



**Connecticut Water Service, Inc. and Subsidiaries  
Corporate Responsibility Committee**

*Charter*

*Given its unique life-sustaining properties and innumerable roles, water incorporates many values – social, cultural and environmental, as well as economic. All of these must be considered in designing water-related policies and programmes if equitable, efficient and environmentally sustainable management of water resources is to be achieved.*

*United Nations Department of Economic and Social Affairs  
World Water Development Report 2*

***Findings:***

Connecticut Water Service, Inc. (the Company) is a non-operating holding company that was incorporated in 1974, and its common stock trades on the [NASDAQ](#) Global Select Market under the ticker symbol CTWS. Connecticut Water Service's largest subsidiaries are regulated water utility companies. The Company and its subsidiaries are New England's largest locally based investor-owned water utility.

In addition to supplying water for commercial, industrial and public sector customers, countless families and entire communities rely daily on the Company's piped water service for their drinking, cooking, bathing, sanitation and other essential domestic needs. To ensure we meet those needs, the Company maintains sufficient supplies to provide our customers an ample supply of fresh water daily; we operate and maintain an extensive infrastructure system consisting of numerous pumping and treatment facilities and miles of water transmission and distribution piping; and we own and actively manage thousands of acres of watershed and aquifer lands to preserve and protect the quality of our supplies. Water is an essential resource, susceptible to waste, contamination and inefficient use. A commitment to peoples' access to acceptable water and to water's protection, preservation and efficiency of use is required to ensure its sustainability and availability for communities today and for future generations.

As an investor-owned water utility, the Company holds a particular responsibility to its shareholders – the owners of our business. We are committed to operating our business efficiently and in keeping our water rates at levels that are affordable, yet reflect the true cost of providing quality water service to our customers to ensure our shareholders, who provide the capital necessary to construct and maintain our infrastructure required to serve our customers, earn a fair return on their investment.

As regulated water companies, we are subject to state regulation regarding financial issues, rates, and operating issues, and to various other state and federal regulatory agencies concerning water quality and environmental standards. As a highly regulated business, the Company is committed to operating in compliance with all applicable laws and regulations. Our goal is not only to meet the letter of the law, but to do so in a manner that builds trust and respect within the regulated community, our customers, and our shareholders.

We recognize that maintaining regulatory compliance is fundamental to our responsibility to providing high quality drinking water to our consumers. Given water's uniqueness as an ingested product essential to human life and its other roles, we are conscious of the solemn obligation this imparts in ensuring we consistently maintain the purity and adequacy of our supply. Such an obligation requires vigilance and dedication on our part to all aspects of our operations that can affect water quality and accessibility – from the treatment and distribution processes we employ, to the management and protection of our lands, to rate structures that recognize the economic diversity within the communities we serve. It also requires that we continue to make the necessary investment in our infrastructure and supply to ensure its sustainability and maintain reliability.

We also recognize that our operations, by their very nature, can have an environmental impact. Water is a precious natural resource and we are committed to being good stewards of the environment and in managing our resources in a manner that promotes water conservation, source protection, and preservation of open space while meeting our customers' needs.

Finally, our water companies are part of a tradition older and larger than the companies themselves are. This tradition extends well beyond our corporate boundaries and existing service areas; it is one of working to ensure that all people have access to the safe, clean drinking water supplies they need to sustain health and preserve life and dignity. Because water is essential to human life, access to a reliable supply of safe, sufficient, affordable drinking water is a basic right of all individuals, regardless of race, gender, age, religious belief, sexual orientation, wealth or social status. We embrace that responsibility and seek to frame our business practices and decision-making strategies through a lens that recognizes the utmost importance of our role in providing sufficient, safe, acceptable, physically accessible and affordable water.

***Resolution:***

In light of the foregoing Findings, Connecticut Water Service, Inc. (the "Company") finds it in the best interest of the Company, its shareholders, employees, customers, and community to establish a Corporate Responsibility Committee, as follows:

***Committee Authority and Responsibilities:***

The Corporate Responsibility Committee shall periodically review the policies, practices and procedures of the Company and its subsidiaries in areas having broad social, community, or environmental significance. Specifically, the Corporate Responsibility Committee shall review the Company's and subsidiaries' commitment, success and leadership in:

1. Fostering socially responsible programs and policies, including promoting access to water on a non-discriminatory basis;
2. Enhancing environmental stewardship, sustainability, and asset management;
3. Conducting the Company's and subsidiaries' business affairs as a responsible corporate citizen by: (i) communicating our efforts to our various constituents – customers, employees, shareholders, public officials, and the general public; (ii) formalizing and focusing our charitable giving; (iii) considering and responding to all public policy inquiries; and (iv) regularly reviewing and recommending updates to the Company's mission statement to reflect evolving priorities and issues.
4. Reinforcing to our customers, employees, shareholders, public officials and the general public that water is essential to human life, and access to a reliable supply of sufficient, safe, acceptable and affordable drinking water is a basic right of all individuals.

The Corporate Responsibility Committee shall assess the Company's efforts in these areas, make recommendations and oversee the implementation of measures that further the Company's business practices as a responsible corporate citizen.

The Committee shall review any other matters that it reasonably deems to fall within its scope of responsibilities, or as may from time to time be assigned by the Chief Executive Officer or Board of Directors. The Corporate Responsibility Committee shall provide an annual report on its activities to the Board of Directors and shall annually review and assess the adequacy of its Charter and recommend any proposed changes to the Chief Executive Officer.

***Committee Membership:***

The Corporate Responsibility Committee shall have no fewer than five members, at least one of whom shall be an officer of the Company. Members shall be appointed by the subsidiaries' Presidents and serve at his or her respective discretion. One of the members of the Corporate Responsibility Committee shall be designated to be the Chair. The Committee may elect a Vice-Chair and Secretary, and may from time-to-time recommend the appointment of additional members or substitution thereof.

***Meetings:***

The Corporate Responsibility Committee shall meet as often as it determines, but no less frequently than four times per year. The Committee shall maintain minutes of its meetings and provide copies of its minutes to the subsidiaries' Presidents and other Officers of the Company.

*Adopted by Committee: August 12, 2008*

*Revised and accepted by Committee: March 2, 2010*

*Revised and accepted by Committee: November 8, 2012*