day support and comfort









# **PERSONALIZATION WITH JIBBITZ CHARMS**

- Jibbitz<sup>TM</sup> Charms: an important part of our brand proposition
  - Personalization is a global trend that continues to grow in relevance
  - Jibbitz<sup>TM</sup> provide consumers with a fun and unique way to make each pair of clogs their very own by personalizing the clog "blank canvas"
  - Driving increases in clog sales





# OUR GROWTH WILL BE IGNITED BY POWERFUL GLOBAL SOCIAL & DIGITAL MARKETING

- Evolving Come As You Are campaign to incorporate impactful local brand ambassadors and influencer activations
- Focusing on driving clog relevance and sandal awareness
- Expanding digital reach and engagement in top five markets through increased investment
- Driving further brand heat and relevance through collaborations
- Improving social engagement through locally relevant platforms

#### **BRAND AMBASSADORS**





#### **COLLABORATIONS**



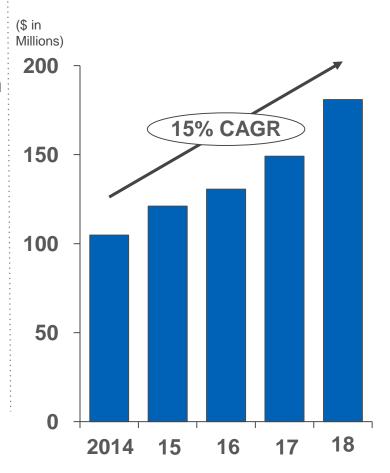


# DOUBLE DIGIT E-COMMERCE GROWTH CONTINUES

# Primary focus on company owned e-commerce and controlling brand presence on key marketplaces

- **E-commerce**: Crocs operated e-commerce sites
  - Fast growing distribution channel driven by global consumer adoption and more effective digital marketing
  - Investment in people and technologies to elevate consumer experience
- Marketplaces: Expanding direct participation in leading global marketplaces
  - Controlling and elevating brand representation
  - Winning digital channel
  - Active on 13 marketplaces; 2 of which were added in 2Q19

#### **E-COMMERCE REVENUE**



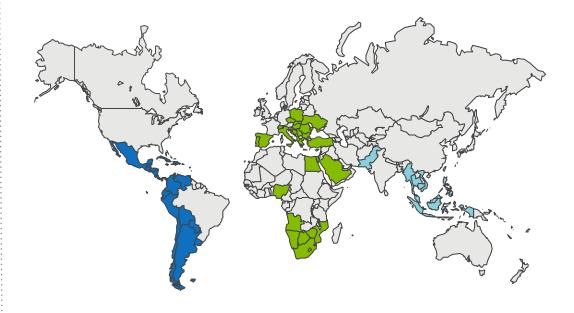




# E-TAIL AND DISTRIBUTORS DRIVE WHOLESALE

- E-tailers and distributors represent approximately half of the global wholesale business
- Multibrand e-tailers are gaining share globally
  - Crocs: achieving consistent double-digit e-tail growth
  - Elevating the brand representation
  - Clear product segmentation
  - Investing in on-site marketing
- Distributors represent Crocs in large but often under penetrated markets
  - Strong portfolio of leading distributors
  - Close alignment to Crocs product and marketing strategies

#### **2018 DISTRIBUTOR FOOTPRINT**



Region	# of distributors*
Americas	8
Asia	15
EMEA	31

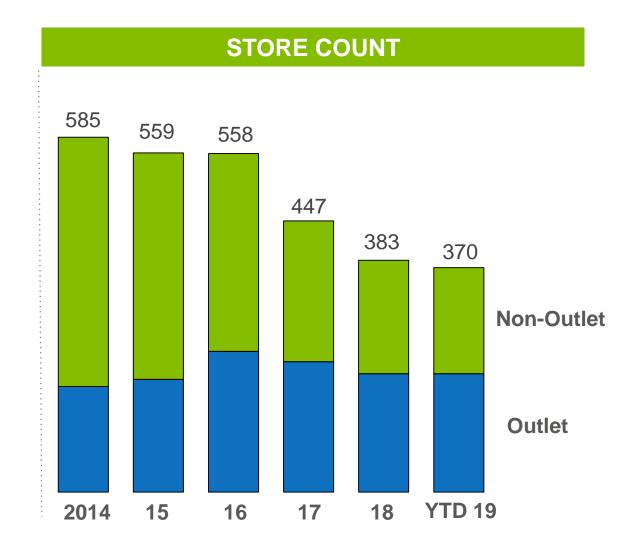


<sup>\*</sup>Excludes partners operating stores in Company-operated countries



# PRIORITIZE OUTLET GROWTH WITHIN RETAIL

- Retail fleet has been rightsized and majority is now focused on outlet stores; ended 2Q19 with 370 stores
- Outlet merchandising strategy has been repositioned to majority "Built for Outlet" assortments
- In Americas, outlet fleet is well positioned and focus will be on comp stores growth
- In EMEA, have growth opportunities in leading outlet centers
- In Asia, primary outlet growth will be in Japan and China







# **ASIA IS LARGEST GROWTH OPPORTUNITY**

#### Asia - Most opportunity for growth

- Multichannel growth in Japan and South Korea
- Increase brand recognition and drive clog relevance in China
- Strong e-commerce growth supported by participation on key marketplaces

#### Americas – The largest region

- Maximize clog growth and expand sandal penetration at wholesale
- Leverage leading position with major e-tailers
- Continue strong e-commerce growth

#### **EMEA – The most diverse region**

- Maximize digital commerce with a focus on e-tail and marketplaces
- Drive wholesale growth through distributors

#### **GLOBAL CLOG & SANDAL FOCUS**







# FINANCIAL INFORMATION



### RECENT FINANCIAL RESULTS

#### **FULL YEAR 2018**

#### A very successful year:

- Robust revenue growth
  - 6.3% growth despite store closures and business model changes reducing revenues by ~\$60M
- Improved the quality of revenues
  - Fewer and narrower promotions and less liquidation
- Simplified the business to reduce costs
  - Right sized store fleet and associated overhead
  - Closed owned manufacturing facilities
- Strengthened our balance sheet
  - Generated strong free cash flow, increased borrowing capacity and eliminated preferred shares
- Repurchased 3.6M common shares on the open market for ~\$63M; average cost/share of \$17.42
- 5.8% EBIT margin; up ~400 bps as progress continues towards a double digit EBIT margin

#### 2Q 2019

#### A great second quarter:

- Revenues: \$358.9M, up 9.4%
  - On a constant currency basis and excluding \$6M impact of store closures, up more than 14%
- Adjusted Gross Margin\*: 53.6%, down 170 bps
  - Negatively impacted by reduced purchasing power (150 bps) and additional freight and distribution costs, partially mitigated by increased pricing and lower promotions
  - GAAP Gross Margin of 52.8%; 80 bps of non-recurring costs associated with the relocation of our Americas DC
- SG&A @ 39.4% of revenues, up 460 bps
- Operating Margin rose 200 basis points to 13.3%. Adjusted Operating Margin\* rose 40 bps to 14.3%
- EPS rose 57% to \$0.55; Adjusted EPS\* rose 9% to \$0.59
- Revolving credit line increased from \$300 to \$450 million



# 3Q 2019 FINANCIAL GUIDANCE (ISSUED 8/1/19)

- Revenues: \$295M (up 13.0%) \$305M (up 16.8%) vs. \$261.1M in 3Q18
  - Expecting a negative currency impact of ~\$2M and store closures to reduce revenues by ~\$3M
- Adjusted Gross Margin\*: ~51.5% compared to 53.3% in 3Q18, with the projected decline due to:
  - ~150 bps of reduced purchasing power; balance due to higher freight and distribution costs, and strong growth in wholesale revenues which carry a lower gross margin, partially mitigated by increased pricing, lower promotions and efficiencies from closing company operated manufacturing facilities
  - Gross Margin down an additional 150 bps to ~50.0% due to non-recurring charges relating to the new U.S. DC
- SG&A: ~40% of Revenues compared to 47.9% in 3Q18
  - Includes an increase in marketing



# **FULL YEAR 2019 GUIDANCE (ISSUED 8/1/19)**

- Revenues: Expected to increase 9-11% over \$1,088.2M in 2018
  - Includes negative currency impact of ~\$25M & revenue reduction from store closures of ~\$20M
- Adjusted Gross Margin\* ~50.5% vs. 51.5% in 2018, with the projected decline due to:
  - ~130 bps of reduced purchasing power and strong growth in wholesale revenues which carry a lower gross margin, partially mitigated by increased pricing and lower promotions
  - Gross Margin down an additional 100 bps to ~49.5% due to non-recurring charges relating to the new DC; in 2020, expect to recoup that 100bps plus an additional 100 bps from efficiencies
- SG&A: ~ 40% of revenues compared to 45.7% in 2018
  - Includes ~\$2M of non-recurring charges compared to \$21.1M in 2018
- Tax rate: ~15%
- Adjusted Operating Income Margin\*: above 10% compared to 7.8% in 2018; achieves our interim LDD target
  - Operating Income Margin: ~9.0% compared to 5.8% in 2018



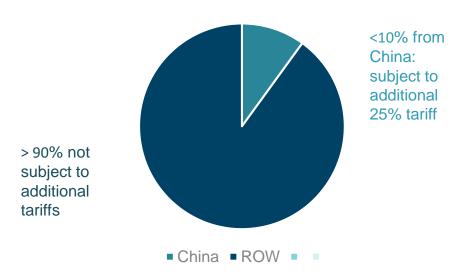
# **ESTIMATED IMPACT OF TARIFFS (AS OF AUGUST 2019)**

Current U.S. Sourcing Mix

~30% from China: subject to additional 25% tariff

~70% not subject to

#### Expected U.S. Sourcing Mix in 2020



Approximately 40% of global revenues come from the U.S.

■ China ■ ROW ■

- Assuming China footwear tariffs took effect on August 1<sup>st</sup> at a 25% rate, the cost would be ~\$5 million for the remainder of 2019
- Balancing need to increase Classic clog production against our multi-year objective of reducing China-based manufacturing
- Based on current year plans, U.S. product sourced in China will be <10% for 2020</li>
- Evaluating additional mitigation plans



additional

tariffs

# KEY INVESTMENT CONSIDERATIONS



# **KEY INVESTMENT CONSIDERATIONS**



An unmistakable icon recognized around the world



A powerful global brand with a large, democratic consumer base



Management team with deep industry experience and essential skills



One of the world's 10 largest non-athletic footwear brands



We expect a successful business transformation to drive further increases in shareholder value

- Growing revenues and gross margin while reducing SG&A; a sustainable, profitable business model
- Clear path to a double digit operating margin
- Strong balance sheet



# **APPENDIX**



# **NON-GAAP RECONCILIATION**

#### Non-GAAP cost of sales and gross margin reconciliation:

	Three Months Ended June 30,					Six Months Ended June 30,				
	2019		2018		2019		2018			
				(in the	usan	ds)				
GAAP revenues	\$	358,899	\$	328,004	\$	654,848	\$	611,152		
GAAP cost of sales	\$	169,520	\$	146,604	\$	327,854	\$	289,879		
New distribution center (1)		(3,138)		_		(4,303)		_		
Other		(23)		_		(133)		_		
Total adjustments		(3,161)		_		(4,436)		_		
Non-GAAP cost of sales	\$	166,359	\$	146,604	\$	323,418	\$	289,879		
GAAP gross margin	\$	189,379	\$	181,400	\$	326,994	\$	321,273		
GAAP gross margin as a percent of revenues		52.8%		55.3%	•	49.9%	,	52.6%		
Non-GAAP gross margin	\$	192,540	\$	181,400	\$	331,430	\$	321,273		
Non-GAAP gross margin as a percent of revenues		53.6%		55.3%	)	50.6%	1	52.6%		
(4)										

<sup>(1)</sup> Represents non-recurring expenses related to our new distribution center in Dayton, Ohio.

#### Non-GAAP selling, general and administrative expenses reconciliation:

	Three Months Ended June 30,			Six Months Ended June 30,				
		2019		2018		2019		2018
				(in tho	usan	ds)		
GAAP revenues	\$	358,899	\$	328,004	\$	654,848	\$	611,152
GAAP selling, general and administrative expenses	\$	141,548	\$	144,336	\$	246,585	\$	258,287
Closure of manufacturing and distribution facilities (1)		_		(7,075)		_		(7,075)
Non-recurring expenses associated with cost reduction initiatives (2)		(204)		(1,291)		(889)		(3,790)
Total adjustments		(204)		(8,366)		(889)		(10,865)
Non-GAAP selling, general and administrative expenses <sup>(3)</sup>	\$	141,344	\$	135,970	\$	245,696	\$	247,422
GAAP selling, general and administrative expenses as a percent of revenues		39.4%		44.0%		37.7%		42.3%
Non-GAAP selling, general and administrative expenses as a percent of revenues		39.4%		41.5%		37.5%		40.5%

<sup>(1)</sup> Represents non-recurring expenses associated with the 2018 closures of Mexico and Italy manufacturing and distribution facilities.
(2) Non-recurring expenses associated with cost reduction initiatives in 2019 and the SG&A reduction plan in 2018.
(3) Non-GAAP selling, general and administrative expenses are presented gross of tax.

#### Non-GAAP income from operations and operating margin reconciliation:

	Three Months Ended June 30,				S	Six Months Ended June 30,			
	2019			2018		2019		2018	
			(in thousa			ands)			
GAAP revenues	\$	358,899	\$	328,004	\$	654,848	\$	611,152	
GAAP income from operations	\$	47,831	\$	37,064	\$	80,409	\$	62,986	
Non-GAAP cost of sales adjustments (1)		3,161		_		4,436			
Non-GAAP selling, general and administrative expenses adjustments <sup>(2)</sup>		204		8,366		889		10,865	
Non-GAAP income from operations	\$	51,196	\$	45,430	\$	85,734	\$	73,851	
GAAP operating margin		13.3%		11.3%		12.3%		10.3%	
Non-GAAP operating margin		14.3%		13.9%		13.1%		12.1%	

<sup>(1)</sup> See 'Non-GAAP cost of sales reconciliation' above for more details.
(2) See 'Non-GAAP selling, general and administrative expenses reconciliation' above for more details.

### **NON-GAAP RECONCILIATION**

Non-GAAP earnings per share reconciliation: (1)

	Thi	Three Months Ended June						*	
		2019 2018			2019			2018	
		(i	n th	ousands, exce	pt p	per share data	a)		
Numerator:									
GAAP net income attributable to common stockholders	\$	39,198	\$	30,426	\$	63,908	\$	42,949	
Less: GAAP adjustment for net income allocable to Series A Preferred stockholders		_		(5,121)		_		(7,205)	
GAAP remaining net income available to common stockholders- basic and diluted	\$	39,198	\$	25,305	\$	63,908	\$	35,744	
GAAP net income attributable to common stockholders	\$	39,198	\$	30,426	\$	63,908	\$	42,949	
Preferred share dividends and dividend equivalents (2)		_		3,951		_		7,882	
Non-GAAP cost of sales adjustments (3)		3,161		_		4,436		_	
Non-GAAP selling, general and administrative expenses adjustments (4)		204		8,366		889		10,865	
Pro forma interest (5)		_		(1,407)		_		(2,814)	
Non-GAAP net income attributable to common stockholders	\$	42,563	\$	41,336	\$	69,233	\$	58,882	
Denominator:									
GAAP weighted average common shares outstanding - basic		70,936		68,153		71,967		68,427	
Plus: GAAP dilutive effect of stock options and unvested restricted stock units in both periods and Series A Preferred in 2018		979		3,314		1,402		2,035	
GAAP weighted average common shares outstanding - diluted		71,915		71,467		73,369		70,462	
GAAP weighted average common shares outstanding - basic				68,153				68,427	
Plus: Non-GAAP weighted average converted common shares outstanding adjustment (6)				6,897				6,897	
Non-GAAP weighted average common shares outstanding - basic (7)				75,050				75,324	
Plus: Non-GAAP dilutive effect of stock options and unvested restricted stock units (8)				1,510				1,671	
Non-GAAP weighted average common shares outstanding - diluted <sup>(9)</sup>				76,560				76,995	
GAAP net income per common share:									
Basic	\$	0.55	\$	0.37	\$	0.89	\$	0.52	
Diluted	\$	0.55	\$	0.35	\$	0.87	\$	0.51	
Non-GAAP net income per common share:									
Basic (10)	\$	0.60	\$	0.55	\$	0.96	\$	0.78	
Diluted (11)	\$	0.59	\$	0.54	\$	0.94	\$	0.76	
	_		÷		_				

- (1) Non-GAAP earnings per share calculation for the three and six months ended June 30, 2018 assumes the repurchase and conversion of the Series A Convertible Preferred Stock occurred on December 31, 2017 ("the Conversion").
- (2) Adjustment adds back quarterly dividends and dividend equivalents for the Series A Convertible Preferred Stock in calculating non-GAAP net income attributable to common stockholders for the three and six months ended June 30, 2018.
- (3) See 'Non-GAAP cost of sales and gross margin reconciliation' above for more information.
- (4) See 'Non-GAAP selling, general and administrative expenses reconciliation' above for more information.
- (5) Pro forma interest for the three and six months ended June 30, 2018 assumes borrowings of \$120.0 million were outstanding for all of 2018 at a rate of 4.69% to partially finance the Conversion. Calculation assumes no repayments and no financing fees.
- (6) Adjustment represents the incremental increase in weighted average common shares outstanding for the three and six months ended June 30, 2018 resulting from the Conversion.
- (7) Non-GAAP weighted average common shares outstanding basic for the three and six months ended June 30, 2018 assumes the Conversion.
- (8) Adjustment reflects the dilutive impact of stock options and restricted stock units for the three and six months ended June 30, 2018.
- (9) Non-GAAP weighted average common shares outstanding diluted for the three and six months ended June 30, 2018 assumes the Conversion.
- (10) Non-GAAP net income per common share basic for the three and six months ended June 30, 2018 assumes the Conversion and the non-GAAP income attributable to common shareholders.
- (11) Non-GAAP net income per common share diluted for the three and six months ended June 30, 2018 assumes the Conversion and the non-GAAP income attributable to common shareholders.



# **NON-GAAP RECONCILIATION**

#### RECONCILIATION OF GAAP TO NON-GAAP FINANCIAL GUIDANCE

Full Year 2019:

#### Approximately:

#### Non-GAAP gross margin reconciliation:

GAAP gross margin as a percent of revenues	49.5%
Non-recurring charges associated with the Company's new distribution center	1%
Non-GAAP gross margin as a percent of revenues	50.5%

#### Non-GAAP operating margin reconciliation:

GAAP operating margin	9.0%
Non-recurring charges associated with the Company's new distribution center	1%
Net impact of non-recurring charges associated with SG&A cost reduction initiatives	0.2%
Non-GAAP operating margin	10.2%

Third Quarter 2019:

#### Non-GAAP gross margin reconciliation:

GAAP gross margin as a percent of revenues	50.0%
Non-recurring charges associated with the Company's new distribution center	1.5%
Non-GAAP gross margin as a percent of revenues	51.5%



### HIGHLIGHTS OF BLACKSTONE DEAL

- Background: In 2014, Blackstone invested \$200M in Crocs Preferred Shares
  - Earned 6%/\$12M dividend annually and a net income allocation in any quarter with positive earnings
  - Convertible at \$14.50/sh into ~13.8M shares of Common Stock. Crocs could only force conversion if the stock traded at \$29 for 20 consecutive trading days.

#### December 2018 Transaction: Four Key Elements

- 50% of the preferred was redeemed at a price equivalent to \$26.64 per share (\$183.7M)
- 50% of the preferred was converted into 6.9M shares of common; Blackstone agreed to a nine month lock-up
- Blackstone representatives remain on the Crocs Board, their right to nominate future directors fell from two to one
- Crocs made a one-time \$15M payment to Blackstone; amount equals the preferred dividend that would have been payable between 10/1/18 and 12/31/19

#### Benefits of the Transaction

- The \$12M annual dividend and the preferred share allocation ended immediately.
- 6.9M shares of common were effectively repurchased in one transaction. Crocs acquired a large block of its common stock without the price uncertainty and volume limitations associated with open market purchases.
- Blackstone signaled its ongoing confidence in Crocs' future by agreeing to an extensive lock-up; Crocs benefits from Blackstone's continued Board participation and expertise.

#### 4Q18 and 2018 Impact

In the 4<sup>th</sup> quarter of 2018, the Company recorded \$120M of preferred share dividend and dividend equivalents in connection with the transaction along with other non-recurring charges. These amounts had a material negative impact on our GAAP net income (loss) attributable to common stockholders and net income (loss) per common share for the quarter and full year. See the Company's February 28, 2019 press release for further details and a reconciliation of GAAP to non-GAAP results.



#### crocs

