

DELIVERING SUPERIOR SHAREHOLDER VALUE

Morgan Stanley Utilities Conference March 10, 2011

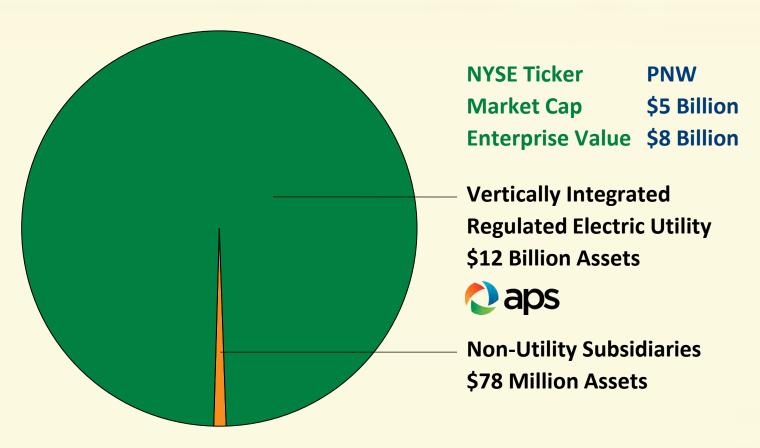


FORWARD-LOOKING STATEMENTS

This presentation contains forward-looking statements based on current expectations, including statements regarding our 2011 earnings outlook. These forward-looking statements are often identified by words such as "estimate," "predict," "may," "believe," "plan," "expect," "require," "intend," "assume" and similar words. Because actual results may differ materially from expectations, we caution you not to place undue reliance on these statements. A number of factors could cause future results to differ materially from historical results, or from outcomes currently expected or sought by Pinnacle West or APS. These factors include, but are not limited to: our ability to achieve timely and adequate rate recovery of our costs, including returns on debt and equity capital; our ability to manage capital expenditures and other costs while maintaining reliability and customer service levels; variations in demand for electricity, including those due to weather, the general economy, customer and sales growth (or decline), and the effects of energy conservation measures and distributed generation; power plant performance and outages; volatile fuel and purchased power costs; fuel and water supply availability; regulatory and judicial decisions, developments and proceedings; new legislation or regulation including those relating to greenhouse gas emissions, renewable energy mandates and energy efficiency standards; our ability to meet renewable energy requirements and recover related costs; risks inherent in the operation of nuclear facilities, including spent fuel disposal uncertainty; competition in retail and wholesale power markets; the duration and severity of the economic decline in Arizona and current real estate market conditions; the cost of debt and equity capital and the ability to access capital markets when required; changes to our credit ratings; the investment performance of the assets of our nuclear decommissioning trust, pension, and other postretirement benefit plans and the resulting impact on future funding requirements; the liquidity of wholesale power markets and the use of derivative contracts in our business; potential shortfalls in insurance coverage; new accounting requirements or new interpretations of existing requirements; generation, transmission and distribution facility and system conditions and operating costs; the ability to meet the anticipated future need for additional baseload generation and associated transmission facilities in our region; the willingness or ability of our counterparties, power plant participants and power plant land owners to meet contractual or other obligations or extend the rights for continued power plant operations; technological developments affecting the electric industry; and restrictions on dividends or other burdensome provisions in our credit agreements and Arizona Corporation Commission orders. These and other factors are discussed in Risk Factors described in Item 1A of the Pinnacle West/APS Annual Report on Form 10-K for the fiscal year ended December 31, 2010, which you should review carefully before placing any reliance on our financial statements, disclosures or earnings outlook. Neither Pinnacle West nor APS assumes any obligation to update these statements, even if our internal estimates change, except as required by law.

PINNACLE WEST: WHO WE ARE

We are a vertically integrated, regulated electric utility.





FOCUSING ON CORE REGULATED ELECTRIC UTILITY BUSINESS

APS is Arizona's largest and longest-serving electric utility.

Service Territory

- 1.1 million customer accounts
- 34,646 square miles

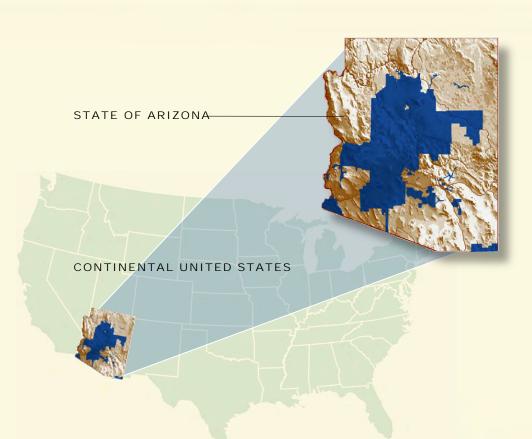
Customer Growth

- 1.7% average annual growth expected 2011-2013
- 3-4% historical average well above industry average

Resources

- 6,293 MW owned/leased capacity
- 2,454 MW contracted conventional resources
- 605 MW contracted renewables

2010 Peak Demand - 6,936 MW





PINNACLE WEST: OUR VALUE PROPOSITION

Our commitment to investors: Deliver superior shareholder returns through...



Maintaining operational excellence



PINNACLE WEST: OUR VALUE PROPOSITION



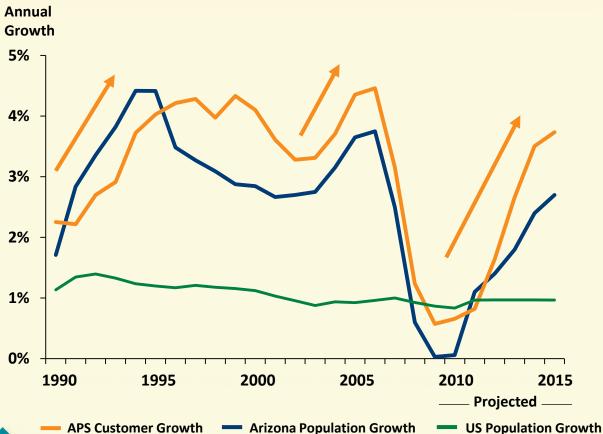


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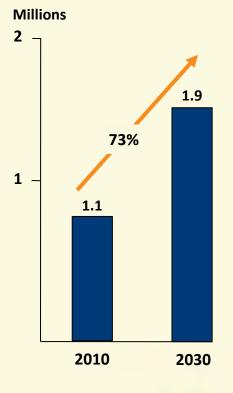
POSITIVE LONG-TERM DEMOGRAPHICS

APS' customer growth generally outpaces U.S. and Arizona population growth.

Superior Growth



APS Customer Growth

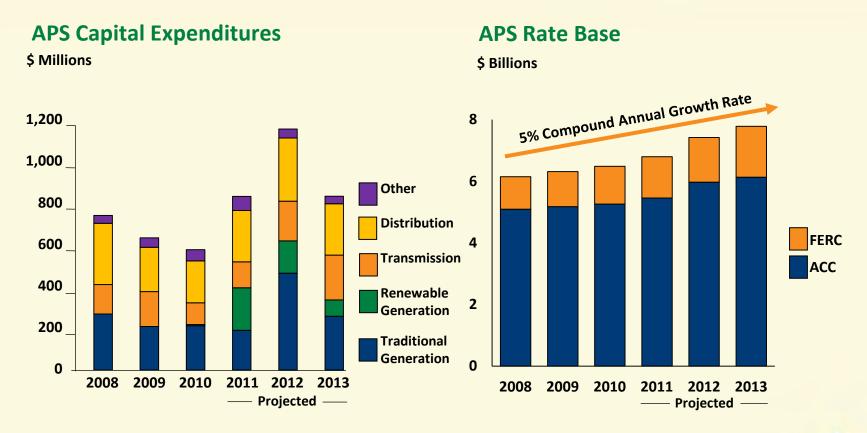




PINNAC

APS CAP EX DRIVES STRONG RATE BASE GROWTH

We reduced capital expenditures based on current economic conditions, yet still expect strong rate base growth.







PINNACLE WEST: OUR VALUE PROPOSITION

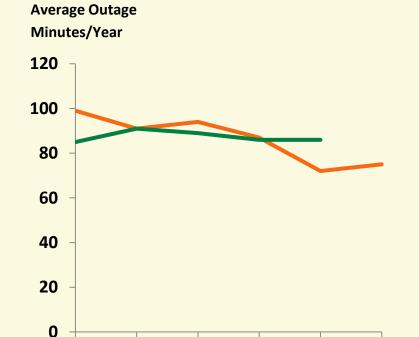




CUSTOMER SATISFACTION ... A KEY PRIORITY

Our employees provide top-tier customer service.

Lowering Outage Time Per Customer



Outstanding Residential Customer Satisfaction Rating



2010 J.D. Power Residential Customer Survey



2005

2006

APS



2008

Industry Top Quartile

2009

2010

2007

SUPERIOR POWER PLANT PERFORMANCE

Our nuclear and coal plants are strong baseload resources.

100% - APS 91% - 90% - 85% - Industry 90% - 75% -

2006

2007

2008

2009

Nuclear Capacity Factors

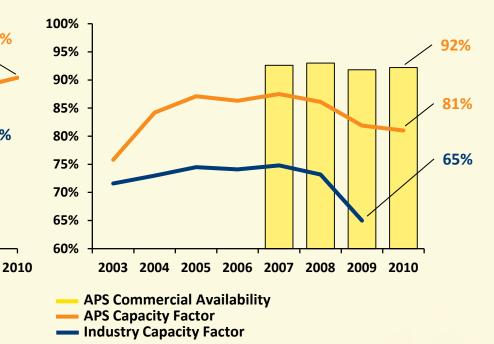
70%

65% 60%

2003

2004

Coal Performance Metrics





2005



ENVIRONMENTAL, SUSTAINABILITY AND TECHNOLOGY LEADERSHIP

We are recognized worldwide for our achievements.



Dow Jones Sustainability Index



Social Responsibility Index "Best in Class" Distinction



Highest Rating (AAA) and Ranked #2 Electric Utility



Top 10 Utility Solar Ranking



U.S. DOE/EPA Sustained Excellence Award



Ranked 294 of 1,000 Companies Worldwide

CORPORATE KNIGHTS

Global 100 Most Sustainable Corporations in World

CLAREMONT MCKENNA COLLEGE

Social Responsibility Reporting
Highest Overall Score
of U.S. Utilities





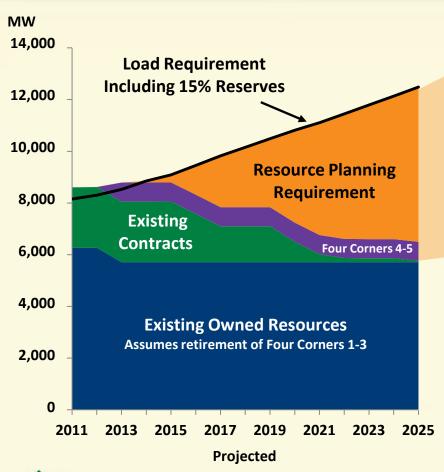
PINNACLE WEST: OUR VALUE PROPOSITION

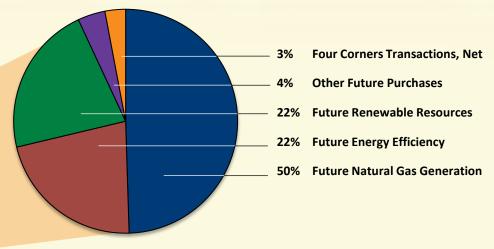




RESOURCE PLANNING FOR RELIABILITY AND SUSTAINABILITY

Through a balanced resource mix including renewable resources and energy efficiency programs, we will meet future load growth.





Additional Resources by 2025

- 2012 Four Corners transactions
- Renewables (primarily solar and wind)
- Energy efficiency
- Natural gas





FOUR CORNERS POWER PLANT TRANSACTIONS

Our proposal represents a balanced solution to new environmental regulations.

Acquire Southern California Edison's 739 MW interest in Units 4 & 5 and shut down 560 MW Units 1 – 3

- Purchase price: \$294 million
- Acquisition target date: late 2012
- Estimated environmental compliance investment: \$300 million
- Finance with mix of debt and equity

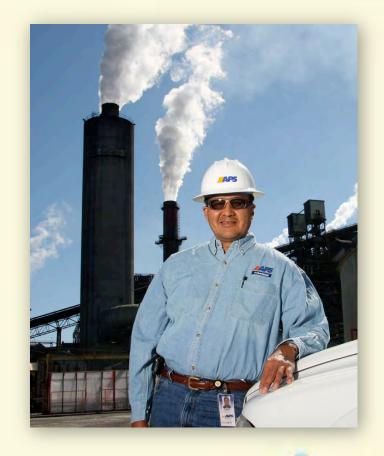
Other resource options considered

- Buy or build gas-fired plant
- Upgrade Units 1 3

Proposed EPA rules may require:

- Selective catalytic reduction for all Units and particulate removal for Units 1 – 3; or
- Shut down of Units 1 3 and delayed implementation of required controls for Units 4 & 5

SCE has indicated it must exit ownership of Units 4 & 5 by 2016







BENEFITS OF PROPOSED FOUR CORNERS PLAN

Our proposal provides multiple, long-term stakeholder benefits.

- Best, most viable resource option (lowest cost and risk)
- Reduces carbon-related environmental exposure
- Low-cost generating resource
- Incremental rate base investment
- Well-known asset and operating history
- Good for local economy
- Constructive regulatory recovery requested
- No negative pressure on credit ratings expected

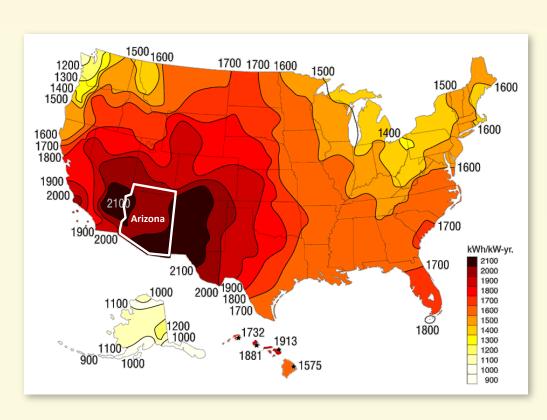






RENEWABLE ENERGY RISES WITH THE SUN

We are helping Arizona become the "Solar Capital of the World."







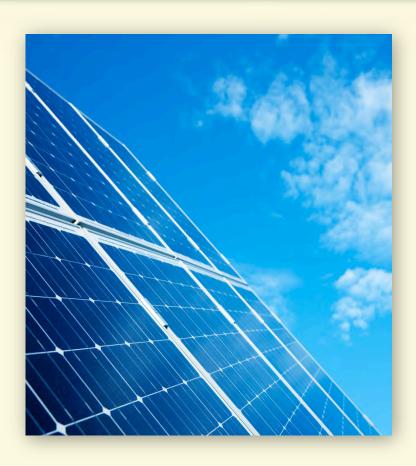
Germany and Japan are among countries with highest installed solar capacity, yet have solar conditions far inferior to Arizona





AZ SUN PROGRAM PROVIDES EARNINGS GROWTH POTENTIAL

APS has contracted to date for 83% of the program.



- 100 MW photovoltaic solar plants to be owned by APS
- Up to \$500 million capital investment (\$377 million committed to date)
- In service 2011-2014
- Constructive rate recovery

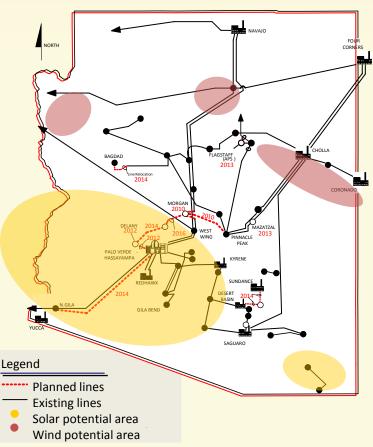
Announced Projects to Date	Capacity
Paloma	17 MW
Cotton Center	17 MW
Hyder	16 MW
Chino Valley	19 MW
Luke Air Force Base	14 MW





TRANSMISSION INVESTMENT ESSENTIAL

Strategic transmission is necessary to maintain reliability and deliver diversified resources to our customers.



- 10-Year Transmission Plan (115-kV and above)
 - \$450 million of new transmission investment
 - 258 miles of new lines
 - Increases import capability by 6% to metro Phoenix and 39% to Yuma
- Projects to deliver renewable energy approved by ACC
- Transmission investment diversifies regulatory risk
 - Constructive regulatory treatment
 - FERC formula rates and retail adjustor





PINNACLE WEST: OUR VALUE PROPOSITION





ARIZONA CORPORATION COMMISSIONERS

The new composition provides opportunities for additional relationships and process efficiencies.

Terms Through January 2013



Sandra Kennedy (Dem)



Paul Newman (Dem)



Bob Stump (Rep)

Terms Through January 2015



Brenda Burns (Rep)



Gary Pierce (Rep)
Chairman





IMPROVING REGULATORY FRAMEWORK

Opportunities exist to continue regulatory dialogue, cooperatively addressing shareholder and stakeholder interests.

On-going APS meetings with stakeholders

Progress on generic issues

- Approvals by ACC in 2010
 - Decoupling policy statement
 - Resource planning rules
 - Energy efficiency rules
 - Renewable transmission action plan
- Other generic dockets underway
 - Rate case process streamlining
 - Line extensions

2011 general retail rate case filing







2011 RETAIL RATE CASE PREFILING NOTICE

To facilitate timely processing and collaboration, we notified the ACC we intend to file a retail rate case on June 1, 2011.

Notice filed February 1, 2011

Key rate case proposals outlined in notice

- Revenue-per-customer decoupling mechanism
- Post test-year plant additions through rate effective date
- Infrastructure tracker
 - Generation plant capacity additions
 - Environmental compliance investments
- Line extension policy changes
 - Accounting to revert to contributions in aid of construction or customer advances
 - Proposal to implement free footage allowance and other measures dependent on customer class
- Cost of capital estimates
 - 54% equity / 46% debt capital structure
 - 11% return on equity, 6.4% cost of debt
- 100% Power Supply Adjustor
- Remaining portions of AZ Sun project to be recovered through RES until included in base rates (consistent with treatment for first 50 MW)
- Amounts not included for rate request and other financial measures





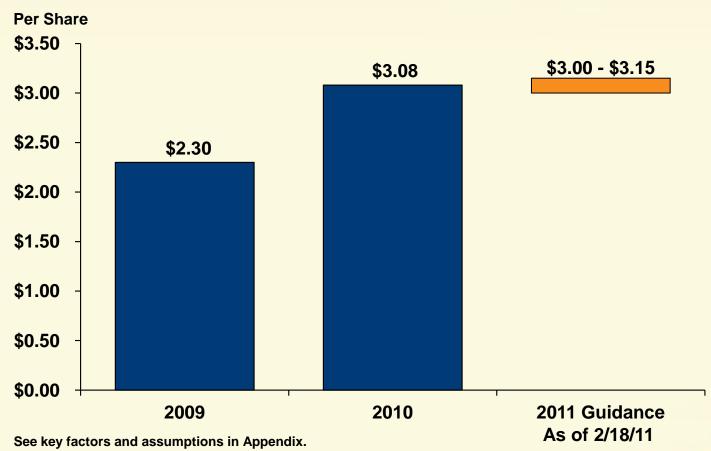
PINNACLE WEST: OUR VALUE PROPOSITION





CONSOLIDATED ON-GOING EPS OUTLOOK

Our on-going earnings have improved.



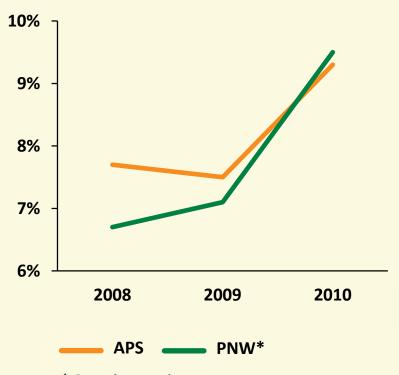


PINACLE WEST

ROE IMPROVEMENT: A MULTI-PRONGED APPROACH

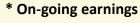
Improving our earned return on equity is one of our top priorities.

Earned ROEs



Key Initiatives

- Supportive electric utility rates
- Regulatory framework improvements
- Cost management initiatives
- Efficiency and effectiveness throughout organization

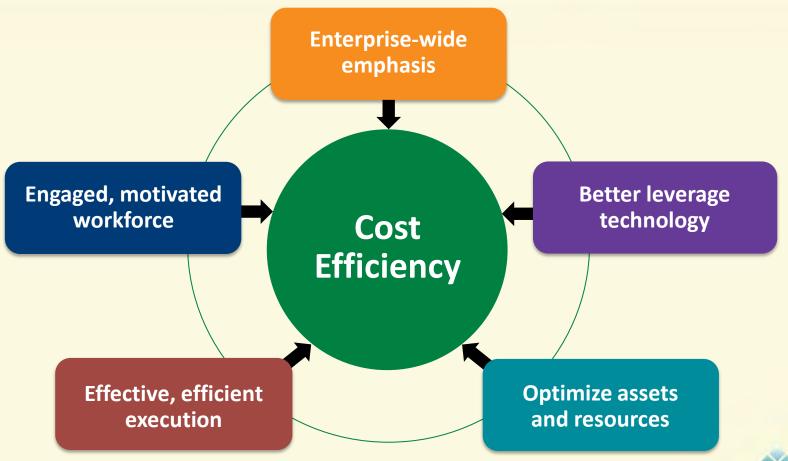






COST EFFICIENCY SUPPORTS FUTURE RESULTS

Our cost management and efficiency efforts will improve financial results beyond those achievable solely through regulatory decisions.



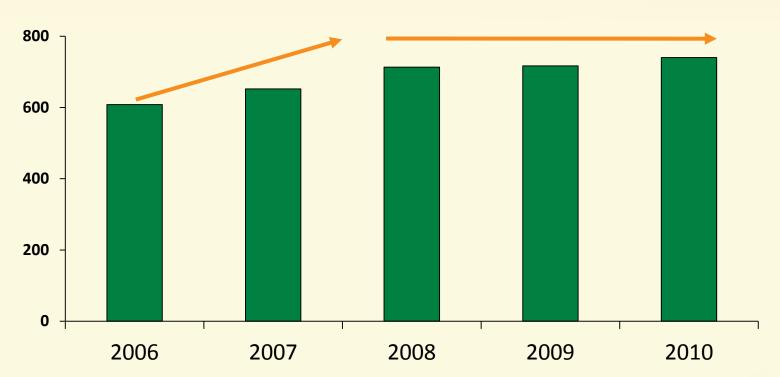




APS OPERATIONS & MAINTENANCE EXPENSE TRENDS

Our goal is to keep O&M growth in line with retail sales growth.

\$ Millions



Excludes RES and demand-side management costs





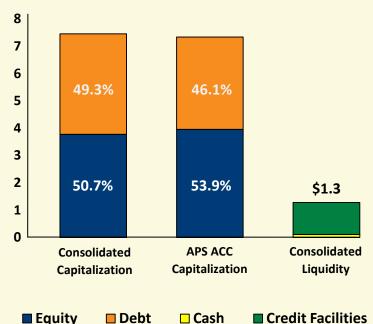
AMPLE FINANCING ACCESS

Investment-grade credit ratings, capitalization and liquidity should provide adequate access to bank and capital markets.

Capitalization & Liquidity

December 31, 2010

\$ Billions



2011 - 2012 Major Financing Activities

2011 \$500M APS revolver refinancing*

2011 \$175M PNW senior notes refinancing*

2011 \$400M APS senior notes refinancing

2012 \$375M APS senior notes refinancing

2012 APS new debt issuance

2012 PNW equity issuance (at earliest)

*Completed.

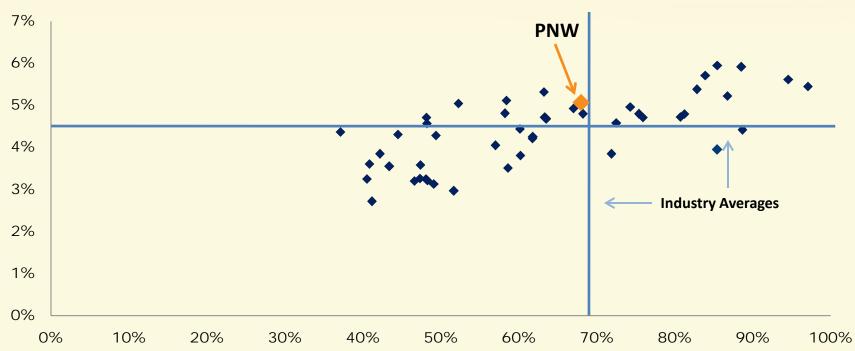




TOP-TIER DIVIDEND YIELD

Pinnacle West's annual dividend is \$2.10 per share — providing a top-quartile yield with a near-average payout.

Dividend Yield



Dividend Yield as of December 31, 2010

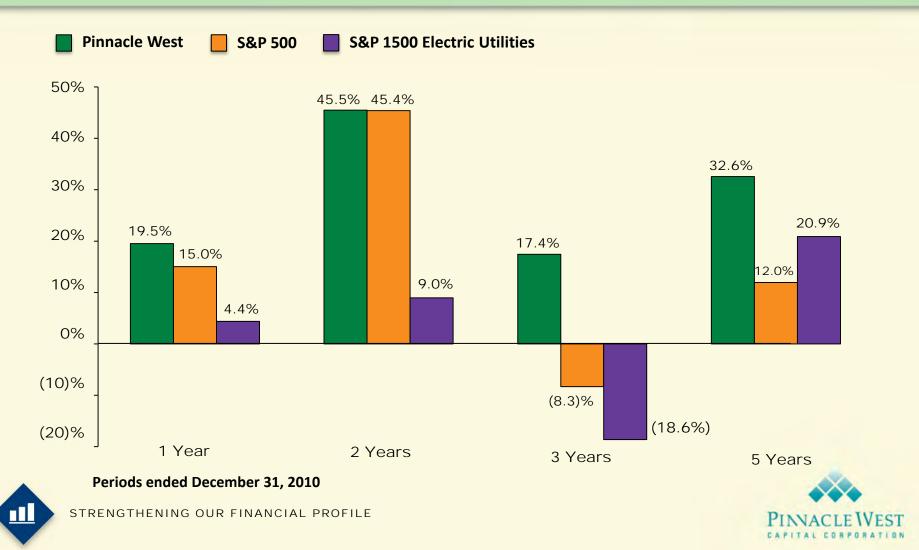
Dividend Payout primarily 12 Months Ended December 31, 2010





SUPERIOR SHAREHOLDER RETURNS

Our total return to shareholders has outperformed our industry and the broad market over the past five years.



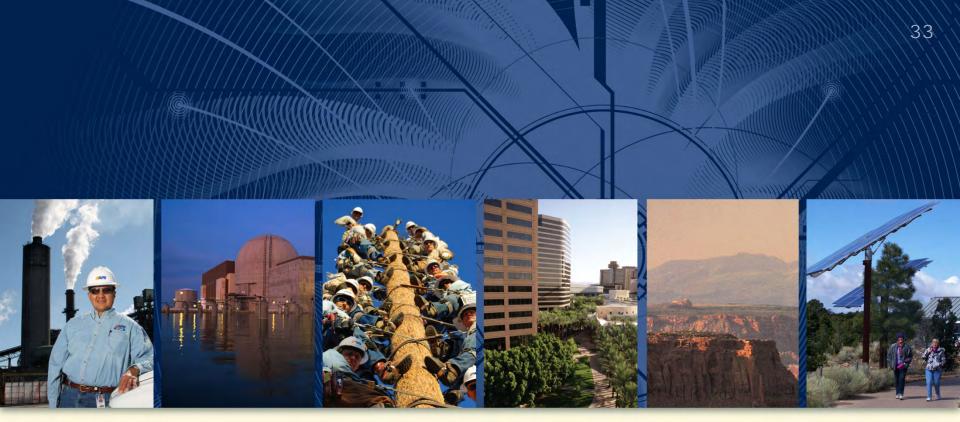
PINNACLE WEST: OUR VALUE PROPOSITION

Our commitment to investors...

Deliver Superior Shareholder Returns





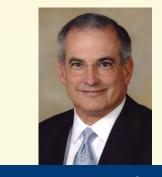


APPENDIX



A RESPECTED, VETERAN LEADERSHIP TEAM

Our top executives have more than 130 combined years of creating shareholder value in the energy industry.



Don Brandt Chairman & CEO

Jim Hatfield SVP & CFO Don Robinson APS President & COO

Mark
Schiavoni
SVP
Fossil
Generation

Randy
Edington
EVP &
Chief Nuclear
Officer

Dave Falck
EVP,
General
Counsel &
Secretary





2011 ON-GOING EPS GUIDANCE

Key Factors and Assumptions.

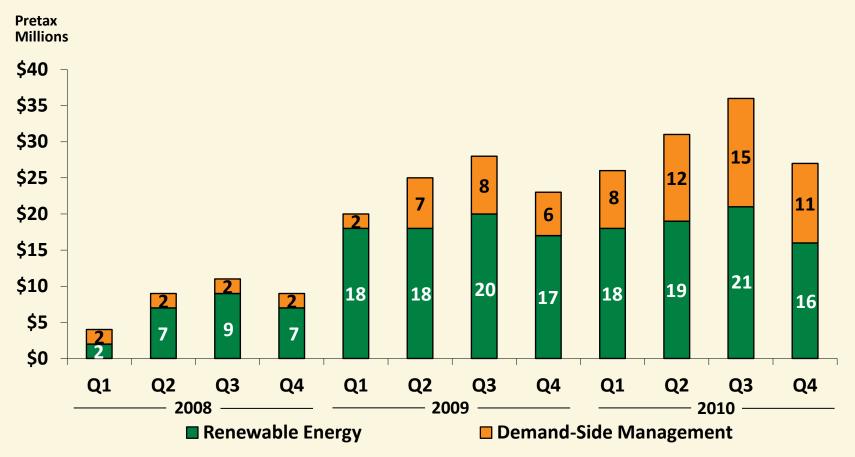
- Electricity gross margin (operating revenues, net of fuel and purchased power expenses, excluding Renewable Energy Surcharge and similar rate adjustors) about \$2.05 billion to \$2.10 billion;
 - Retail customer growth about 1 percent;
 - Weather-normalized retail electricity sales volume growth about 1 percent taking into account effects of the Company's energy efficiency initiatives;
 - Normal weather for year;
- Operating expenses (operations and maintenance, excluding costs for Renewable Energy Standard and similar regulatory programs; depreciation and amortization; and taxes other than income taxes) about \$1.32 billion to \$1.35 billion;
- Interest expense, net of allowances for borrowed and equity funds used during construction, about \$200 million to \$210 million;
- Effective tax rate about 34 percent;
- Full-year effect of 2010 equity issuance; and
- APS earnings to contribute substantially all of consolidated earnings.

 O&M expenses related to Renewable Energy Standard and similar regulatory programs, which are offset by comparable revenue amounts, estimated to be about \$149 million.





RENEWABLE ENERGY AND DEMAND-SIDE MANAGEMENT EXPENSES*

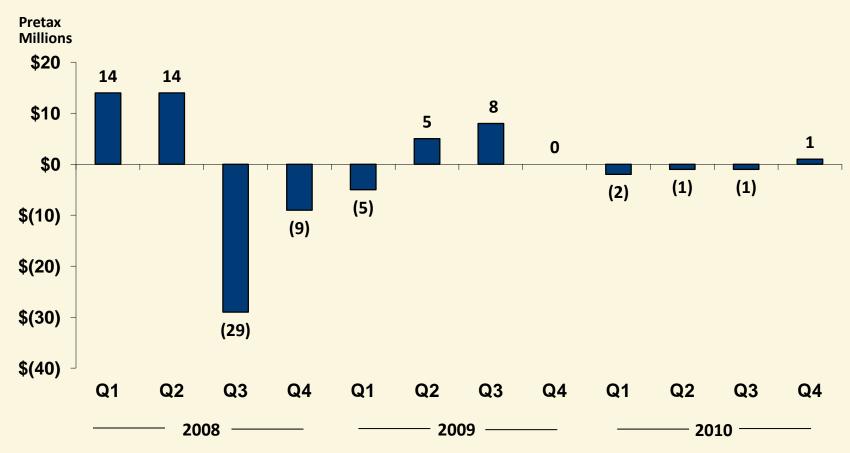


^{*} O&M expenses related to Renewable Energy Standard and similar regulatory programs are offset by comparable revenue amounts.





QUARTERLY MARK-TO-MARKET ON HEDGE CONTRACTS

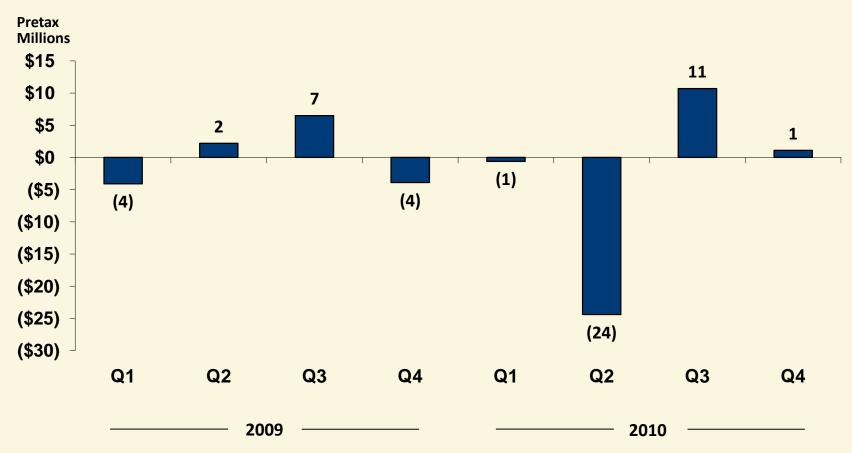


^{*} Related to APS 10% share under Power Supply Adjustor (PSA), net of related deferrals.





GROSS MARGIN EFFECTS OF WEATHER VARIANCES VERSUS NORMAL*



^{*} All periods recalculated to conform to current presentation.





CREDIT RATINGS

APS has investment-grade credit ratings.

	APS	Parent
Senior Unsecured		
Moody's	Baa2	Baa3*
S&P	BBB-	BB+*
Fitch	ВВВ	-
Outlook		
Moody's	Stable	Stable
S&P	Positive	Positive
Fitch	Stable	Stable

^{*}Preliminary





S&P CREDIT METRICS

Our key credit metrics have been improving.

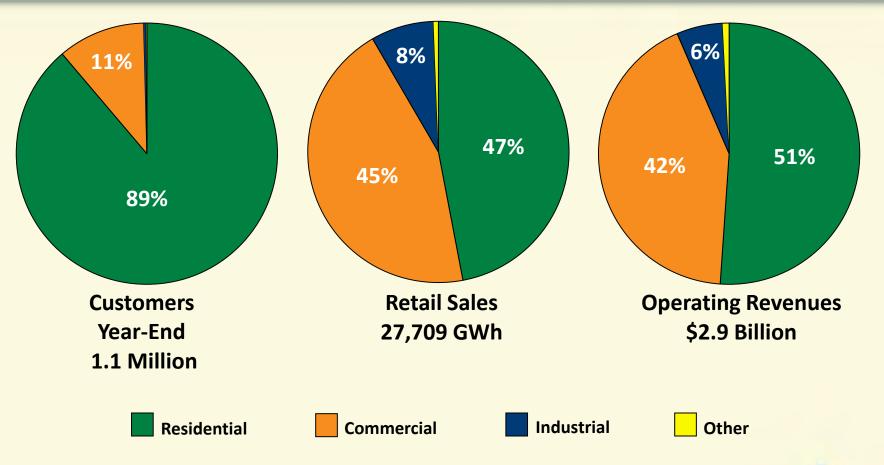
	2006	2007	2008	2009	2010
APS					
FFO / Debt	18.3%	18.6%	19.0%	21.3%	21.4%
FFO / Interest	3.8x	4.3x	4.5x	4.5x	4.6x
Debt / Capitalization	54.2%	54.8%	57.2%	56.6%	54.4%
Pinnacle West					
FFO / Debt	15.5%	16.9%	18.0%	20.0%	20.0%
FFO / Interest	3.6x	3.9x	4.3x	4.3x	4.3x
Debt / Capitalization	57.4%	56.6%	59.1%	59.5%	56.3%





2010 RETAIL CUSTOMER, SALES AND REVENUE MIXES

Our business mix is attractive due to favorable climate and other conditions in our market area.

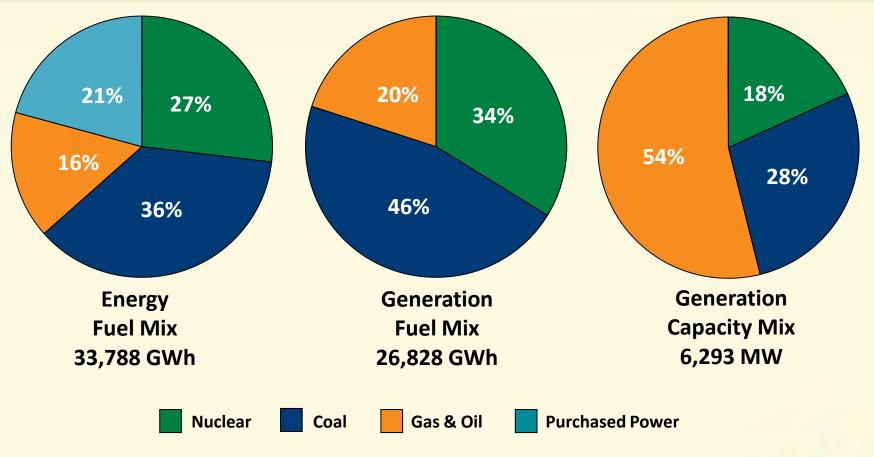






2010 APS GENERATION AND ENERGY FUEL MIXES

Our balanced resource mix provides our customers reliability and manages price volatility.



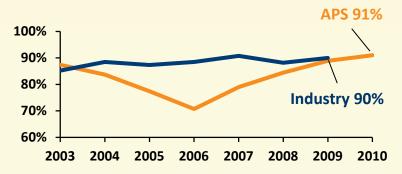




SUPERIOR POWER PLANT PERFORMANCE

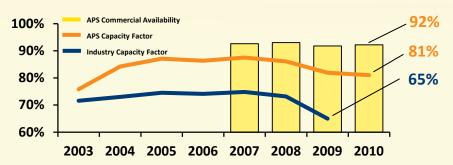
Our nuclear and coal plants are strong baseload resources.

Nuclear Capacity Factors



- Returned to superior performance
- 3,938 MW total managed capacity
- 1,146 MW total APS share
- 2014 goals:
 - Consistent site capacity factor greater than 90%
 - Operating costs excluding fuel less than \$0.02/kWh
 - Top-quartile safety
- 20-year license extension requested December 2008

Coal Performance Metrics



- Consistent solid performance
- 2,747 MW total managed capacity
- 1,753 MW APS share
- Highly experienced management
- Fleet operating strategy
- New commercial availability metric measures plant reliability during high-demand periods and market responsiveness





A WELL-BALANCED GENERATION PORTFOLIO

Fuel / Plant	Location	Units	Dispatch	Commercial Ops. Date	Operator	Ownership Interest ¹	Net Capacity (MW)
Nuclear							
Palo Verde	Wintersburg, AZ	1-3	Base	1986 - 1989	APS	29.1%	1,146
Total Nuclear							1,146
Coal							
Cholla	Joseph City, AZ	1-3	Base	1962 - 1980	APS	100	647
Four Corners	Farmington, NM	1-3	Base	1963 - 1964	APS	100	560
Four Corners	Farmington, NM	4,5	Base	1969 - 1970	APS	15	231
Navajo	Page, AZ	1-3	Base	1974 - 1976	SRP	14	315
Total Coal							1,753
Gas/Oil - Combined Cycle							
Redhawk	Arlington, AZ	1,2	Intermediate	2002	APS	100	984
West Phoenix	Phoenix, AZ	1-5	Intermediate	1976 - 2003	APS	100	887
Total Gas/Oil - Combined C	Cycle						1,871
Gas/Oil - Steam Turbines							
Ocotillo	Tempe, AZ	1,2	Peaking	1960	APS	100	220
Saguaro	Red Rock, AZ	1,2	Peaking	1954 - 1955	APS	100	210
Total Gas/Oil - Steam Turb	ines						430
Gas/Oil - Combustion Turbines							
Sundance	Casa Grande, AZ	10	Peaking	2002	APS	100	420
Yucca	Yuma, AZ	6	Peaking	1971 - 2008	APS	100	243
Saguaro	Red Rock, AZ	1-3	Peaking	1972 - 2002	APS	100	189
West Phoenix	Phoenix, AZ	1,2	Peaking	1972 - 1973	APS	100	110
Ocotillo	Tempe, AZ	1,2	Peaking	1972 - 1973	APS	100	110
Douglas	Douglas, AZ	1	Peaking	1972	APS	100	16
Total Gas/Oil - Combustion			-				1,088
Solar							
Solar	Multiple State-wide Facilities		As Available	1996 - 2006	APS	100	5
Total Solar							5
Total Generation Capacity							6.293

As of December 31, 2010

¹Includes leased generating plants.





RENEWABLE PURCHASE POWER CONTRACTS

Fuel / Contract	Location	Developer	Status ¹	PPA Signed	Commercial Operation Date	Term (years)	Capacity Net (MW)
Solar							
Solana	Gila Bend, AZ	Abengoa	AD	Feb-2008	2013	30	250
RE Ajo	Ajo, AZ	Recurrent	AD	Jan-2010	2011	25	5
Sun E AZ 1	Prescott, AZ	SunEdison	UC	Feb-2010	2011	30	10
Solar 1	Tonopah, AZ	Not Disclosed	AD	Jan-2011	2012	30	15
Total Solar							280
Wind							
Aragonne Mesa	Santa Rosa, NM	Babcock & Brown	10	Dec-2005	Dec-2006	20	90
High Lonesome	Mountainair, NM	Foresight / EME	10	Feb-2008	Jul-2009	30	100
Perrin Ranch Wind	Williams, AZ	NextEra Energy	AD	Jul-2010	2011	25	99
Total Wind							289
Geothermal							
Salton Sea	Imperial County, CA	CalEnergy	10	Jan-2006	Jan-2006	23	10
Total Geothermal		<u></u>					10
Biomass							
Snowflake	Snowflake, AZ	Snowflake White Mtn. Power	10	Aug-2006	Jun-2008	15	10
Snowflake	Snowflake, AZ	Snowflake White Mtn. Power	10	Aug-2010	Jun-2008	1	10
Total Biomass	·						20
Biogas							
Glendale Landfill	Glendale, AZ	Glendale Energy LLC	10	Jul-2008	Jan-2010	20	3
Landfill 1	Surprise, AZ	Not Disclosed	AD	Dec-2010	2012	20	3
Total Biogas	• .						6
Total Renewable Contracted Capa	acity						605

As of January 31, 2011

¹ AD = Advanced Development; UC= Under Construction; IO = In Operation





FOUR CORNERS POWER PLANT FACTS & FIGURES

	Common	Unit 1	Unit 2	Unit 3	Unit 4	Unit 5
Commercial Operation Date		1963	1963	1964	1969	1970
Original Cost (\$M)	\$37		\$369 —		\$16	56
Net Book Value at 12/31/10 (\$M)	\$20		\$125		\$6	3
Current Depreciation Ends	2031	Mid-2016	Mid-2016	Mid-2016	2031	2031
Current Expiration Dates						
Site Lease			July 6,	2016		
BHP Coal Agreement			July 6,	2016		
Certain Related Rights-of-Wa	ау		July 6,	2016		
Total Employees (549) (75% Native Americans)	48 Common + 75 Matrix		193		23	3
Capacity (MW)		170	170	220	770	770
Ownership Percentages						
Arizona Public Service		100%	100%	100%	15%	15%
Southern California Edison		-	-	-	48%	48%
Public Service						
Company of New Mexico		-	-	-	13%	13%
Salt River Project		-	-	-	10%	10%
El Paso Electric		-	-	-	7%	7%
Tucson Electric Power		-	-	-	7%	7%
Heat Rate (Btu/kWh)		10,816	11,051	10,614	9,443	10,035





ARIZONA'S RENEWABLE RESOURCE AND ENERGY EFFICIENCY STANDARDS

We are committed to aggressive renewable and energy efficiency standards.

Renewable Energy (RES) Minimum Requirements

Portion of retail sales to be supplied by renewable resources

- 5% by 2015
- 15% by 2025

Distributed energy component

30% of total requirement by 2012

APS committed to approximately double 2015 requirement

Pursuant to 2009 regulatory settlement

Energy Efficiency Requirements

Increasing annually 2011-2020

Cumulative energy savings as a percent of retail sales

- 3% by 2012
- 9.5% by 2015
- 22% by 2020





AZ SUN PROGRAM SUMMARY

APS is investing up to \$500 million to own 100 MW of solar generation by year-end 2014.

Name	Location	Capacity	Developer	Target COD*
Paloma	Gila Bend, AZ	17 MW	First Solar	2011
Cotton Center	Gila Bend, AZ	17 MW	Solon	2011
Hyder Phase 1	Hyder, AZ	11 MW	SunEdison	2011
Hyder Phase 2	Hyder, AZ	5 MW	SunEdison	2012
Chino Valley	Chino Valley, AZ	19 MW	SunEdison	2012
Luke Air Force Base	Glendale, AZ	14 MW	SunPower	2012/2013
	Total Announced To Date	83 MW		
	To Be Announced	17 MW		
	Program Total	100 MW		

As of February 16, 2011





^{*} Commercial Operation Date

SOLANA: A "SUNNY PLACE"

Solana will provide about one-third of APS' renewable energy target of 10% by 2015.



- 250-MW 30-year PPA for all output (~900 GWh/year)
- Concentrating solar trough facility 70 miles southwest of Phoenix
- Expected to be first major stored-heat plant in U.S.
 on targeted 2013 commercial operation date
- Near existing transmission lines
- Thermal storage capability with summer on-peak capacity factor +90%
- To be built, owned and operated by Abengoa Solar
- DOE loan guarantee financing finalized

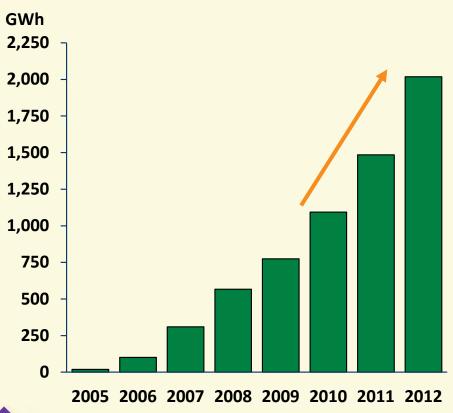




APS ENERGY EFFICIENCY INITIATIVES INCREASING

APS plans to double customers' energy efficiency savings from 2010 through 2012.

Cumulative Annual Energy Savings Associated with EE/DSM Programs



- Program costs currently recovered through retail DSM adjustor
- Decoupling or other financial mechanism to be proposed in 2011 base rate case
- Under retail regulatory settlement,
 APS to achieve additional retail sales
 savings of 3.75% in 2010-2012
- Arizona energy efficiency rules require cumulative savings of 22% of retail sales by 2020





PROGRESSIVE REGULATORY SETTLEMENT POSITIONS APS WELL THROUGH 2012

APS' 2009 regulatory settlement contains a number of investor benefits.

- Strengthens APS' earned ROE and financial condition
- Supports common dividend
- Demonstrates increased cooperation among APS, ACC Staff, residential consumer advocate (RUCO) and other intervenors
- Allows opportunity to help shape Arizona's energy future outside continual rate cases
- Provides earnings support until next base rate case
 - Estimated pretax earnings benefits:
 \$165 million, 2010; \$180 million, 2011; and \$254 million, 2012
- Establishes expedited process for future base rate cases
- Allows next rate case filing on or after June 1, 2011, for rate changes effective on or after July 1, 2012





2009 REGULATORY SETTLEMENT SUMMARY

The settlement provisions include earnings support until APS' next rate case decision.

Estimated Pretax Earnings Benefits

\$ Millions

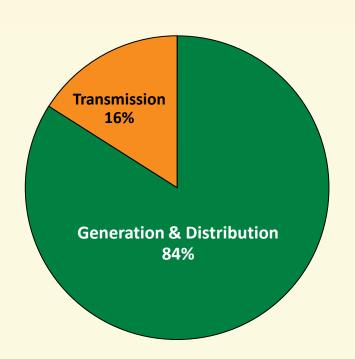
	2010	2011	2012
Settlement agreement terms			
Base rate increase	\$ 207	\$ 207	\$ 207
Line extensions treated as revenue	23	25	49
Pension and OPEB deferrals	_	13	29
Palo Verde depreciation reduction	_	_	34
Subtotals	230	245	319
Less interim base rate surcharge			
that ended upon general			
rate case implementation	(65)	(65)	(65)
Total	\$ 165	\$ 180	\$ 254





OUR REGULATORY MIX

The bulk of APS' revenues comes from a regulated retail rate base and a meaningful transmission business.



\$6.7 Billion Total Approved Rate Base

Most Recent Rate Decisions

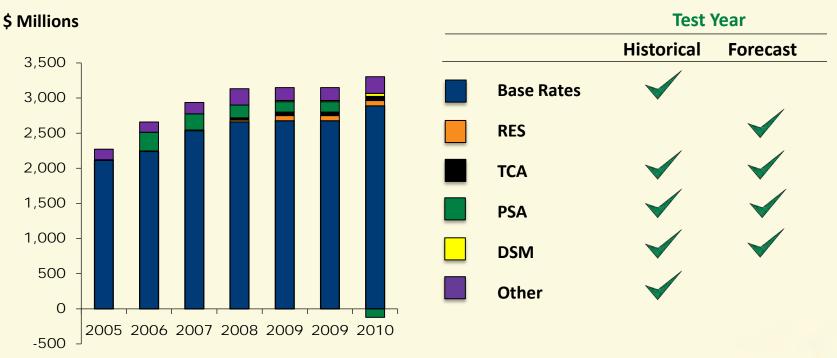
	ACC	FERC
Effective Date	1/1/2010	6/1/2010
Test Year Ending	12/31/2007	12/31/2009
Rate Base	\$5.6 B	\$1.1 B
Equity Layer	54%	51%
Allowed ROE	11.00%	10.75%



APS REVENUES BY RECOVERY MECHANISM

Supportive regulatory treatment through adjustment mechanisms supplements base rates.

Regulated Electricity Revenue by Recovery Mechanism







CONSTRUCTIVE TRANSMISSION RATE REGULATION

We have achieved transmission rate treatment with annual adjustments.

- FERC Formula Rates adopted in 2008
- Adjusted annually with 10.75% allowed ROE
- Based on FERC Form 1 and certain projections
- Retail portion flows through ACC Transmission Cost Adjustor (TCA)
- Recent transmission revenue changes

	Annual Revenue	Effective Date	Annual Revenue	Effective Date	Annual Revenue	Effective Date
Retail Portion (TCA)	\$13M	7/3/2008	\$21M	8/1/2009	\$(10)M	8/1/2010
Wholesale Portion	\$ 2M	3/1/2008	\$ 2M	6/1/2009	\$ (2)M	6/1/2010
Total Increase (Decrease)	\$15M		\$23M		\$(12)M	
Allowed ROE	10.75%		10.75%		10.75%	
Equity Ratio	54%		55%		51%	
Rate Base	\$1.0B		\$1.1B		\$1.1B	
Test Year	2007		2008		2009	





DECOUPLING MODEL

State regulators approved a policy statement supporting a revenue-per-customer approach.

- Arizona Corporation Commission unanimously approved decoupling policy statement, December 2010
- Supports fixed-cost per customer methodology
- Decoupling provides method to mitigate disincentives associated with energy efficiency and distributed generation by separating revenues from sales volumes
- APS intends to include decoupling model consistent with policy statement for consideration in upcoming general rate case filing





SIGNIFICANT REGULATORY PROGRESS SINCE 2005

We have achieved a more supportive regulatory structure and improvements in cost recovery timing.

Mechanism	Adopted/ Last Adjusted	Description
Power Supply Adjustor ("PSA")	April 2005 / February 2011	 Recovers 90% of variance between actual fuel and purchased power costs and base fuel rate Includes forward-looking, historical and transition components
Renewable Energy Surcharge ("RES")	May 2008 / January 2011	 Recovers costs related to renewable initiatives Collects projected dollars to meet RES targets Provides incentives to customers to install distributed renewable energy
Demand-Side Management Adjustment Clause ("DSMAC")	April 2005 / March 2011	 Recovers costs related to energy efficiency and DSM programs above \$10 million in base rates Provides performance incentive to APS for net benefits achieved Provides rebates and other incentives to participating customers
Environmental Improvement Surcharge ("EIS")	July 2007 / July 2007	 Recovers retroactively costs related to environmental upgrades not fully recovered through base rates Allows for cost recovery of ACC-approved projects
Retail Line Extension Fees	February 2008 / January 2010	 "Pay as you go" mechanism collects dollars spent for new distribution construction at beginning of project Better protects existing customers by allocating cost of expansion to developers
Transmission Cost Adjustor ("TCA")	April 2005 / August 2010	 Recovers FERC-approved transmission costs related to retail customers Resets annually as result of FERC Formula Rate process (see below)
FERC Formula Rates	2008 / June 2010	 Recovers transmission costs based on historical costs per FERC Form 1 and certain projected data Resets annually



